

QUARTERLY MORTGAGE BANKERS PERFORMANCE REPORT | Q1 2016

REVENUE, COST AND VOLUME STATISTICS FOR NON-DEPOSITORY INSTITUTIONS

YOUR FIRM ANALYSIS REPORT

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QUARTERLY **MORTGAGE PERFORMANCE REPORT** Q1 2016

YOUR FIRM ANALYSIS REPORT



MORTGAGE BANKERS ASSOCIATION

QUARTERLY MORTGAGE BANKERS PERFORMANCE REPORT

The Mortgage Bankers Association (MBA) is pleased to present the next report in a quarterly series on the revenues and expenses associated with the origination and servicing of oneto-four-unit residential mortgage loans. This report offers a variety of performance metrics on the mortgage banking industry and is intended as a financial and operational benchmark for independent mortgage companies and subsidiaries of banks, thrifts and non-depository institutions.

In addition to revenue and expense data, the report includes detailed information on production and servicing volume mixes by product type, as well as employee productivity. An overall net income summary and balance sheet profile are also part of the report. Some notes to keep in mind:

- The underlying company data are derived from the Quarterly Mortgage Bankers Financial Reporting WebMB Form (MBFRF), through a joint agreement with MBA, Fannie Mae, Freddie Mac and Ginnie Mae. Independent mortgage companies are required to submit quarterly MBFRF data to the agencies and have the option of releasing their data to MBA for use in aggregate industry statistics.
- MBA produces five MBFRF publications per year: four quarterly reports and one annual summary report. These reports may be purchased as a one-year subscription of all four quarterly publications (the Quarterly Mortgage Bankers Performance Reports), which includes the Annual Mortgage Bankers Performance Report, free of additional charge. Alternatively, the Annual Report may be purchased as a stand-alone product.

- MBA member companies who release MBFRF data to MBA on a quarterly basis are also eligible to receive their individual company benchmarks in the same format as the quarterly reports at no additional charge. This product, called the "Your Firm Analysis" report, is available exclusively to MBA members.
- The reports incorporate both production-only and servicing-only companies, as well as companies in both production and servicing.
- The results (such as cost per loan, servicing revenues in basis points, etc.) are based on simple averages. In other words, companies with more originations or servicing volume are not given more weight in the calculations. All companies in the sample are given the same weight so that the results reflect a typical lender.
- The production results are broken out into peer groups based on originations levels, company type and production channel (retail originations only versus wholesale). This way, retail channel-only companies are able to compare themselves to other retail channel-only companies of similar volume.

MBA follows the general timeline below for the release of the Quarterly Mortgage Bankers Performance Report and Annual Mortgage Bankers Performance Report:

1st Quarter: June | 2nd Quarter: September3rd Quarter: December | 4th Quarter: April | Annual: June

On behalf of MBA, we wish to thank those mortgage banking companies that released their data to us. Please do not hesitate to contact us at mbaresearch@mba.org or visit mba.org/research for more information.

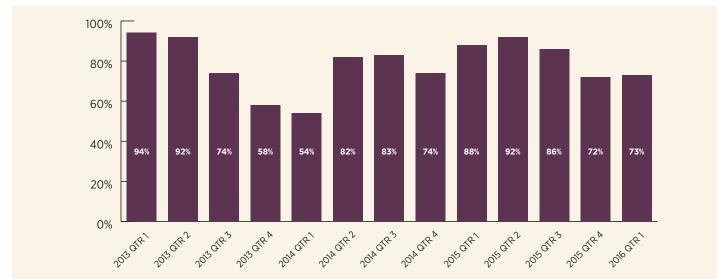
That:

Michael Fratantoni, Ph.D. Senior Vice President and Chief Economist Mortgage Bankers Association



Marina Walsh Vice President, Industry Analysis | Research and Economics Mortgage Bankers Association

% Institutions with Pre-tax Net Income > 0



Net Production Income (\$ per loan)

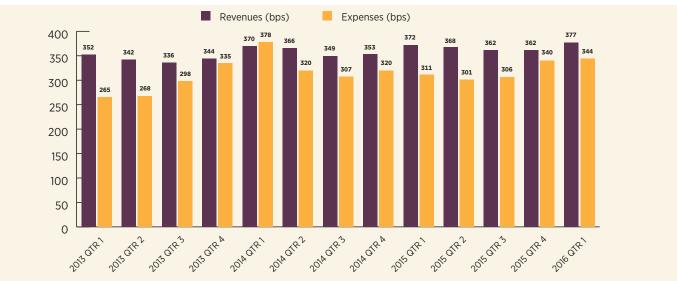




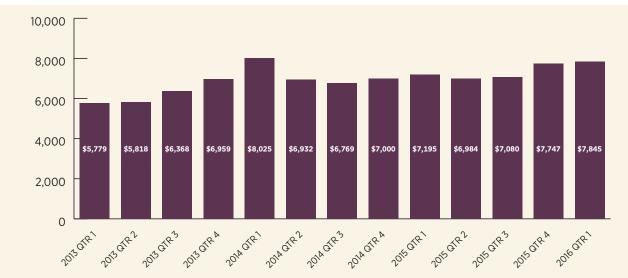
Net Production Income (bps)

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Revenue and Expenses (bps)



Cost Per Loan



Median Productivity - Retail Only Companies



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|----|--------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|---|--|

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Quarterly Mortgage Bankers Performance Report A - Highlights

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|-------------------------------------------|-----------|------------|---------------|--------------|------------|------------|
| | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Company Analysis (All Business Channels) | | | | | | |
| Number of Companies Reporting | 1 | 342 | 314 | 352 | 290 | 290 |
| Pre-Tax Net Income/Equity (%) | 12.52 | 15.22 | 14.29 | 34.29 | 15.59 | 14.44 |
| Capital Ratio (Tangible Capital/Assets) | 0.48 | 0.28 | 0.28 | 0.27 | 0.28 | 0.27 |
| % Institutions with Pre-tax Net Income>0 | 100.00 | 73.10 | 71.97 | 87.78 | 73.10 | 72.07 |
| Residential Production Business | | | | | | |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |
| Quarterly Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance (\$) | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Net Financial Income (in Basis Points): | | | | | | |
| Origination-Related Income | 53.95 | 65.47 | 71.17 | 70.88 | 63.91 | 70.62 |
| Net Interest Income | 16.67 | 5.24 | 5.39 | 4.07 | 4.92 | 5.12 |
| Net Secondary Marketing Income | 232.57 | 306.75 | 285.38 | 296.65 | 308.27 | 286.99 |
| Loan Production Expense | 203.83 | 344.22 | 340.30 | 311.21 | 342.76 | 341.70 |
| Total Net Production Income | 99.36 | 33.24 | 21.64 | 60.39 | 34.34 | 21.03 |
| Closings per Total Prod. Employee per Mo. | 1.24 | 2.05 | 2.36 | 2.36 | 2.00 | 2.35 |
| Residential Loan Servicing | | | | | | |
| Number of Companies | 1 | 248 | 217 | 236 | 200 | 200 |
| Average Servicing Volume: | | | | | | |
| Average Servicing Portfolio (\$000) | 1,760,742 | 10,780,880 | 12,101,222 | 12,333,318 | 12,449,011 | 12,252,733 |
| Average Servicing Portfolio (#) | 6,830 | 65,057 | 73,118 | 73,265 | 75,634 | 75,009 |
| Average Loan Balance (\$) | 229,952 | 177,924 | 177,859 | 176,140 | 176,622 | 177,106 |
| Net Servicing Income (\$ per loan): | | | | | | |
| Net Servicing Operating Income | 143 | 205 | 207 | 231 | 216 | 215 |
| Total Net Servicing Financial Income | (87) | (118) | 107 | (76) | (142) | 111 |
| Average Loans Serviced per FTE (Simple) | 988 | 1,278 | 1,275 | 1,245 | 1,297 | 1,318 |

Residential Loan Production - Historical

B1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| \$ PER LOAN | Your Firm Q1 2016 | All Firms Q1 2016 | Previous Qtr. Q4 2015 | Previous Yr. Q1 2015 | Repeater Q1 2016 | Repeater Q4 2015 |
|-------------------------------------------------------------|----------------------|----------------------|--------------------------|-------------------------|---------------------|---------------------|
| • | Q1 2010 | Q1 2010 | Q4 2015 | Q1 2015 | Q1 2010 | Q4 2015 |
| ORIGINATION-RELATED INCOME | 0.25 | 042 | 064 | 1.012 | | 0.64 |
| Loan Origination Fees | 825 | 912 | 964 | 1,012 | 899 | 961 |
| Correspondent and Broker Fee Income (1) | - | 92 | 94 | 102 | 84 | 86 |
| Other Origination-Related Income (2) | 537 | 477 | 526 | 484 | 453 | 503 |
| Total Origination-Related Income | 1,422 | 1,480 | 1,584 | 1,598 | 1,436 | 1,549 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 520 | 530 | 451 | 514 | 513 |
| Warehousing Expense | 98 | 397 | 404 | 344 | 398 | 393 |
| Net Interest Income | 438 | 124 | 126 | 107 | 116 | 120 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 4,748 | 4,203 | 4,842 | 4,795 | 4,200 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,375 | 2,408 | 2,150 | 2,390 | 2,395 |
| Repurchase Reserve Provision | (276) | (56) | (81) | (55) | (62) | (85) |
| Net Secondary Marketing Income | 6,108 | 7,066 | 6,530 | 6,936 | 7,124 | 6,510 |
| Total Loan Production Revenues | 7,968 | 8,670 | 8,240 | 8,642 | 8,676 | 8,180 |
| | | | | | , | , |
| EXPENSES | 2 2 2 2 | E 4 4 4 | E 104 | 4.075 | F 174 | E 101 |
| Personnel Sales Personnel | 3,332 598 | 5,141 2,121 | 5,131 | 4,675 | 5,174 | 5,101 |
| Fulfillment Personnel | 598 1,470 | 2,121 | 2,273 1,217 | 2,078 1,041 | 2,158 1,238 | 2,228 1,207 |
| Production Support Employees | 287 | 1,252 | 1,217 546 | 483 | 566 | 1,207 |
| Management and Directors | 358 | 483 | 521 | 483 | 492 | 528 |
| Benefits | 620 | 465 | 572 | 437 616 | 722 | 528 |
| Occupancy and Equipment | 150 | 434 | 449 | 405 | 446 | 439 |
| Technology-Related Expenses | 130 | 149 | 151 | 130 | 151 | 152 |
| Other Direct Expenses | 1,644 | 1,618 | 1,555 | 1,510 | 1,591 | 1,557 |
| Outsourcing and Professional fees | 1,044 | 306 | 315 | 292 | 313 | 310 |
| Other Operating Expenses | 1,644 | 1,312 | 1,240 | 1,217 | 1,278 | 1,247 |
| Direct Loan Production Expenses | 5,250 | 7,342 | 7,285 | 6,719 | 7,363 | 7,250 |
| Corporate Allocation | 103 | 503 | 462 | 476 | 483 | 469 |
| Total Loan Production Expense | 5,354 | 7,845 | 7,747 | 7,195 | 7,845 | 7,719 |
| TOTAL NET PRODUCTION INCOME | | 825 | 493 | | 831 | |
| | 2,610 | 825 | 493 | 1,447 | 831 | 461 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance (\$) | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.39 | 74.83 | 68.32 | 68.85 | 74.92 |
| Average Days in Warehouse | 12 | 19 | 19 | 18 | 19 | 19 |
| Employees: Total Production FTEs (excluding 0 reporters) | 425 | 339 | 356 | 279 | 359 | 358 |
| Productivity | 423 | 555 | 550 | 275 | 555 | 550 |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 6.1 | 7.0 | 6.8 | 5.8 | 7.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 6.0 | 7.0 | 0.8 7.1 | 5.8 | 7.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 14.2 | 16.5 | 16.3 | 14.6 | 16.3 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.0 | 2.4 | 2.4 | 2.0 | 2.4 |
| Weighted Avg. | 1.0 | 2.0 | 2.4 | 2.4 | 2.0 | 2.4 |
| Closings per Sales Employee per Mo. | 7.3 | 5.1 | 5.3 | 5.5 | 5.0 | 5.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.1 | 5.4 | 5.8 | 5.0 | 5.5 |
| Closings per Prod Support Employee per Mo. | 12.7 | 11.5 | 12.8 | 12.8 | 11.9 | 12.7 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.1 | 2.2 | 2.3 | 2.1 | 2.2 |
| Median | 1.0 | 2.1 | 2.2 | 2.5 | 2.1 | 2.2 |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 4.1 | 4.3 | 3.8 | 4.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.2 | 4.1 | 5.3 | 4.2 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 10.4 | 11.2 | 12.6 | 10.7 | 4.0 |
| Closings per Total Prod. Employee per Mo. | 12.7 | 10.4 | 11.2 | 12.0 | 1.6 | 11.0 |
| | | | | | | |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - Historical

B2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|-----------------------------------------------|---------------|---------------|----------------|----------------|----------------|---------------|
| BASIS POINTS | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| ORIGINATION-RELATED INCOME | | | | - | | |
| Loan Origination Fees | 31.45 | 40.87 | 43.26 | 45.23 | 39.96 | 43.38 |
| Correspondent and Broker Fee Income (1) | - | 4.09 | 4.84 | 4.61 | 3.93 | 4.55 |
| Other Origination-Related Income (2) | 22.50 | 20.51 | 23.07 | 21.05 | 20.02 | 22.68 |
| Total Origination-Related Income | 53.95 | 65.47 | 71.17 | 70.88 | 63.91 | 70.62 |
| - | | | | | | |
| NET INTEREST INCOME | 14.20 | 21.00 | 22.05 | 10.01 | 21.70 | 21.00 |
| Warehousing Income Warehousing Expense | 14.20 2.47 | 21.96 | 22.65 17.26 | 18.81 14.74 | 21.70 16.78 | 21.98 |
| Net Interest Income | 2.47 16.67 | 16.72 5.24 | 5.39 | 4.07 | 4.92 | 16.85 5.12 |
| | 10.07 | 5.24 | 5.59 | 4.07 | 4.92 | 5.12 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 207.90 | 184.82 | 206.42 | 208.74 | 186.63 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 101.23 | 104.04 | 92.55 | 102.12 | 104.00 |
| Repurchase Reserve Provision | (15.50) | (2.39) | . , | (2.32) | (2.58) | (3.64) |
| Net Secondary Marketing Income | 232.57 | 306.75 | 285.38 | 296.65 | 308.27 | 286.99 |
| Total Loan Production Revenues | 303 | 377 | 362 | 372 | 377 | 363 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 223.89 | 224.43 | 201.66 | 224.42 | 224.75 |
| Sales Personnel | 22.75 | 91.69 | 97.97 | 88.38 | 92.87 | 97.20 |
| Fulfillment Personnel | 55.96 | 55.69 | 53.84 | 45.96 | 55.02 | 53.76 |
| Production Support Employees | 10.91 | 24.32 | 24.06 | 20.59 | 23.94 | 24.75 |
| Management and Directors | 13.62 | 20.71 | 23.11 | 19.89 | 21.13 | 23.36 |
| Benefits | 23.62 | 31.49 | 25.45 | 26.84 | 31.46 | 25.67 |
| Occupancy and Equipment | 5.69 | 19.08 | 20.12 | 17.59 | 19.64 | 19.78 |
| Technology-Related Expenses | 4.76 | 6.51 | 6.74 | 5.79 | 6.60 | 6.80 |
| Other Direct Expenses | 62.59 | 72.56 | 69.42 | 66.54 | 71.31 | 70.34 |
| Outsourcing and Professional fees | - | 14.02 | 14.20 | 12.60 | 14.34 | 13.97 |
| Other Operating Expenses | 62.59 | 58.55 | 55.22 | 53.94 | 56.96 | 56.37 |
| Direct Loan Production Expenses | 199.90 | 322.04 | 320.71 | 291.59 | 321.96 | 321.67 |
| Corporate Allocation | 3.93 | 22.18 | 19.59 | 19.62 | 20.81 | 20.03 |
| Total Loan Production Expense | 203.83 | 344.22 | 340.30 | 311.21 | 342.76 | 341.70 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 33.24 | 21.64 | 60.39 | 34.34 | 21.03 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance (\$) | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.39 | 74.83 | 68.32 | 68.85 | 74.92 |
| Average Days in Warehouse | 12 | 19 | 19 | 18 | 19 | 19 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 339 | 356 | 279 | 359 | 358 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 6.1 | 7.0 | 6.8 | 5.8 | 7.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 6.0 | 7.1 | 7.1 | 5.8 | 7.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 14.2 | 16.5 | 16.3 | 14.6 | 16.3 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.0 | 2.4 | 2.4 | 2.0 | 2.4 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 5.1 | 5.3 | 5.5 | 5.0 | 5.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.1 | 5.4 | 5.8 | 5.0 | 5.5 |
| Closings per Prod Support Employee per Mo. | 12.7 | 11.5 | 12.8 | 12.8 | 11.9 | 12.7 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.1 | 2.2 | 2.3 | 2.1 | 2.2 |
| Median | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 4.1 | 4.3 | 3.8 | 4.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.2 | 4.6 | 5.3 | 4.2 | 4.6 |
| Closings per Prod Support Employee per Mo. | 12.7 | 10.4 | 11.2 | 12.6 | 10.7 | 11.0 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.6 | 1.7 | 1.8 | 1.6 | 1.7 |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - Historical

B3 - Production Mix (\$), Simple Average

| | Your Firm | All Firms | Previous Qtr. | | Repeater | Repeater |
|-----------------------------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| PERCENT BASED ON \$ | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 99.34 | 99.36 | 99.07 | 99.43 | 99.34 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 34.14 | 33.69 | 31.26 | 33.94 | 33.76 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.59 | 0.72 | 0.97 | 0.66 | 0.77 |
| Prime (Conforming) - Fixed | 63.25 | 54.78 | 54.03 | 56.49 | 55.04 | 53.99 |
| Prime (Conforming) - ARM | 3.54 | 1.68 | 2.26 | 2.36 | 1.61 | 2.31 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 5.03 | 5.38 | 4.71 | 5.04 | 5.22 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 2.15 | 2.38 | 1.89 | 2.09 | 2.32 |
| Other Fixed | 0.50 | 0.73 | 0.73 | 0.94 | 0.81 | 0.78 |
| Other ARM | 0.00 | 0.24 | 0.17 | 0.46 | 0.25 | 0.18 |
| Closed-End Second Mortgages | 0.02 | 0.13 | 0.08 | 0.12 | 0.09 | 0.08 |
| Funded HELOCs | 0.00 | 0.16 | 0.13 | 0.12 | 0.12 | 0.13 |
| Reverse | 0.00 | 0.32 | 0.39 | 0.38 | 0.36 | 0.40 |
| Other | 0.00 | 0.05 | 0.04 | 0.31 | 0.01 | 0.04 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 95.00 | 95.29 | 94.42 | 94.25 | 95.37 | 94.36 |
| ARM | 5.00 | 4.71 | 5.58 | 5.75 | 4.63 | 5.64 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 9.35 | 9.34 | 8.74 | 9.27 | 9.05 |
| Non-Jumbo | 90.25 | 90.65 | 90.66 | 91.26 | 90.73 | 90.95 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Droduction Channel Mix | | | | | | |
| 1st Mtg Production Channel Mix Retail/Direct Marketing | 100.00 | 84.01 | 83.77 | 83.09 | 83.91 | 84.30 |
| Wholesale/Broker and Correspondent | 0.00 | 15.99 | 16.23 | 16.91 | 16.09 | 15.70 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 61.34 | 65.71 | 50.94 | 60.97 | 65.31 |
| Refinancing | 1.00 | 38.66 | 34.29 | 49.06 | 39.03 | 34.69 |
| Rate-Term | 0.50 | 22.19 | 18.96 | 31.96 | 22.44 | 19.12 |
| Cash-Out | 0.00 | 14.33 | 13.83 | 14.46 | 14.42 | 14.01 |
| Other / Unknown Total | 0.00 100.00 | 2.14 100.00 | 1.51 100.00 | 2.65 100.00 | 2.17 100.00 | 1.56 100.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 1.62 | 1.36 | 1.37 | 1.62 | 1.42 |
| Greater than 600, less than or equal to 650 | 4.50 | 9.23 | 9.12 | 7.61 | 9.12 | 9.27 |
| Greater than 650, less than or equal to 700 | 13.00 | 21.47 | 21.40 | 20.05 | 21.52 | 21.52 |
| Greater than 700, less than or equal to 750 | 26.00 | 26.23 | 26.19 | 25.61 | 26.38 | 26.14 |
| Greater than 750 | 56.00 | 41.45 | 41.93 | 45.36 | 41.34 | 41.65 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 725 | 725 | 730 | 725 | 725 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 10.49 | 10.36 | 11.53 | 10.54 | 10.41 |
| Greater than 60%, less than or equal to 70% | 6.00 | 8.92 | 8.82 | 10.01 | 8.93 | 8.79 |
| Greater than 70%, less than or equal to 80% | 35.00 | 27.90 | 28.66 | 29.80 | 27.76 | 28.49 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.89 | 12.54 | 12.76 | 12.94 | 12.51 |
| Greater than 90%, less than or equal to 100% | 25.00 | 37.46 | 37.65 | 33.65 | 37.42 | 37.75 |
| Greater than 100% | 11.00 | 2.34 | 1.98 | 2.25 | 2.42 | 2.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | | | 80.72 | | |
| 1st Mtg Average LTV (based on \$) | 84.20 | 82.25 | 82.18 | 80.72 | 82.36 | 82.24 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 1.17 | 0.99 | 1.23 | 1.21 | 1.07 |
| Originated for Sale to Others: | 100.00 | 98.83 | 99.01 | 98.77 | 98.79 | 98.93 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 43.41 | 42.59 | 43.96 | 42.64 | 42.46 |
| All Other Sale to Others | 0.00 | 55.42 | 56.42 | 54.82 | 56.15 | 56.47 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |

Residential Loan Production - Historical

B4 - Production Mix (#), Simple Average

| | Your Firm | All Firms | Previous Qtr. | | Repeater | Repeater |
|-------------------------------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|
| PERCENT BASED ON # | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 98.50 | 97.89 | 98.14 | 98.01 | 98.12 | 98.06 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 36.15 | 35.97 | 33.62 | 36.03 | 36.06 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.55 | 0.65 | 0.92 | 0.62 | 0.70 |
| Prime (Conforming) - Fixed | 64.31 | 55.47 | 55.22 | 57.18 | 55.74 | 55.01 |
| Prime (Conforming) - ARM | 3.54 | 1.46 | 1.98 | 2.07 | 1.42 | 2.01 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.40 | 2.47 | 2.11 | 2.40 | 2.38 |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed | 2.46 0.00 | 0.92 0.73 | 1.01 0.71 | 0.78 0.90 | 0.90 0.81 | 0.99 0.76 |
| Other ARM | 0.00 | 0.73 | 0.71 | 0.90 | 0.81 | 0.76 |
| Closed-End Second Mortgages | 0.00 | 1.21 | 0.13 | 0.43 | 1.04 | 0.14 |
| Funded HELOCs | 0.02 | 0.38 | 0.38 | 0.33 | 0.33 | 0.40 |
| Reverse | 0.00 | 0.30 | 0.49 | 0.53 | 0.45 | 0.40 |
| Other | 0.00 | 0.10 | 0.10 | 0.28 | 0.06 | 0.11 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | | | | | |
| 1st Mtg Fixed Rate vs ARM | 94.00 | 00.70 | 00.11 | 05.69 | 00.00 | 00.00 |
| Fixed Rate ARM | 6.00 | 96.76 3.24 | 96.11 3.89 | 95.68 4.32 | 96.80 3.20 | 96.03 3.97 |
| Total | 100.00 | 100.00 | 100.00 | 4.52 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.93 | 5.29 | 4.59 | 4.87 | 5.19 | 4.42 |
| Non-Jumbo | 90.07 | 94.71 | 95.41 | 95.13 | 94.81 | 95.58 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 84.34 | 84.00 | 83.45 | 84.25 | 84.50 |
| Wholesale/Broker and Correspondent | 0.00 | 15.66 | 16.00 | 16.55 | 15.75 | 15.50 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 97.50 | 63.11 | 66.83 | 53.30 | 62.75 | 66.41 |
| Refinancing | 2.00 | 36.89 | 33.17 | 46.70 | 37.25 | 33.59 |
| Rate-Term | 0.50 | 20.82 | 17.91 | 29.63 | 21.02 | 18.09 |
| Cash-Out | 0.00 | 14.16 | 13.82 | 14.43 | 14.30 | 13.99 |
| Other / Unknown | 0.00 | 1.91 | 1.45 | 2.64 | 1.92 | 1.51 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 1.72 | 1.45 | 1.46 | 1.72 | 1.52 |
| Greater than 600, less than or equal to 650 | 4.50 | 10.42 | 10.30 | 8.79 | 10.35 | 10.47 |
| Greater than 650, less than or equal to 700 | 13.00 | 22.83 | 22.91 | 21.70 | 22.95 | 23.01 |
| Greater than 700, less than or equal to 750 | 26.00 | 25.70 | 25.74 | 25.25 | 25.84 | 25.62 |
| Greater than 750 | 56.00 | 39.33 | 39.60 | 42.80 | 39.15 | 39.38 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 725 | 725 | 730 | 725 | 725 |
| | | | | | | |
| 1st Mtg LTV Distribution Equals 60% of less | 8.00 | 11.80 | 11.69 | 12.67 | 11.76 | 11.74 |
| Greater than 60%, less than or equal to 70% | 6.00 | 8.32 | 8.15 | 9.26 | 8.30 | 8.12 |
| Greater than 70%, less than or equal to 80% | 35.00 | 25.95 | 26.54 | 27.74 | 25.82 | 26.33 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.13 | 11.84 | 12.12 | 12.18 | 11.76 |
| Greater than 90%, less than or equal to 100% | 25.00 | 39.10 | 39.44 | 35.67 | 39.15 | 39.64 |
| Greater than 100% | 11.00 | 2.70 | 2.34 | 2.55 | 2.78 | 2.41 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 82.25 | 82.18 | 80.72 | 82.36 | 82.24 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 0.97 | 0.98 | 1.18 | 1.01 | 1.06 |
| Originated for Sale to Others: | 100.00 | 99.03 | 99.02 | 98.82 | 98.99 | 98.94 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 44.50 | 43.65 | 44.99 | 43.82 | 43.53 |
| All Other Sale to Others | 0.00 | 54.52 | 55.36 | 53.83 | 55.16 | 55.41 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |

Residential Loan Production - Historical

B5 - Production Mix (Avg Loan Balances), Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|---------------------------------------------------------------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| LOAN BALANCES | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Avg. Total Loans Originated (\$000s) | 485,655 | 517,428 | 537,642 | 473,204 | 543,889 | 549,355 |
| Avg. Total Loans Originated (#) | 1,908 | 2,196 | 2,265 | 1,917 | 2,307 | 2,333 |
| Average Loan Balance | 251,293 | 237,419 | 238,481 | 240,858 | 237,912 | 236,668 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 262,999 | 241,174 | 241,703 | 242,791 | 241,396 | 240,049 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 219,399 | 219,658 | 218,792 | 218,804 | 217,912 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 318,041 | 328,979 | 323,034 | 314,443 | 329,805 |
| Prime (Conforming) - Fixed | 255,141 | 232,231 | 229,603 | 237,713 | 232,596 | 229,309 |
| Prime (Conforming) - ARM | 262,444 | 311,268 | 300,164 | 299,532 | 311,079 | 300,353 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 653,871 | 659,763 | 666,122 | 658,392 | 657,509 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 748,235 | 761,966 | 739,916 | 741,308 | 757,924 |
| Other Fixed | | 245,204 | 243,563 | 281,324 | 242,809 | 251,491 |
| Other ARM | | 389,201 | 348,641 | 300,785 | 405,453 | 359,409 |
| Closed-End Second Mortgages | 8,523 | 39,134 | 34,938 | 34,546 | 37,856 | 35,703 |
| Funded HELOCs | | 109,884 | 100,852 | 99,181 | 110,193 | 102,510 |
| Reverse | | 169,707 | 179,631 | 173,170 | 170,996 | 180,748 |
| Other | | 124,676 | 148,663 | 190,139 | 76,717 | 148,663 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 260,513 | 236,132 | 235,796 | 237,910 | 236,422 | 234,284 |
| ARM | 321,555 | 438,594 | 411,338 | 391,234 | 434,183 | 407,661 |
| | 521,555 | 430,334 | 411,550 | 551,254 | 434,103 | 407,001 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 538,699 | 650,717 | 696,918 | 662,141 | 650,360 | 697,014 |
| Non-Jumbo | 245,333 | 231,041 | 224,562 | 248,044 | 230,649 | 224,192 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 262,999 | 238,445 | 240,141 | 239,566 | 238,575 | 238,393 |
| Wholesale/Broker and Correspondent | | 231,829 | 247,503 | 250,130 | 234,777 | 239,515 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 235,943 | 238,718 | 233,079 | 236,115 | 237,297 |
| Refinancing | 279,666 | 258,701 | 251,387 | 255,361 | 260,052 | 250,164 |
| Rate-Term | 239,888 | 261,695 | 261,053 | 264,593 | 262,836 | 260,156 |
| Cash-Out | | 247,776 | 243,155 | 242,626 | 248,022 | 241,855 |
| Other / Unknown | | 317,260 | 297,925 | 234,077 | 321,700 | 279,197 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 210,205 | 197,365 | 200,097 | 211,690 | 196,447 |
| Greater than 600, less than or equal to 650 | 245,666 | 206,090 | 207,429 | 207,814 | 205,604 | 206,703 |
| Greater than 650, less than or equal to 700 | 250,425 | 224,821 | 223,156 | 221,365 | 223,958 | 221,979 |
| Greater than 700, less than or equal to 750 | 270,523 | 245,620 | 245,323 | 246,020 | 245,917 | 244,306 |
| Greater than 750 | 264,555 | 254,689 | 255,768 | 258,217 | 255,242 | 253,626 |
| | , | , | | | | |
| LTV Distribution | 162.000 | 214,575 | 214 704 | 220,976 | 216,880 | 214 017 |
| Equals 60% of less Greater than 60%, less than or equal to 70% | 162,888 | 214,575 259,730 | 214,784 | | , | 214,017 262,694 |
| Greater than 70%, less than or equal to 80% | 258,777 291,666 | 259,750 | 263,690 | 265,269 260,375 | 260,523 | 259,707 |
| Greater than 80%, less than or equal to 90% | | | 260,730 | | 259,807 | |
| Greater than 90%, less than or equal to 90% Greater than 90%, less than or equal to 100% | 301,555 254,888 | 254,561 227,309 | 255,331 225,090 | 250,335 223,570 | 254,663 227,114 | 255,126 223,570 |
| Greater than 100% | 254,888 | 191,568 | 191,208 | 223,370 | 191,585 | 191,525 |
| | 230,334 | 191,508 | 191,200 | 211,134 | 191,505 | 131,323 |
| Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | | 280,814 | 245,871 | 240,446 | 274,069 | 245,406 |
| Originated for Sale to Others: | 253,658 | 236,918 | 237,760 | 239,574 | 237,038 | 235,418 |
| Sale to Fannie/Freddie/Ginnie | 246,985 | 220,152 | 222,019 | 222,746 | 221,498 | 222,626 |
| All Other Sale to Others | | 258,496 | 263,091 | 272,843 | 258,403 | 260,771 |
| Number of Companies Reporting | 1 | 347 | 334 | 359 | 307 | 307 |

Residential Loan Production - by Quarterly Production Volume \$

C1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| \$ PER LOAN | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|-----------------------------------------------------------------------------------------|-------------|------------|-------------|-------------|-------------|-------------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 825 | 1,011 | 1,186 | 1,030 | 651 | 912 |
| Correspondent and Broker Fee Income (1) | - | 147 | 22 | 113 | 75 | 92 |
| Other Origination-Related Income (2) | 537 | 482 | 445 | 537 | 435 | 477 |
| Total Origination-Related Income | 1,422 | 1,641 | 1,653 | 1,680 | 1,161 | 1,480 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 349 | 421 | 567 | 604 | 520 |
| Warehousing Expense | 98 | 207 | 348 | 442 | 471 | 397 |
| Net Interest Income | 438 | 143 | 73 | 125 | 133 | 124 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 3,059 | 4,747 | 5,241 | 5,156 | 4,748 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,133 | 2,200 | 2,507 | 2,452 | 2,375 |
| Repurchase Reserve Provision | (276) | (9) | (33) | (54) | (91) | (56 |
| Net Secondary Marketing Income | 6,108 | 5,184 | 6,914 | 7,694 | 7,516 | 7,066 |
| Total Loan Production Revenues | 7,968 | 6,967 | 8,640 | 9,499 | 8,810 | 8,670 |
| EXPENSES | | | | | | |
| Personnel | 3,332 | 4,280 | 5,039 | 5,624 | 5,192 | 5,141 |
| Sales Personnel | 598 | 1,432 | 2,003 | 2,477 | 2,204 | 2,121 |
| Fulfillment Personnel | 1,470 | 1,125 | 1,453 | 1,293 | 1,197 | 1,252 |
| Production Support Employees | 287 | 490 | 491 | 588 | 628 | 571 |
| Management and Directors | 358 | 528 | 420 | 499 | 472 | 483 |
| Benefits | 620 | 704 | 671 | 767 | 692 | 714 |
| Occupancy and Equipment | 150 | 444 | 389 | 457 | 428 | 434 |
| Technology-Related Expenses | 125 | 148 | 163 | 149 | 143 | 149 |
| Other Direct Expenses | 1,644 | 1,684 | 1,761 | 1,627 | 1,521 | 1,618 |
| Outsourcing and Professional fees | - | 387 | 202 | 297 | 316 | 306 |
| Other Operating Expenses | 1,644 | 1,297 | 1,558 | 1,330 | 1,205 | 1,312 |
| Direct Loan Production Expenses | 5,250 | 6,555 | 7,351 | 7,857 | 7,284 | 7,342 |
| Corporate Allocation | 103 | 342 | 468 | 652 | 470 | 503 |
| Total Loan Production Expense | 5,354 | 6,897 | 7,819 | 8,509 | 7,754 | 7,845 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 70 | 820 | 990 | 1,057 | 825 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 24,841 | 75,206 | 165,074 | 1,240,826 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 133 | 373 | 728 | 5,206 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 196,796 | 220,062 | 254,910 | 249,440 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.87 | 65.09 | 69.08 | 69.00 | 68.39 |
| Average Days in Warehouse | 12 | 16 | 18 | 20 | 20 | 19 |
| Employees: | 107 | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 33 | 84 | 166 | 732 | 339 |
| Productivity | | | | | | |
| Simple Avg. | 7.0 | | | | 7.0 | |
| Closings per Sales Employee per Mo. | 7.3 | 4.9 | 5.8 | 5.4 | 7.3 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.9 | 5.8 | 5.5 | 7.0 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.3 | 14.2 | 12.8 | 17.1 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.8 | 1.8 | 1.9 | 2.4 | 2.0 |
| Weighted Avg. Closings per Sales Employee per Mo. | 7.3 | 3.5 | 3.5 | 2 E | | 5.1 |
| | | 3.5 3.9 | 3.5 | 3.5 | 5.5 | |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 6.0 | 3.8 7.6 | 3.8 | 5.5 12.6 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 1.8 | 6.0 1.4 | 7.6 1.5 | 7.7 1.4 | | 11.5 |
| Closings per Total Prod. Employee per Mo. Median | 1.8 | 1.4 | 1.5 | 1.4 | 2.3 | 2.1 |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 3.3 | 3.7 | 4.2 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 5.5 4.4 | 3.7 | 4.2 | 4.2 |
| ciosings per runninent employee per 100. | | 3.9 7.9 | 4.4 11.1 | 3.9 10.4 | 4.6 11.7 | 4.2 10.4 |
| Closings per Prod Support Employee per Ma | | | | | | |
| Closings per Prod Support Employee per Mo. Closings per Total Prod. Employee per Mo. | 12.7 1.8 | 1.5 | 1.6 | 1.5 | 1.7 | 1.6 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - by Quarterly Production Volume \$

C2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|-----------------------------------------------|-----------|---------|---------|----------|-----------|---------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 31.45 | 53.80 | 56.32 | 44.26 | 25.36 | 40.87 |
| Correspondent and Broker Fee Income (1) | _ | 7.64 | 1.15 | 4.28 | 3.36 | 4.09 |
| Other Origination-Related Income (2) | 22.50 | 24.39 | 21.46 | 21.89 | 17.03 | 20.51 |
| Total Origination-Related Income | 53.95 | 85.83 | 78.93 | 70.43 | 45.75 | 65.47 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 14.20 | 18.05 | 19.74 | 22.26 | 24.52 | 21.96 |
| Warehousing Expense | 2.47 | 11.21 | 16.25 | 17.14 | 19.26 | 16.72 |
| Net Interest Income | 16.67 | 6.84 | 3.50 | 5.12 | 5.26 | 5.24 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 157.82 | 217.50 | 223.16 | 215.58 | 207.90 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 108.50 | 100.02 | 98.06 | 100.87 | 101.23 |
| Repurchase Reserve Provision | (15.50) | (0.47) | (1.58) | (2.25) | (3.77) | (2.39) |
| Net Secondary Marketing Income | 232.57 | 265.85 | 315.94 | 318.97 | 312.68 | 306.75 |
| Total Loan Production Revenues | 303 | 358.52 | 398.37 | 394.52 | 363.68 | 377.46 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 220.66 | 234.14 | 233.68 | 212.94 | 223.89 |
| Sales Personnel | 22.75 | 72.50 | 90.46 | 104.79 | 90.39 | 91.69 |
| Fulfillment Personnel | 55.96 | 59.13 | 67.83 | 54.36 | 50.22 | 55.69 |
| Production Support Employees | 10.91 | 24.88 | 24.64 | 23.03 | 25.02 | 24.32 |
| Management and Directors | 13.62 | 26.49 | 20.01 | 19.64 | 19.06 | 20.71 |
| Benefits | 23.62 | 37.66 | 31.20 | 31.86 | 28.24 | 31.49 |
| Occupancy and Equipment | 5.69 | 22.35 | 18.49 | 19.37 | 17.46 | 19.08 |
| Technology-Related Expenses | 4.76 | 7.16 | 7.73 | 6.16 | 5.99 | 6.51 |
| Other Direct Expenses | 62.59 | 89.74 | 84.25 | 67.95 | 63.34 | 72.56 |
| Outsourcing and Professional fees | - | 23.56 | 9.88 | 11.85 | 12.86 | 14.02 |
| Other Operating Expenses | 62.59 | 66.19 | 74.38 | 56.10 | 50.48 | 58.55 |
| Direct Loan Production Expenses | 199.90 | 339.92 | 344.61 | 327.16 | 299.73 | 322.04 |
| Corporate Allocation | 3.93 | 20.75 | 20.98 | 27.16 | 19.09 | 22.18 |
| Total Loan Production Expense | 203.83 | 360.67 | 365.59 | 354.31 | 318.82 | 344.22 |
| TOTAL NET PRODUCTION INCOME | 99.36 | (2.14) | 32.78 | 40.21 | 44.86 | 33.24 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 24,841 | 75,206 | 165,074 | 1,240,826 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 133 | 373 | 728 | 5,206 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 196,796 | 220,062 | 254,910 | 249,440 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.87 | 65.09 | 69.08 | 69.00 | 68.39 |
| Average Days in Warehouse | 12 | 16 | 18 | 20 | 20 | 19 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 33 | 84 | 166 | 732 | 339 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.9 | 5.8 | 5.4 | 7.3 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.9 | 5.8 | 5.5 | 7.0 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.3 | 14.2 | 12.8 | 17.1 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.8 | 1.8 | 1.9 | 2.4 | 2.0 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.5 | 3.5 | 3.5 | 5.5 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 3.8 | 3.8 | 5.5 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 6.0 | 7.6 | 7.7 | 12.6 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.5 | 1.4 | 2.3 | 2.1 |
| Median | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 3.3 | 3.7 | 4.2 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 4.4 | 3.9 | 4.6 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 7.9 | 11.1 | 10.4 | 11.7 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 1.6 | 1.5 | 1.7 | 1.6 |
| Number of Companies Reporting | 1 | 62 | 51 | 108 | 126 | 347 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - by Quarterly Production Volume \$

C3 - Production Mix (\$), Simple Average

| PERCENT BASED ON \$ | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|------------------------------------------------------------|----------------|-----------------|-----------------|-----------------|----------------|---------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 24,841 | 75,206 | 165,074 | 1,240,826 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 133 | 373 | 728 | 5,206 | 2,196 |
| Average Loan Balance | 251,293 | 196,796 | 220,062 | 254,910 | 249,440 | 237,419 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 98.97 | 99.38 | 99.21 | 99.61 | 99.34 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 26.81 | 31.97 | 34.57 | 38.27 | 34.14 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.75 | 0.09 | 0.64 | 0.65 | 0.59 |
| Prime (Conforming) - Fixed | 63.25 | 64.08 | 58.18 | 53.17 | 50.20 | 54.78 |
| Prime (Conforming) - ARM | 3.54 | 2.20 | 1.88 | 1.82 | 1.22 | 1.68 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.78 | 4.63 | 5.74 | 5.70 | 5.03 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 0.72 | 2.08 | 2.57 | 2.51 | 2.15 |
| Other Fixed | 0.50 | 1.05 | 0.17 | 0.48 | 1.02 | 0.73 |
| Other ARM | 0.00 | 0.58 | 0.37 | 0.22 | 0.05 | 0.24 |
| Closed-End Second Mortgages | 0.02 | 0.29 | 0.15 | 0.11 | 0.07 | 0.13 |
| Funded HELOCs | 0.00 | 0.13 | 0.04 | 0.26 | 0.13 | 0.16 |
| Reverse | 0.00 | 0.61 | 0.23 | 0.40 | 0.16 | 0.32 |
| Other | 0.00 | 0.00 | 0.21 | 0.02 | 0.04 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 95.00 | 95.71 | 95.56 | 94.66 | 95.52 | 95.29 |
| ARM | 5.00 | 4.29 | 4.44 | 5.34 | 4.48 | 4.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 4.40 | 8.67 | 13.14 | 8.82 | 9.35 |
| Non-Jumbo | 90.25 | 95.60 | 91.33 | 86.86 | 91.18 | 90.65 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 84.76 | 92.86 | 88.49 | 76.23 | 84.01 |
| Wholesale/Broker and Correspondent | 0.00 | 15.24 | 7.14 | 11.51 | 23.77 | 15.99 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 60.75 | 65.34 | 62.29 | 59.21 | 61.34 |
| Refinancing | 1.00 | 39.25 | 34.66 | 37.71 | 40.79 | 38.66 |
| Rate-Term | 0.50 | 20.75 | 19.29 | 22.72 | 23.62 | 22.19 |
| Cash-Out | 0.00 | 14.89 | 14.37 | 13.06 | 15.12 | 14.33 |
| Other / Unknown | 0.00 | 3.61 | 1.00 | 1.94 | 2.05 | 2.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 1.99 | 0.70 | 2.09 | 1.42 | 1.62 |
| Greater than 600, less than or equal to 650 | 4.50 | 7.60 | 8.30 | 9.06 | 10.56 | 9.23 |
| Greater than 650, less than or equal to 700 | 13.00 | 21.31 | 20.75 | 20.89 | 22.34 | 21.47 |
| Greater than 700, less than or equal to 750 | 26.00 | 26.97 | 26.59 | 25.82 | 26.08 | 26.23 |
| Greater than 750 | 56.00 | 42.13 | 43.66 | 42.14 | 39.61 | 41.45 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 728 | 729 | 727 | 721 | 725 |
| | | | | | | |
| 1st Mtg LTV Distribution Equals 60% of less | 8.00 | 12.20 | 10.35 | 10.04 | 10.08 | 10.49 |
| Greater than 60%, less than or equal to 70% | 6.00 | 9.92 | 8.09 | 8.83 | 8.83 | 8.92 |
| Greater than 70%, less than or equal to 80% | 35.00 | 27.84 | 29.69 | 28.47 | 26.71 | 27.90 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.95 | 12.84 | 12.28 | 13.41 | 12.89 |
| Greater than 90%, less than or equal to 100% | 25.00 | 35.65 | 37.01 | 37.63 | 38.41 | 37.46 |
| Greater than 100% | 11.00 | 1.44 | 2.03 | 2.74 | 2.57 | 2.34 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 81.31 | 82.17 | 81.95 | 83.02 | 82.25 |
| | 04.20 | 01.51 | 02.17 | 01.53 | 03.02 | 02.23 |
| 1st Mtg Production Sold by Investor Type | 0.00 | 2 27 | 0.01 | 0.04 | 1 7 4 | 4 47 |
| Originated for Portfolio Originated for Sale to Others: | 0.00 | 2.37 | 0.01 | 0.84 | 1.34 | 1.17 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 97.63 52.10 | 99.99 24.24 | 99.16 | 98.66 51.46 | 98.83 |
| All Other Sale to Others | 100.00 | 53.10 | 34.34 | 32.74 | 51.46 | 43.41 |
| | 0.00 100.00 | 44.54 100.00 | 65.65 100.00 | 66.42 100.00 | 47.20 | 55.42 |
| Total | | | | | 100.00 | 100.00 |

Residential Loan Production - by Quarterly Production Volume \$

C4 - Production Mix (#), Simple Average

| Ave_Total Loans Originated (#) 1.908 1.33 373 728 5.20 Average Loan Balance 251,293 196,796 220,062 254,910 249,444 Production Mix by Product Type - - - - - - 251,293 196,796 220,062 254,910 249,444 Production Mix by Product Type - - - - - 36,33 40.7 Government (FHA/VA/RHS) - Fixed 22.55 27.58 34.62 35.45 5.10. Prime (Non-Conforming Jumbo) - Fixed 7.37 1.08 2.29 12.12 1.0 Prime (Non-Conforming Jumbo) - ARM 2.26 0.00 0.35 0.11 0.25 0.23 1.03 Closed-Ind Second Mortgages 0.00 0.00 0.36 0.11 0.55 0.30 0.37 0.22 0.21 0.15 0.00 0.00 0.000 1.00.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | PERCENT BASED ON # | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-----------|---------|---------|----------|-----------|---------|
| Average Loan Balance 251,293 196,796 220,062 254,910 249,44 Production Mix by Product Type | Avg. Total Loans Originated (\$000s) | 485,655 | 24,841 | 75,206 | 165,074 | 1,240,826 | 517,428 |
| Production Mix by Product Type First Mortgages: 98.50 Government (HAVVA/RHS) - Fixed 22.50 97.44 97.94 97.39 98.50 98.63 97.59 98.30 97.59 98.30 98.50 Government (HAVVA/RHS) - ARM 0.19 0.11 0.00 0.57 0.11 0.00 0.53 Prime (Conforming) - ARM 0.01 3.54 2.15 1.54 1.52 1.0 Prime (Non-Conforming Jumbo) - ARM Other Fixed 0.00 0.54 0.27 0.77 1.19 1.0 Other Fixed 0.00 0.54 0.27 0.75 0.0 Closed-End Second Mortgages 0.00 0.56 0.31 0.57 0.20 Funded HELOCS 0.00 0.56 0.31 0.57 0.20 Reverse 0.00 0.60 0.24 0.10 0.10 0.00 100.00 100.00 100.00 Ist Mg Fixed Rate vs ARM H H H H H H H H H H H H H H H H H H H </td <td>Avg. Total Loans Originated (#)</td> <td>1,908</td> <td>133</td> <td>373</td> <td>728</td> <td>5,206</td> <td>2,196</td> | Avg. Total Loans Originated (#) | 1,908 | 133 | 373 | 728 | 5,206 | 2,196 |
| First Mortgages: main 98.50 97.44 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 97.94 | Average Loan Balance | 251,293 | 196,796 | 220,062 | 254,910 | 249,440 | 237,419 |
| Government (FHA/VA/RHS) - Fixed 22.50 27.58 34.62 36.39 40.70 Government (FHA/VA/RHS) - ARM 0.19 0.79 0.11 0.60 0.55 Prime (Conforming) - Fixed 64.31 63.92 58.13 54.55 51.01 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.08 2.29 2.21 1.26 Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.77 1.19 1.00 Other Fixed 0.00 1.53 1.40 1.20 0.99 Funded HELOCS 0.00 0.56 0.11 0.55 0.3 Reverse 0.00 0.56 0.11 0.57 0.20 Other 0.00 0.00 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>Production Mix by Product Type</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | Production Mix by Product Type | | | | | | |
| Government (FHA/VA/RHS) - ARM 0.19 0.79 0.11 0.60 0.55 Prime (Conforming) - ARM 3.54 2.15 1.54 1.52 1.00 Prime (Non-Conforming Jumbo) - FRed 7.37 1.08 2.29 2.91 2.66 Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.77 1.19 1.00 Other Fixed 0.00 1.22 0.28 1.11 0.15 0.00 Other Fixed 0.00 0.36 0.31 0.57 0.23 0.00 1.03 1.40 1.20 0.99 Funded HELOS 0.00 0.36 0.31 0.57 0.23 0.33 0.27 0.33 0.27 0.39 2.8 0.11 0.10 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | First Mortgages: | 98.50 | 97.44 | 97.94 | 97.59 | 98.35 | 97.89 |
| Prime (Conforming) - Fixed 64.31 63.92 58.13 54.55 55.10 Prime (Conforming) - MAM 3.54 2.15 1.54 1.52 1.00 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.08 2.29 2.21 2.56 Prime (Non-Conforming Jumbo) - ARM 0.00 0.12 0.22 0.28 1.11 Other Fixed 0.00 0.54 0.27 0.12 0.29 Closed-End Second Mortgages 0.00 0.56 0.31 0.57 0.20 Funded HELOCs 0.00 0.54 0.11 0.55 0.33 Reverse 0.00 0.56 0.31 0.57 0.20 Other 100.00 100.00 100.00 100.00 100.00 Ist Mtg Fixed Rate vs ARM 6 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Fixed Rate vs ARM E T T S.72 3.93 2.72 | Government (FHA/VA/RHS) - Fixed | 22.50 | 27.58 | 34.62 | 36.39 | 40.78 | 36.15 |
| Prime (Conforming) - ARM 3.54 2.15 1.54 1.52 1.02 Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.77 1.19 1.00 Other Fixed 0.00 1.12 0.22 0.28 1.11 Other ARM 0.00 0.54 0.27 0.15 0.00 Closed-End Second Mortgages 0.02 1.63 1.40 1.20 0.99 Funded HELOS 0.00 0.56 0.31 0.57 0.23 Other 0.00 0.02 1.00.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Government (FHA/VA/RHS) - ARM | 0.19 | 0.79 | 0.11 | 0.60 | 0.57 | 0.55 |
| Prime [Non-Conforming Jumbo] - ARM 7.37 1.08 2.29 2.91 2.66 Prime [Non-Conforming Jumbo] - ARM 0.00 1.12 0.22 0.28 1.11 Other Fixed 0.00 0.54 0.27 0.15 0.00 Closed-find Second Mortgages 0.02 1.63 1.40 1.20 0.23 0.11 0.55 0.31 0.57 0.22 0.16 0.00 0.05 0.31 0.57 0.22 0.16 0.10 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00< | Prime (Conforming) - Fixed | 64.31 | 63.92 | 58.13 | 54.55 | 51.04 | 55.47 |
| Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.77 1.19 1.10 Other ARM 0.00 1.12 0.22 0.28 1.11 Other ARM 0.00 0.54 0.27 0.15 0.00 Closed-End Second Mortgages 0.02 1.63 1.40 1.20 0.99 Funded HELOS 0.00 0.56 0.31 0.57 0.23 Other 0.00 0.00 0.24 0.10 0.11 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.03 1.00.00 100.00 100.00 100.00 100.00 Ist | Prime (Conforming) - ARM | | 2.15 | 1.54 | | 1.04 | 1.46 |
| Other Fixed 0.00 1.12 0.22 0.28 1.1 Other ARM 0.00 0.54 0.27 0.15 0.00 Closed-End Second Mortgages 0.02 1.63 1.40 1.20 0.93 Fixed HELOCs 0.00 0.36 0.11 0.55 0.31 0.57 0.22 0.10 0.10 0.10 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Prime (Non-Conforming Jumbo) - Fixed | 7.37 | | 2.29 | 2.91 | 2.66 | 2.40 |
| Other ARM 0.00 0.54 0.27 0.15 0.00 Closed-End Second Mortgages 0.00 1.63 1.40 1.20 0.93 Funded HELOCs 0.00 0.36 0.11 0.55 0.33 Reverse 0.00 0.00 0.24 0.10 0.11 Total 100.00 100.00 100.00 100.00 100.00 1st Mtg Fixed Rate vs ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 90.07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 1st Mtg Production Channel Mix E 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td></td> <td></td> <td></td> <td></td> <td></td> <td>1.08</td> <td>0.92</td> | | | | | | 1.08 | 0.92 |
| Closed-End Second Mortgages 0.02 1.63 1.40 1.20 0.93 Funded HELOCs 0.00 0.36 0.11 0.57 0.23 Other 0.00 0.00 0.00 0.00 100.00 1000 Other 0.00 0.000 0.000 1000.00 1000.00 1000.00 Ist Mg Fixed Rate vs ARM 6.00 3.90 2.72 3.59 2.8 Total 1000.00 1000.00 1000.00 1000.00 1000.00 Ist Mg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 90.07 98.21 98.271 88.72 76.8 Wholesale/Forker and Correspondent 0.00 100.00 100.00 100.00 Ist Mg Production Channel Mix T T 72.9 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>1.13</td><td>0.73</td></t<> | | | | | | 1.13 | 0.73 |
| Funded HELOCs 0.00 0.36 0.11 0.55 0.33 Reverse 0.00 0.56 0.31 0.57 0.22 Other 0.000 0.24 0.10 0.11 Total 100.00 100.00 100.00 100.00 100.00 Ist Mtg Fixed Rate vs ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.007 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | 0.05 | 0.20 |
| Reverse 0.00 0.56 0.31 0.57 0.22 Other 0.000 0.000 0.24 0.10 0.11 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | 0.95 | 1.21 |
| Other 0.00 0.00 0.24 0.10 0.11 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Fixed Rate vs ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.93 1.00.00 100.00 100.00 100.00 Ist Mtg Production Channel Mix Retal/Direct Marketing 100.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | 0.37 | 0.38 |
| Total 100.00 100.00 100.00 100.00 100.00 Ist Mig Fixed Rate vs ARM 94.00 3.90 2.72 3.59 2.8 ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.0 | | | | | | 0.24 | 0.41 |
| Ist Mtg Fixed Rate 94.00 96.10 97.28 96.41 97.18 ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 99.07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.10</td> <td>0.10</td> | | | | | | 0.10 | 0.10 |
| Fixed Rate 94.00 96.10 97.28 96.41 97.11 ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.90,07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Production Channel Mix # # # # # # Retail/Direct Marketing 100.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Prochase vs Refi # # # # # # Purchase 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.65 7.86.67 38.67 </td <td>Total</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Fixed Rate 94.00 96.10 97.28 96.41 97.11 ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 9.90,07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Production Channel Mix # # # # # # Retail/Direct Marketing 100.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Prochase vs Refi # # # # # # Purchase 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.65 7.86.67 38.67 </td <td>Lst Mtg Fixed Rate vs ARM</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | Lst Mtg Fixed Rate vs ARM | | | | | | |
| ARM 6.00 3.90 2.72 3.59 2.8 Total 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 90.07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Production Channel Mix T Retail/Direct Marketing 100.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Purchase vs Refi T T T 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | 94.00 | 96.10 | 97.28 | 96.41 | 97.18 | 96.76 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td>ARM</td> <td></td> <td></td> <td></td> <td></td> <td>2.82</td> <td>3.24</td> | ARM | | | | | 2.82 | 3.24 |
| Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 90.07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>Гotal</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> <td>100.00</td> | Гotal | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Jumbo 9.93 1.79 5.11 8.76 4.1 Non-Jumbo 90.07 98.21 94.89 91.24 95.8 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>let Mtg lumbo va Non lumbo</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | let Mtg lumbo va Non lumbo | | | | | | |
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| Total 100.00 100.00 100.00 100.00 100.00 1st Mtg Production Channel Mix | | | | | | | 94.71 |
| 1st Mtg Production Channel Mix Retail/Direct Marketing 100.00 84.98 92.71 88.72 76.8 Wholesale/broker and Correspondent 0.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Purchase va Refi | | | | | | | 100.00 |
| Retail/Direct Marketing 100.00 84.98 92.71 88.72 76.8 Wholesale/Broker and Correspondent 0.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Purchase vs Refi | lotal | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Wholesale/Broker and Correspondent 0.00 15.02 7.29 11.28 23.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Purchase vs Refi | 1st Mtg Production Channel Mix | | | | | | |
| Total 100.00 100.00 100.00 100.00 100.00 1st Mtg Purchase vs Refi 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.05 35.67 38.60 Rate-Term 0.50 19.99 18.25 21.07 22.00 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 750 26.60 26.85 26.13 25.22 25.3 Greater than 750 26.60 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg LTV Distribution Equals 60% of less 8.00 <t< td=""><td>Retail/Direct Marketing</td><td></td><td></td><td></td><td></td><td>76.88</td><td>84.34</td></t<> | Retail/Direct Marketing | | | | | 76.88 | 84.34 |
| 1st Mtg Purchase vs Refi 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.05 35.67 38.66 Rate-Term 0.50 19.99 18.25 21.07 22.0 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 750 26.60 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equal to 70% | | | | | | 23.12 | 15.66 |
| Purchase 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.05 35.67 38.67 Rate-Term 0.50 19.99 18.25 21.07 22.00 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 700, less than or equal to 750 26.60 26.85 26.13 25.22 25.3 Greater than 700, less than or equal to 750 26.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 60%, less than or equal to 70% | Гotal | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Purchase 97.50 61.33 66.95 64.33 61.33 Refinancing 2.00 38.67 33.05 35.67 38.67 Rate-Term 0.50 19.99 18.25 21.07 22.00 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 700, less than or equal to 750 26.60 26.85 26.13 25.22 25.3 Greater than 700, less than or equal to 750 26.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 60%, less than or equal to 70% | 1st Mtg Purchase vs Refi | | | | | | |
| Refinancing Rate-Term 2.00 38.67 33.05 35.67 38.67 Rate-Term 0.50 19.99 18.25 21.07 22.0 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 700, less than or equal to 750 26.60 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 60%, less | • | 97.50 | 61.33 | 66.95 | 64.33 | 61.39 | 63.11 |
| Rate-Term 0.50 19.99 18.25 21.07 22.0 Cash-Out 0.00 15.24 13.84 13.20 14.5 Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 700, less than or equal to 750 26.00 26.60 26.613 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 Ist Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equa | Refinancing | | | | 35.67 | 38.61 | 36.89 |
| Other / Unknown 0.00 3.44 0.96 1.40 1.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 700, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 60%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 90%, less than or equal to 100% 15.00 12.23 | Rate-Term | 0.50 | 19.99 | 18.25 | 21.07 | 22.05 | 20.82 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution 5 0.50 2.16 0.70 2.15 1.55 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.00 Greater than 650, less than or equal to 700 13.00 21.75 22.51 22.37 23.86 Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.33 Greater than 750 56.00 41.01 41.23 39.96 37.11 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg ITV Distribution 728 728 729 727 727 Greater than 60%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 70% 6.00 | Cash-Out | 0.00 | 15.24 | 13.84 | 13.20 | 14.59 | 14.16 |
| 1st Mtg FICO Score Distribution 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.00 Greater than 650, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 60%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 90%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 100%, less than or equal to 100% 25.00 35.39 39.10 39.31 | Other / Unknown | 0.00 | 3.44 | 0.96 | 1.40 | 1.97 | 1.91 |
| Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 650, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 90% 15.00 12.23 11.64 11.57 | Гоtal | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Equals 600 or less 0.50 2.16 0.70 2.15 1.5 Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 650, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 90%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 90% 15.00 12.23 11.64 11.57 | at Mtg EICO Score Distribution | | | | | | |
| Greater than 600, less than or equal to 650 4.50 8.23 9.45 10.31 12.0 Greater than 650, less than or equal to 700 13.00 21.75 22.51 22.37 23.8 Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 60%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 80%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 80%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 100%, less than or equal to 100% 25.00 35.39 39.10 <td></td> <td>0.50</td> <td>2.16</td> <td>0.70</td> <td>2 15</td> <td>1 55</td> <td>1.72</td> | | 0.50 | 2.16 | 0.70 | 2 15 | 1 55 | 1.72 |
| Greater than 650, less than or equal to 700 Greater than 700, less than or equal to 750 Greater than 75013.00 26.00 26.8521.75 26.1322.37 25.2223.8 25.3Greater than 750 Total100.0026.8526.1325.22 25.325.3Total100.00100.00100.00100.00100.001st Mortgage Simple Average FICO (based on #)728 728728 729727721st Mtg LTV Distribution Equals 60% of less Greater than 60%, less than or equal to 70% Greater than 70%, less than or equal to 70% Greater than 90%, less than or equal to 80% 35.0035.00 26.37 27.5826.29 24.724.7Greater than 90%, less than or equal to 90% Greater than 90%, less than or equal to 100% Greater than 90%, less than or equal to 100% Greater than 100%35.00 15.00 12.2311.64 11.57 12.712.7 12.7Greater than 90%, less than or equal to 100% Greater than 100%100.00 100.00100.00 100.00100.00 100.001st Mtg Average LTV (based on \$)84.20 84.2081.31 82.1781.95 83.001st Mtg Production Sold by Investor Type Originated for Portfolio Sale to Fannie/Freddie/Ginnie0.00 100.001.90 99.9999.34 98.8 | | | | | | | 10.42 |
| Greater than 700, less than or equal to 750 26.00 26.85 26.13 25.22 25.3 Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 1st Mtg LTV Distribution Equals 60% of less 8.00 14.77 11.49 11.41 10.7 Greater than 70%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 70%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 80%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 100% 25.00 35.39 39.10 39.31 40.7 Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 < | | | | | | | 22.83 |
| Greater than 750 56.00 41.01 41.23 39.96 37.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 727 1st Mtg LTV Distribution | , | | | | | | 25.70 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 728 729 727 72 1st Mtg LTV Distribution | | | | | | | 39.33 |
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| Equals 60% of less8.0014.7711.4911.4110.7Greater than 60%, less than or equal to 70%6.009.667.638.257.9Greater than 70%, less than or equal to 80%35.0026.3727.5826.2924.7Greater than 80%, less than or equal to 90%15.0012.2311.6411.5712.7Greater than 90%, less than or equal to 100%25.0035.3939.1039.3140.7Greater than 100%11.001.592.563.182.9Total100.00100.00100.00100.00100.001st Mtg Average LTV (based on \$)84.2081.3182.1781.9583.0Ist Mtg Production Sold by Investor Type0.001.900.010.661.1Originated for Portfolio0.0098.1099.9999.3498.8Sale to Fannie/Freddie/Ginnie100.0054.2735.5633.5352.7 | Ist Mortgage Simple Average FICO (based on #) | /28 | /28 | 729 | /2/ | /21 | 725 |
| Greater than 60%, less than or equal to 70% 6.00 9.66 7.63 8.25 7.9 Greater than 70%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 80%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 100% 25.00 35.39 39.10 39.31 40.7 Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.0 1st Mtg Production Sold by Investor Type 0.00 1.90 0.01 0.66 1.1 Originated for Portfolio 0.00 1.90 9.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | 1st Mtg LTV Distribution | | | | | | |
| Greater than 70%, less than or equal to 80% 35.00 26.37 27.58 26.29 24.7 Greater than 80%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 100% 25.00 35.39 39.10 39.31 40.7 Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.0 1st Mtg Production Sold by Investor Type 0.00 1.90 0.01 0.66 1.1 Originated for Portfolio 0.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | | | | | | 10.78 | 11.80 |
| Greater than 80%, less than or equal to 90% 15.00 12.23 11.64 11.57 12.7 Greater than 90%, less than or equal to 100% 25.00 35.39 39.10 39.31 40.7 Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 Ist Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.0 Ist Mtg Production Sold by Investor Type Originated for Portfolio 0.00 1.90 0.01 0.66 1.1 Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | , | | 9.66 | | | 7.99 | 8.32 |
| Greater than 90%, less than or equal to 100% 25.00 35.39 39.10 39.31 40.7 Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.0 1st Mtg Production Sold by Investor Type Originated for Portfolio 0.00 1.90 0.01 0.66 1.1 Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | · · · | | 26.37 | 27.58 | 26.29 | 24.78 | 25.95 |
| Greater than 100% 11.00 1.59 2.56 3.18 2.9 Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.00 1st Mtg Production Sold by Investor Type | | 15.00 | 12.23 | | | 12.77 | 12.13 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.01 0.066 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.666 1.1 00.01 0.66 0.01 0.66 0.01 0.66 0.01 0.06 0.01 0.06 0.01 0.06 0.01 0.06 0.01 0.06 0.01 0.01 0.01 0.01 0.01 0.01 0.01 0.01 0.01 | , | | | | | 40.77 | 39.10 |
| 1st Mtg Average LTV (based on \$) 84.20 81.31 82.17 81.95 83.0 1st Mtg Production Sold by Investor Type Originated for Portfolio 0.00 1.90 0.01 0.66 1.1 Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | | | | | | 2.91 | 2.70 |
| 1st Mtg Production Sold by Investor Type 0.00 1.90 0.01 0.66 1.1 Originated for Portfolio 0.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Originated for Portfolio 0.00 1.90 0.01 0.66 1.1 Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | 1st Mtg Average LTV (based on \$) | 84.20 | 81.31 | 82.17 | 81.95 | 83.02 | 82.25 |
| Originated for Portfolio 0.00 1.90 0.01 0.66 1.1 Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Sale to Others: 100.00 98.10 99.99 99.34 98.8 Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | • • • | 0.00 | 1 90 | 0.01 | 0.66 | 1.18 | 0.97 |
| Sale to Fannie/Freddie/Ginnie 100.00 54.27 35.56 33.53 52.7 | 5 | | | | | 98.82 | 99.03 |
| | | | | | | 52.71 | 44.50 |
| All Uther Sale to Uthers U 10 43 87 64 43 65 81 46 1 | All Other Sale to Others | 0.00 | 43.82 | 64.43 | 65.81 | 46.10 | 54.52 |
| | | | | | | 100.00 | 100.00 |
| | | | | | | 100.00 | 347 |

Residential Loan Production - by Quarterly Production Volume \$

C5 - Production Mix (Avg Loan Balances), Simple Average

| LOAN BALANCES | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|----------------------------------------------|-----------|---------|---------|----------|-----------|---------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 24,841 | 75,206 | 165,074 | 1,240,826 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 133 | 373 | 728 | 5,206 | 2,196 |
| Average Loan Balance | 251,293 | 196,796 | 220,062 | 254,910 | 249,440 | 237,419 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 262,999 | 199,921 | 223,064 | 259,559 | 253,045 | 241,174 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 186,324 | 200,597 | 233,455 | 227,928 | 219,399 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 209,390 | 209,679 | 319,559 | 325,724 | 318,041 |
| Prime (Conforming) - Fixed | 255,141 | 198,553 | 217,290 | 246,561 | 242,765 | 232,231 |
| Prime (Conforming) - ARM | 262,444 | 250,660 | 324,307 | 327,102 | 309,622 | 311,268 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 656,744 | 627,062 | 652,859 | 662,991 | 653,871 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 601,453 | 685,278 | 816,236 | 738,539 | 748,235 |
| Other Fixed | | 146,771 | 235,970 | 302,127 | 224,514 | 245,204 |
| Other ARM | | 203,676 | 275,070 | 616,471 | 335,574 | 389,201 |
| Closed-End Second Mortgages | 8,523 | 37,209 | 33,213 | 43,375 | 38,590 | 39,134 |
| Funded HELOCs | | 83,968 | 74,804 | 105,865 | 118,616 | 109,884 |
| Reverse | | 157,152 | 159,482 | 165,290 | 175,142 | 169,707 |
| Other | | - | 74,100 | 234,030 | 121,941 | 124,676 |
| 1st Mtg Fixed Rate vs ARM | | | | | - | |
| Fixed Rate | 260,513 | 198,728 | 218,276 | 253,489 | 246,888 | 236,132 |
| ARM | 321,555 | 284,224 | 417,809 | 471,528 | 463,063 | 438,594 |
| | 321,333 | 204,224 | 417,809 | 471,528 | 403,003 | 436,394 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 538,699 | 620,133 | 623,386 | 658,576 | 662,451 | 650,717 |
| Non-Jumbo | 245,333 | 193,374 | 223,387 | 250,361 | 236,113 | 231,041 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 262,999 | 198,859 | 223,440 | 255,528 | 248,209 | 238,445 |
| Wholesale/Broker and Correspondent | | 204,638 | 203,261 | 239,451 | 240,921 | 231,829 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 199,007 | 221,919 | 254,438 | 243,941 | 235,943 |
| Refinancing | 279,666 | 200,897 | 236,293 | 287,281 | 271,767 | 258,701 |
| Rate-Term | 239,888 | 212,764 | 239,214 | 282,382 | 275,246 | 261,695 |
| Cash-Out | 235,000 | 196,273 | 231,759 | 261,996 | 265,027 | 247,776 |
| Other / Unknown | | 170,539 | 324,402 | 454,891 | 295,511 | 317,260 |
| | | 1,0,555 | 521,102 | 131,031 | 255,511 | 517,200 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 179,423 | 203,210 | 203,204 | 222,881 | 210,205 |
| Greater than 600, less than or equal to 650 | 245,666 | 181,705 | 191,870 | 217,137 | 213,732 | 206,090 |
| Greater than 650, less than or equal to 700 | 250,425 | 197,767 | 205,832 | 239,012 | 233,726 | 224,821 |
| Greater than 700, less than or equal to 750 | 270,523 | 199,762 | 226,978 | 264,991 | 259,234 | 245,620 |
| Greater than 750 | 264,555 | 206,889 | 236,852 | 274,388 | 268,812 | 254,689 |
| LTV Distribution | | | | | | |
| Equals 60% of less | 162,888 | 158,527 | 209,479 | 225,827 | 233,926 | 214,575 |
| Greater than 60%, less than or equal to 70% | 258,777 | 201,753 | 240,331 | 278,947 | 279,024 | 259,730 |
| Greater than 70%, less than or equal to 80% | 291,666 | 213,005 | 241,195 | 281,196 | 271,734 | 259,600 |
| Greater than 80%, less than or equal to 90% | 301,555 | 214,025 | 242,192 | 271,367 | 264,680 | 254,561 |
| Greater than 90%, less than or equal to 100% | 254,888 | 203,567 | 215,994 | 239,792 | 232,827 | 227,309 |
| Greater than 100% | 258,954 | 162,313 | 162,536 | 203,303 | 200,397 | 191,568 |
| Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | | 242,863 | 298,000 | 250,598 | 313,903 | 280,814 |
| Originated for Sale to Others: | 253,658 | 196,521 | 222,560 | 254,391 | 246,397 | 236,918 |
| Sale to Fannie/Freddie/Ginnie | 246,985 | 187,508 | 212,978 | 225,674 | 232,022 | 220,152 |
| All Other Sale to Others | , | 200,036 | 245,889 | 262,294 | 280,324 | 258,496 |
| Number of Companies Reporting | 1 | 62 | 51 | 108 | 126 | 347 |

Residential Loan Production - by Retail/Consumer Direct vs Wholesale Production Mix

D1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| | Vous Finns | 100% | Mixed Retail/ | 75% or More | Tabal |
|------------------------------------------------------------------------|------------|-----------|---------------|-------------|---------|
| \$ PER LOAN | Your Firm | Retail/CD | Wholesale | Wholesale | Total |
| ORIGINATION-RELATED INCOME | | | | | |
| Loan Origination Fees | 825 | 1,118 | 708 | 167 | 912 |
| Correspondent and Broker Fee Income (1) | - | 24 | 171 | 293 | 92 |
| Other Origination-Related Income (2) | 537 | 539 | 383 | 361 | 477 |
| Total Origination-Related Income | 1,422 | 1,682 | 1,262 | 821 | 1,480 |
| NET INTEREST INCOME | | | | | |
| Warehousing Income | 536 | 532 | 523 | 425 | 520 |
| Warehousing Expense | 98 | 392 | 427 | 319 | 397 |
| Net Interest Income | 438 | 140 | 427 | 106 | 124 |
| | 450 | 140 | 95 | 100 | 124 |
| SECONDARY MARKETING INCOME | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 5,225 | 4,828 | 1,093 | 4,748 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,488 | 2,275 | 1,927 | 2,375 |
| Repurchase Reserve Provision | (276) | (48) | (77) | (44) | (56) |
| Net Secondary Marketing Income | 6,108 | 7,665 | 7,026 | 2,976 | 7,066 |
| Total Loan Production Revenues | 7,968 | 9,487 | 8,384 | 3,904 | 8,670 |
| EXPENSES | | | | | |
| | 2.222 | F F 22 | E 346 | 2.040 | F 4 44 |
| Personnel | 3,332 | 5,532 | 5,246 | 2,010 | 5,141 |
| Sales Personnel | 598 | 2,304 | 2,210 | 522 | 2,121 |
| Fulfillment Personnel | 1,470 | 1,375 | 1,188 | 601 | 1,252 |
| Production Support Employees | 287 | 585 | 611 | 332 | 571 |
| Management and Directors | 358 | 523 | 478 | 217 | 483 |
| Benefits | 620 | 746 | 759 | 338 | 714 |
| Occupancy and Equipment | 150 | 469 | 448 | 137 | 434 |
| Technology-Related Expenses | 125 | 152 | 159 | 92 | 149 |
| Other Direct Expenses | 1,644 | 1,727 | 1,600 | 914 | 1,618 |
| Outsourcing and Professional fees | - | 322 | 286 | 261 | 306 |
| Other Operating Expenses | 1,644 | 1,405 | 1,314 | 652 | 1,312 |
| Direct Loan Production Expenses | 5,250 | 7,880 | 7,452 | 3,154 | 7,342 |
| Corporate Allocation | 103 | 523 | 531 | 270 | 503 |
| Total Loan Production Expense | 5,354 | 8,403 | 7,983 | 3,423 | 7,845 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 1,084 | 401 | 480 | 825 |
| MEMO ITEMS | | | | | |
| Originations Volume: | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 252,432 | 819,826 | 1,331,679 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,059 | 3,443 | 5,860 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 241,058 | 232,288 | 229,659 | 237,419 |
| Average com balance (3) Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.08 | 67.54 | 66.62 | 68.39 |
| Average Days in Warehouse | 47.77 | 20 | 19 | 15 | 19 |
| | 12 | 20 | 19 | 15 | 19 |
| Employees: | 125 | 240 | 5.25 | 207 | 220 |
| Total Production FTEs (excluding 0 reporters) | 425 | 248 | 525 | 307 | 339 |
| Productivity | | | | | |
| Simple Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.5 | 6.3 | 20.2 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.2 | 5.8 | 13.3 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 12.5 | 14.8 | 23.4 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.7 | 2.0 | 4.7 | 2.0 |
| Weighted Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.4 | 5.3 | 19.1 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.8 | 5.2 | 12.8 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.1 | 12.3 | 15.2 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 2.2 | 5.3 | 2.1 |
| Median | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.7 | 3.9 | 13.9 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 4.3 | 8.2 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 10.0 | 10.0 | 18.8 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 1.6 | 3.9 | 1.6 |
| Number of Companies Reporting | | | | | 347 |
| | 1 | 212 | 105 | 30 | 2/7 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - by Retail/Consumer Direct vs Wholesale Production Mix

D2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| | | 100% | Mixed Retail/ | 75% or More | |
|-----------------------------------------------|-----------|-------------|---------------|-------------|---------|
| BASIS POINTS | Your Firm | Retail/CD | Wholesale | Wholesale | Total |
| | | | | | |
| ORIGINATION-RELATED INCOME | 21.45 | 40.00 | 22.10 | C 9C | 40.07 |
| Loan Origination Fees | 31.45 | 49.99 | 32.19 | 6.86 | 40.87 |
| Correspondent and Broker Fee Income (1) | - | 0.78 | 8.07 | 13.51 | 4.09 |
| Other Origination-Related Income (2) | 22.50 | 23.42 | 16.00 | 15.69 | 20.51 |
| Total Origination-Related Income | 53.95 | 74.19 | 56.26 | 36.06 | 65.47 |
| NET INTEREST INCOME | | | | | |
| Warehousing Income | 14.20 | 22.12 | 22.82 | 17.84 | 21.96 |
| Warehousing Expense | 2.47 | 16.28 | 18.63 | 13.12 | 16.72 |
| Net Interest Income | 16.67 | 5.83 | 4.19 | 4.72 | 5.24 |
| SECONDARY MARKETING INCOME | | | | | |
| | 242.57 | 222.44 | 242.40 | 46.62 | 207.00 |
| Secondary Mktg Gains (Losses) | 212.57 | 228.11 | 213.19 | 46.62 | 207.90 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 102.34 | 103.78 | 84.48 | 101.23 |
| Repurchase Reserve Provision | (15.50) | (2.03) | (3.26) | (1.82) | (2.39) |
| Net Secondary Marketing Income | 232.57 | 328.42 | 313.71 | 129.27 | 306.75 |
| Total Loan Production Revenues | 303 | 408.44 | 374.16 | 170.05 | 377.46 |
| EXPENSES | | | | | |
| Personnel | 126.86 | 238.41 | 233.17 | 88.84 | 223.89 |
| Sales Personnel | 22.75 | 99.09 | 97.00 | 20.77 | 91.69 |
| Fulfillment Personnel | 55.96 | 60.78 | 53.78 | 26.37 | 55.69 |
| Production Support Employees | 10.91 | 24.04 | 27.15 | 16.39 | 24.32 |
| Management and Directors | 13.62 | 24.04 21.89 | 27.15 | 9.98 | 24.32 |
| | | | | | |
| Benefits | 23.62 | 32.60 | 33.86 | 15.32 | 31.49 |
| Occupancy and Equipment | 5.69 | 20.46 | 20.17 | 5.49 | 19.08 |
| Technology-Related Expenses | 4.76 | 6.60 | 7.10 | 3.73 | 6.51 |
| Other Direct Expenses | 62.59 | 78.05 | 71.58 | 37.26 | 72.56 |
| Outsourcing and Professional fees | - | 15.17 | 12.68 | 10.56 | 14.02 |
| Other Operating Expenses | 62.59 | 62.88 | 58.90 | 26.69 | 58.55 |
| Direct Loan Production Expenses | 199.90 | 343.52 | 332.03 | 135.32 | 322.04 |
| Corporate Allocation | 3.93 | 22.07 | 24.87 | 13.53 | 22.18 |
| Total Loan Production Expense | 203.83 | 365.59 | 356.90 | 148.84 | 344.22 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 42.85 | 17.26 | 21.21 | 33.24 |
| MEMO ITEMS | | | | | |
| Originations Volume: | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 252,432 | 819,826 | 1,331,679 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,059 | 3,443 | 5,860 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 241,058 | 232,288 | 229,659 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.08 | 67.54 | 66.62 | 68.39 |
| Average Days in Warehouse | 12 | 20 | 19 | 15 | 19 |
| Employees: | | 20 | 15 | 15 | 15 |
| Total Production FTEs (excluding 0 reporters) | 425 | 248 | 525 | 307 | 339 |
| , | 423 | 240 | 525 | 507 | 335 |
| Productivity | | | | | |
| Simple Avg. | | | | 20.2 | |
| Closings per Sales Employee per Mo. | 7.3 | 4.5 | 6.3 | 20.2 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.2 | 5.8 | 13.3 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 12.5 | 14.8 | 23.4 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.7 | 2.0 | 4.7 | 2.0 |
| Weighted Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.4 | 5.3 | 19.1 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.8 | 5.2 | 12.8 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.1 | 12.3 | 15.2 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 2.2 | 5.3 | 2.1 |
| Median | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.7 | 3.9 | 13.9 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 4.3 | 8.2 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 10.0 | 10.0 | 18.8 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 1.6 | 3.9 | 1.6 |
| | | | | | |
| Number of Companies Reporting | 1 | 212 | 105 | 30 | 347 |

Q1 2016

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - by Retail/Consumer Direct vs Wholesale Production Mix

D3 - Production Mix (\$), Simple Average

| | | 100% | Mixed Retail/ | 75% or More | |
|----------------------------------------------|----------------|----------------|-----------------|-----------------|-----------------|
| PERCENT BASED ON \$ | Your Firm | Retail/CD | Wholesale | Wholesale | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 252,432 | 819,826 | 1,331,679 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,059 | 3,443 | 5,860 | 2,196 |
| Average Loan Balance | 251,293 | 241,058 | 232,288 | 229,659 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 99.50 | 99.25 | 99.38 | 99.80 | 99.34 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 31.74 | 37.47 | 39.47 | 34.14 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.33 | 0.10 | 4.10 | 0.59 |
| Prime (Conforming) - Fixed | 63.25 | 56.41 | 52.36 | 51.73 | 54.78 |
| Prime (Conforming) - ARM | 3.54 | 1.90 | 1.39 | 1.10 | 1.68 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 5.70 | 4.69 | 1.49 | 5.03 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 2.17 | 2.30 | 1.43 | 2.15 |
| Other Fixed | 0.50 | 0.87 | 0.59 | 0.25 | 0.73 |
| Other ARM | 0.00 | 0.13 | 0.48 | 0.22 | 0.24 |
| Closed-End Second Mortgages | 0.02 | 0.10 | 0.22 | 0.08 | 0.13 |
| Funded HELOCs | 0.00 | 0.20 | 0.10 | 0.00 | 0.16 |
| Reverse | 0.00 | 0.39 | 0.27 | 0.07 | 0.32 |
| Other | 0.00 | 0.05 | 0.04 | 0.05 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 95.00 | 95.41 | 95.66 | 93.14 | 95.29 |
| ARM | 5.00 | 4.59 | 4.34 | 6.86 | 4.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | |
| Jumbo | 9.75 | 9.89 | 8.79 | 7.55 | 9.35 |
| Non-Jumbo | 90.25 | 90.11 | 91.21 | 92.45 | 90.65 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | | | | |
| 1st Mtg Production Channel Mix | 100.00 | 100.00 | 70.07 | 7.22 | 04.01 |
| Retail/Direct Marketing | 100.00 | 100.00 | 73.67 | 7.23 | 84.01 |
| Wholesale/Broker and Correspondent Total | 0.00 100.00 | 0.00 100.00 | 26.33 100.00 | 92.77 100.00 | 15.99 100.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | |
| Purchase | 98.50 | 64.54 | 58.73 | 47.89 | 61.34 |
| Refinancing | 1.00 | 35.46 | 41.27 | 52.11 | 38.66 |
| Rate-Term | 0.50 | 20.55 | 22.88 | 31.37 | 22.19 |
| Cash-Out | 0.00 | 13.68 | 14.54 | 18.17 | 14.33 |
| Other / Unknown | 0.00 | 1.23 | 3.85 | 2.57 | 2.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | |
| Equals 600 or less | 0.50 | 0.94 | 1.44 | 7.08 | 1.62 |
| Greater than 600, less than or equal to 650 | 4.50 | 8.34 | 10.80 | 9.97 | 9.23 |
| Greater than 650, less than or equal to 700 | 13.00 | 20.86 | 22.31 | 22.85 | 21.47 |
| Greater than 700, less than or equal to 750 | 26.00 | 26.32 | 26.62 | 24.26 | 26.23 |
| Greater than 750 | 56.00 | 43.55 | 38.83 | 35.83 | 41.45 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 729 | 720 | 716 | 725 |
| | 720 | 725 | 720 | 710 | 725 |
| 1st Mtg LTV Distribution | | | | | |
| Equals 60% of less | 8.00 | 9.97 | 10.57 | 13.82 | 10.49 |
| Greater than 60%, less than or equal to 70% | 6.00 | 8.96 | 8.96 | 8.51 | 8.92 |
| Greater than 70%, less than or equal to 80% | 35.00 | 29.48 | 26.28 | 22.47 | 27.90 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.53 | 13.77 | 12.30 | 12.89 |
| Greater than 90%, less than or equal to 100% | 25.00 | 37.13 | 37.91 | 38.27 | 37.46 |
| Greater than 100% | 11.00 | 1.92 | 2.52 | 4.64 | 2.34 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 81.90 | 82.72 | 83.17 | 82.25 |
| 1st Mtg Production Sold by Investor Type | | | | | |
| Originated for Portfolio | 0.00 | 0.91 | 1.74 | 0.91 | 1.17 |
| Originated for Sale to Others: | 100.00 | 99.09 | 98.26 | 99.09 | 98.83 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 35.50 | 50.80 | 71.82 | 43.41 |
| All Other Sale to Others | 0.00 | 63.58 | 47.46 | 27.27 | 55.42 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | 212 | 105 | 30 | |

Residential Loan Production - by Retail vs Wholesale Production Mix

D4 - Production Mix (#), Simple Average

| | | 100% | Mixed Retail/ | 75% or More | |
|---------------------------------------------------|--------------|--------------|---------------|--------------|--------------|
| PERCENT BASED ON # | Your Firm | Retail/CD | Wholesale | Wholesale | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 252,432 | 819,826 | 1,331,679 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,059 | 3,443 | 5,860 | 2,196 |
| Average Loan Balance | 251,293 | 241,058 | 232,288 | 229,659 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 98.50 | 97.81 | 97.84 | 98.59 | 97.89 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 33.55 | 39.90 | 41.42 | 36.15 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.31 | 0.09 | 3.89 | 0.55 |
| Prime (Conforming) - Fixed | 64.31 | 57.52 | 52.77 | 50.47 | 55.47 |
| Prime (Conforming) - ARM | 3.54 | 1.73 | 1.10 | 0.82 | 1.46 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.72 0.91 | 2.27 0.99 | 0.65 | 2.40 0.92 |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed | 2.46 0.00 | 0.91 | 0.99 | 0.77 0.40 | 0.92 |
| Other ARM | 0.00 | 0.93 | 0.36 | 0.40 | 0.73 |
| Closed-End Second Mortgages | 0.02 | 1.12 | 1.39 | 1.28 | 1.21 |
| Funded HELOCs | 0.00 | 0.49 | 0.27 | 0.00 | 0.38 |
| Reverse | 0.00 | 0.44 | 0.43 | 0.10 | 0.41 |
| Other | 0.00 | 0.13 | 0.07 | 0.03 | 0.10 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 94.00 | 96.82 | 97.33 | 94.34 | 96.76 |
| ARM | 6.00 | 3.18 | 2.67 | 5.66 | 3.24 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | |
| Jumbo | 9.93 | 5.41 | 4.70 | 6.57 | 5.29 |
| Non-Jumbo | 90.07 | 94.59 | 95.30 | 93.43 | 94.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | |
| Retail/Direct Marketing | 100.00 | 100.00 | 74.49 | 8.13 | 84.34 |
| Wholesale/Broker and Correspondent | 0.00 | 0.00 | 25.51 | 91.87 | 15.66 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | |
| Purchase | 97.50 | 66.08 | 60.70 | 50.60 | 63.11 |
| Refinancing | 2.00 | 33.92 | 39.30 | 49.40 | 36.89 |
| Rate-Term | 0.50 | 19.21 | 21.57 | 29.54 | 20.82 |
| Cash-Out | 0.00 | 13.53 | 14.51 | 17.46 | 14.16 |
| Other / Unknown | 0.00 | 1.18 | 3.22 | 2.40 | 1.91 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | |
| Equals 600 or less | 0.50 | 1.01 | 1.55 | 7.32 | 1.72 |
| Greater than 600, less than or equal to 650 | 4.50 | 9.39 | 12.22 | 11.34 | 10.42 |
| Greater than 650, less than or equal to 700 | 13.00 | 22.07 | 24.12 | 23.66 | 22.83 |
| Greater than 700, less than or equal to 750 | 26.00 | 25.98 | 25.74 | 23.64 | 25.70 |
| Greater than 750 | 56.00 | 41.55 | 36.37 | 34.04 | 39.33 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 729 | 720 | 716 | 725 |
| 1st Mtg LTV Distribution | | | | | |
| Equals 60% of less | 8.00 | 11.51 | 11.75 | 13.98 | 11.80 |
| Greater than 60%, less than or equal to 70% | 6.00 | 8.43 | 8.22 | 7.85 | 8.32 |
| Greater than 70%, less than or equal to 80% | 35.00 | 27.40 | 24.35 | 21.29 | 25.95 |
| Greater than 80%, less than or equal to 90% | 15.00 | 11.61 | 13.18 | 12.14 | 12.13 |
| Greater than 90%, less than or equal to 100% | 25.00 | 38.77 | 39.49 | 40.04 | 39.10 |
| Greater than 100% | 11.00 | 2.28 | 2.99 | 4.71 | 2.70 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 81.90 | 82.72 | 83.17 | 82.25 |
| 1st Mtg Production Sold by Investor Type | | | | | |
| Originated for Portfolio | 0.00 | 0.67 | 1.61 | 0.84 | 0.97 |
| Originated for Sale to Others: | 100.00 | 99.33 | 98.39 | 99.16 | 99.03 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 36.53 | 52.23 | 72.14 | 44.50 |
| All Other Sale to Others | 0.00 | 62.79 | 46.16 | 27.02 | 54.52 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 212 | 105 | 30 | 347 |

Residential Loan Production - by Retail/Consumer Direct vs Wholesale Production Mix

D5 - Production Mix (Avg Loan Balances), Simple Average

| | | 100% | Mixed Retail/ | 75% or More | |
|----------------------------------------------|-----------|-----------|---------------|-------------|--------------------|
| LOAN BALANCES | Your Firm | Retail/CD | Wholesale | Wholesale | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 252,432 | 819,826 | 1,331,679 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,059 | 3,443 | 5,860 | 2,196 |
| Average Loan Balance | 251,293 | 241,058 | 232,288 | 229,659 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 262,999 | 245,034 | 236,017 | 231,947 | 241,174 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 224,917 | 212,518 | 206,117 | 219,399 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 320,216 | 305,532 | 346,475 | 318,041 |
| Prime (Conforming) - Fixed | 255,141 | 233,835 | 227,986 | 235,669 | 232,231 |
| Prime (Conforming) - ARM | 262,444 | 311,631 | 308,861 | 320,438 | 311,268 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 652,855 | 644,766 | 705,339 | 653,871 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 736,183 | 790,091 | 675,318 | 748,235 |
| Other Fixed | | 221,642 | 316,048 | 183,535 | 245,204 |
| Other ARM | | 228,214 | 524,405 | 358,698 | 389,201 |
| Closed-End Second Mortgages | 8,523 | 40,316 | 38,610 | 13,308 | 39,134 |
| Funded HELOCs | | 108,156 | 112,766 | 113,313 | 109,884 |
| Reverse | | 179,219 | 153,402 | 183,949 | 169,707 |
| Other | | 102,449 | 103,155 | 235,101 | 124,676 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 260,513 | 240,522 | 229,750 | 227,451 | 236,132 |
| ARM | 321,555 | 437,447 | 447,942 | 407,509 | 438,594 |
| | . , | - / | | . , | , |
| 1st Mtg Jumbo vs. Non-Jumbo Jumbo | 538,699 | | 664 571 | 624 200 | 650 717 |
| Non-Jumbo | | 646,446 | 664,571 | 624,300 | 650,717 231,041 |
| | 245,333 | 233,493 | 223,738 | 239,271 | 231,041 |
| 1st Mtg Production Channel Mix | | | | | |
| Retail/Direct Marketing | 262,999 | 245,034 | 232,478 | 201,755 | 238,445 |
| Wholesale/Broker and Correspondent | | | 230,967 | 234,843 | 231,829 |
| 1st Mtg Purchase vs Refi | | | | | |
| Purchase | 273,546 | 239,978 | 232,165 | 220,647 | 235,943 |
| Refinancing | 279,666 | 258,265 | 263,718 | 244,197 | 258,701 |
| Rate-Term | 239,888 | 266,915 | 256,126 | 245,983 | 261,695 |
| Cash-Out | | 251,341 | 240,591 | 248,124 | 247,776 |
| Other / Unknown | | 254,963 | 396,526 | 263,130 | 317,260 |
| FICO Score Distribution | | | | | |
| Equals 600 or less | 230,852 | 211,565 | 217,209 | 176,017 | 210,205 |
| Greater than 600, less than or equal to 650 | 245,666 | 210,477 | 200,588 | 195,334 | 206,090 |
| Greater than 650, less than or equal to 700 | 250,425 | 228,190 | 217,734 | 225,929 | 224,821 |
| Greater than 700, less than or equal to 750 | 270,523 | 247,566 | 244,343 | 236,404 | 245,620 |
| Greater than 750 | 264,555 | 257,275 | 252,074 | 245,741 | 254,689 |
| LTV Distribution | | | | | |
| Equals 60% of less | 162,888 | 214,175 | 212,424 | 225,243 | 214,575 |
| Greater than 60%, less than or equal to 70% | 258,777 | 262,934 | 257,616 | 244,292 | 259,730 |
| Greater than 70%, less than or equal to 80% | 291,666 | 264,053 | 253,942 | 248,229 | 259,600 |
| Greater than 80%, less than or equal to 90% | 301,555 | 260,825 | 247,498 | 234,996 | 254,561 |
| Greater than 90%, less than or equal to 100% | 254,888 | 229,705 | 225,136 | 218,223 | 227,309 |
| Greater than 100% | 258,954 | 191,569 | 190,094 | 196,901 | 191,568 |
| Production Sold by Investor Type | | | | | |
| Originated for Portfolio | | 293,111 | 245,424 | 304,564 | 280,814 |
| Originated for Sale to Others: | 253,658 | 241,528 | 229,819 | 230,026 | 236,918 |
| Sale to Fannie/Freddie/Ginnie | 246,985 | 220,404 | 218,697 | 223,856 | 220,152 |
| All Other Sale to Others | | 254,133 | 261,155 | 282,475 | 258,496 |
| Number of Companies Reporting | 1 | 212 | 105 | 30 | 347 |

Residential Loan Production - Retail/Consumer Direct Production Only Companies by Production \$

E1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| \$ PER LOAN | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|-----------------------------------------------------------------------------------------|-------------|------------|-------------|------------|-------------|-------------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 825 | 1,191 | 1,258 | 1,214 | 840 | 1,118 |
| Correspondent and Broker Fee Income (1) | - | - | - | 68 | - | 24 |
| Other Origination-Related Income (2) | 537 | 570 | 372 | 600 | 547 | 539 |
| Total Origination-Related Income | 1,422 | 1,762 | 1,631 | 1,882 | 1,386 | 1,682 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 376 | 431 | 587 | 648 | 532 |
| Warehousing Expense | 98 | 210 | 341 | 445 | 497 | 392 |
| Net Interest Income | 438 | 166 | 90 | 142 | 151 | 140 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 3,170 | 5,030 | 5,590 | 6,446 | 5,225 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,214 | 2,253 | 2,728 | 2,537 | 2,488 |
| Repurchase Reserve Provision | (276) | (12) | (33) | (57) | (75) | (48) |
| Net Secondary Marketing Income | 6,108 | 5,372 | 7,251 | 8,262 | 8,908 | 7,665 |
| Total Loan Production Revenues | 7,968 | 7,300 | 8,972 | 10,286 | 10,446 | 9,487 |
| EXPENSES | | | | | | |
| Personnel | 3,332 | 4,440 | 5,152 | 5,892 | 6,147 | 5,532 |
| Sales Personnel | 598 | 1,511 | 2,097 | 2,556 | 2,714 | 2,304 |
| Fulfillment Personnel | 1,470 | 1,227 | 1,515 | 1,344 | 1,436 | 1,375 |
| Production Support Employees | 287 | 467 | 466 | 597 | 741 | 585 |
| Management and Directors | 358 | 515 | 437 | 577 | 515 | 523 |
| Benefits | 620 | 720 | 637 | 819 | 742 | 746 |
| Occupancy and Equipment | 150 | 436 | 428 | 495 | 487 | 469 |
| Technology-Related Expenses | 125 | 143 | 152 | 155 | 156 | 152 |
| Other Direct Expenses | 1,644 | 1,812 | 1,717 | 1,740 | 1,650 | 1,727 |
| Outsourcing and Professional fees | - | 422 | 175 | 334 | 330 | 322 |
| Other Operating Expenses | 1,644 | 1,391 | 1,542 | 1,406 | 1,321 | 1,405 |
| Direct Loan Production Expenses | 5,250 | 6,832 | 7,449 | 8,282 | 8,440 | 7,880 |
| Corporate Allocation | 103 | 234 | 488 | 716 | 508 | 523 |
| Total Loan Production Expense | 5,354 | 7,067 | 7,938 | 8,998 | 8,947 | 8,403 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 233 | 1,034 | 1,288 | 1,498 | 1,084 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 23,284 | 72,896 | 161,988 | 671,344 | 252,432 |
| Avg. Total Loans Originated (#) | 1,908 | 121 | 353 | 702 | 2,738 | 1,059 |
| Average Loan Balance (\$) | 251,293 | 195,456 | 219,812 | 262,357 | 261,964 | 241,058 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.10 | 64.71 | 70.71 | 70.88 | 69.08 |
| Average Days in Warehouse | 12 | 15 | 19 | 21 | 21 | 20 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 35 | 80 | 165 | 613 | 248 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.2 | 4.7 | 4.6 | 4.4 | 4.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.7 | 5.7 | 5.4 | 5.1 | 5.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 8.6 | 13.5 | 11.8 | 14.8 | 12.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 1.8 | 1.9 | 1.6 | 1.7 |
| Weighted Avg. | 7.0 | 2.2 | 2.2 | . | 2 5 | ე ≰ |
| Closings per Sales Employee per Mo. | 7.3 | 3.2 | 3.3 | 3.2 | 3.5 | 3.4 |
| Closings per Fulfillment Employee per Mo. Closings per Prod Support Employee per Mo. | 2.5 | 3.6 | 4.0 | 3.7 | 3.9 | 3.8 |
| Closings per Prod Support Employee per Mo. Closings per Total Prod. Employee per Mo. | 12.7 1.8 | 5.4 1.3 | 7.4 1.5 | 7.8 1.4 | 10.0 1.5 | 9.1 1.5 |
| Median | 1.8 | 1.3 | 1.5 | 1.4 | 1.5 | 1.5 |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 3.2 | 3.6 | 3.9 | 3.7 |
| Closings per Sales Employee per Mo. | 2.5 | 3.9 | 3.2 4.4 | 3.6 | 3.9 4.2 | 3.7 |
| Closings per Prod Support Employee per Mo. | 12.7 | 5.8 7.9 | 4.4 11.4 | 10.3 | 4.2 | 5.9 10.0 |
| Closings per Total Prod. Employee per Mo. | 12.7 | 1.5 | 11.4 | 10.5 | 11.2 | 10.0 |
| Number of Companies Reporting | 1.0 | 43 | 38 | 75 | 56 | |
| Number of companies reporting | | 43 | 38 | /5 | סכ | 212 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - Retail/Consumer Direct Production Only Companies by Production \$

E2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|-----------------------------------------------------------------------------------------|-----------|------------|-------------|-------------|-------------|-------------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 31.45 | 62.42 | 61.46 | 51.45 | 30.69 | 49.99 |
| Correspondent and Broker Fee Income (1) | - | - | - | 2.21 | - | 0.78 |
| Other Origination-Related Income (2) | 22.50 | 28.96 | 18.07 | 24.42 | 21.47 | 23.42 |
| Total Origination-Related Income | 53.95 | 91.37 | 79.53 | 78.08 | 52.16 | 74.19 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 14.20 | 20.02 | 19.95 | 22.48 | 24.71 | 22.12 |
| Warehousing Expense | 2.47 | 11.67 | 15.87 | 16.85 | 19.35 | 16.28 |
| Net Interest Income | 16.67 | 8.35 | 4.08 | 5.63 | 5.36 | 5.83 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 166.26 | 227.31 | 237.01 | 264.21 | 228.11 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 112.91 | 100.75 | 101.11 | 96.96 | 102.34 |
| Repurchase Reserve Provision | (15.50) | (0.61) | (1.58) | (2.37) | (2.98) | (2.03) |
| Net Secondary Marketing Income | 232.57 | 278.56 | 326.47 | 335.75 | 358.20 | 328.42 |
| Total Loan Production Revenues | 303 | 378.28 | 410.08 | 419.46 | 415.72 | 408.44 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 230.64 | 236.73 | 240.83 | 242.25 | 238.41 |
| Sales Personnel | 22.75 | 77.18 | 95.72 | 108.11 | 106.12 | 99.09 |
| Fulfillment Personnel | 55.96 | 65.96 | 68.57 | 55.19 | 59.01 | 60.78 |
| Production Support Employees | 10.91 | 23.67 | 22.92 | 21.99 | 27.85 | 24.04 |
| Management and Directors | 13.62 | 25.78 | 20.19 | 22.09 | 19.79 | 21.89 |
| Benefits | 23.62 | 38.05 | 29.33 | 33.47 | 29.48 | 32.60 |
| Occupancy and Equipment | 5.69 | 22.28 | 19.85 | 20.75 | 19.10 | 20.46 |
| Technology-Related Expenses | 4.76 | 7.04 | 7.32 | 6.20 | 6.33 | 6.60 |
| Other Direct Expenses | 62.59 | 99.09 | 80.74 | 72.21 | 67.89 | 78.05 |
| Outsourcing and Professional fees | - | 27.73 | 8.14 | 13.02 | 13.18 | 15.17 |
| Other Operating Expenses | 62.59 | 71.36 | 72.60 | 59.19 | 54.71 | 62.88 |
| Direct Loan Production Expenses | 199.90 | 359.05 | 344.64 | 339.99 | 335.57 | 343.52 |
| Corporate Allocation | 3.93 | 11.42 | 22.67 | 29.23 | 20.24 | 22.07 |
| Total Loan Production Expense | 203.83 | 370.47 | 367.31 | 369.22 | 355.80 | 365.59 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 7.81 | 42.78 | 50.24 | 59.91 | 42.85 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 23,284 | 72,896 | 161,988 | 671,344 | 252,432 |
| Avg. Total Loans Originated (#) | 1,908 | 121 | 353 | 702 | 2,738 | 1,059 |
| Average Loan Balance (\$) | 251,293 | 195,456 | 219,812 | 262,357 | 261,964 | 241,058 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 68.10 | 64.71 | 70.71 | 70.88 | 69.08 |
| Average Days in Warehouse | 12 | 15 | 19 | 21 | 21 | 20 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 35 | 80 | 165 | 613 | 248 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.2 | 4.7 | 4.6 | 4.4 | 4.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.7 | 5.7 | 5.4 | 5.1 | 5.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 8.6 | 13.5 | 11.8 | 14.8 | 12.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.5 | 1.8 | 1.9 | 1.6 | 1.7 |
| Weighted Avg. | 7.2 | 2.2 | 2.2 | 2.2 | 2 5 | 2.4 |
| Closings per Sales Employee per Mo. | 7.3 | 3.2 | 3.3 | 3.2 | 3.5 | 3.4 |
| Closings per Fulfillment Employee per Mo. Closings per Prod Support Employee per Mo. | 2.5 | 3.6 5.4 | 4.0 7.4 | 3.7 7.8 | 3.9 10.0 | 3.8 |
| Closings per Prod Support Employee per Mo. Closings per Total Prod. Employee per Mo. | 12.7 | 5.4 1.3 | | | 10.0 | 9.1 |
| Median | 1.8 | 1.3 | 1.5 | 1.4 | 1.5 | 1.5 |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 3.2 | 3.6 | 3.9 | 3.7 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.9 | 3.2 4.4 | 3.6 3.6 | 3.9 4.2 | 3.7 |
| Closings per Prod Support Employee per Mo. | 2.5 | 3.8 7.9 | 4.4 11.4 | 3.6 10.3 | 4.2 | 3.9 10.0 |
| Closings per Total Prod. Employee per Mo. | 12.7 | 7.9 1.5 | 11.4 | 10.3 | 11.2 | |
| | | | | | | 1.5 |
| Number of Companies Reporting | 1 | 43 | 38 | 75 | 56 | 212 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

Residential Loan Production - Retail/Consumer Direct Production Only Companies by Production \$

E3 - Production Mix (\$), Simple Average

| PERCENT BASED ON \$ | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|----------------------------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|----------------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 23,284 | 72,896 | 161,988 | 671,344 | 252,432 |
| Avg. Total Loans Originated (#) | 1,908 | 121 | 353 | 702 | 2,738 | 1,059 |
| Average Loan Balance | 251,293 | 195,456 | 219,812 | 262,357 | 261,964 | 241,058 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 99.02 | 99.43 | 99.04 | 99.61 | 99.25 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 26.21 | 31.35 | 33.76 | 33.56 | 31.74 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 0.10 | 0.72 | 0.21 | 0.33 |
| Prime (Conforming) - Fixed | 63.25 | 65.46 | 58.99 | 52.91 | 52.39 | 56.41 |
| Prime (Conforming) - ARM | 3.54 7.37 | 2.04 | 2.22 4.45 | 2.04 7.00 | 1.40 6.93 | 1.90 5.70 |
| Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM | 2.46 | 2.95 0.70 | 4.45 | 2.38 | 2.98 | 2.17 |
| Other Fixed | 0.50 | 1.16 | 0.10 | 0.16 | 2.98 | 0.87 |
| Other ARM | 0.00 | 0.50 | 0.10 | 0.06 | 0.01 | 0.07 |
| Closed-End Second Mortgages | 0.02 | 0.09 | 0.00 | 0.00 | 0.09 | 0.10 |
| Funded HELOCs | 0.00 | 0.19 | 0.05 | 0.35 | 0.13 | 0.20 |
| Reverse | 0.00 | 0.70 | 0.16 | 0.49 | 0.16 | 0.39 |
| Other | 0.00 | 0.00 | 0.28 | 0.01 | 0.01 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 95.00 | 96.72 | 95.44 | 94.67 | 95.38 | 95.41 |
| ARM | 5.00 | 3.28 | 4.56 | 5.33 | 4.62 | 4.59 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 4.76 | 9.03 | 12.77 | 10.55 | 9.89 |
| Non-Jumbo | 90.25 | 95.24 | 90.97 | 87.23 | 89.45 | 90.11 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Wholesale/Broker and Correspondent | 0.00 100.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 100.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 59.37 | 68.68 | 64.87 | 65.27 | 64.54 |
| Refinancing | 1.00 | 40.63 | 31.32 | 35.13 | 34.73 | 35.46 |
| Rate-Term | 0.50 | 21.27 | 15.84 | 22.36 | 20.77 | 20.55 |
| Cash-Out | 0.00 | 16.73 | 14.60 | 12.35 | 12.49 | 13.68 |
| Other / Unknown Total | 0.00 100.00 | 2.63 100.00 | 0.89 100.00 | 0.42 100.00 | 1.47 100.00 | 1.23 100.00 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 0.53 | 0.46 | 1.44 | 0.90 | 0.94 |
| Greater than 600, less than or equal to 650 | 4.50 | 7.13 | 8.05 | 8.85 | 8.79 | 8.34 |
| Greater than 650, less than or equal to 700 | 13.00 | 21.22 | 20.83 | 20.51 | 21.06 | 20.86 |
| Greater than 700, less than or equal to 750 Greater than 750 | 26.00 | 27.46 | 26.69 | 25.72 | 25.99 | 26.32 43.55 |
| Total | 56.00 100.00 | 43.66 100.00 | 43.98 100.00 | 43.48 100.00 | 43.26 100.00 | 43.55 |
| Total | | | | | | |
| 1st Mtg Simple Average FICO (based on #) | 728 | 731 | 730 | 729 | 727 | 729 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 11.57 | 9.26 | 9.87 | 9.37 | 9.97 |
| Greater than 60%, less than or equal to 70% | 6.00 | 10.76 | 7.75 | 8.73 | 8.70 | 8.96 |
| Greater than 70%, less than or equal to 80% | 35.00 | 29.48 | 30.48 | 28.89 | 29.60 | 29.48 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.07 | 12.77 | 12.07 | 13.37 | 12.53 |
| Greater than 90%, less than or equal to 100% | 25.00 | 34.60 | 38.20 | 38.15 | 36.97 | 37.13 |
| Greater than 100% | 11.00 | 1.52 | 1.55 | 2.29 | 2.00 | 1.92 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 80.43 | 82.59 | 81.80 | 82.65 | 81.90 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 3.08 | 0.01 | 0.85 | 0.02 | 0.91 |
| Originated for Sale to Others: | 100.00 | 96.92 | 99.99 | 99.15 | 99.98 | 99.09 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 51.72 | 28.53 | 29.82 | 35.81 | 35.50 |
| All Other Sale to Others | 0.00 | 45.20 | 71.45 | 69.32 | 64.17 | 63.58 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 43 | 38 | 75 | 56 | 212 |

Residential Loan Production - Retail/Consumer Direct Production Only Companies by Production \$

E4 - Production Mix (#), Simple Average

| PERCENT BASED ON # | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|---------------------------------------------------|-----------------|-----------------|-----------------|----------------|-----------------|-----------------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 23,284 | 72,896 | 161,988 | 671,344 | 252,432 |
| Avg. Total Loans Originated (#) | 1,908 | 121 | 353 | 702 | 2,738 | 1,059 |
| Average Loan Balance | 251,293 | 195,456 | 219,812 | 262,357 | 261,964 | 241,058 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 98.50 | 97.82 | 98.40 | 97.35 | 98.03 | 97.81 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 26.48 | 34.68 | 35.52 | 35.56 | 33.55 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 0.12 | 0.69 | 0.17 | 0.31 |
| Prime (Conforming) - Fixed | 64.31 | 65.97 | 59.07 | 54.36 | 54.20 | 57.52 |
| Prime (Conforming) - ARM | 3.54 | 2.27 | 1.75 | 1.74 | 1.27 | 1.73 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 1.15 0.24 | 1.89 0.75 | 3.65 | 3.24 | 2.72 0.91 |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed | 2.46 0.00 | 0.24 | 0.75 | 1.15 0.18 | 1.22 2.34 | 0.91 |
| Other ARM | 0.00 | 0.49 | 0.14 | 0.18 | 0.02 | 0.95 |
| Closed-End Second Mortgages | 0.00 | 1.16 | 0.00 | 1.07 | 1.24 | 1.12 |
| Funded HELOCs | 0.02 | 0.53 | 0.98 | 0.72 | 0.42 | 0.49 |
| Reverse | 0.00 | 0.50 | 0.11 | 0.72 | 0.42 | 0.45 |
| Other | 0.00 | 0.00 | 0.15 | 0.15 | 0.09 | 0.13 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.00 | 96.92 | 97.35 | 96.17 | 97.25 | 96.82 |
| ARM | 6.00 | 3.08 | 2.65 | 3.83 | 2.75 | 3.18 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.93 | 1.94 | 5.25 | 7.90 | 4.85 | 5.41 |
| Non-Jumbo | 90.07 | 98.06 | 94.75 | 92.10 | 95.15 | 94.59 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | | | | | |
| 1st Mtg Production Channel Mix | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Retail/Direct Marketing | 100.00 0.00 | 100.00 0.00 | 100.00 0.00 | 100.00 0.00 | 100.00 0.00 | 100.00 0.00 |
| Wholesale/Broker and Correspondent Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 97.50 | 59.88 | 70.77 | 66.45 | 67.15 | 66.08 |
| Refinancing | 2.00 | 40.12 | 29.23 | 33.55 | 32.85 | 33.92 |
| Rate-Term | 0.50 | 20.39 | 14.55 | 20.79 | 19.37 | 19.21 |
| Cash-Out | 0.00 | 17.07 | 13.88 | 12.38 | 12.11 | 13.53 |
| Other / Unknown | 0.00 | 2.66 | 0.81 | 0.39 | 1.37 | 1.18 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 0.73 | 0.44 | 1.51 | 0.94 | 1.01 |
| Greater than 600, less than or equal to 650 | 4.50 | 7.65 | 9.25 | 10.00 | 10.00 | 9.39 |
| Greater than 650, less than or equal to 700 | 13.00 | 21.26 | 22.60 | 21.97 | 22.48 | 22.07 |
| Greater than 700, less than or equal to 750 | 26.00 | 27.65 | 26.39 | 25.18 | 25.47 | 25.98 |
| Greater than 750 Total | 56.00 100.00 | 42.71 100.00 | 41.32 100.00 | 41.34 | 41.11 100.00 | 41.55 100.00 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 731 | 730 | 729 | 727 | 729 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 14.52 | 10.11 | 11.33 | 10.36 | 11.51 |
| Greater than 60%, less than or equal to 70% | 6.00 | 10.61 | 7.15 | 8.17 | 7.96 | 8.43 |
| Greater than 70%, less than or equal to 80% | 35.00 | 27.84 | 28.38 | 26.68 | 27.38 | 27.40 |
| Greater than 80%, less than or equal to 90% | 15.00 | 11.19 | 11.49 | 11.30 | 12.44 | 11.61 |
| Greater than 90%, less than or equal to 100% | 25.00 | 34.22 | 40.86 | 39.80 | 39.50 | 38.77 |
| Greater than 100% | 11.00 | 1.63 | 2.01 | 2.72 | 2.36 | 2.28 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 80.43 | 82.59 | 81.80 | 82.65 | 81.90 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 2.27 | 0.01 | 0.62 | 0.02 | 0.67 |
| Originated for Sale to Others: | 100.00 | 97.73 | 99.99 | 99.38 | 99.98 | 99.33 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 53.11 | 29.57 | 30.46 | 37.09 | 36.53 |
| All Other Sale to Others | 0.00 | 44.62 | 70.42 | 68.92 | 62.89 | 62.79 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | | | | 100100 | |

Residential Loan Production - Retail/Consumer Direct Production Only Companies by Production \$

E5 - Production Mix (Avg Loan Balances), Simple Average

| LOAN BALANCES | Your Firm | <50M | 50-100M | 100-250M | >250M | Total |
|----------------------------------------------|-----------|---------|-----------------|-----------------|-----------------|---------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 23,284 | 72,896 | 161,988 | 671,344 | 252,432 |
| Avg. Total Loans Originated (#) | 1,908 | 121 | 353 | 702 | 2,738 | 1,059 |
| Average Loan Balance | 251,293 | 195,456 | 219,812 | 262,357 | 261,964 | 241,058 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 262,999 | 198,067 | 222,061 | 267,619 | 266,440 | 245,034 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 186,719 | 199,956 | 241,430 | 242,006 | 224,917 |
| Government (FHA/VA/RHS) - ARM | 310,520 | | 192,357 | 318,393 | 329,976 | 320,216 |
| Prime (Conforming) - Fixed | 255,141 | 192,791 | 218,119 | 254,060 | 249,288 | 233,835 |
| Prime (Conforming) - ARM | 262,444 | 239,274 | 342,735 | 320,225 | 310,202 | 311,631 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 665,886 | 608,041 | 656,158 | 668,974 | 652,855 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 599,332 | 677,191 | 797,689 | 726,545 | 736,183 |
| Other Fixed | | 164,200 | 147,862 | 274,786 | 203,894 | 221,642 |
| Other ARM | | 220,643 | | 258,845 | 203,261 | 228,214 |
| Closed-End Second Mortgages | 8,523 | 20,122 | 34,190 | 45,241 | 43,183 | 40,316 |
| Funded HELOCs | | 83,968 | 94,893 | 103,338 | 120,865 | 108,156 |
| Reverse | | 203,618 | 181,016 | 151,416 | 192,266 | 179,219 |
| Other | | | 74,100 | 9,660 | 171,178 | 102,449 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 260,513 | 197,165 | 216,959 | 262,627 | 260,197 | 240,522 |
| ARM | 321,555 | 276,617 | 436,825 | 458,301 | 477,451 | 437,447 |
| 1st Mtg Jumbo vs. Non-Jumbo | , | , | | , | | , |
| Jumbo | 538,699 | 626,778 | 609,116 | 661,283 | 658,550 | 646,446 |
| Non-Jumbo | 245,333 | 190,994 | 228,211 | 250,672 | 246,705 | 233,493 |
| | 243,333 | 190,994 | 220,211 | 230,072 | 240,705 | 233,433 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 262,999 | 198,067 | 222,061 | 267,619 | 266,440 | 245,034 |
| Wholesale/Broker and Correspondent | | | | | | |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 196,896 | 216,399 | 262,893 | 258,369 | 239,978 |
| Refinancing | 279,666 | 199,668 | 239,177 | 279,870 | 287,321 | 258,265 |
| Rate-Term | 239,888 | 214,464 | 241,705 | 290,021 | 290,220 | 266,915 |
| Cash-Out | | 199,422 | 236,407 | 268,203 | 278,955 | 251,341 |
| Other / Unknown | | 160,576 | 344,067 | 271,230 | 287,597 | 254,963 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 167,351 | 184,250 | 203,274 | 244,987 | 211,565 |
| Greater than 600, less than or equal to 650 | 245,666 | 182,224 | 192,478 | 224,341 | 224,798 | 210,477 |
| Greater than 650, less than or equal to 700 | 250,425 | 196,983 | 203,482 | 246,047 | 245,309 | 228,190 |
| Greater than 700, less than or equal to 750 | 270,523 | 196,010 | 224,249 | 272,461 | 270,034 | 247,566 |
| Greater than 750 | 264,555 | 202,868 | 237,375 | 283,067 | 278,858 | 257,275 |
| LTV Distribution | | | | | | |
| Equals 60% of less | 162,888 | 155,509 | 211,926 | 230,953 | 237,955 | 214,175 |
| Greater than 60%, less than or equal to 70% | 258,777 | 201,629 | 243,847 | 288,208 | 288,931 | 262,934 |
| Greater than 70%, less than or equal to 80% | 291,666 | 201,029 | 243,847 239,245 | 288,208 | 286,775 | 264,053 |
| Greater than 80%, less than or equal to 90% | 301,555 | 211,952 | 243,818 | 290,180 | 280,773 | 260,825 |
| Greater than 90%, less than or equal to 100% | 254,888 | 210,804 | 243,818 | 281,373 | 282,809 | 200,823 |
| Greater than 100% | 258,954 | 168,615 | 160,543 | 240,008 207,174 | 243,421 202,108 | 191,569 |
| | 230,334 | 100,010 | 100,040 | 201,114 | 202,100 | 101,000 |
| Production Sold by Investor Type | | | | a a | | |
| Originated for Portfolio | 252.652 | 325,343 | 298,000 | 298,751 | 276,185 | 293,111 |
| Originated for Sale to Others: | 253,658 | 192,758 | 222,074 | 262,616 | 261,380 | 241,528 |
| Sale to Fannie/Freddie/Ginnie | 246,985 | 184,138 | 211,356 | 229,105 | 240,517 | 220,404 |
| All Other Sale to Others | | 194,371 | 234,181 | 266,750 | 282,126 | 254,133 |
| Number of Companies Reporting | 1 | 43 | 38 | 75 | 56 | 212 |

Residential Loan Production - by Company Type

F1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| \$ PER LOAN | Your Firm | Bank/Thrift Subs | Independent Mtg Cos. | Other (3) | Total |
|-----------------------------------------------|-----------|---------------------|-------------------------|-----------|---------|
| ORIGINATION-RELATED INCOME | | | | | |
| Loan Origination Fees | 825 | 952 | 910 | 879 | 912 |
| Correspondent and Broker Fee Income (1) | - | 82 | 98 | 64 | 92 |
| Other Origination-Related Income (2) | 537 | 349 | 479 | 606 | 477 |
| Total Origination-Related Income | 1,422 | 1,383 | 1,487 | 1,549 | 1,480 |
| NET INTEREST INCOME | | | | | |
| Warehousing Income | 536 | 429 | 540 | 508 | 520 |
| Warehousing Expense | 98 | 250 | 429 | 369 | 397 |
| Net Interest Income | 438 | 179 | 110 | 139 | 124 |
| SECONDARY MARKETING INCOME | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 3,169 | 5,105 | 4,430 | 4,748 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,086 | 2,433 | 2,360 | 2,375 |
| Repurchase Reserve Provision | (276) | (19) | (63) | (59) | (56) |
| Net Secondary Marketing Income | 6,108 | 5,235 | 7,475 | 6,731 | 7,066 |
| Total Loan Production Revenues | 7,968 | 6,798 | 9,073 | 8,419 | 8,670 |
| EXPENSES | | | | | |
| Personnel | 3,332 | 4,122 | 5,467 | 4,370 | 5,141 |
| Sales Personnel | 598 | 1,626 | 2,295 | 1,659 | 2,121 |
| Fulfillment Personnel | 1,470 | 1,110 | 1,302 | 1,117 | 1,252 |
| Production Support Employees | 287 | 364 | 638 | 410 | 571 |
| Management and Directors | 358 | 331 | 524 | 410 | 483 |
| Benefits | 620 | 691 | 709 | 775 | 714 |
| Occupancy and Equipment | 150 | 330 | 464 | 373 | 434 |
| Technology-Related Expenses | 125 | 124 | 155 | 141 | 149 |
| Other Direct Expenses | 1,644 | 1,539 | 1,672 | 1,390 | 1,618 |
| Outsourcing and Professional fees | - | 408 | 297 | 243 | 306 |
| Other Operating Expenses | 1,644 | 1,131 | 1,375 | 1,148 | 1,312 |
| Direct Loan Production Expenses | 5,250 | 6,115 | 7,758 | 6,275 | 7,342 |
| Corporate Allocation | 103 | 439 | 472 | 765 | 503 |
| Total Loan Production Expense | 5,354 | 6,554 | 8,229 | 7,040 | 7,845 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 244 | 843 | 1,379 | 825 |
| MEMO ITEMS | | | | | |
| Originations Volume: | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 336,379 | 500,584 | 823,630 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,436 | 2,171 | 3,205 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 221,324 | 240,310 | 238,614 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.81 | 68.40 | 66.67 | 68.39 |
| Average Days in Warehouse Employees: | 12 | 21 | 19 | 19 | 19 |
| Total Production FTEs (excluding 0 reporters) | 425 | 271 | 332 | 446 | 339 |
| Productivity | | | | | |
| Simple Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 6.3 | 5.3 | 10.4 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.8 | 5.6 | 8.5 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 11.5 | 14.3 | 15.8 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.1 | 1.9 | 3.1 | 2.0 |
| Weighted Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.8 | 4.8 | 6.6 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.9 | 5.0 | 5.2 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 7.9 | 11.6 | 14.2 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.0 | 2.0 | 2.4 | 2.1 |
| Median | | - | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.4 | 3.7 | 4.7 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.4 | 4.1 | 5.0 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.8 | 10.1 | 12.8 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.7 | 1.5 | 2.0 | 1.6 |
| Number of Companies Reporting | 1 | 49 | 255 | 43 | 347 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

(3) Other - Subsidiaries of other non-depository institutions; hedge funds or hedge fund subsidiaries; REITs

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Residential Loan Production - by Company Type

F2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | Bank/Thrift Subs | Independent Mtg Cos. | Other (3) | Total |
|--------------------------------------------------------------------------|-----------|---------------------|-------------------------|-------------|-------------|
| ORIGINATION-RELATED INCOME | | | | | |
| Loan Origination Fees | 31.45 | 40.16 | 40.66 | 42.93 | 40.87 |
| Correspondent and Broker Fee Income (1) | - | 4.58 | 4.00 | 4.05 | 4.09 |
| Other Origination-Related Income (2) | 22.50 | 15.47 | 21.39 | 21.02 | 20.51 |
| Total Origination-Related Income | 53.95 | 60.21 | 66.05 | 68.00 | 65.47 |
| NET INTEREST INCOME | | | | | |
| Warehousing Income | 14.20 | 19.00 | 22.80 | 20.36 | 21.96 |
| Warehousing Expense | 2.47 | 11.55 | 18.01 | 14.93 | 16.72 |
| Net Interest Income | 16.67 | 7.45 | 4.78 | 5.44 | 5.24 |
| SECONDARY MARKETING INCOME | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 147.23 | 220.91 | 199.90 | 207.90 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 92.01 | 103.35 | 99.18 | 101.23 |
| Repurchase Reserve Provision | (15.50) | (0.89) | (2.63) | (2.62) | (2.39) |
| Net Secondary Marketing Income | 232.57 | 238.36 | 321.63 | 296.45 | 306.75 |
| Total Loan Production Revenues | 303 | 306.02 | 392.46 | 369.89 | 377.46 |
| EXPENSES | | | | | |
| Personnel | 126.86 | 183.88 | 236.61 | 194.07 | 223.89 |
| Sales Personnel | 22.75 | 71.34 | 98.68 | 73.39 | 91.69 |
| Fulfillment Personnel | 55.96 | 52.35 | 57.43 | 49.14 | 55.69 |
| Production Support Employees | 10.91 | 15.05 | 27.01 | 18.92 | 24.32 |
| Management and Directors | 13.62 | 13.86 | 22.45 | 18.18 | 20.71 |
| Benefits | 23.62 | 31.28 | 31.03 | 34.44 | 31.49 |
| Occupancy and Equipment | 5.69 | 14.89 | 20.27 | 16.78 | 19.08 |
| Technology-Related Expenses | 4.76 | 5.73 | 6.71 | 6.21 | 6.51 |
| Other Direct Expenses | 62.59 | 76.79 | 73.37 | 62.96 | 72.56 |
| Outsourcing and Professional fees | - | 24.67 | 12.56 | 10.55 | 14.02 |
| Other Operating Expenses | 62.59 | 52.12 | 60.82 | 52.41 | 58.55 |
| Direct Loan Production Expenses | 199.90 | 281.29 | 336.96 | 280.03 | 322.04 |
| Corporate Allocation | 3.93 | 19.33 | 20.29 | 36.62 | 22.18 |
| Total Loan Production Expense | 203.83 | 300.62 | 357.25 | 316.65 | 344.22 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 5.40 | 35.21 | 53.24 | 33.24 |
| | | | | | |
| Originations Volume: | 405.655 | 226.270 | 500 504 | 022 (20 | 517 420 |
| Avg. Total Loans Originated (\$000s) | 485,655 | 336,379 | 500,584 | 823,630 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,436 | 2,171 | 3,205 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 221,324 | 240,310 | 238,614 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) Average Days in Warehouse | 47.77 | 69.81 21 | 68.40 19 | 66.67 19 | 68.39 19 |
| Employees: | 12 | 21 | 19 | 19 | 19 |
| Total Production FTEs (excluding 0 reporters) | 425 | 271 | 332 | 446 | 339 |
| Productivity | | | | | |
| Simple Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 6.3 | 5.3 | 10.4 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.8 | 5.6 | 8.5 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 11.5 | 14.3 | 15.8 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.1 | 1.9 | 3.1 | 2.0 |
| Weighted Avg. | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.8 | 4.8 | 6.6 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 5.9 | 5.0 | 5.2 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 7.9 | 11.6 | 14.2 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.0 | 2.0 | 2.4 | 2.1 |
| Median | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.4 | 3.7 | 4.7 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.4 | 4.1 | 5.0 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.8 | 10.1 | 12.8 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.7 | 1.5 | 2.0 | 1.6 |
| Number of Companies Reporting | 1 | 49 | 255 | 43 | 347 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

(3) Other - Subsidiaries of other non-depository institutions; hedge funds or hedge fund subsidiaries; REITs

Residential Loan Production - by Company Type

F3 - Production Mix (\$), Simple Average

| | | Bank/Thrift | Independent | | |
|-----------------------------------------------------------------|-----------|--------------------------|--------------------------|--------------------------|--------------------------|
| % BASED ON \$ | Your Firm | Subs | Mtg Cos. | Other | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 336,379 | 500,584 | 823,630 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,436 | 2,171 | 3,205 | 2,196 |
| Average Loan Balance | 251,293 | 221,324 | 240,310 | 238,614 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 99.50 | 99.51 | 99.37 | 98.97 | 99.34 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 22.28 | 36.61 | 33.05 | 34.14 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.02 | 0.68 | 0.66 | 0.59 |
| Prime (Conforming) - Fixed | 63.25 | 62.54 | 53.66 | 52.58 | 54.78 |
| Prime (Conforming) - ARM | 3.54 | 2.64 | 1.27 | 2.99 | 1.68 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 5.75 | 4.73 | 6.00 | 5.03 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 3.10 | 1.81 | 3.04 | 2.15 |
| Other Fixed | 0.50 | 2.47 | 0.48 | 0.26 | 0.73 |
| Other ARM | 0.00 | 0.71 | 0.13 | 0.39 | 0.24 |
| Closed-End Second Mortgages | 0.02 | 0.13 | 0.08 | 0.44 | 0.13 |
| Funded HELOCs | 0.00 | 0.18 | 0.08 | 0.55 | 0.16 |
| Reverse | 0.00 | 0.10 | 0.42 | 0.00 | 0.32 |
| Other | 0.00 | 0.08 | 0.05 | 0.04 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 95.00 | 93.49 | 96.08 | 92.65 | 95.29 |
| ARM | 5.00 | 6.51 | 3.92 | 7.35 | 4.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | |
| Jumbo | 9.75 | 11.81 | 8.19 | 13.43 | 9.35 |
| Non-Jumbo | 90.25 | 88.19 | 91.81 | 86.57 | 90.65 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | |
| Retail/Direct Marketing | 100.00 | 85.17 | 83.47 | 85.89 | 84.01 |
| Wholesale/Broker and Correspondent | 0.00 | 14.83 | 16.53 | 14.11 | 15.99 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Durchasa va Pafi | | | | | |
| 1st Mtg Purchase vs Refi Purchase | 98.50 | 58.78 | 61.74 | 61.92 | 61.34 |
| Refinancing | 1.00 | 41.22 | 38.26 | 38.08 | 38.66 |
| Rate-Term | 0.50 | 23.02 | 21.95 | 22.69 | 22.19 |
| Cash-Out | 0.00 | 16.46 | 13.86 | 14.66 | 14.33 |
| Other / Unknown | 0.00 | 1.74 | 2.45 | 0.73 | 2.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | |
| Equals 600 or less | 0.50 | 0.42 | 1.54 | 3.49 | 1.62 |
| Greater than 600, less than or equal to 650 | 4.50 | 5.66 | 9.95 | 8.92 | 9.23 |
| Greater than 650, less than or equal to 700 | 13.00 | 18.97 | 22.04 | 20.87 | 21.47 |
| Greater than 700, less than or equal to 750 | 26.00 | 27.89 | 26.10 | 25.17 | 26.23 |
| Greater than 750 | 56.00 | 47.06 | 40.37 | 41.55 | 41.45 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 734 | 724 | 725 | 725 |
| 5 T 5 () | | | | | |
| 1st Mtg LTV Distribution Equals 60% of less | 8.00 | 11.61 | 10.21 | 10.89 | 10.49 |
| | | | | | |
| Greater than 60%, less than or equal to 70% | 6.00 | 10.36 | 8.75 | 8.29 | 8.92 |
| Greater than 70%, less than or equal to 80% | 35.00 | 31.17 | 27.22 | 28.29 | 27.90 |
| Greater than 80%, less than or equal to 90% | 15.00 | 12.50 | 12.88 | 13.39 | 12.89 |
| Greater than 90%, less than or equal to 100% | 25.00 | 31.78 | 38.72 2.22 | 36.36 | 37.46 |
| Greater than 100% | 11.00 | 2.59 | | 2.78 | 2.34 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 80.17 | 82.71 | 81.90 | 82.25 |
| 1st Mtg Production Sold by Investor Type | | | | | |
| Originated for Portfolio | 0.00 | 5.51 | 0.47 | 0.34 | 1.17 |
| 0 | 100.00 | 94.49 | 99.53 | 99.66 | 98.83 |
| Originated for Sale to Others: | | 5-1-15 | 55.55 | 22.00 | 50.00 |
| Originated for Sale to Others: Sale to Fannie/Freddie/Ginnie | | 47.49 | 40.97 | 53.20 | 43.41 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 47.49 46.99 | 40.97 58.56 | 53.20 46.46 | 43.41 55.42 |
| | | 47.49 46.99 100.00 | 40.97 58.56 100.00 | 53.20 46.46 100.00 | 43.41 55.42 100.00 |

Residential Loan Production - by Company Type

F4 - Production Mix (#), Simple Average

| | | Bank/Thrift | Independent | | |
|-----------------------------------------------|-----------|-------------|-------------|---------|-----------------|
| % BASED ON # | Your Firm | Subs | Mtg Cos. | Other | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 336,379 | 500,584 | 823,630 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,436 | 2,171 | 3,205 | 2,196 |
| Average Loan Balance | 251,293 | 221,324 | 240,310 | 238,614 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 98.50 | 98.08 | 98.16 | 96.05 | 97.89 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 24.24 | 38.84 | 33.78 | 36.15 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.01 | 0.65 | 0.59 | 0.55 |
| Prime (Conforming) - Fixed | 64.31 | 64.34 | 54.04 | 53.89 | 55.47 |
| Prime (Conforming) - ARM | 3.54 | 2.71 | 1.05 | 2.43 | 1.46 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.84 | 2.20 | 3.14 | 2.40 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 1.16 | 0.76 | 1.59 | 0.92 |
| Other Fixed | 0.00 | 2.17 | 0.52 | 0.32 | 0.73 |
| Other ARM | 0.00 | 0.62 | 0.52 | 0.30 | 0.75 |
| Closed-End Second Mortgages | 0.02 | 1.15 | 0.95 | 2.84 | 1.21 |
| Funded HELOCs | 0.02 | 0.52 | 0.24 | 1.08 | 0.38 |
| Reverse | 0.00 | 0.52 | 0.24 | 0.01 | 0.38 |
| | 0.00 | | | | 0.41 |
| Other | | 0.14 | 0.11 | 0.03 | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 94.00 | 95.41 | 97.39 | 94.55 | 96.76 |
| ARM | 6.00 | 4.59 | 2.61 | 5.45 | 3.24 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | |
| Jumbo | 9.93 | 6.39 | 4.40 | 9.36 | 5.29 |
| Non-Jumbo | 90.07 | 93.61 | 95.60 | 90.64 | 94.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| lotal | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | |
| Retail/Direct Marketing | 100.00 | 85.04 | 83.95 | 85.86 | 84.34 |
| Wholesale/Broker and Correspondent | 0.00 | 14.96 | 16.05 | 14.14 | 15.66 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | |
| Purchase | 97.50 | 60.02 | 63.78 | 62.67 | 63.11 |
| Refinancing | 2.00 | 39.98 | 36.22 | 37.33 | 36.89 |
| Rate-Term | 0.50 | 21.60 | 20.45 | 22.08 | 20.82 |
| Cash-Out | 0.00 | 16.78 | 13.59 | 14.57 | 14.16 |
| Other / Unknown | 0.00 | 1.59 | 2.17 | 0.68 | 1.91 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | |
| Equals 600 or less | 0.50 | 0.62 | 1.63 | 3.50 | 1.72 |
| Greater than 600, less than or equal to 650 | 4.50 | 6.66 | 11.23 | 9.83 | 10.42 |
| Greater than 650, less than or equal to 700 | 13.00 | 20.35 | 23.44 | 21.99 | 22.83 |
| Greater than 700, less than or equal to 750 | 26.00 | 27.76 | 25.45 | 24.94 | 25.70 |
| Greater than 750 | 56.00 | 44.61 | 38.26 | 39.74 | 39.33 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 734 | 724 | 725 | 725 |
| | 720 | 754 | 724 | 125 | 725 |
| 1st Mtg LTV Distribution | | | | | |
| Equals 60% of less | 8.00 | 13.69 | 11.26 | 12.89 | 11.80 |
| Greater than 60%, less than or equal to 70% | 6.00 | 9.84 | 8.10 | 7.91 | 8.32 |
| Greater than 70%, less than or equal to 80% | 35.00 | 28.85 | 25.33 | 26.39 | 25.95 |
| Greater than 80%, less than or equal to 90% | 15.00 | 11.55 | 12.15 | 12.71 | 12.13 |
| Greater than 90%, less than or equal to 100% | 25.00 | 32.95 | 40.60 | 37.07 | 39.10 |
| Greater than 100% | 11.00 | 3.12 | 2.57 | 3.03 | 2.70 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 80.17 | 82.71 | 81.90 | 82.25 |
| 1st Mtg Production Sold by Investor Type | | | | | |
| Originated for Portfolio | 0.00 | 4.06 | 0.46 | 0.48 | 0.97 |
| Originated for Sale to Others: | 100.00 | 95.94 | 99.54 | 99.52 | 99.03 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 49.94 | 41.88 | 53.85 | 44.50 |
| All Other Sale to Others | 0.00 | 49.94 | 57.66 | 45.68 | 54.52 |
| Total | 100.00 | 100.00 | 100.00 | 45.68 | 54.52 100.00 |
| | | | | | |
| Number of Companies Reporting | 1 | 49 | 255 | 43 | 347 |

Residential Loan Production - by Company Type

F5 - Production Mix (Avg Loan Balances), Simple Average

| | | Bank/Thrift | Independent | | |
|--------------------------------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| LOAN BALANCES | Your Firm | Subs | Mtg Cos. | Other | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 336,379 | 500,584 | 823,630 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 1,436 | 2,171 | 3,205 | 2,196 |
| Average Loan Balance | 251,293 | 221,324 | 240,310 | 238,614 | 237,419 |
| Production Mix by Product Type | | | | | |
| First Mortgages: | 262,999 | 224,700 | 243,572 | 245,725 | 241,174 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 196,273 | 222,111 | 225,540 | 219,399 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 354,500 | 304,515 | 355,433 | 318,041 |
| Prime (Conforming) - Fixed | 255,141 | 210,096 | 237,775 | 224,530 | 232,231 |
| Prime (Conforming) - ARM | 262,444 | 267,056 | 320,789 | 305,558 | 311,268 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 635,839 | 663,890 | 612,704 | 653,871 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 796,589 | 745,748 | 708,799 | 748,235 |
| Other Fixed | | 284,276 | 249,175 | 184,955 | 245,204 |
| Other ARM | | 283,393 | 486,192 | 253,997 | 389,201 |
| Closed-End Second Mortgages | 8,523 | 39,610 | 38,401 | 42,142 | 39,134 |
| Funded HELOCs | | 78,975 | 106,101 | 162,859 | 109,884 |
| Reverse | | 191,611 | 169,028 | 61,875 | 169,707 |
| Other | | 155,211 | 96,949 | 234,177 | 124,676 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 260,513 | 217,847 | 239,561 | 236,636 | 236,132 |
| ARM | 321,555 | 409,804 | 452,520 | 389,344 | 438,594 |
| | 521,555 | +00,00+ | 452,520 | 565,544 | +30,334 |
| 1st Mtg Jumbo vs. Non-Jumbo | F30.000 | 645 503 | cco 022 | 500.020 | 650 717 |
| Jumbo | 538,699 | 645,592 | 660,033 | 599,836 | 650,717 |
| Non-Jumbo | 245,333 | 209,674 | 233,485 | 240,896 | 231,041 |
| 1st Mtg Production Channel Mix | | | | | |
| Retail/Direct Marketing | 262,999 | 228,646 | 239,434 | 243,195 | 238,445 |
| Wholesale/Broker and Correspondent | | 204,040 | 241,261 | 201,224 | 231,829 |
| 1st Mtg Purchase vs Refi | | | | | |
| Purchase | 273,546 | 223,619 | 237,341 | 241,697 | 235,943 |
| Refinancing | 279,666 | 234,060 | 264,592 | 251,823 | 258,701 |
| Rate-Term | 239,888 | 247,870 | 266,358 | 249,589 | 261,695 |
| Cash-Out | | 218,198 | 253,351 | 248,825 | 247,776 |
| Other / Unknown | | 260,229 | 331,157 | 229,082 | 317,260 |
| FICO Score Distribution | | | | | |
| Equals 600 or less | 230,852 | 165,097 | 214,075 | 224,406 | 210,205 |
| Greater than 600, less than or equal to 650 | 245,666 | 180,675 | 209,839 | 211,568 | 206,090 |
| Greater than 650, less than or equal to 700 | 250,425 | 207,219 | 226,835 | 232,529 | 224,821 |
| Greater than 700, less than or equal to 750 | 270,523 | 223,474 | 249,395 | 247,952 | 245,620 |
| Greater than 750 | 264,555 | 233,597 | 257,929 | 259,124 | 254,689 |
| LTV Distribution | | | | | |
| Equals 60% of less | 162,888 | 193,993 | 220,032 | 205,226 | 214,575 |
| Greater than 60%, less than or equal to 70% | 258,777 | 235,828 | 264,204 | 260,097 | 259,730 |
| Greater than 70%, less than or equal to 80% | 291,666 | 242,211 | 262,074 | 264,454 | 259,600 |
| Greater than 80%, less than or equal to 90% | 301,555 | 239,853 | 256,476 | 259,048 | 254,561 |
| Greater than 90%, less than or equal to 100% | 254,888 | 217,984 | 227,903 | 233,994 | 227,309 |
| Greater than 100% | 258,954 | 155,923 | 198,834 | 181,876 | 191,568 |
| | , | | | | , |
| Production Sold by Investor Type Originated for Portfolio | | 244 062 | 260 000 | 200 670 | 280,814 |
| Originated for Sale to Others: | 252 659 | 344,062 | 268,009 241,894 | 209,678 | 280,814 236,918 |
| Sale to Fannie/Freddie/Ginnie | 253,658 246,985 | 218,141 | - | 228,874 | |
| All Other Sale to Others | 240,985 | 203,367 257,786 | 224,016 261,160 | 217,290 242,697 | 220,152 258,496 |
| | | | | | |
| Number of Companies Reporting | 1 | 49 | 255 | 43 | 347 |

Q1 2016

Residential Loan Production - By Average Loan Balance

G1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| | | | 175,000- | 225,000- | | |
|-----------------------------------------------|-----------|----------|----------|----------|----------|---------|
| \$ PER LOAN | Your Firm | <175,000 | 225,000 | 275,000 | >275,000 | Total |
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 825 | 754 | 846 | 892 | 1,127 | 912 |
| Correspondent and Broker Fee Income (1) | - | 97 | 62 | 68 | 153 | 92 |
| Other Origination-Related Income (2) | 537 | 359 | 401 | 554 | 582 | 477 |
| Total Origination-Related Income | 1,422 | 1,210 | 1,309 | 1,514 | 1,862 | 1,480 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 326 | 455 | 545 | 714 | 520 |
| Warehousing Expense | 98 | 253 | 342 | 401 | 562 | 397 |
| Net Interest Income | 438 | 72 | 113 | 144 | 152 | 124 |
| | 100 | | 110 | | 102 | |
| SECONDARY MARKETING INCOME | 4 107 | 2 4 0 4 | 4 550 | F 110 | 5 6 6 0 | 4 7 4 0 |
| Secondary Mktg Gains (Losses) | 4,187 | 3,194 | 4,556 | 5,119 | 5,669 | 4,748 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 1,692 | 2,079 | 2,432 | 3,178 | 2,375 |
| Repurchase Reserve Provision | (276) | (17) | (56) | (78) | (62) | (56) |
| Net Secondary Marketing Income | 6,108 | 4,869 | 6,580 | 7,473 | 8,785 | 7,066 |
| Total Loan Production Revenues | 7,968 | 6,151 | 8,001 | 9,131 | 10,799 | 8,670 |
| EXPENSES | | | | | | |
| Personnel | 3,332 | 3,718 | 4,702 | 5,571 | 6,258 | 5,141 |
| Sales Personnel | 598 | 1,360 | 1,968 | 2,375 | 2,583 | 2,121 |
| Fulfillment Personnel | 1,470 | 1,042 | 1,191 | 1,327 | 1,398 | 1,252 |
| Production Support Employees | 287 | 398 | 521 | 533 | 793 | 571 |
| Management and Directors | 358 | 354 | 400 | 554 | 611 | 483 |
| Benefits | 620 | 564 | 622 | 783 | 873 | 714 |
| Occupancy and Equipment | 150 | 349 | 383 | 456 | 538 | 434 |
| Technology-Related Expenses | 125 | 100 | 150 | 144 | 185 | 149 |
| Other Direct Expenses | 1,644 | 1,421 | 1,496 | 1,637 | 1,898 | 1,618 |
| Outsourcing and Professional fees | - | 267 | 277 | 296 | 382 | 306 |
| Other Operating Expenses | 1,644 | 1,153 | 1,219 | 1,341 | 1,516 | 1,312 |
| Direct Loan Production Expenses | 5,250 | 5,588 | 6,730 | 7,808 | 8,878 | 7,342 |
| Corporate Allocation | 103 | 409 | 420 | 569 | 615 | 503 |
| Total Loan Production Expense | 5,354 | 5,997 | 7,150 | 8,377 | 9,493 | 7,845 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 155 | 851 | 754 | 1,306 | 825 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 117,884 | 618,686 | 738,205 | 422,531 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 773 | 3,014 | 2,975 | 1,237 | 2,196 |
| Average Loan Balance (\$) | 251,293 | 147,725 | 199,953 | 246,296 | 339,396 | 237,419 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.40 | 67.93 | 67.50 | 69.44 | 68.39 |
| Average Days in Warehouse | 12 | 19 | 20 | 18 | 19 | 19 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 145 | 406 | 461 | 250 | 339 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 7.8 | 6.8 | 4.6 | 5.7 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 6.1 | 6.6 | 5.7 | 5.5 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 18.8 | 15.4 | 11.5 | 12.2 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.3 | 2.4 | 1.7 | 1.9 | 2.0 |
| Weighted Avg. | _10 | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.2 | 5.9 | 4.7 | 4.1 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.8 | 5.9 | 4.8 | 4.1 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 12.0 | 12.8 | 11.1 | 9.1 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.9 | 2.5 | 1.9 | 1.7 | 2.1 |
| Median | 1.0 | 1.5 | 2.5 | 1.5 | 1.7 | 2.1 |
| Closings per Sales Employee per Mo. | 7.3 | 4.3 | 3.8 | 3.8 | 3.9 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.2 | 4.1 | 4.3 | 4.2 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 13.8 | 11.1 | 9.7 | 8.4 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.8 | 1.6 | 1.5 | 1.5 | 1.6 |
| | | | | | | |
| Number of Companies Reporting | 1 | 57 | 118 | 86 | 86 | 347 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - By Average Loan Balance

G2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | <175,000 | 175,000- 225,000 | 225,000- 275,000 | >275,000 | Total |
|--------------------------------------------------------------------------|------------------|-----------------|---------------------|---------------------|------------------|------------------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 31.45 | 54.40 | 43.00 | 36.16 | 33.71 | 40.87 |
| Correspondent and Broker Fee Income (1) | - | 6.74 | 3.08 | 2.86 | 4.93 | 4.09 |
| Other Origination-Related Income (2) | 22.50 | 23.48 | 19.91 | 22.16 | 17.70 | 20.51 |
| Total Origination-Related Income | 53.95 | 84.62 | 66.00 | 61.18 | 56.34 | 65.47 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 14.20 | 21.36 | 22.72 | 22.09 | 21.18 | 21.96 |
| Warehousing Expense | 2.47 | 16.71 | 17.07 | 16.33 | 16.62 | 16.72 |
| Net Interest Income | 16.67 | 4.65 | 5.65 | 5.76 | 4.55 | 5.24 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 214.77 | 227.89 | 208.72 | 175.10 | 207.90 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 111.88 | 104.31 | 98.54 | 92.65 | 101.23 |
| Repurchase Reserve Provision | (15.50) | (1.08) | (2.74) | (3.14) | (2.01) | (2.39) |
| Net Secondary Marketing Income | 232.57 | 325.56 | 329.46 | 304.12 | 265.75 | 306.75 |
| Total Loan Production Revenues | 303 | 414.84 | 401.10 | 371.05 | 326.64 | 377.46 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 248.56 | 236.09 | 226.13 | 188.55 | 223.89 |
| Sales Personnel | 22.75 | 90.75 | 98.78 | 96.73 | 77.53 | 91.69 |
| Fulfillment Personnel | 55.96 | 68.78 | 59.96 | 53.86 | 42.98 | 55.69 |
| Production Support Employees | 10.91 | 26.58 | 26.24 | 21.41 | 23.10 | 24.32 |
| Management and Directors | 13.62 | 23.72 | 19.92 | 22.39 | 18.11 | 20.71 |
| Benefits | 23.62 | 38.74 | 31.19 | 31.75 | 26.83 | 31.49 |
| Occupancy and Equipment | 5.69 | 23.37 | 19.22 | 18.51 | 16.62 | 19.08 |
| Technology-Related Expenses | 4.76 | 6.92 | 7.50 | 5.88 | 5.51 | 6.51 |
| Other Direct Expenses | 62.59 | 97.78 | 75.34 | 66.12 | 58.49 | 72.56 |
| Outsourcing and Professional fees | - | 21.19 | 14.12 | 11.97 | 11.17 | 14.02 |
| Other Operating Expenses Direct Loan Production Expenses | 62.59 199.90 | 76.59 376.63 | 61.22 338.14 | 54.15 316.65 | 47.32 269.17 | 58.55 322.04 |
| Corporate Allocation | 3.93 | 29.26 | 20.71 | 23.20 | 18.47 | 22.18 |
| Total Loan Production Expense | 203.83 | 405.89 | 358.85 | 339.84 | 287.64 | 344.22 |
| | 99.36 | 8.95 | 42.25 | 31.21 | 38.99 | 33.24 |
| | 99.30 | 8.95 | 42.25 | 31.21 | 38.99 | 33.24 |
| | | | | | | |
| Originations Volume: | 405 655 | 447.004 | 64.0 606 | 720.205 | 422 524 | F17 420 |
| Avg. Total Loans Originated (\$000s) | 485,655 | 117,884 773 | 618,686 | 738,205 | 422,531 | 517,428 2,196 |
| Avg. Total Loans Originated (#) Average Loan Balance (\$) | 1,908 251,293 | 147,725 | 3,014 199,953 | 2,975 246,296 | 1,237 339,396 | 2,196 |
| Average Loan Balance (\$) Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.40 | 67.93 | 246,296 67.50 | 69.44 | 68.39 |
| Average Days in Warehouse | 12 | 19 | 20 | 18 | 19 | 19 |
| Employees: | | 15 | 20 | 10 | 15 | 15 |
| Total Production FTEs (excluding 0 reporters) | 425 | 145 | 406 | 461 | 250 | 339 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 7.8 | 6.8 | 4.6 | 5.7 | 6.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 6.1 | 6.6 | 5.7 | 5.5 | 6.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 18.8 | 15.4 | 11.5 | 12.2 | 14.2 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 2.3 | 2.4 | 1.7 | 1.9 | 2.0 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.2 | 5.9 | 4.7 | 4.1 | 5.1 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.8 | 5.9 | 4.8 | 4.1 | 5.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 12.0 | 12.8 | 11.1 | 9.1 | 11.5 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.9 | 2.5 | 1.9 | 1.7 | 2.1 |
| Median | 7.0 | | 2.6 | 2.0 | 2.0 | |
| Closings per Sales Employee per Mo. | 7.3 | 4.3 | 3.8 | 3.8 | 3.9 | 3.9 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.2 | 4.1 | 4.3 | 4.2 | 4.2 |
| Closings per Prod Support Employee per Mo. | 12.7 | 13.8 | 11.1 | 9.7 | 8.4 | 10.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.8 | 1.6 | 1.5 | 1.5 | 1.6 |
| Number of Companies Reporting | 1 | 57 | 118 | 86 | 86 | 347 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - By Average Loan Balance

G3 - Production Mix (\$), Simple Average

| | | | 175,000- | 225,000- | | |
|---------------------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| PERCENT BASED ON \$ | Your Firm | <175,000 | 225,000 | 275,000 | >275,000 | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 117,884 | 618,686 | 738,205 | 422,531 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 773 | 3,014 | 2,975 | 1,237 | 2,196 |
| Average Loan Balance | 251,293 | 147,725 | 199,953 | 246,296 | 339,396 | 237,419 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 99.34 | 99.29 | 99.52 | 99.22 | 99.34 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 39.78 | 40.37 | 31.93 | 24.09 | 34.14 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 1.46 | 0.16 | 0.19 | 0.59 |
| Prime (Conforming) - Fixed | 63.25 | 56.89 | 51.03 | 56.29 | 57.01 | 54.78 |
| Prime (Conforming) - ARM | 3.54 | 0.90 | 1.49 | 1.59 | 2.55 | 1.68 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 0.69 | 3.39 | 5.46 | 9.73 | 5.03 |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed | 2.46 0.50 | 0.28 0.26 | 1.35 0.14 | 1.59 2.16 | 5.02 0.42 | 2.15 0.73 |
| Other ARM | 0.00 | 0.28 | 0.14 | 0.34 | 0.42 | 0.73 |
| Closed-End Second Mortgages | 0.00 | 0.34 | 0.03 | 0.09 | 0.09 | 0.24 |
| Funded HELOCs | 0.02 | 0.01 | 0.03 | 0.09 | 0.05 | 0.15 |
| Reverse | 0.00 | 0.26 | 0.31 | 0.24 | 0.47 | 0.32 |
| Other | 0.00 | 0.04 | 0.08 | 0.05 | 0.00 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1ct Mtg Eixed Bate vs APM | | | | | | |
| 1st Mtg Fixed Rate vs ARM Fixed Rate | 95.00 | 98.24 | 95.56 | 96.30 | 91.96 | 95.29 |
| ARM | 5.00 | 1.76 | 4.44 | 3.70 | 8.04 | 4.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 1.08 | 6.57 | 9.78 | 18.23 | 9.35 |
| Non-Jumbo Total | 90.25 100.00 | 98.92 100.00 | 93.43 100.00 | 90.22 100.00 | 81.77 100.00 | 90.65 100.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 85.39 | 81.73 | 83.53 | 86.72 | 84.01 |
| Wholesale/Broker and Correspondent | 0.00 | 14.61 | 18.27 | 16.47 | 13.28 | 15.99 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 63.80 | 63.18 | 62.89 | 55.65 | 61.34 |
| Refinancing | 1.00 | 36.20 | 36.82 | 37.11 | 44.35 | 38.66 |
| Rate-Term | 0.50 | 20.47 | 21.41 | 20.57 | 26.01 | 22.19 |
| Cash-Out | 0.00 | 12.37 | 13.55 | 13.97 | 17.05 | 14.33 |
| Other / Unknown | 0.00 | 3.35 | 1.86 | 2.57 | 1.29 | 2.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 1.50 | 2.75 | 0.63 | 1.14 | 1.62 |
| Greater than 600, less than or equal to 650 | 4.50 | 11.42 | 11.05 | 8.62 | 5.84 | 9.23 |
| Greater than 650, less than or equal to 700 | 13.00 | 24.24 | 23.29 | 21.59 | 16.96 | 21.47 |
| Greater than 700, less than or equal to 750 | 26.00 | 25.85 | 25.64 | 26.97 | 26.56 | 26.23 |
| Greater than 750 | 56.00 | 36.99 | 37.26 | 42.19 | 49.50 | 41.45 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 719 | 719 | 726 | 737 | 725 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 7.09 | 8.58 | 9.69 | 16.23 | 10.49 |
| Greater than 60%, less than or equal to 70% | 6.00 | 7.13 | 7.32 | 8.54 | 12.71 | 8.92 |
| Greater than 70%, less than or equal to 80% | 35.00 | 23.56 | 24.17 | 30.44 | 33.42 | 27.90 |
| Greater than 80%, less than or equal to 90% | 15.00 | 13.41 | 13.58 | 13.30 | 11.16 | 12.89 |
| Greater than 90%, less than or equal to 100% | 25.00 | 46.07 | 43.03 | 36.26 | 25.19 | 37.46 |
| Greater than 100% | 11.00 | 2.75 | 3.32 | 1.77 | 1.28 | 2.34 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 84.60 | 84.92 | 82.12 | 77.11 | 82.25 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 1.11 | 1.90 | 1.08 | 0.31 | 1.17 |
| Originated for Sale to Others: | 100.00 | 98.89 | 98.10 | 98.92 | 99.69 | 98.83 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 53.96 | 47.72 | 41.85 | 32.15 | 43.41 |
| All Other Sale to Others | 0.00 | 44.93 | 50.38 | 57.07 | 67.54 | 55.42 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 57 | 118 | 86 | 86 | 347 |

Residential Loan Production - By Average Loan Balance

G4 - Production Mix (#), Simple Average

| | | | 175,000- | 225,000- | | |
|---------------------------------------------------------------------------------------------|----------------|----------------|------------------|------------------|------------------|------------------|
| PERCENT BASED ON # | Your Firm | <175,000 | 225,000 | 275,000 | >275,000 | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 117,884 | 618,686 | 738,205 | 422,531 | 517,428 |
| Avg. Total Loans Originated (#) Average Loan Balance | 1,908 | 773 147,725 | 3,014 199,953 | 2,975 246,296 | 1,237 339,396 | 2,196 237,419 |
| Average Loan Balance | 251,293 | 147,725 | 199,955 | 240,290 | 559,590 | 257,419 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 98.50 | 96.98 | 98.16 | 98.13 | 97.88 | 97.89 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 41.38 | 43.16 | 34.17 | 25.03 | 36.15 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 1.39 | 0.15 | 0.17 | 0.55 |
| Prime (Conforming) - Fixed | 64.31 | 53.54 | 50.41 | 57.47 | 61.70 | 55.47 |
| Prime (Conforming) - ARM | 3.54 | 1.08 | 1.09 | 1.27 | 2.40 | 1.46 2.40 |
| Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM | 7.37 2.46 | 0.20 0.07 | 1.37 0.52 | 2.20 0.54 | 5.49 2.43 | 0.92 |
| Other Fixed | 0.00 | 0.07 | 0.32 | 2.06 | 0.47 | 0.92 |
| Other ARM | 0.00 | 0.47 | 0.02 | 0.27 | 0.47 | 0.20 |
| Closed-End Second Mortgages | 0.00 | 2.55 | 0.98 | 1.10 | 0.10 | 1.21 |
| Funded HELOCs | 0.00 | 0.02 | 0.47 | 0.21 | 0.67 | 0.38 |
| Reverse | 0.00 | 0.41 | 0.26 | 0.35 | 0.67 | 0.41 |
| Other | 0.00 | 0.03 | 0.12 | 0.21 | 0.02 | 0.10 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | | | | | | |
| 1st Mtg Fixed Rate vs ARM Fixed Rate | 94.00 | 98.25 | 96.85 | 97.73 | 94.67 | 96.76 |
| ARM | 6.00 | 98.25 | 3.15 | 2.27 | 5.33 | 3.24 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.93 | 0.31 | 3.63 | 4.66 | 11.51 | 5.29 |
| Non-Jumbo | 90.07 | 99.69 | 96.37 | 95.34 | 88.49 | 94.71 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 85.47 | 82.19 | 84.19 | 86.69 | 84.34 |
| Wholesale/Broker and Correspondent | 0.00 | 14.53 | 17.81 | 15.81 | 13.31 | 15.66 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 97.50 | 65.41 | 65.15 | 65.49 | 56.42 | 63.11 |
| Refinancing | 2.00 | 34.59 | 34.85 | 34.51 | 43.58 | 36.89 |
| Rate-Term | 0.50 | 19.38 | 19.98 | 18.76 | 24.97 | 20.82 |
| Cash-Out | 0.00 | 12.05 | 13.05 | 13.92 | 17.34 | 14.16 |
| Other / Unknown | 0.00 | 3.15 | 1.81 | 1.83 | 1.28 | 1.91 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 1.59 | 2.93 | 0.71 | 1.15 | 1.72 |
| Greater than 600, less than or equal to 650 | 4.50 | 12.46 | 12.36 | 10.05 | 6.74 | 10.42 |
| Greater than 650, less than or equal to 700 | 13.00 | 25.53 | 24.65 | 23.00 | 18.32 | 22.83 |
| Greater than 700, less than or equal to 750 | 26.00 | 25.40 | 25.16 | 26.35 | 26.01 | 25.70 |
| Greater than 750 | 56.00 | 35.03 | 34.92 | 39.88 | 47.78 | 39.33 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 719 | 719 | 726 | 737 | 725 |
| | , 20 | 715 | 715 | 720 | 757 | 725 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 8.70 | 9.64 | 10.81 | 17.87 | 11.80 |
| Greater than 60%, less than or equal to 70% | 6.00 | 6.98 | 6.85 | 7.86 | 11.71 | 8.32 |
| Greater than 70%, less than or equal to 80% | 35.00 | 22.49 | 22.38 | 27.95 | 31.19 | 25.95 |
| Greater than 80%, less than or equal to 90% Greater than 90%, less than or equal to 100% | 15.00 25.00 | 12.49 46.10 | 12.58 44.76 | 12.51 38.73 | 10.88 26.92 | 12.13 39.10 |
| Greater than 100% | 11.00 | 3.23 | 3.79 | 2.13 | 1.43 | 2.70 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 84.60 | 84.92 | 82.12 | 77.11 | 82.25 |
| | | | | | | |
| 1st Mtg Production Sold by Investor Type Originated for Portfolio | 0.00 | 1.14 | 1.63 | 0.76 | 0.20 | 0.97 |
| Originated for Sale to Others: | 100.00 | 98.86 | 98.37 | 0.76 99.24 | 99.80 | 99.03 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 54.23 | 48.31 | 43.27 | 34.13 | 44.50 |
| All Other Sale to Others | 0.00 | 44.63 | 50.06 | 55.97 | 65.66 | 54.52 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 200.00 | 200.00 | 200.00 | 200.00 | 200.00 | 200.00 |

Residential Loan Production - By Average Loan Balance

G5 - Production Mix (Avg Loan Balances), Simple Average

| | | | 175,000- | 225,000- | | |
|-----------------------------------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| LOAN BALANCES | Your Firm | <175,000 | 225,000 | 275,000 | >275,000 | Total |
| Avg. Total Loans Originated (\$000s) | 485,655 | 117,884 | 618,686 | 738,205 | 422,531 | 517,428 |
| Avg. Total Loans Originated (#) | 1,908 | 773 | 3,014 | 2,975 | 1,237 | 2,196 |
| Average Loan Balance | 251,293 | 147,725 | 199,953 | 246,296 | 339,396 | 237,419 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 262,999 | 151,971 | 202,572 | 249,891 | 344,547 | 241,174 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 141,272 | 185,360 | 226,772 | 311,178 | 219,399 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 140,000 | 245,860 | 324,584 | 386,603 | 318,041 |
| Prime (Conforming) - Fixed | 255,141 | 157,853 | 206,090 | 241,276 | 307,744 | 232,231 |
| Prime (Conforming) - ARM | 262,444 | 237,719 | 273,423 | 320,127 | 368,383 | 311,268 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 567,559 | 621,319 | 662,529 | 709,088 | 653,871 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 634,126 | 695,301 | 765,324 | 801,571 | 748,235 |
| Other Fixed | | 153,882 | 240,827 | 296,260 | 245,287 | 245,204 |
| Other ARM | | 222,036 | 636,575 | 292,941 | 394,382 | 389,201 |
| Closed-End Second Mortgages | 8,523 | 35,158 | 32,626 | 29,542 | 59,083 | 39,134 |
| Funded HELOCs | | 87,875 | 92,262 | 114,682 | 114,937 | 109,884 |
| Reverse | | 107,267 | 144,543 | 186,048 | 229,325 | 169,707 |
| Other | | 186,419 | 70,374 | 166,168 | 30,527 | 124,676 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 260,513 | 151,952 | 199,523 | 246,091 | 332,200 | 236,132 |
| ARM | 321,555 | 277,886 | 395,125 | 459,431 | 527,030 | 438,594 |
| | , | | , | , | | , |
| 1st Mtg Jumbo vs. Non-Jumbo Jumbo | E 28 600 | | 614 620 | 644 201 | 724 104 | 650 717 |
| | 538,699 | 585,605 | 614,630 | 644,301 | 724,194 | 650,717 |
| Non-Jumbo | 245,333 | 150,686 | 199,258 | 243,273 | 315,677 | 231,041 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 262,999 | 150,586 | 200,073 | 247,336 | 341,293 | 238,445 |
| Wholesale/Broker and Correspondent | | 146,265 | 206,177 | 253,006 | 315,714 | 231,829 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 150,854 | 196,836 | 241,838 | 340,102 | 235,943 |
| Refinancing | 279,666 | 162,117 | 219,565 | 287,788 | 349,438 | 258,701 |
| Rate-Term | 239,888 | 167,654 | 225,535 | 276,631 | 357,867 | 261,695 |
| Cash-Out | | 160,235 | 214,307 | 254,905 | 339,556 | 247,776 |
| Other / Unknown | | 156,155 | 217,781 | 484,544 | 436,524 | 317,260 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 134,608 | 184,109 | 216,082 | 305,618 | 210,205 |
| Greater than 600, less than or equal to 650 | 245,666 | 137,674 | 179,750 | 210,195 | 285,128 | 206,090 |
| Greater than 650, less than or equal to 700 | 250,425 | 144,049 | 192,416 | 233,293 | 315,399 | 224,821 |
| Greater than 700, less than or equal to 750 | 270,523 | 154,488 | 206,360 | 255,514 | 351,223 | 245,620 |
| Greater than 750 | 264,555 | 162,064 | 217,206 | 264,497 | 357,824 | 254,689 |
| LTV Distribution | | | | | | |
| Equals 60% of less | 162,888 | 126,418 | 183,682 | 225,109 | 305,591 | 214,575 |
| Greater than 60%, less than or equal to 70% | 258,777 | 152,018 | 219,317 | 273,364 | 374,670 | 259,730 |
| Greater than 70%, less than or equal to 80% | 291,666 | 159,640 | 219,188 | 271,737 | 369,979 | 259,600 |
| Greater than 80%, less than or equal to 90% | 301,555 | 166,119 | 221,436 | 267,913 | 344,528 | 254,561 |
| Greater than 90%, less than or equal to 100% | 254,888 | 153,905 | 196,465 | 234,930 | 312,279 | 227,309 |
| Greater than 100% | 258,954 | 134,447 | 172,037 | 192,587 | 269,657 | 191,568 |
| | 200,004 | 137,777 | 1,2,037 | 152,507 | 200,007 | 131,300 |
| Production Sold by Investor Type | | 1/12 120 | 217 261 | AOE 114 | 270 000 | 200 01 4 |
| Originated for Portfolio | 252 659 | 142,139 | 247,261 | 405,114 | 278,990 | 280,814 |
| Originated for Sale to Others: Sale to Fannie/Freddie/Ginnie | 253,658 246,985 | 152,162 152,536 | 199,401 190,463 | 244,711 231,937 | 335,929 301,895 | 236,918 220,152 |
| All Other Sale to Others | 240,965 | 163,971 | 190,463 216,165 | 231,937 265,587 | 301,895 356,170 | 258,496 |
| | | | | | | |
| Number of Companies Reporting | 1 | 57 | 118 | 86 | 86 | 347 |

Residential Loan Production - Independent Mortgage Companies by Production \$

H1 - Net Loan Production Income and Expense, \$ per loan, Simple Average

| | | | | | | Total |
|----------------------------------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| \$ PER LOAN | Your Firm | <50M | 50-100M | 100-250M | >250M | (Indep. Only) |
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 825 | 1,110 | 1,106 | 958 | 694 | 910 |
| Correspondent and Broker Fee Income (1) | - | 141 | 16 | 138 | 80 | 98 |
| Other Origination-Related Income (2) | 537 | 563 | 542 | 533 | 368 | 479 |
| Total Origination-Related Income | 1,422 | 1,814 | 1,664 | 1,629 | 1,143 | 1,487 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 402 | 471 | 601 | 579 | 540 |
| Warehousing Expense | 98 | 247 | 395 | 498 | 467 | 429 |
| Net Interest Income | 438 | 155 | 75 | 103 | 112 | 110 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 3,478 | 4,980 | 5,834 | 5,266 | 5,105 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,414 | 2,325 | 2,515 | 2,418 | 2,433 |
| Repurchase Reserve Provision | (276) | (11) | (31) | (64) | (100) | (63) |
| Net Secondary Marketing Income | 6,108 | 5,881 | 7,274 | 8,285 | 7,585 | 7,475 |
| Total Loan Production Revenues | 7,968 | 7,850 | 9,013 | 10,017 | 8,839 | 9,073 |
| | 1,500 | 7,000 | 5,015 | 10,017 | 0,000 | 5,675 |
| EXPENSES | 2 2 2 2 2 | 4.050 | F 334 | | F 204 | |
| Personnel | 3,332 | 4,858 | 5,324 | 6,059 | 5,294 | 5,467 |
| Sales Personnel | 598 | 1,655 | 2,196 | 2,708 | 2,270 | 2,295 |
| Fulfillment Personnel Production Support Employees | 1,470 287 | 1,201 638 | 1,475 546 | 1,393 636 | 1,194 679 | 1,302 638 |
| Production Support Employees Management and Directors | 358 | 605 | 546 426 | 568 | 492 | 524 |
| Benefits | 620 | 758 | 420 681 | 755 | 492 659 | 709 |
| Occupancy and Equipment | 150 | 738 546 | 410 | 478 | 438 | 464 |
| Technology-Related Expenses | 130 | 152 | 166 | 160 | 438 | 155 |
| Other Direct Expenses | 1,644 | 1,861 | 1,820 | 1,722 | 1,479 | 1,672 |
| Outsourcing and Professional fees | 1,044 | 311 | 210 | 327 | 302 | 297 |
| Other Operating Expenses | 1,644 | 1,550 | 1,610 | 1,395 | 1,177 | 1,375 |
| Direct Loan Production Expenses | 5,250 | 7,417 | 7,720 | 8,419 | 7,359 | 7,758 |
| Corporate Allocation | 103 | 323 | 508 | 636 | 381 | 472 |
| Total Loan Production Expense | 5,354 | 7,740 | 8,228 | 9,056 | 7,740 | 8,229 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 110 | 785 | 961 | 1,098 | 843 |
| MEMO ITEMS | _, | | | | _, | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 26,652 | 75,771 | 163,051 | 1,187,685 | 500,584 |
| Avg. Total Loans Originated (#) | 1,908 | 141 | 367 | 701 | 5,129 | 2,171 |
| Average Loan Balance (\$) | 251,293 | 206,055 | 222,053 | 259,640 | 247,004 | 240,310 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.98 | 62.46 | 70.12 | 69.08 | 68.40 |
| Average Days in Warehouse | 12 | 17 | 19 | 19 | 19 | 19 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 36 | 90 | 176 | 710 | 332 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 4.5 | 4.6 | 4.2 | 7.0 | 5.3 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.6 | 5.1 | 5.0 | 6.9 | 5.6 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.1 | 14.2 | 13.0 | 17.3 | 14.3 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.6 | 1.6 | 1.6 | 2.3 | 1.9 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.2 | 3.1 | 3.2 | 5.3 | 4.8 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.7 | 3.5 | 3.6 | 5.4 | 5.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 5.5 | 7.0 | 7.4 | 12.9 | 11.6 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.3 | 1.4 | 1.3 | 2.3 | 2.0 |
| Median | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.7 | 3.2 | 3.6 | 4.0 | 3.7 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.7 | 4.0 | 3.7 | 4.5 | 4.1 |
| Closings per Prod Support Employee per Mo. | 12.7 | 6.7 | 11.3 | 9.8 | 11.3 | 10.1 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.4 | 1.5 | 1.7 | 1.5 |
| | 1 | 42 | 40 | 80 | | |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - Independent Mortgage Companies by Production \$

H2 - Net Loan Production Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | <50M | 50-100M | 100-250M | >250M | Total (Indep. Only) |
|-----------------------------------------------------------------------------------------|---------------|------------|------------|----------------|------------|------------------------|
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 31.45 | 57.65 | 52.07 | 41.93 | 27.00 | 40.66 |
| Correspondent and Broker Fee Income (1) | - | 6.00 | 0.77 | 5.14 | 3.50 | 4.00 |
| Other Origination-Related Income (2) | 22.50 | 28.00 | 25.50 | 22.84 | 15.39 | 21.39 |
| Total Origination-Related Income | 53.95 | 91.65 | 78.34 | 69.91 | 45.89 | 66.05 |
| NET INTEREST INCOME | | | | | | |
| | 14.20 | 20.71 | 21.71 | 23.38 | 23.70 | 22.80 |
| Warehousing Income Warehousing Expense | 14.20 2.47 | 13.14 | 18.04 | 23.38 19.16 | 19.22 | 18.01 |
| Net Interest Income | 16.67 | 7.57 | 3.67 | 4.23 | 4.48 | 4.78 |
| | 10.07 | 1.57 | 5.07 | 4.25 | 4.40 | 4.78 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 212.57 | 170.68 | 224.94 | 241.69 | 223.98 | 220.91 |
| Capitalized Servicing/Svg Released Premiums | 35.50 | 119.07 | 103.62 | 97.87 | 100.85 | 103.35 |
| Repurchase Reserve Provision | (15.50) | (0.60) | (1.37) | (2.58) | (4.14) | (2.63) |
| Net Secondary Marketing Income | 232.57 | 289.15 | 327.20 | 336.98 | 320.69 | 321.63 |
| Total Loan Production Revenues | 303 | 388.37 | 409.21 | 411.11 | 371.06 | 392.46 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 240.81 | 245.32 | 251.23 | 218.38 | 236.61 |
| Sales Personnel | 22.75 | 79.87 | 97.72 | 115.27 | 93.32 | 98.68 |
| Fulfillment Personnel | 55.96 | 60.69 | 68.98 | 57.69 | 50.77 | 57.43 |
| Production Support Employees | 10.91 | 31.69 | 27.05 | 24.61 | 26.96 | 27.01 |
| Management and Directors | 13.62 | 30.04 | 20.14 | 22.38 | 20.07 | 22.45 |
| Benefits | 23.62 | 38.52 | 31.44 | 31.27 | 27.26 | 31.03 |
| Occupancy and Equipment | 5.69 | 26.47 | 19.35 | 20.19 | 17.95 | 20.27 |
| Technology-Related Expenses | 4.76 | 7.16 | 7.59 | 6.56 | 6.25 | 6.71 |
| Other Direct Expenses | 62.59 | 92.21 | 86.50 | 69.50 | 62.56 | 73.37 |
| Outsourcing and Professional fees | - | 14.88 | 10.41 | 12.63 | 12.37 | 12.56 |
| Other Operating Expenses | 62.59 | 77.33 | 76.09 | 56.87 | 50.19 | 60.82 |
| Direct Loan Production Expenses | 199.90 | 366.64 | 358.75 | 347.48 | 305.13 | 336.96 |
| Corporate Allocation | 3.93 | 18.63 | 21.95 | 25.05 | 16.22 | 20.29 |
| Total Loan Production Expense | 203.83 | 385.27 | 380.70 | 372.52 | 321.36 | 357.25 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 3.09 | 28.50 | 38.59 | 49.70 | 35.21 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 26,652 | 75,771 | 163,051 | 1,187,685 | 500,584 |
| Avg. Total Loans Originated (#) | 1,908 | 141 | 367 | 701 | 5,129 | 2,171 |
| Average Loan Balance (\$) | 251,293 | 206,055 | 222,053 | 259,640 | 247,004 | 240,310 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.98 | 62.46 | 70.12 | 69.08 | 68.40 |
| Average Days in Warehouse | 12 | 17 | 19 | 19 | 19 | 19 |
| Employees: | | | | 170 | = 4.0 | |
| Total Production FTEs (excluding 0 reporters) | 425 | 36 | 90 | 176 | 710 | 332 |
| Productivity | | | | | | |
| Simple Avg. | 7.2 | 4.5 | 1.0 | 4.2 | 7.0 | F 2 |
| Closings per Sales Employee per Mo. | 7.3 | 4.5 | 4.6 | 4.2 | 7.0 | 5.3 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.6 | 5.1 | 5.0 | 6.9 | 5.6 |
| Closings per Prod Support Employee per Mo. | 12.7 | 9.1 | 14.2 | 13.0 | 17.3 | 14.3 |
| Closings per Total Prod. Employee per Mo. Weighted Avg. | 1.8 | 1.6 | 1.6 | 1.6 | 2.3 | 1.9 |
| Closings per Sales Employee per Mo. | 7.3 | 3.2 | 3.1 | 3.2 | 5.3 | 4.8 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.2 3.7 | 3.5 | 3.2 | 5.5 5.4 | 4.8 5.0 |
| Closings per Prod Support Employee per Mo. | 12.7 | 5.5 | 3.J 7.0 | 7.4 | 12.9 | 11.6 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.3 | 1.4 | 1.3 | 2.3 | 2.0 |
| Median | 1.0 | 1.5 | 1.4 | 1.5 | 2.5 | 2.0 |
| Closings per Sales Employee per Mo. | 7.3 | 3.7 | 3.2 | 3.6 | 4.0 | 3.7 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.7 | 4.0 | 3.7 | 4.5 | 4.1 |
| Bo ber i animient Fuibiolee bei Mio. | | 6.7 | 11.3 | 9.8 | 11.3 | 10.1 |
| Closings per Prod Support Employee per Mo | 12.7 | n./ | | | | |
| Closings per Prod Support Employee per Mo. Closings per Total Prod. Employee per Mo. | 12.7 1.8 | 0.7 1.4 | 11.5 | 9.8 1.5 | 11.3 | 1.5 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - Independent Mortgage Companies by Production \$

H3 - Production Mix (\$), Simple Average

| PERCENT BASED ON \$ | Your Firm | <50M | 50-100M | 100-250M | >250M | Total (Indep. Only) |
|----------------------------------------------|-----------|--------------|--------------|--------------|--------------|------------------------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 26,652 | 75,771 | 163,051 | 1,187,685 | 500,584 |
| Avg. Total Loans Originated (#) | 1,908 | 141 | 367 | 701 | 5,129 | 2,171 |
| Average Loan Balance | 251,293 | 206,055 | 222,053 | 259,640 | 247,004 | 240,310 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 99.01 | 99.34 | 99.28 | 99.62 | 99.37 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 33.52 | 34.60 | 35.65 | 39.69 | 36.61 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 1.11 | 0.02 | 0.67 | 0.79 | 0.68 |
| Prime (Conforming) - Fixed | 63.25 | 59.10 | 57.58 | 53.47 | 49.67 | 53.66 |
| Prime (Conforming) - ARM | 3.54 | 1.56 | 1.12 | 1.39 | 1.11 | 1.27 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.80 | 3.91 | 5.70 | 5.12 | 4.73 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 0.71 | 1.58 | 2.11 | 2.15 | 1.81 |
| Other Fixed Other ARM | 0.50 | 0.18 | 0.21 | 0.09 | 1.06 | 0.48 |
| | 0.00 0.02 | 0.04 | 0.32 0.16 | 0.20 0.08 | 0.03 0.07 | 0.13 0.08 |
| Closed-End Second Mortgages Funded HELOCs | 0.02 | 0.05 0.05 | 0.18 | 0.08 | 0.07 | 0.08 |
| Reverse | 0.00 | 0.03 | 0.04 | 0.10 | 0.10 | 0.08 |
| Other | 0.00 | 0.90 | 0.19 | 0.01 | 0.20 | 0.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 95.00 | 96.58 | 96.94 | 95.61 | 95.91 | 96.08 |
| ARM | 5.00 | 3.42 | 3.06 | 4.39 | 4.09 | 3.92 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 4.27 | 5.86 | 11.85 | 7.83 | 8.19 |
| Non-Jumbo | 90.25 | 95.73 | 94.14 | 88.15 | 92.17 | 91.81 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 84.07 | 92.59 | 89.23 | 74.33 | 83.47 |
| Wholesale/Broker and Correspondent | 0.00 | 15.93 | 7.41 | 10.77 | 25.67 | 16.53 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 63.02 | 67.97 | 62.68 | 57.68 | 61.74 |
| Refinancing | 1.00 | 36.98 | 32.03 | 37.32 | 42.32 | 38.26 |
| Rate-Term | 0.50 | 21.05 | 17.11 | 22.35 | 24.08 | 21.95 |
| Cash-Out | 0.00 | 12.50 | 13.89 | 12.41 | 15.71 | 13.86 |
| Other / Unknown | 0.00 | 3.44 | 1.03 | 2.55 | 2.53 | 2.45 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 2.59 | 0.72 | 1.43 | 1.50 | 1.54 |
| Greater than 600, less than or equal to 650 | 4.50 | 9.16 | 8.78 | 9.44 | 11.25 | 9.95 |
| Greater than 650, less than or equal to 700 | 13.00 | 22.37 | 21.10 | 21.46 | 22.80 | 22.04 |
| Greater than 700, less than or equal to 750 | 26.00 | 25.69 | 26.52 | 26.11 | 26.09 | 26.10 |
| Greater than 750 | 56.00 | 40.19 | 42.88 | 41.56 | 38.36 | 40.37 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 724 | 728 | 725 | 720 | 724 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 12.31 | 9.36 | 9.81 | 9.97 | 10.21 |
| Greater than 60%, less than or equal to 70% | 6.00 | 9.05 | 8.05 | 8.77 | 8.90 | 8.75 |
| Greater than 70%, less than or equal to 80% | 35.00 | 25.58 | 29.14 | 28.23 | 26.28 | 27.22 |
| Greater than 80%, less than or equal to 90% | 15.00 | 13.13 | 12.57 | 12.67 | 13.08 | 12.88 |
| Greater than 90%, less than or equal to 100% | 25.00 | 38.27 | 38.87 | 38.23 | 39.29 | 38.72 |
| Greater than 100% | 11.00 | 1.66 | 2.01 | 2.30 | 2.49 | 2.22 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 82.67 | 82.89 | 82.08 | 83.20 | 82.71 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 0.00 | 0.01 | 0.37 | 0.93 | 0.47 |
| Originated for Sale to Others: | 100.00 | 100.00 | 99.99 | 99.63 | 99.07 | 99.53 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 47.02 | 31.22 | 27.59 | 53.79 | 40.97 |
| All Other Sale to Others | 0.00 | 52.98 | 68.77 | 72.03 | 45.28 | 58.56 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 42 | 40 | 80 | 93 | 255 |

Residential Loan Production - Independent Mortgage Companies by Production \$

H4 - Production Mix (#), Simple Average

| Average tool Network 1.908 141 367 701 5.129 2.12. Average tool Network 251,293 220,605 222,603 229,640 247,004 240,33 Government (FHA/VARHS) - Fixed 251,293 206,055 222,033 259,640 247,004 240,33 Government (FHA/VARHS) - Fixed 263,31 60.09 55.92 54.11 50.00 54.4 Prime (Conforming) - Fixed 7.37 1.04 1.64 2.03 2.22 2.2 Other Fixed 0.00 0.44 0.25 0.09 1.19 0.00 Other Fixed 0.00 0.44 0.25 0.02 1.03 0.28 0.27 0.14 0.02 0.03 0.22 0.22 0.22 0.22 0.22 0.22 0.22 0.22 0.22 0.22 0.22 0.23 0.23 0.21 0.23 0.21 0.23 0.21 0.23 0.21 0.23 0.21 0.23 0.21 0.23 0.21 0.25 | PERCENT BASED ON # | Your Firm | <50M | 50-100M | 100-250M | >250M | Total (Indep. Only) |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-----------|---------|---------|----------|-----------|------------------------|
| Average Loan Balance 251,293 206,055 222,053 229,640 247,004 240,31 Preduction Mik Nortgapse: 98,40 97,77 97,97 98,35 98,35 98,35 98,35 98,33 37,37 42,29 38,85 98,40 97,77 97,97 98,35 98,35 98,35 98,35 98,35 98,35 98,35 98,35 98,35 98,35 98,35 97,37 92,97 97,97 98,37 42,29 38,85 98,35 97,37 144 1,50 00,00 54,4 97,45 1,61 98,30 52,25 1,11 50,00 54,4 1,81 90,00 1,19 00,0 0,00 0,01 1,02 0,02 0,14 0,02 0,01 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1,00,00 1 | Avg. Total Loans Originated (\$000s) | 485,655 | 26,652 | 75,771 | 163,051 | 1,187,685 | 500,584 |
| Production Mik by Product Type 98.69 97.77 97.97 98.25 98.46 37.33 37.87 47.239 98.36 First Morringters 22.50 38.46 37.33 37.87 47.239 38.86 0.10 0.00 50.92 54.11 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 54.01 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 | Avg. Total Loans Originated (#) | 1,908 | 141 | 367 | 701 | 5,129 | 2,171 |
| First Mortgages: 98.50 98.49 97.77 97.97 97.37 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 98.35 99.35 98.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 99.35 | Average Loan Balance | 251,293 | 206,055 | 222,053 | 259,640 | 247,004 | 240,310 |
| Government (FHA/V/ARIS) - Fixed 22.50 34.46 37.33 37.87 42.23 38.87 Government (FAV/A/RIS) - Fixed 64.31 60.09 55.92 54.11 50.00 54.01 Prime (Conforming) - Fixed 7.37 1.04 1.64 2.93 2.32 2.2 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.04 1.64 2.93 2.32 2.2 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.04 1.64 2.93 0.32 2.32 Other ARM 0.00 0.01 0.02 0.54 0.14 0.02 0.02 0.66 1.54 0.84 0.03 0.01 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | |
| Government (Fink/v/A/Ris) - ARM 0.19 1.16 0.02 0.64 0.70 0.60 Prime (Conforming) - RAM 3.54 1.27 0.81 1.20 0.94 1.21 Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.54 1.01 0.88 0.00 Other Fixed 0.00 0.04 0.25 0.09 1.19 0.20 Other ARM 0.00 0.05 0.26 0.14 0.02 0.05 0.02 0.04 0.03 0.01 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | 98.16 |
| Prime (Conforming) - Rixed 66.131 66.09 55.92 54.11 20.00 54.11 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.04 1.64 2.93 2.32 2.32 Prime (Non-Conforming Jumbo) - Fixed 0.00 0.14 0.25 0.09 1.19 0.50 Other ARM 0.00 0.014 0.25 0.09 1.19 0.52 Other ARM 0.00 0.05 0.26 0.14 0.02 0.32 0.52 Classef-End Second Mortgages 0.00 0.00 0.30 0.14 0.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | 38.84 |
| Prime (Conforming) - ARM 3.54 1.27 0.81 1.20 0.94 1.1 Prime (Non-Conforming Jumbo) - Fixed 7.37 1.04 1.64 2.33 2.23 2.23 Prime (Non-Conforming Jumbo) - ARM 2.46 0.27 0.54 1.01 0.88 0.00 Other Fixed 0.00 0.01 0.26 0.14 0.02 0.50 Closed-End Scotd Mortgages 0.00 0.02 0.60 1.54 0.84 0.05 0.05 Closed-End Scotd Mortgages 0.00 0.00 0.33 0.11 0.02 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | 0.65 |
| Prime (Non-Conforming Jumbo) - Fixed 7.37 1.04 1.64 2.32 2.32 2.32 Other ARM 0.00 0.014 0.25 0.009 1.10 0.08 0.02 Other ARM 0.00 0.05 0.62 0.014 0.02 0.03 Closed-End Second Mortgages 0.00 0.06 1.54 0.84 0.96 0.05 Funded HELOCs 0.00 0.00 0.00 0.00 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | 54.04 |
| Prime [Non-Conforming jumbo] - ARM 2.46 0.27 0.54 1.01 0.88 0.70 Other Fixed 0.00 0.05 0.26 0.14 0.02 0.05 Closed Find Second Mortages 0.00 0.09 0.11 0.22 0.32 0.00 Funded HELOCs 0.00 0.82 0.28 0.75 0.32 0.00 Prived HELOCs 0.00 0.82 0.28 0.75 0.32 0.00 Other 0.00 0.00 0.30 0.14 0.05 0.00 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist ME fixed Rate vs ARM 6.00 2.78 1.67 3.03 2.28 2.4 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1 | | | | | | | 1.05 |
| Other Fixed 0.00 0.14 0.25 0.09 1.19 0.5 Other ARM 0.00 0.66 1.54 0.84 0.96 0.5 Funded HELOS 0.00 0.69 1.54 0.84 0.96 0.55 Funded HELOS 0.00 0.82 0.28 0.76 0.32 0.50 Other 0.00 0.82 0.28 0.76 0.32 0.50 Other 0.00 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td>,</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>2.20</td> | , | | | | | | 2.20 |
| Other ARM 0.00 0.05 0.26 0.14 0.02 0.60 1.54 0.84 0.09 0.05 Funded HELOCs 0.00 0.09 0.11 0.29 0.32 0.00 Prived HELOCs 0.00 0.02 0.60 0.32 0.14 0.05 0.00 Other 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.76</td> | | | | | | | 0.76 |
| Closed-End Second Mortgages 0.02 0.60 1.54 0.84 0.96 0.03 Funded HELOCs 0.00 0.82 0.28 0.76 0.32 0.0 Reverse 0.00 0.82 0.28 0.76 0.32 0.0 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0.52</td> | | | | | | | 0.52 |
| Funded HELOCS 0.00 0.09 0.11 0.29 0.32 0.20 Reverse 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | 0.10 |
| Reverse Other 0.00 0.82 0.28 0.76 0.32 0.53 0.14 0.05 0.01 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | 0.95 |
| Other 0.00 0.00 0.30 0.14 0.05 0.10 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 StMtg Fixed Rate 94.00 97.22 98.33 96.97 97.42 97.3 ARM 66.00 2.78 1.67 3.03 2.58 2.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Jumbo vs. Non-Jumbo 9.93 1.65 2.40 7.86 3.52 4.4 Non-Jumbo 9.007 98.35 97.60 92.14 96.64 95.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | 0.24 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mg Fixed Rate vs ARM | | | | | | | 0.53 |
| Ist Mtg Fixed Rate va ARM 94.00 97.22 96.33 96.97 97.42 97.32 ARM 6.00 2.78 1.67 3.03 2.58 2.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg Jumbo vs. Non-Jumbo 9.93 1.65 2.40 7.86 3.52 4.4 Non-Jumbo 90.07 98.35 97.60 92.14 96.648 95.5 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td>Other</td> <td>0.00</td> <td>0.00</td> <td></td> <td>0.14</td> <td></td> <td>0.11</td> | Other | 0.00 | 0.00 | | 0.14 | | 0.11 |
| Fixed Rate 94.00 97.22 98.33 96.97 97.42 97.3 ARM 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| ARM 6.00 2.78 1.67 3.03 2.58 2.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.0 | 1st Mtg Fixed Rate vs ARM | | | | | | |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Jumbo 9.93 1.65 2.40 7.86 3.52 4.4 Non-Jumbo 90.07 98.35 97.60 92.14 96.48 95.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>Fixed Rate</td> <td>94.00</td> <td>97.22</td> <td>98.33</td> <td>96.97</td> <td>97.42</td> <td>97.39</td> | Fixed Rate | 94.00 | 97.22 | 98.33 | 96.97 | 97.42 | 97.39 |
| Ist Mtg Jumbo Non-Jumbo 9.93 1.65 2.40 7.86 3.52 4.4 Non-Jumbo 90.07 98.35 97.60 92.14 96.48 95.67 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | ARM | 6.00 | 2.78 | 1.67 | 3.03 | 2.58 | 2.61 |
| Jumbo 9.93 1.65 2.40 7.86 3.52 4.4 Non-Jumbo 90.07 98.35 97.60 92.14 96.48 95.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
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| Non-Jumbo 90.07 98.35 97.60 92.14 96.48 95.67 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | - | 9.93 | 1.65 | 2.40 | 7.86 | 3.52 | 4.40 |
| Ist Mig Production Channel Mix International Mathematical Direct Marketing 100.00 84.40 92.49 89.63 75.18 83.3 Wholesale/Broker and Correspondent 0.000 15.60 7.51 10.37 24.82 16.0 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mig Purchase vs Refi Purchase 97.50 63.47 69.95 65.18 60.06 63.7 Retinancing 2.00 36.53 30.05 34.82 39.94 36.2 Rate-Term 0.50 20.55 15.92 20.55 22.28 20.4 Other / Unknown 0.00 3.36 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mig FICO Score Distribution Equals 600 or less 5.50 2.66 0.72 1.51 1.65 1.6 Greater than 600, less than or equal to 750 26.00 25.33 26.64 | Non-Jumbo | 90.07 | 98.35 | 97.60 | 92.14 | 96.48 | 95.60 |
| Retail/Direct Marketing 100.00 84.40 92.49 89.63 75.18 83.53 Wholesale/Broker and Correspondent 0.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <t< td=""><td>Total</td><td>100.00</td><td>100.00</td><td>100.00</td><td>100.00</td><td>100.00</td><td>100.00</td></t<> | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Retail/Direct Marketing 100.00 84.40 92.49 89.63 75.18 83.53 Wholesale/Broker and Correspondent 0.00 15.60 7.51 10.37 24.82 16.0 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | 1st Mtg Production Channel Mix | | | | | | |
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| Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>16.05</td> | | | | | | | 16.05 |
| Ist Mtg Purchase vs Refi 97.50 63.47 69.95 65.18 60.06 63.7 Refinancing 2.00 36.53 30.05 34.82 39.94 36.2 Rate-Term 0.50 20.55 15.92 20.55 22.28 20.4 Cash-Out 0.00 12.61 13.15 12.45 15.21 13.9 Other / Unknown 0.00 3.66 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 Ist Mtg FICO Score Distribution Equals 600 or less 0.50 2.66 0.72 1.51 1.65 1.6 Greater than 600, less than or equal to 700 13.00 22.83 22.92 23.05 24.27 23.4 Greater than 750 26.00 25.33 26.04 25.40 25.28 25.4 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100. | | | | | | | 100.00 |
| Purchase 97.50 63.47 69.95 65.18 60.06 63.77 Refinancing 2.00 36.53 30.05 34.82 39.94 36.27 Rate-Term 0.00 12.61 13.15 12.45 15.21 13.5 Other / Unknown 0.00 3.36 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution E E E E 1.65 1.65 Greater than 600, less than or equal to 700 13.00 22.83 22.92 23.05 24.27 23.4 Greater than 750, less than or equal to 750 26.00 25.33 26.04 25.48 25.40 25.28 25.40 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100 | | | | | | | |
| Refinancing Rate-Term 2.00 36.53 30.05 34.82 39.94 36.7 Rate-Term 0.50 20.55 15.92 20.55 22.28 20.4 Cash-Out 0.00 12.61 13.15 12.45 15.21 13.3 Other / Unknown 0.00 3.36 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg FICO Score Distribution Equals 600 or less 0.50 2.66 0.72 1.51 1.65 1.6 Greater than 600, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.40 Greater than 750 55.00 39.34 40.38 39.22 36.05 38.2 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td< td=""><td>•</td><td>07.50</td><td>C2 47</td><td>C0.05</td><td>CE 10</td><td><u> </u></td><td>C2 70</td></td<> | • | 07.50 | C2 47 | C0.05 | CE 10 | <u> </u> | C2 70 |
| Rate-Term 0.50 20.55 15.92 20.55 22.28 20.4 Cash-Out 0.00 12.61 13.15 12.45 15.21 13.5 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 28.33 22.92 23.05 24.27 23.4 Greater than 500, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.40 72.28 72.0 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 72 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<> | | | | | | | |
| Cash-Out Other / Unknown 0.00 12.61 13.15 12.45 15.21 13.5 Other / Unknown 0.00 3.36 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | |
| Other / Unknown 0.00 3.36 0.98 1.82 2.45 2.1 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | | | | | | | |
| Ist Mtg FICO Score Distribution Image: Construction Equals 600 or less 0.50 2.66 0.72 1.51 1.65 1.65 Greater than 600, less than or equal to 650 4.50 9.85 9.94 10.82 12.75 11.2 Greater than 650, less than or equal to 700 13.00 22.83 22.92 23.05 24.27 23.4 Greater than 700, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.28 25.28 25.28 25.26 Greater than 750 36.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100 | - | | | | | | |
| Equals 600 or less 0.50 2.66 0.72 1.51 1.65 1.65 Greater than 600, less than or equal to 700 13.00 22.83 22.92 23.05 24.27 23.4 Greater than 700, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.4 Greater than 750 56.00 39.34 40.38 39.22 36.05 38.2 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Greater than 600, less than or equal to 650 4.50 9.85 9.94 10.82 12.75 11.2 Greater than 650, less than or equal to 700 13.00 22.83 22.92 23.05 24.27 23.4 Greater than 700, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.4 Greater than 750 56.00 39.34 40.38 39.22 36.05 38.2 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>•</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>4.60</td> | • | | | | | | 4.60 |
| Greater than 650, less than or equal to 700 Greater than 700, less than or equal to 750 Greater than 75013.00 26.0022.83 26.0422.92 25.0423.05 25.4024.27 25.2823.42 25.42Greater than 75056.0039.3440.3839.2236.0538.2Total100.00100.00100.00100.00100.00100.00100.001st Mortgage Simple Average FICO (based on #)728724728725720721st Mg LTV DistributionEquals 60% of less Greater than 60%, less than or equal to 70% Greater than 70%, less than or equal to 80% Greater than 70%, less than or equal to 80% Greater than 90%, less than or equal to 90% | • | | | | | | 1.63 |
| Greater than 700, less than or equal to 750 26.00 25.33 26.04 25.40 25.28 25.40 Greater than 750 56.00 39.34 40.38 39.22 36.05 38.27 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00< | · · · | | | | | | 11.23 |
| Greater than 750 56.00 39.34 40.38 39.22 36.05 38.2 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 <td>· · ·</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>23.44</td> | · · · | | | | | | 23.44 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mortgage Simple Average FICO (based on #) 728 724 728 725 720 727 1st Mtg LTV Distribution | · · · | | | | | | 25.45 |
| 1st Mortgage Simple Average FICO (based on #) 728 724 728 725 720 727 1st Mtg LTV Distribution | | | | | | | |
| 1st Mtg LTV Distribution Equals 60% of less 8.00 14.42 10.18 10.92 10.58 11.20 Greater than 60%, less than or equal to 70% 6.00 8.75 7.39 8.14 8.07 8.12 Greater than 70%, less than or equal to 80% 35.00 24.29 27.24 26.05 24.35 25.3 Greater than 80%, less than or equal to 90% 15.00 12.67 11.45 11.93 12.40 12.1 Greater than 90%, less than or equal to 100% 25.00 38.15 41.15 40.18 41.83 40.60 Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.55 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Production Sold by Investor Type 0.00 0.00 0.01 0.35 0.94 0.4 Originated for Portfolio 0.00 0.00 99.99 99.65 99.06 99.5 Sale to Fannie/Freddie/Ginnie 100.00 100.00 100.00 100.00 100.00 100.00 100.00 All O | lotal | | | | | | |
| Equals 60% of less8.0014.4210.1810.9210.5811.2Greater than 60%, less than or equal to 70%6.008.757.398.148.078.1Greater than 70%, less than or equal to 80%35.0024.2927.2426.0524.3525.3Greater than 80%, less than or equal to 90%15.0012.6711.4511.9312.4012.1Greater than 90%, less than or equal to 100%25.0038.1541.1540.1841.8340.6Greater than 100%11.001.722.602.782.762.5Total100.00100.00100.00100.00100.00100.001st Mtg Average LTV (based on \$)84.2082.6782.8982.0883.2082.7Ist Mtg Production Sold by Investor Type | 1st Mortgage Simple Average FICO (based on #) | 728 | 724 | 728 | 725 | 720 | 724 |
| Greater than 60%, less than or equal to 70% 6.00 8.75 7.39 8.14 8.07 8.1 Greater than 70%, less than or equal to 80% 35.00 24.29 27.24 26.05 24.35 25.3 Greater than 80%, less than or equal to 90% 15.00 12.67 11.45 11.93 12.40 12.13 Greater than 90%, less than or equal to 100% 25.00 38.15 41.15 40.18 41.83 40.60 Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.55 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 82.67 82.89 82.08 83.20 82.77 1st Mtg Production Sold by Investor Type | 1st Mtg LTV Distribution | | | | | | |
| Greater than 70%, less than or equal to 80% 35.00 24.29 27.24 26.05 24.35 25.33 Greater than 80%, less than or equal to 90% 15.00 12.67 11.45 11.93 12.40 12.13 Greater than 90%, less than or equal to 100% 25.00 38.15 41.15 40.18 41.83 40.60 Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.55 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 82.67 82.89 82.08 83.20 82.77 1st Mtg Production Sold by Investor Type | Equals 60% of less | 8.00 | 14.42 | 10.18 | 10.92 | 10.58 | 11.26 |
| Greater than 80%, less than or equal to 90% 15.00 12.67 11.45 11.93 12.40 12.1 Greater than 90%, less than or equal to 100% 25.00 38.15 41.15 40.18 41.83 40.6 Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.5 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 82.67 82.89 82.08 83.20 82.7 1st Mtg Production Sold by Investor Type | Greater than 60%, less than or equal to 70% | 6.00 | 8.75 | 7.39 | 8.14 | 8.07 | 8.10 |
| Greater than 90%, less than or equal to 100% 25.00 38.15 41.15 40.18 41.83 40.6 Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.5 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 1st Mtg Average LTV (based on \$) 84.20 82.67 82.89 82.08 83.20 82.77 1st Mtg Production Sold by Investor Type | Greater than 70%, less than or equal to 80% | 35.00 | 24.29 | 27.24 | 26.05 | 24.35 | 25.33 |
| Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.57 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Greater than 80%, less than or equal to 90% | 15.00 | 12.67 | 11.45 | 11.93 | 12.40 | 12.15 |
| Greater than 100% 11.00 1.72 2.60 2.78 2.76 2.50 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | 40.60 |
| 1st Mtg Average LTV (based on \$) 84.20 82.67 82.89 82.08 83.20 82.7 1st Mtg Production Sold by Investor Type | Greater than 100% | 11.00 | 1.72 | 2.60 | 2.78 | 2.76 | 2.57 |
| Ist Mtg Production Sold by Investor Type 0.00 0.00 0.01 0.35 0.94 0.4 Originated for Portfolio 0.00 100.00 99.99 99.65 99.06 99.5 Sale to Fannie/Freddie/Ginnie 100.00 48.20 31.81 28.09 55.05 41.8 All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.65 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Ist Mtg Production Sold by Investor Type 0.00 0.00 0.01 0.35 0.94 0.4 Originated for Portfolio 0.00 100.00 99.99 99.65 99.06 99.5 Sale to Fannie/Freddie/Ginnie 100.00 48.20 31.81 28.09 55.05 41.8 All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.65 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | 1st Mtg Average LTV (based on \$) | 84.20 | | | | | 82.71 |
| Originated for Portfolio 0.00 0.00 0.01 0.35 0.94 0.4 Originated for Sale to Others: 100.00 100.00 99.99 99.65 99.06 99.5 Sale to Fannie/Freddie/Ginnie 100.00 48.20 31.81 28.09 55.05 41.8 All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.65 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | 0 0 0 0 | | | | | | |
| Originated for Sale to Others: 100.00 100.00 99.99 99.65 99.06 99.55 Sale to Fannie/Freddie/Ginnie 100.00 48.20 31.81 28.09 55.05 41.8 All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.65 Total 100.00 100.00 100.00 100.00 100.00 100.00 | • <i>i i</i> | 0.00 | 0.00 | 0.01 | 0 35 | 0 Q/I | 0.46 |
| Sale to Fannie/Freddie/Ginnie 100.00 48.20 31.81 28.09 55.05 41.8 All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 100.00 | 8 | | | | | | 99.54 |
| All Other Sale to Others 0.00 51.80 68.19 71.56 44.01 57.6 Total 100.00 100.00 100.00 100.00 100.00 100.00 | 8 | | | | | | 41.88 |
| Total 100.00 100.00 100.00 100.00 100.00 100.00 | | | | | | | 57.66 |
| | | | | | | | 100.00 |
| | Number of Companies Reporting | 1 | 42 | 40 | 80 | 93 | 255 |

Residential Loan Production - Independent Mortgage Companies by Production \$

H5 - Production Mix (Avg Loan Balances), Simple Average

| LOAN BALANCES | Your Firm | <50M | 50-100M | 100-250M | >250M | Total (Indep. Only) |
|----------------------------------------------|-----------|---------|---------|----------|-----------|------------------------|
| Avg. Total Loans Originated (\$000s) | 485,655 | 26,652 | 75,771 | 163,051 | 1,187,685 | 500,584 |
| Avg. Total Loans Originated (#) | 1,908 | 141 | 367 | 701 | 5,129 | 2,171 |
| Average Loan Balance | 251,293 | 206,055 | 222,053 | 259,640 | 247,004 | 240,310 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 262,999 | 207,114 | 225,344 | 263,726 | 250,541 | 243,572 |
| Government (FHA/VA/RHS) - Fixed | 233,656 | 196,441 | 207,694 | 235,621 | 227,518 | 222,111 |
| Government (FHA/VA/RHS) - ARM | 310,520 | 209,390 | 227,000 | 303,300 | 309,834 | 304,515 |
| Prime (Conforming) - Fixed | 255,141 | 205,751 | 223,661 | 253,982 | 244,438 | 237,775 |
| Prime (Conforming) - ARM | 262,444 | 267,730 | 337,749 | 337,999 | 313,069 | 320,789 |
| Prime (Non-Conforming Jumbo) - Fixed | 536,987 | 682,364 | 638,236 | 655,342 | 676,278 | 663,890 |
| Prime (Non-Conforming Jumbo) - ARM | 699,875 | 628,427 | 655,900 | 818,583 | 740,785 | 745,748 |
| Other Fixed | | 132,098 | 293,012 | 307,768 | 203,152 | 249,175 |
| Other ARM | | 210,000 | 299,343 | 747,740 | 367,614 | 486,192 |
| Closed-End Second Mortgages | 8,523 | 22,846 | 31,780 | 47,626 | 37,413 | 38,401 |
| Funded HELOCs | | 122,000 | 94,893 | 103,078 | 108,469 | 106,101 |
| Reverse | | 157,152 | 155,895 | 165,568 | 174,607 | 169,028 |
| Other | | | 74,100 | 9,660 | 141,620 | 96,949 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 260,513 | 205,681 | 221,745 | 259,175 | 245,653 | 239,561 |
| ARM | 321,555 | 318,978 | 436,684 | 481,006 | 468,020 | 452,520 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 538,699 | 649,671 | 636,449 | 662,363 | 670,331 | 660,033 |
| Non-Jumbo | 245,333 | 200,646 | 215,858 | 256,299 | 236,272 | 233,485 |
| | 10,000 | 200,010 | 210,000 | 200,200 | 200)272 | 200,100 |
| 1st Mtg Production Channel Mix | 262.000 | 204.022 | 225 200 | 250 220 | 242.004 | 220 424 |
| Retail/Direct Marketing | 262,999 | 204,923 | 225,396 | 258,339 | 243,984 | 239,434 |
| Wholesale/Broker and Correspondent | | 221,216 | 207,348 | 258,682 | 244,995 | 241,261 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 206,419 | 220,177 | 257,613 | 241,249 | 237,341 |
| Refinancing | 279,666 | 207,664 | 240,923 | 300,603 | 269,251 | 264,592 |
| Rate-Term | 239,888 | 217,016 | 243,154 | 291,865 | 274,552 | 266,358 |
| Cash-Out | | 204,404 | 242,410 | 269,618 | 262,983 | 253,351 |
| Other / Unknown | | 171,871 | 344,744 | 468,054 | 284,967 | 331,157 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 193,761 | 212,473 | 201,205 | 226,801 | 214,075 |
| Greater than 600, less than or equal to 650 | 245,666 | 188,745 | 199,865 | 221,085 | 213,665 | 209,839 |
| Greater than 650, less than or equal to 700 | 250,425 | 203,272 | 208,032 | 241,611 | 232,851 | 226 <i>,</i> 835 |
| Greater than 700, less than or equal to 750 | 270,523 | 208,391 | 228,894 | 270,312 | 258,738 | 249,395 |
| Greater than 750 | 264,555 | 214,940 | 239,962 | 278,844 | 267,079 | 257,929 |
| LTV Distribution | | | | | | |
| Equals 60% of less | 162,888 | 165,069 | 214,156 | 232,768 | 235,243 | 220,032 |
| Greater than 60%, less than or equal to 70% | 258,777 | 209,642 | 248,667 | 284,533 | 276,866 | 264,204 |
| Greater than 70%, less than or equal to 80% | 291,666 | 220,511 | 241,445 | 284,633 | 270,311 | 262,074 |
| Greater than 80%, less than or equal to 90% | 301,555 | 216,026 | 247,872 | 273,741 | 263,592 | 256,476 |
| Greater than 90%, less than or equal to 100% | 254,888 | 208,628 | 214,006 | 241,466 | 231,065 | 227,903 |
| Greater than 100% | 258,954 | 179,556 | 168,221 | 211,991 | 205,457 | 198,834 |
| Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | | | 298,000 | 201,201 | 319,944 | 268,009 |
| Originated for Sale to Others: | 253,658 | 204,752 | 224,437 | 261,505 | 247,945 | 241,894 |
| Sale to Fannie/Freddie/Ginnie | 246,985 | 193,554 | 219,911 | 231,773 | 230,736 | 224,016 |
| All Other Sale to Others | | 213,464 | 240,292 | 262,804 | 284,321 | 261,160 |
| Number of Companies Reporting | 1 | 42 | 40 | 80 | 93 | 255 |

Residential Loan Production - Independent Mortgage Companies, Retail Only by Production \$

I1 - Net Loan Production Income and Expense, $\$ per loan, Simple Average

| \$ PER LOAN | Your Firm | <50M | 50M - 100M | 100-250M | >250M | Total (Indep, Retail Only) |
|-----------------------------------------------|--------------|--------------|----------------|------------|---------|-------------------------------|
| • | Tour Firm | NOINI | 30141 - 100141 | 100-250101 | 2230IVI | Retail Only) |
| ORIGINATION-RELATED INCOME | 0.25 | 4.245 | 4.400 | 1.1.10 | 0.62 | |
| Loan Origination Fees | 825 | 1,345 | 1,186 | 1,149 | 963 | 1,145 |
| Correspondent and Broker Fee Income (1) | - | - | - | 91 | - | 33 |
| Other Origination-Related Income (2) | 537 | 669 | 448 | 593 | 472 | 548 |
| Total Origination-Related Income | 1,422 | 2,014 | 1,635 | 1,833 | 1,435 | 1,726 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 536 | 436 | 489 | 614 | 619 | 558 |
| Warehousing Expense | 98 | 257 | 380 | 492 | 479 | 424 |
| Net Interest Income | 438 | 179 | 109 | 122 | 140 | 135 |
| SECONDARY MARKETING INCOME | | | | | | |
| Secondary Mktg Gains (Losses) | 4,187 | 3,678 | 5,270 | 6,105 | 6,442 | 5,583 |
| Capitalized Servicing/Svg Released Premiums | 2,197 | 2,453 | 2,430 | 2,719 | 2,455 | 2,546 |
| Repurchase Reserve Provision | (276) | (15) | (32) | (70) | (74) | - |
| Net Secondary Marketing Income | 6,108 | 6,116 | 7,667 | 8,754 | 8,824 | 8,076 |
| Total Loan Production Revenues | 7,968 | 8,309 | 9,411 | 10,709 | 10,399 | 9,936 |
| | , | | , | , | | |
| EXPENSES Personnel | 2 2 2 2 | E 077 | EACA | 6 201 | 6 225 | F 014 |
| | 3,332 598 | 5,077 | 5,464 | 6,281 | 6,335 | 5,914 |
| Sales Personnel | | 1,754 | 2,326 | 2,775 | 2,867 | 2,524 |
| Fulfillment Personnel | 1,470 | 1,277 | 1,533 | 1,426 | 1,432 | 1,421 |
| Production Support Employees | 287 | 644 | 497 | 631 | 834 | 659 |
| Management and Directors Benefits | 358 | 598 | 448 | 662 | 529 | 574 |
| | 620 | 804 | 660 | 787 | 673 | 736 |
| Occupancy and Equipment | 150 | 553 | 452 | 510 | 507 | 506 |
| Technology-Related Expenses | 125 | 127 | 172 | 159 | 169 | 159 |
| Other Direct Expenses | 1,644 | 1,984 | 1,754 | 1,823 | 1,753 | 1,821 |
| Outsourcing and Professional fees | - | 303 | 175 | 372 | 328 | 310 |
| Other Operating Expenses | 1,644 | 1,681 | 1,578 | 1,451 | 1,426 | 1,511 |
| Direct Loan Production Expenses | 5,250 | 7,740 | 7,841 | 8,774 | 8,765 | 8,400 |
| Corporate Allocation | 103 | 220 | 521 | 741 | 411 | 519 |
| Total Loan Production Expense | 5,354 | 7,961 | 8,362 | 9,515 | 9,177 | 8,918 |
| TOTAL NET PRODUCTION INCOME | 2,610 | 349 | 1,049 | 1,194 | 1,222 | 1,018 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 25,088 | 73,114 | 158,829 | 640,098 | 240,223 |
| Avg. Total Loans Originated (#) | 1,908 | 132 | 344 | 671 | 2,578 | 994 |
| Average Loan Balance (\$) | 251,293 | 199,299 | 225,300 | 264,996 | 261,571 | 244,316 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.14 | 62.18 | 71.63 | 71.46 | 69.07 |
| Average Days in Warehouse | 12 | 17 | 21 | 20 | 20 | 20 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 37 | 85 | 171 | 607 | 242 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 4.2 | 4.3 | 4.3 | 4.3 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.5 | 4.5 | 5.1 | 4.9 | 4.8 |
| Closings per Prod Support Employee per Mo. | 12.7 | 8.5 | 13.6 | 11.9 | 15.0 | 12.6 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.6 | 1.6 | 1.6 | 1.6 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.0 | 3.0 | 3.1 | 3.2 | 3.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.5 | 3.7 | 3.5 | 3.8 | 3.7 |
| Closings per Prod Support Employee per Mo. | 12.7 | 4.9 | 6.9 | 7.9 | 9.4 | 8.7 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.2 | 1.4 | 1.3 | 1.4 | 1.4 |
| Median | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.8 | 3.1 | 3.5 | 3.8 | 3.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.8 | 4.0 | 3.5 | 4.1 | 3.8 |
| Closings per Prod Support Employee per Mo. | 12.7 | 6.6 | 11.4 | 10.3 | 8.1 | 9.8 |
| | | 1.4 | 1.4 | 1.4 | 1.5 | 1.4 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.4 | 1.4 | 1.5 | 1.4 |

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - Independent Mortgage Companies, Retail Only by Production \$

12 - Net Loan Production Income and Expense, Basis Points, Simple Average

| | | | | | | Total (Indep, |
|-----------------------------------------------------------------------------|-------------------|------------------|------------------|------------------|------------------|-----------------|
| BASIS POINTS | Your Firm | <50M | 50M - 100M | 100-250M | >250M | Retail Only) |
| ORIGINATION-RELATED INCOME | | | | | | |
| Loan Origination Fees | 31.45 | 70.59 | 56.80 | 48.92 | 35.20 | 50.93 |
| Correspondent and Broker Fee Income (1) | - | - | - | 2.96 | - | 1.08 |
| Other Origination-Related Income (2) | 22.50 | 33.67 | 21.01 | 25.74 | 19.56 | 24.69 |
| Total Origination-Related Income | 53.95 | 104.26 | 77.81 | 77.61 | 54.77 | 76.70 |
| NET INTEREST INCOME | | | | | | |
| Warehousing Income | 14.20 | 23.50 | 22.28 | 23.55 | 23.80 | 23.36 |
| Warehousing Expense | 2.47 | 14.47 | 17.35 | 18.59 | 18.71 | 17.62 |
| Net Interest Income | 16.67 | 9.03 | 4.93 | 4.96 | 5.08 | 5.73 |
| | | | | | | |
| SECONDARY MARKETING INCOME | 212.57 | 100 70 | 222.70 | 251.00 | 269.47 | 241.25 |
| Secondary Mktg Gains (Losses) | | 188.70 | 233.76 | 251.88 | | 241.25 |
| Capitalized Servicing/Svg Released Premiums Repurchase Reserve Provision | 35.50 | 123.26 (0.80) | 104.59 | 101.13 | 94.99 | 104.29 (2.24 |
| Net Secondary Marketing Income | (15.50) 232.57 | 311.16 | (1.50) 336.86 | (2.88) 350.12 | (2.93) 361.54 | 343.30 |
| Total Loan Production Revenues | 303 | 424.44 | 419.59 | 432.70 | 421.39 | 425.74 |
| | 505 | 424.44 | 419.39 | 432.70 | 421.35 | 423.74 |
| EXPENSES | | | | | | |
| Personnel | 126.86 | 260.15 | 246.81 | 257.42 | 250.36 | 254.04 |
| Sales Personnel | 22.75 | 87.21 | 103.37 | 118.56 | 112.23 | 108.23 |
| Fulfillment Personnel | 55.96 | 67.23 | 69.93 | 57.75 | 59.05 | 62.20 |
| Production Support Employees | 10.91 | 32.88 | 23.89 | 23.14 | 31.56 | 27.22 |
| Management and Directors | 13.62 | 30.98 | 20.06 | 25.55 | 20.58 | 24.20 |
| Benefits | 23.62 | 41.84 | 29.56 | 32.42 | 26.94 | 32.19 |
| Occupancy and Equipment | 5.69 | 27.82 | 20.81 | 21.34 | 19.93 | 22.06 |
| Technology-Related Expenses | 4.76 | 6.16 | 7.98 | 6.31 | 6.94 | 6.77 |
| Other Direct Expenses | 62.59 | 101.61 | 81.54 | 72.65 | 73.07 | 79.80 |
| Outsourcing and Professional fees | - | 15.70 | 8.46 | 13.83 | 13.10 | 12.93 |
| Other Operating Expenses | 62.59 | 85.92 | 73.08 | 58.82 | 59.97 | 66.87 |
| Direct Loan Production Expenses | 199.90 | 395.75 | 357.14 | 357.72 | 350.30 | 362.67 |
| Corporate Allocation | 3.93 | 11.63 | 23.54 | 28.95 | 17.28 | 21.75 |
| Total Loan Production Expense | 203.83 | 407.38 | 380.68 | 386.67 | 367.58 | 384.42 |
| TOTAL NET PRODUCTION INCOME | 99.36 | 17.07 | 38.91 | 46.03 | 53.81 | 41.32 |
| MEMO ITEMS | | | | | | |
| Originations Volume: | | | | | | |
| Avg. Total Loans Originated (\$000s) | 485,655 | 25,088 | 73,114 | 158,829 | 640,098 | 240,223 |
| Avg. Total Loans Originated (#) | 1,908 | 132 | 344 | 671 | 2,578 | 994 |
| Average Loan Balance (\$) | 251,293 | 199,299 | 225,300 | 264,996 | 261,571 | 244,316 |
| Avg. Pull-Through (Closings/Applications #) | 47.77 | 69.14 | 62.18 | 71.63 | 71.46 | 69.07 |
| Average Days in Warehouse | 12 | 17 | 21 | 20 | 20 | 20 |
| Employees: | | | | | | |
| Total Production FTEs (excluding 0 reporters) | 425 | 37 | 85 | 171 | 607 | 242 |
| Productivity | | | | | | |
| Simple Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.9 | 4.2 | 4.3 | 4.3 | 4.3 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 4.5 | 4.5 | 5.1 | 4.9 | 4.8 |
| Closings per Prod Support Employee per Mo. | 12.7 | 8.5 | 13.6 | 11.9 | 15.0 | 12.6 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.6 | 1.6 | 1.6 | 1.6 |
| Weighted Avg. | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.0 | 3.0 | 3.1 | 3.2 | 3.2 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.5 | 3.7 | 3.5 | 3.8 | 3.7 |
| Closings per Prod Support Employee per Mo. | 12.7 | 4.9 | 6.9 | 7.9 | 9.4 | 8.7 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.2 | 1.4 | 1.3 | 1.4 | 1.4 |
| Median | | | | | | |
| Closings per Sales Employee per Mo. | 7.3 | 3.8 | 3.1 | 3.5 | 3.8 | 3.5 |
| Closings per Fulfillment Employee per Mo. | 2.5 | 3.8 | 4.0 | 3.5 | 4.1 | 3.8 |
| Closings per Prod Support Employee per Mo. | 12.7 | 6.6 | 11.4 | 10.3 | 8.1 | 9.8 |
| Closings per Total Prod. Employee per Mo. | 1.8 | 1.4 | 1.4 | 1.4 | 1.5 | 1.4 |
| Number of Companies Reporting | 1 | 28 | 30 | 56 | 39 | 153 |

(1) Correspondent and Broker Income: Fee income earned on loans acquired from correspondents and brokers

(2) Other Originations Income: Underwriting, processing, administration and other fees

Residential Loan Production - Independent Mortgage Companies, Retail Only by Production \$

I3 - Production Mix (\$), Simple Average

| | | | | | | Total (Indep, |
|------------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| PERCENT BASED ON \$ | Your Firm | <50M | 50M - 100M | 100-250M | >250M | Retail Only) |
| Avg. Total Loans Originated (\$000s) | 485,655 | 25,088 | 73,114 | 158,829 | 640,098 | 240,223 |
| Avg. Total Loans Originated (#) | 1,908 | 132 | 344 | 671 | 2,578 | 994 |
| Average Loan Balance | 251,293 | 199,299 | 225,300 | 264,996 | 261,571 | 244,316 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 99.50 | 98.81 | 99.34 | 99.12 | 99.49 | 99.20 |
| Government (FHA/VA/RHS) - Fixed | 21.50 | 33.99 | 33.28 | 34.78 | 32.34 | 33.72 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 0.00 | 0.95 | 0.11 | 0.37 |
| Prime (Conforming) - Fixed | 63.25 | 60.31 | 57.92 | 52.79 | 52.78 | 55.17 |
| Prime (Conforming) - ARM | 3.54 | 1.09 | 1.29 | 1.60 | 1.34 | 1.38 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 | 2.73 | 4.74 | 6.73 | 7.04 | 5.68 |
| Prime (Non-Conforming Jumbo) - ARM | 2.46 | 0.62 | 2.00 | 2.19 | 3.58 | 2.22 |
| Other Fixed Other ARM | 0.50 0.00 | 0.04 0.03 | 0.12 0.00 | 0.08 0.01 | 2.32 0.01 | 0.65 0.01 |
| Closed-End Second Mortgages | 0.00 | 0.03 | 0.00 | 0.10 | 0.01 | 0.01 |
| Funded HELOCs | 0.02 | 0.04 | 0.06 | 0.10 | 0.10 | 0.00 |
| Reverse | 0.00 | 1.08 | 0.18 | 0.66 | 0.15 | 0.53 |
| Other | 0.00 | 0.00 | 0.35 | 0.01 | 0.02 | 0.08 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 95.00 | 98.25 | 96.69 | 95.23 | 94.94 | 96.00 |
| ARM | 5.00 | 1.75 | 3.31 | 4.77 | 5.06 | 4.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Jumbo vs. Non-Jumbo | | | | | | |
| Jumbo | 9.75 | 4.17 | 6.90 | 12.09 | 11.22 | 9.40 |
| Non-Jumbo Total | 90.25 100.00 | 95.83 100.00 | 93.10 100.00 | 87.91 100.00 | 88.78 100.00 | 90.60 100.00 |
| TOTAL | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Production Channel Mix | | | | | | |
| Retail/Direct Marketing | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Wholesale/Broker and Correspondent | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 98.50 | 62.93 | 71.23 | 65.97 | 62.57 | 65.58 |
| Refinancing | 1.00 | 37.07 | 28.77 | 34.03 | 37.43 | 34.42 |
| Rate-Term | 0.50 | 21.42 | 13.83 | 22.17 | 21.63 | 20.26 |
| Cash-Out | 0.00 | 13.65 | 13.81 | 11.39 | 13.69 | 12.87 |
| Other / Unknown | 0.00 | 2.00 | 1.13 | 0.46 | 2.11 | 1.29 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | | | | | | |
| Equals 600 or less | 0.50 | 0.41 | 0.37 | 1.54 | 0.77 | 0.91 |
| Greater than 600, less than or equal to 650 | 4.50 | 8.61 | 8.24 | 8.91 | 8.74 | 8.68 |
| Greater than 650, less than or equal to 700 | 13.00 | 22.57 | 20.81 | 20.72 | 20.92 | 21.13 |
| Greater than 700, less than or equal to 750 | 26.00 | 26.23 | 26.86 | 25.80 | 26.01 | 26.14 |
| Greater than 750 | 56.00 | 42.19 | 43.72 | 43.02 | 43.57 | 43.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Simple Average FICO (based on #) | 728 | 729 | 730 | 728 | 727 | 728 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 10.51 | 8.98 | 9.32 | 10.05 | 9.66 |
| Greater than 60%, less than or equal to 70% | 6.00 | 9.28 | 7.73 | 8.60 | 9.47 | 8.77 |
| Greater than 70%, less than or equal to 80% | 35.00 | 27.22 | 30.10 | 28.70 | 30.29 | 29.11 |
| Greater than 80%, less than or equal to 90% | 15.00 | 11.55 | 12.29 | 12.63 | 12.36 | 12.30 |
| Greater than 90%, less than or equal to 100% | 25.00 | 39.67 | 39.21 | 39.02 | 36.55 | 38.54 |
| Greater than 100% | 11.00 | 1.78 | 1.69 | 1.74 | 1.29 | 1.62 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 82.06 | 82.81 | 82.19 | 82.10 | 82.27 |
| 5 5 K I, | 0.120 | | | | | |
| 1st Mtg Production Sold by Investor Type | 0.00 | 0.00 | 0.04 | 0.00 | 0.02 | 0.04 |
| Originated for Portfolio Originated for Sale to Others: | 0.00 100.00 | 0.00 100.00 | 0.01 99.99 | 0.08 99.92 | 0.02 99.98 | 0.04 99.96 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 47.26 | 23.43 | 26.30 | 37.64 | 99.96 32.43 |
| All Other Sale to Others | 0.00 | 52.74 | 23.45 76.55 | 73.62 | 62.34 | 67.53 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 200.00 | 200.00 | 200.00 | 200.00 |

Residential Loan Production - Independent Mortgage Companies, Retail Only by Production \$

I4 - Production Mix (#), Simple Average

| | | | | | | Total (Indep, |
|---------------------------------------------------------------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| PERCENT BASED ON # | Your Firm | <50M | 50M - 100M | 100-250M | >250M | Retail Only) |
| Avg. Total Loans Originated (\$000s) | 485,655 | 25,088 | 73,114 | 158,829 | 640,098 | 240,223 |
| Avg. Total Loans Originated (#) | 1,908 | 132 | 344 | 671 | 2,578 | 994 |
| Average Loan Balance | 251,293 | 199,299 | 225,300 | 264,996 | 261,571 | 244,316 |
| Production Mix by Product Type | | | | | | |
| First Mortgages: | 98.50 | 98.25 | 98.30 | 97.49 | 97.60 | 97.82 |
| Government (FHA/VA/RHS) - Fixed | 22.50 | 34.46 | 36.85 | 36.91 | 34.61 | 35.87 |
| Government (FHA/VA/RHS) - ARM | 0.19 | 0.00 | 0.00 | 0.91 | 0.09 | 0.36 |
| Prime (Conforming) - Fixed | 64.31 | 61.55 | 57.69 | 53.55 | 54.44 | 56.05 |
| Prime (Conforming) - ARM | 3.54 | 0.97 | 0.90 | 1.44 | 1.23 | 1.19 |
| Prime (Non-Conforming Jumbo) - Fixed | 7.37 2.46 | 0.99 | 2.03 0.69 | 3.55 1.05 | 3.14 1.49 | 2.68 0.94 |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed | 0.00 | 0.21 0.05 | 0.89 | 0.08 | 2.59 | 0.94 |
| Other ARM | 0.00 | 0.03 | 0.00 | 0.00 | 0.01 | 0.01 |
| Closed-End Second Mortgages | 0.02 | 0.83 | 0.93 | 1.03 | 1.39 | 1.07 |
| Funded HELOCs | 0.00 | 0.14 | 0.14 | 0.34 | 0.60 | 0.33 |
| Reverse | 0.00 | 0.77 | 0.22 | 0.94 | 0.30 | 0.60 |
| Other | 0.00 | 0.00 | 0.40 | 0.20 | 0.10 | 0.18 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.00 | 98.77 | 98.38 | 96.54 | 97.09 | 97.45 |
| ARM | 6.00 | 1.23 | 1.62 | 3.46 | 2.91 | 2.55 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg lumbo vs. Non lumbo | | | | | | |
| 1st Mtg Jumbo vs. Non-Jumbo Jumbo | 9.93 | 1.58 | 2.85 | 7.15 | 5.03 | 4.75 |
| Non-Jumbo | 90.07 | 98.42 | 97.15 | 92.85 | 94.97 | 95.25 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100,000 | 100100 | 200100 | 100100 | 100100 | 100100 |
| 1st Mtg Production Channel Mix | 100.00 | 100.00 | 400.00 | 400.00 | 400.00 | 400.00 |
| Retail/Direct Marketing | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Wholesale/Broker and Correspondent Total | 0.00 100.00 | 0.00 100.00 | 0.00 100.00 | 0.00 100.00 | 0.00 100.00 | 0.00 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 97.50 | 63.81 | 73.56 | 67.96 | 64.63 | 67.45 |
| Refinancing | 2.00 | 36.19 | 26.44 | 32.04 | 35.37 | 32.55 |
| Rate-Term Cash-Out | 0.50 0.00 | 20.66 13.46 | 12.58 12.83 | 20.33 11.29 | 20.04 13.36 | 18.80 12.52 |
| Other / Unknown | 0.00 | 2.06 | 1.02 | 0.42 | 1.96 | 1.23 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg FICO Score Distribution | 0.50 | 0.42 | 0.05 | 4.62 | 0.00 | 0.05 |
| Equals 600 or less | 0.50 4.50 | 0.42 9.22 | 0.35 9.45 | 1.62 | 0.82 10.06 | 0.95 9.84 |
| Greater than 600, less than or equal to 650 Greater than 650, less than or equal to 700 | 13.00 | 22.61 | 22.68 | 10.20 22.36 | 22.37 | 22.47 |
| Greater than 700, less than or equal to 700 | 26.00 | 26.30 | 26.56 | 25.15 | 25.38 | 25.69 |
| Greater than 750 | 56.00 | 41.45 | 40.96 | 40.67 | 41.37 | 41.05 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1 at Mantanaa Cimple Average FICO (based on #) | | | | 720 | | |
| 1st Mortgage Simple Average FICO (based on #) | 728 | 729 | 730 | 728 | 727 | 728 |
| 1st Mtg LTV Distribution | | | | | | |
| Equals 60% of less | 8.00 | 12.85 | 9.60 | 10.40 | 11.00 | 10.85 |
| Greater than 60%, less than or equal to 70% | 6.00 | 9.10 | 6.95 | 7.92 | 8.63 | 8.13 |
| Greater than 70%, less than or equal to 80% | 35.00 | 25.67 | 28.03 | 26.53 | 28.00 | 27.04 |
| Greater than 80%, less than or equal to 90% Greater than 90%, less than or equal to 100% | 15.00 25.00 | 11.01 39.62 | 11.13 42.07 | 11.79 41.14 | 11.35 39.46 | 11.40 40.62 |
| Greater than 100% | 11.00 | 1.76 | 2.23 | 2.21 | 1.57 | 40.02 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Average LTV (based on \$) | 84.20 | 82.06 | 82.81 | 82.19 | 82.10 | 82.27 |
| 1st Mtg Production Sold by Investor Type | | | | | | |
| Originated for Portfolio | 0.00 | 0.00 | 0.01 | 0.07 | 0.02 | 0.03 |
| Originated for Sale to Others: | 100.00 | 100.00 | 99.99 | 99.93 | 99.98 | 99.97 |
| Sale to Fannie/Freddie/Ginnie | 100.00 | 48.39 | 23.98 | 26.63 | 39.29 | 33.29 |
| All Other Sale to Others | 0.00 | 51.61 | 76.01 | 73.30 | 60.69 | 66.68 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Number of Companies Reporting | 1 | 28 | 30 | 56 | 39 | 153 |

Residential Loan Production - Independent Mortgage Companies, Retail Only by Production \$

I5 - Production Mix (Avg Loan Balances), Simple Average

| Avg. Total Loans Originated (\$000s) Avg. Total Loans Originated (#) Average Loan Balance Production Mix by Product Type First Mortgages: Government (FHA/VA/RHS) - Fixed Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - Fixed Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix Retail/Direct Marketing | 485,655 1,908 251,293 262,999 233,656 310,520 255,141 262,444 536,987 699,875 8,523 | 25,088 132 199,299 200,558 192,164 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 73,114 344 225,300 227,638 204,903 224,641 364,852 608,048 647,752 217,893 | 158,829 671 264,996 270,137 239,246 289,809 259,207 332,782 657,221 789,852 325,165 | 640,098 2,578 261,571 267,102 239,067 315,683 248,328 314,488 695,837 731,139 | 240,223 994 244,316 248,297 224,315 306,789 237,735 326,109 662,737 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Average Loan Balance Production Mix by Product Type First Mortgages: Government (FHA/VA/RHS) - Fixed Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 251,293 262,999 233,656 310,520 255,141 262,444 536,987 699,875 | 199,299 200,558 192,164 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 225,300 227,638 204,903 224,641 364,852 608,048 647,752 217,893 | 264,996 270,137 239,246 289,809 259,207 332,782 657,221 789,852 | 261,571 267,102 239,067 315,683 248,328 314,488 695,837 | 244,316 248,297 224,315 306,789 237,735 326,109 |
| Production Mix by Product Type First Mortgages: Government (FHA/VA/RHS) - Fixed Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other Fixed Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 262,999 233,656 310,520 255,141 262,444 536,987 699,875 | 200,558 192,164 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 227,638 204,903 224,641 364,852 608,048 647,752 217,893 | 270,137 239,246 289,809 259,207 332,782 657,221 789,852 | 267,102 239,067 315,683 248,328 314,488 695,837 | 248,297 224,315 306,789 237,735 326,109 |
| First Mortgages: Government (FHA/VA/RHS) - Fixed Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCS Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 233,656 310,520 255,141 262,444 536,987 699,875 | 192,164 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 204,903 224,641 364,852 608,048 647,752 217,893 | 239,246 289,809 259,207 332,782 657,221 789,852 | 239,067 315,683 248,328 314,488 695,837 | 224,315 306,789 237,735 326,109 |
| Government (FHA/VA/RHS) - Fixed Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 233,656 310,520 255,141 262,444 536,987 699,875 | 192,164 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 204,903 224,641 364,852 608,048 647,752 217,893 | 239,246 289,809 259,207 332,782 657,221 789,852 | 239,067 315,683 248,328 314,488 695,837 | 224,315 306,789 237,735 326,109 |
| Government (FHA/VA/RHS) - ARM Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 310,520 255,141 262,444 536,987 699,875 | 194,066 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 224,641 364,852 608,048 647,752 217,893 | 289,809 259,207 332,782 657,221 789,852 | 315,683 248,328 314,488 695,837 | 306,789 237,735 326,109 |
| Prime (Conforming) - Fixed Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 255,141 262,444 536,987 699,875 | 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 364,852 608,048 647,752 217,893 | 259,207 332,782 657,221 789,852 | 248,328 314,488 695,837 | 237,735 326,109 |
| Prime (Conforming) - ARM Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 262,444 536,987 699,875 | 258,227 697,296 630,750 109,667 270,000 13,376 122,000 | 364,852 608,048 647,752 217,893 | 332,782 657,221 789,852 | 314,488 695,837 | 326,109 |
| Prime (Non-Conforming Jumbo) - Fixed Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 536,987 699,875 | 697,296 630,750 109,667 270,000 13,376 122,000 | 608,048 647,752 217,893 | 657,221 789,852 | 695,837 | - |
| Prime (Non-Conforming Jumbo) - ARM Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 699,875 | 630,750 109,667 270,000 13,376 122,000 | 647,752 217,893 | 789,852 | | 662,737 |
| Other Fixed Other ARM Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | | 109,667 270,000 13,376 122,000 | 217,893 | | 731,139 | |
| Other ARMClosed-End Second MortgagesFunded HELOCsReverseOther1st Mtg Fixed Rate vs ARMFixed RateARM1st Mtg Jumbo vs. Non-JumboJumboNon-Jumbo1st Mtg Production Channel Mix | 8,523 | 270,000 13,376 122,000 | | 325,165 | | 729,486 |
| Closed-End Second Mortgages Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 8,523 | 13,376 122,000 | | | 174,020 | 234,098 |
| Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 8,523 | 122,000 | | 314,667 | 201,333 | 260,400 |
| Funded HELOCs Reverse Other 1st Mtg Fixed Rate vs ARM Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | | 122,000 | 30,716 | 51,304 | 41,367 | 40,277 |
| Other St Mtg Fixed Rate vs ARM Fixed Rate ARM St Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo St Mtg Production Channel Mix | | | 94,893 | 98,859 | 102,712 | 101,020 |
| Other Characteristic | | 203,618 | 175,407 | 150,701 | 188,869 | 175,810 |
| Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | | , | 74,100 | 9,660 | 251,789 | 115,663 |
| Fixed Rate ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | | | | | | |
| ARM 1st Mtg Jumbo vs. Non-Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 260,513 | 199,357 | 223,205 | 266,039 | 259,551 | 243,783 |
| 1st Mtg Jumbo vs. Non-Jumbo Jumbo Jumbo Non-Jumbo 1st Mtg Production Channel Mix Interval of the second | 321,555 | 310,449 | 461,869 | 465,122 | 497,530 | 458,566 |
| Jumbo Non-Jumbo 1st Mtg Production Channel Mix | 011,000 | 010,110 | 101,000 | 100)122 | 107,000 | 100,000 |
| Non-Jumbo 1st Mtg Production Channel Mix | 538,699 | 672,011 | 615 124 | CCE 00C | 678,457 | 650 620 |
| 1st Mtg Production Channel Mix | · · | 194,220 | 615,124 216,516 | 665,886 | , | 659,629 |
| - | 245,333 | 194,220 | 210,510 | 251,226 | 244,412 | 232,251 |
| Retail/Direct Marketing | | | | | | |
| | 262,999 | 200,558 | 227,638 | 270,137 | 267,102 | 248,297 |
| Wholesale/Broker and Correspondent | | | | | | |
| 1st Mtg Purchase vs Refi | | | | | | |
| Purchase | 273,546 | 198,112 | 221,177 | 264,133 | 258,523 | 242,198 |
| Refinancing | 279,666 | 204,140 | 246,382 | 287,585 | 286,436 | 264,058 |
| Rate-Term | 239,888 | 215,000 | 248,078 | 300,075 | 292,399 | 273,809 |
| Cash-Out | | 207,765 | 245,727 | 274,065 | 279,904 | 258,491 |
| Other / Unknown | | 158,573 | 344,067 | 271,307 | 287,597 | 266,158 |
| FICO Score Distribution | | | | | | |
| Equals 600 or less | 230,852 | 187,438 | 185,738 | 197,853 | 260,741 | 217,029 |
| Greater than 600, less than or equal to 650 | 245,666 | 181,595 | 198,919 | 226,059 | 222,511 | 211,811 |
| Greater than 650, less than or equal to 700 | 250,425 | 197,534 | 208,054 | 245,355 | 245,518 | 229,331 |
| Greater than 700, less than or equal to 750 | 270,523 | 199,692 | 229,329 | 276,212 | 273,230 | 252,255 |
| Greater than 750 | 264,555 | 205,772 | 243,834 | 284,975 | 281,989 | 261,653 |
| LTV Distribution | - , | , | -, | - , | - , | - , |
| Equals 60% of less | 162,888 | 158,145 | 219,890 | 238,081 | 243,582 | 221,703 |
| Greater than 60%, less than or equal to 70% | 258,777 | 204,027 | 254,744 | 293,471 | 293,788 | 270,021 |
| Greater than 70%, less than or equal to 80% | 291,666 | 204,027 216,063 | 234,744 245,084 | 293,471 290,769 | 295,788 289,317 | 270,021 267,770 |
| Greater than 80%, less than or equal to 90% | 301,555 | 210,003 | | 290,769 | 289,517 284,700 | 267,770 |
| Greater than 90%, less than or equal to 90% | | 207,263 200,352 | 248,864 | 283,247 243,941 | 284,700 240,289 | 262,970 228,853 |
| Greater than 90%, less than or equal to 100% Greater than 100% | 254,888 258,954 | 200,352 190,192 | 212,925 165,131 | 243,941 212,266 | 240,289 206,986 | 198,381 |
| | 200,004 | 100,102 | 100,101 | | 200,000 | 190,901 |
| Production Sold by Investor Type Originated for Portfolio | | | 298,000 | 225,000 | 308,917 | 269,346 |
| Originated for Sale to Others: | 253,658 | 196,040 | | 223,000 | | - |
| Sale to Fannie/Freddie/Ginnie | | | 227,728 | | 263,127 | 246,373 222,983 |
| All Other Sale to Others | 246,985 | 184,512 199,744 | 223,232 230,607 | 233,010 | 235,126 | |
| Number of Companies Reporting | | 1,144 | | 269,061 | 291,023 | 257,432 |

Residential Loan Servicing - Historical

J1 - Servicing Income and Expense, \$ per loan, Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|-------------------------------------------------|-----------|------------|---------------|--------------|------------|------------|
| \$ PER LOAN | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| DIRECT REVENUES | | | | | | |
| Servicing Fees | 589 | 449 | 480 | 475 | 454 | 477 |
| First Mortgages, Seconds, Other | - | 415 | 441 | 442 | 421 | 440 |
| Subservicing Fees Earned | 32 | 34 | 39 | 34 | 34 | 37 |
| Late Fees and Other Ancillary Income | 2 | 34 | 27 | 25 | 30 | 29 |
| Total Direct Servicing Revenues | 623 | 483 | 507 | 501 | 485 | 506 |
| DIRECT EXPENSES | | | | | | |
| Personnel | 290 | 104 | 103 | 106 | 93 | 96 |
| Loan Administration Employees | 65 | 93 | 92 | 95 | 82 | 85 |
| Benefits | 26 | 10 | 10 | 9 | 10 | 10 |
| Other Personnel Expenses | - | 2 | 2 | 2 | 2 | 2 |
| Occupancy and Equipment | 4 | 6 | 6 | 6 | 6 | 6 |
| Technology-Related Expenses | 16 | 5 | 5 | 5 | 5 | 4 |
| Other Direct Expenses | 5 | 126 | 136 | 117 | 125 | 132 |
| Subservicing Fees Paid | - | 102 | 110 | 94 | 101 | 106 |
| Other Miscellaneous Expenses | 5 | 24 | 26 | 24 | 23 | 26 |
| Total Direct Expenses | 411 | 241 | 250 | 234 | 228 | 239 |
| DIRECT SERVICING NET INCOME | 178 | 243 | 257 | 266 | 256 | 267 |
| INDIRECT EXPENSES | | | | | | |
| Unreimbursed FC/REO Svg Expenses | - | 4 | 4 | 4 | 4 | 4 |
| Corporate Allocation | 20 | 30 | 37 | 24 | 26 | 37 |
| Total Indirect Expenses | 20 | 34 | 41 | 28 | 31 | 41 |
| | | | | | | |
| Escrow Earnings | 15 | 7 | 1 | 3 | 3 | 1 |
| Corporate Interest Losses on MBS Pools | - | (4) | (4) | (2) | (5) | (4 |
| Other Interest Expense | - | (7) | (6) | (7) | (8) | (7 |
| Net Interest Income | 15 | (4) | (10) | (7) | (10) | (11 |
| NET OPERATING INCOME | 143 | 205 | 207 | 231 | 216 | 215 |
| MSR FINANCIAL ITEMS | | | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | _ | (104) | (110) | (105) | (112) | (109 |
| Net Gain (Loss) on Bulk Sale of Servicing | | (104) | (110) | (105) | 29 | (105 |
| Net Gain (Loss) from MSR Valuations & Hedging | | (258) | 18 | (12) | (275) | 14 |
| Total Financial Items | _ | (323) | (100) | (306) | (358) | (104 |
| | (97) | | (100) | (300) | | 111 |
| | (87) | (118) | 107 | (70) | (142) | 111 |
| Memorandum Items: | | | | | | |
| Average Servicing Portfolio (\$000) | 1,760,742 | 10,780,880 | 12,101,222 | 12,333,318 | 12,449,011 | 12,252,733 |
| Average Servicing Portfolio (#) | 6,830 | 65,057 | 73,118 | 73,265 | 75,634 | 75,009 |
| Average Loan Balance (\$) | 229,952 | 177,924 | 177,859 | 176,140 | 176,622 | 177,106 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 107 | 126 | 104 | 128 | 129 |
| Average Loans Serviced per FTE (Simple) | 988 | 1,278 | 1,275 | 1,245 | 1,297 | 1,318 |
| Average Loans Serviced per FTE (Weighted) | 988 | 615 | 628 | 726 | 607 | 623 |
| Average Loans Serviced per FTE (Median) | 988 | 868 | 821 | 702 | 868 | 901 |
| Average Personnel Cost per FTE (Simple) | 115,365 | 64,851 | 62,942 | 60,427 | 65,134 | 63,388 |
| Average Personnel Cost per FTE (Weighted) | 115,365 | 69,040 | 67,126 | 69,860 | 68,749 | 67,830 |
| Average Personnel Cost per FTE (Median) | 115,365 | 60,000 | 60,000 | 58,737 | 61,278 | 59,869 |
| Subservicing for Others (% based on \$) | 37.96 | 7.57 | 9.35 | 6.82 | 8.59 | 8.80 |
| Subservicing for Others (% based on #) | 38.25 | 7.78 | 9.38 | 6.85 | 8.86 | 8.92 |
| Subservicing for Others - Avg Balance (\$) | 228,230 | 157,660 | 156,587 | 148,320 | 152,825 | 157,549 |
| Subservicing by Others (% based on \$) | 0.00 | 49.74 | 49.61 | 46.98 | 49.22 | 49.05 |
| Subservicing by Others (% based on #) | 0.00 | 49.43 | 49.41 | 46.80 | 49.17 | 48.95 |
| Subservicing by Others - Avg Balance (\$) | | 213,147 | 213,976 | 198,123 | 212,130 | 217,011 |
| Number of Companies | 1 | 248 | 217 | 236 | 200 | 200 |

Residential Loan Servicing - Historical

J2 - Servicing Income and Expense, Basis Points, Simple Average

| | Your Firm | All Firms | Previous Qtr. | | Repeater | Repeater |
|--------------------------------------------------------------------------------------|--------------------|------------------|------------------|------------------|------------------|------------------|
| BASIS POINTS | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| DIRECT REVENUES | | | | | | |
| Servicing Fees | 22.23 | 25.87 | 27.35 | 27.37 | 26.18 | 27.22 |
| First Mortgages, Seconds, Other | - | 23.55 | 24.59 | 24.95 | 23.76 | 24.61 |
| Subservicing Fees Earned | 2.23 | 2.33 | 2.76 | 2.42 | 2.42 | 2.61 |
| Late Fees and Other Ancillary Income | 0.32 | 2.27 | 2.08 | 1.78 | 2.14 | 2.22 |
| Total Direct Servicing Revenues | 35.65 | 28.14 | 29.43 | 29.15 | 28.32 | 29.44 |
| DIRECT EXPENSES | | | | | | |
| Personnel | 3.44 | 6.48 | 6.57 | 6.64 | 6.12 | 6.27 |
| Loan Administration Employees | 2.47 | 5.67 | 5.77 | 5.84 | 5.30 | 5.43 |
| Benefits | 0.98 | 0.71 | 0.69 | 0.67 | 0.70 | 0.73 |
| Other Personnel Expenses | - | 0.11 | 0.11 | 0.13 | 0.13 | 0.11 |
| Occupancy and Equipment | 0.16 | 0.41 | 0.43 | 0.45 | 0.43 | 0.44 |
| Technology-Related Expenses | 0.62 | 0.32 | 0.34 | 0.34 | 0.33 | 0.33 |
| Other Direct Expenses | 2.15 | 6.99 | 7.64 | 6.73 | 6.96 | 7.40 |
| Subservicing Fees Paid | - | 5.45 | 5.92 | 4.95 | 5.39 | 5.66 |
| Other Miscellaneous Expenses | 2.15 | 1.54 | 1.72 | 1.78 | 1.56 | 1.73 |
| Total Direct Expenses | 6.37 | 14.20 | 14.98 | 14.15 | 13.84 | 14.43 |
| DIRECT SERVICING NET INCOME | 29.28 | 13.94 | 14.44 | 14.99 | 14.47 | 15.01 |
| INDIRECT EXPENSES | | | | | | |
| Unreimbursed FC/REO Svg Expenses | - | 0.27 | 0.27 | 0.30 | 0.31 | 0.27 |
| Corporate Allocation | 0.07 | 1.81 | 2.41 | 1.80 | 1.63 | 2.06 |
| Total Indirect Expenses | 0.07 | 2.08 | 2.68 | 2.10 | 1.94 | 2.33 |
| NET INTEREST INCOME | | | | | | |
| Escrow Earnings | 0.59 | 0.28 | 0.04 | 0.18 | 0.16 | 0.04 |
| Corporate Interest Losses on MBS Pools | - | (0.18) | (0.21) | (0.13) | (0.22) | (0.22) |
| Other Interest Expense | - | (0.38) | (0.35) | (0.41) | (0.44) | (0.38) |
| Net Interest Income | 0.59 | (0.28) | (0.52) | (0.36) | (0.50) | (0.55) |
| NET OPERATING INCOME | 15.65 | 11.59 | 11.24 | 12.53 | 12.03 | 12.13 |
| MSR FINANCIAL ITEMS | | | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | - | (5.90) | (6.33) | (6.06) | (6.33) | (6.35) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 1.87 | (0.35) | (0.57) | 1.25 | (0.39) |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (12.87) | 0.70 | (9.68) | (13.71) | 0.46 |
| Total Financial Items | - | (16.91) | | (16.31) | (18.78) | (6.27) |
| TOTAL NET FINANCIAL INCOME | (3.30) | (5.32) | 5.26 | (3.78) | (6.75) | 5.86 |
| Memorandum Items: | | | | | | |
| Average Servicing Portfolio (\$000) | 1,727,580 | 10,780,880 | 12,101,222 | 12,333,318 | 12,449,011 | 12,252,733 |
| Average Servicing Portfolio (#) | 6,701 | 65,057 | 73,118 | 73,265 | 75,634 | 75,009 |
| Average Loan Balance (\$) | 225,621 | 177,924 | 177,859 | 176,140 | 176,622 | 177,106 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 107 | 126 | 104 | 128 | 129 |
| Average Loans Serviced per FTE | 988 | 1,278 | 1,275 | 1,245 | 1,297 | 1,318 |
| Average Loans Serviced per FTE (Weighted) | 988 | 615 | 628 | 726 | 607 | 623 |
| Average Loans Serviced per FTE (Median) | 988 | 868 | 821 | 702 | 868 | 901 |
| Average Personnel Cost per FTE | 113,193 | 64,851 | 62,942 | 60,427 | 65,134 | 63,388 |
| Average Personnel Cost per FTE (Weighted) Average Personnel Cost per FTE (Median) | 113,193 113,193 | 69,040 60,000 | 67,126 60,000 | 69,860 58,737 | 68,749 61,278 | 67,830 59,869 |
| Subservicing for Others (% based on \$) | 37.24 | 7.57 | 9.35 | 6.82 | 8.59 | 8.80 |
| Subservicing for Others (% based on \$) | 37.24 37.52 | 7.57 | 9.35 | 6.82 | 8.86 | 8.80 8.92 |
| Subservicing for Others - Avg Balance (\$) | 223,931 | 157,660 | 9.58 156,587 | 148,320 | 152,825 | 8.92 157,549 |
| Subservicing by Others (% based on \$) | 0.00 | 49.74 | 49.61 | 46.98 | 49.22 | 49.05 |
| Subservicing by Others (% based on #) | 0.00 | 49.43 | 49.41 | 46.80 | 49.17 | 48.95 |
| Subservicing by Others - Avg Balance (\$) | 0.00 | 213,147 | 213,976 | 198,123 | 212,130 | 217,011 |
| Number of Companies Reporting | 1 | 248 | 217 | 236 | 200 | 200 |

Residential Loan Servicing - Historical

J3 - Servicing Mix (\$), Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|---------------------------------------------------|-----------|-----------|---------------|--------------|------------|-----------|
| % BASED ON \$ | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 8,844,474 | 9,487,870 | 10,161,577 | 10,090,402 | 9,991,702 |
| Average Owned Servicing Portfolio (#) | 6,701 | 54,625 | 59,144 | 62,148 | 63,100 | 62,836 |
| Average Loan Balance (\$) | 225,621 | 178,458 | 177,558 | 175,455 | 177,379 | 177,205 |
| Servicing Mix | | | | | | |
| First Mortgages: | 99.98 | 96.35 | 97.21 | 97.35 | 97.11 | 97.61 |
| Government (FHA/VA/RHS) | 32.72 | 26.21 | 26.44 | 24.35 | 25.84 | 26.84 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 61.62 | 62.21 | 63.20 | 62.76 | 62.61 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 2.69 | 2.62 | 2.77 | 2.83 | 2.79 |
| Other Fixed | - | 4.90 | 4.75 | 5.71 | 4.65 | 4.19 |
| Other ARM | - | 0.92 | 1.19 | 1.33 | 1.03 | 1.18 |
| Closed-End Second Mortgages | 0.02 | 0.31 | 0.44 | 0.83 | 0.34 | 0.35 |
| Funded HELOCs | - | 0.15 | 0.17 | 0.11 | 0.18 | 0.18 |
| Other | - | 3.19 | 2.19 | 1.70 | 2.36 | 1.86 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.60 | 94.04 | 94.50 | 93.88 | 94.89 | 94.28 |
| ARM | 5.40 | 5.96 | 5.50 | 6.12 | 5.11 | 5.72 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | - | 1.16 | 2.83 | 1.44 | 0.41 | 2.02 |
| Non-Interest Only | 100.00 | 98.84 | 97.17 | 98.56 | 99.59 | 97.98 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 94.70 | 91.86 | 90.30 | 89.92 | 91.82 | 90.21 |
| Non-Owner Occupied | 6.30 | 8.14 | 9.70 | 10.08 | 8.18 | 9.79 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | | |
| Originated for Portfolio | 0.51 | 8.11 | 8.97 | 9.04 | 7.72 | 8.92 |
| Serviced for Others: | 99.49 | 91.89 | 91.03 | 90.96 | 92.28 | 91.08 |
| Fannie/Freddie/Ginnie | 99.49 | 85.95 | 83.45 | 82.29 | 85.77 | 84.29 |
| Other Investors | - | 5.94 | 7.58 | 8.67 | 6.52 | 6.79 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on \$) | - | 0.43 | 0.59 | 0.69 | 0.48 | 0.53 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 1.74 | 2.41 | 2.59 | 1.82 | 2.24 |
| Agency Servicing Seriously Delinquent Rate (based | on \$) | 2.13 | 7.73 | | 2.40 | 7.89 |
| Number of Companies Reporting | 1 | 248 | 217 | 236 | 200 | 200 |

Residential Loan Servicing - Historical

J4 - Servicing Mix (#), Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|---------------------------------------------------|-----------|-----------|---------------|--------------|------------|-----------|
| % BASED ON # | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 8,844,474 | 9,487,870 | 10,161,577 | 10,090,402 | 9,991,702 |
| Average Owned Servicing Portfolio (#) | 6,701 | 54,625 | 59,144 | 62,148 | 63,100 | 62,836 |
| Average Loan Balance (\$) | 225,621 | 178,458 | 177,558 | 175,455 | 177,379 | 177,205 |
| Servicing Mix | | | | | | |
| First Mortgages: | 99.98 | 95.03 | 95.63 | 96.06 | 95.62 | 96.17 |
| Government (FHA/VA/RHS) | 32.72 | 26.49 | 26.86 | 24.90 | 26.20 | 27.26 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 61.01 | 61.48 | 62.69 | 62.09 | 61.85 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 1.83 | 1.84 | 2.08 | 1.90 | 1.96 |
| Other Fixed | - | 4.98 | 4.57 | 5.45 | 4.66 | 4.22 |
| Other ARM | - | 0.72 | 0.88 | 0.94 | 0.77 | 0.87 |
| Closed-End Second Mortgages | 0.02 | 1.43 | 1.76 | 1.98 | 1.50 | 1.52 |
| Funded HELOCs | - | 0.40 | 0.44 | 0.27 | 0.49 | 0.48 |
| Other | - | 3.15 | 2.16 | 1.69 | 2.40 | 1.83 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.60 | 95.17 | 95.61 | 94.96 | 96.14 | 95.43 |
| ARM | 5.40 | 4.83 | 4.39 | 5.04 | 3.86 | 4.57 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | - | 1.00 | 2.63 | 1.18 | 0.22 | 1.80 |
| Non-Interest Only | 100.00 | 99.00 | 97.37 | 98.82 | 99.78 | 98.20 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 94.70 | 90.38 | 89.05 | 88.83 | 90.22 | 88.94 |
| Non-Owner Occupied | 6.30 | 9.62 | 10.95 | 11.17 | 9.78 | 11.06 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | | |
| Originated for Portfolio | 0.51 | 7.57 | 8.40 | 8.82 | 7.10 | 8.33 |
| Serviced for Others: | 99.49 | 92.43 | 91.60 | 91.18 | 92.90 | 91.67 |
| Fannie/Freddie/Ginnie | 99.49 | 86.41 | 84.07 | 82.67 | 86.32 | 84.92 |
| Other Investors | - | 6.02 | 7.54 | 8.51 | 6.58 | 6.75 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on #) | - | 0.43 | 0.59 | 0.69 | 0.48 | 0.53 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 1.81 | 2.35 | 2.44 | 1.88 | 2.26 |
| Agency Servicing Seriously Delinquent Rate (based | on #) | 2.10 | 3.76 | | 2.38 | 3.82 |
| Number of Companies Reporting | 1 | 248 | 217 | 236 | 200 | 200 |

Residential Loan Servicing - Historical

J5 - Servicing Mix (Avg Loan Balances), Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|------------------------------------------------|-----------|-----------|---------------|--------------|------------|-----------|
| LOAN BALANCES | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| Average Servicing Portfolio (\$000) | 1,727,580 | 8,844,474 | 9,487,870 | 10,161,577 | 10,090,402 | 9,991,702 |
| Average Servicing Portfolio (#) | 6,701 | 54,625 | 59,144 | 62,148 | 63,100 | 62,836 |
| Average Loan Balance (\$) | 225,621 | 178,458 | 177,558 | 175,455 | 177,379 | 177,205 |
| Servicing Mix | | | | | | |
| First Mortgages: | 259,832 | 180,645 | 180,877 | 178,567 | 180,674 | 180,581 |
| Government (FHA/VA/RHS) - Fixed | 259,222 | 170,807 | 168,799 | 165,644 | 170,466 | 168,861 |
| Government (FHA/VA/RHS) - ARM | 284,777 | 212,034 | 201,572 | 208,939 | 210,982 | 201,070 |
| Prime (Conforming and Jumbo) - Fixed | 251,236 | 190,926 | 184,019 | 187,439 | 182,966 | 182,533 |
| Prime (Conforming and Jumbo) - ARM | 302,158 | 265,231 | 245,377 | 243,225 | 261,623 | 240,696 |
| Other Fixed | | 171,870 | 181,132 | 150,560 | 171,694 | 173,674 |
| Other ARM | | 245,162 | 255,076 | 230,733 | 251,964 | 253,273 |
| Closed-End Second Mortgages | 36,542 | 37,611 | 37,141 | 39,065 | 36,523 | 36,089 |
| Funded HELOCs | | 92,620 | 91,596 | 57,186 | 96,317 | 91,596 |
| Other | | 159,392 | 162,622 | 138,041 | 138,276 | 161,218 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 254,876 | 178,346 | 177,342 | 175,212 | 177,470 | 176,909 |
| ARM | 302,579 | 252,695 | 239,258 | 234,916 | 255,737 | 236,820 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | | 335,530 | 326,604 | 315,213 | 349,914 | 330,317 |
| Non-Interest Only | 256,987 | 180,488 | 180,860 | 178,324 | 180,337 | 180,698 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 261,548 | 185,056 | 182,859 | 181,834 | 185,559 | 182,548 |
| Non-Owner Occupied | 246,982 | 157,166 | 155,354 | 157,290 | 152,114 | 155,111 |
| Servicing by Investor Type (loan balances) | | | | | | |
| Originated for Portfolio | 259,874 | 194,235 | 195,833 | 186,715 | 202,294 | 198,101 |
| Serviced for Others: | 265,895 | 178,249 | 183,399 | 176,042 | 177,912 | 182,783 |
| Fannie/Freddie/Ginnie | 256,987 | 179,455 | 183,500 | 176,444 | 179,161 | 183,328 |
| Other Investors | | 195,902 | 199,480 | 181,633 | 200,764 | 197,529 |
| Seriously Delinquent Rates (90+ Days or in FC) | 152,435 | 163,830 | 159,251 | 164,890 | 162,460 | 160,764 |
| Agency Servicing Seriously Delinquent | | 169,288 | 876,424 | | 166,193 | 893,098 |
| Number of Companies Reporting | 1 | 248 | 217 | 236 | 200 | 200 |

Residential Loan Servicing - By Servicing Volume # K1 - Servicing Income and Expense, \$ per loan, Simple Average

| \$ PER LOAN | Your Firm | <2,500 | 2,500-10,000 | 10,000-50,000 | >50,000 | Total |
|---------------------------------------------------------------------------------|-----------|----------------|--------------|----------------|------------|------------------|
| DIRECT REVENUES | | | | | | |
| Servicing Fees | 589 | 464 | 454 | 426 | 451 | 449 |
| First Mortgages, Seconds, Other | - | 463 | 413 | 393 | 373 | 415 |
| Subservicing Fees Earned | 32 | 1 | 41 | 33 | 78 | 34 |
| Late Fees and Other Ancillary Income | 2 | 27 | 24 | 32 | 69 | 34 |
| Total Direct Servicing Revenues | 623 | 491 | 477 | 458 | 521 | 483 |
| DIRECT EXPENSES | | | | | | |
| Personnel | 290 | 170 | 68 | 68 | 104 | 104 |
| Loan Administration Employees | 65 | 159 | 57 | 58 | 87 | 93 |
| Benefits | 26 | 10 | 8 | 9 | 15 | 10 |
| Other Personnel Expenses | - | 1 | 2 | 2 | 2 | 2 |
| Occupancy and Equipment | 4 | 7 | 4 | 5 | 8 | 6 |
| Technology-Related Expenses | 16 | 3 | 3 | 6 | 8 | 5 |
| Other Direct Expenses | 5 | 175 | 108 | 112 | 93 | 126 |
| Subservicing Fees Paid | - | 162 | 90 | 83 | 49 | 102 |
| Other Miscellaneous Expenses | 5 | 13 | 18 | 29 | 44 | 24 |
| Total Direct Expenses | 411 | 354 | 183 | 191 | 214 | 241 |
| DIRECT SERVICING NET INCOME | 178 | 137 | 295 | 266 | 307 | 243 |
| INDIRECT EXPENSES | | | | | | |
| Unreimbursed FC/REO Svg Expenses | - | 1 | 4 | 4 | 8 | 4 |
| Corporate Allocation | 20 | 43 | 11 | 33 | 35 | 30 |
| Total Indirect Expenses | 20 | 44 | 15 | 37 | 43 | 34 |
| NET INTEREST INCOME | | | | | | |
| Escrow Earnings | 15 | 23 | (0) | 1 | 2 | 7 |
| Corporate Interest Losses on MBS Pools | - | (8) | (0) | (2) | (5) | (4 |
| Other Interest Expense | - | (1) | (2) | (5) | (28) | (7 |
| Net Interest Income | 15 | 14 | (3) | (7) | (31) | (4 |
| NET OPERATING INCOME | 143 | 107 | 277 | 222 | 233 | 205 |
| MSR FINANCIAL ITEMS | | | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | - | (140) | (124) | (83) | (45) | (104 |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 106 | 30 | (10) | 11 | 39 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (45) | (192) | (449) | (431) | (258 |
| Total Financial Items | - | (78) | (286) | (543) | (465) | (323 |
| TOTAL NET FINANCIAL INCOME | (87) | 29 | (8) | (321) | (232) | (118 |
| Memorandum Items: | . , | | | () | () | , |
| Average Servicing Portfolio (\$000) | 1,760,742 | 189,072 | 854,219 | 3,601,969 | 56,306,986 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,830 | 958 | 5,175 | 21,835 | 339,911 | 65,057 |
| Average Loan Balance (\$) | 229,952 | 197,885 | 170,081 | 167,986 | 171,359 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 2 | 7 | 30 | 634 | 107 |
| Average Loans Serviced per FTE (Simple) | 988 | 716 | 1,625 | 1,876 | 770 | 1,278 |
| Average Loans Serviced per FTE (Weighted) | 988 | 421 | 759 | 704 | 607 | 615 |
| Average Loans Serviced per FTE (Median) | 988 | 457 | 1,217 | 1,170 | 637 | 868 |
| Average Personnel Cost per FTE (Simple) | 115,365 | 56,716 | 68,523 | 70,395 | 65,207 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 115,365 | 41,497 | 62,275 | 62,178 | 69,931 | 69,040 |
| Average Personnel Cost per FTE (Median) | 115,365 | 52,000 | 62,200 | 66,546 | 67,569 | 60,000 |
| Subservicing for Others (% based on \$) | 37.96 | 0.98 | 7.30 | 8.30 | 18.31 | 7.57 |
| Subservicing for Others (% based on #) | 38.25 | 1.04 | 7.87 | 8.69 | 17.94 | 7.78 |
| Subservicing for Others - Avg Balance (\$) | 228,230 | 149,153 | 133,064 | 150,257 | 177,104 | 157,660 |
| Subservicing by Others (% based on \$) | 0.00 | 68.04 | 51.59 | 45.32 | 21.97 | 49.74 |
| Subservicing by Others (% based on \$) Subservicing by Others (% based on #) | 0.00 | 68.04 67.02 | 51.59 | 45.32 44.85 | 21.97 | 49.74 49.43 |
| Subservicing by Others - Avg Balance (\$) | 0.00 | 219,101 | 194,848 | 236,037 | 185,541 | 49.45 213,147 |
| | | | 10+0 | 20,007 | 100,071 | E13,147 |

Residential Loan Servicing - By Servicing Volume #

K2 - Servicing Income and Expense, Basis Points, Simple Average

| BASIS POINTS | Your Firm | <2,500 | 2,500-10,000 | 10,000-50,000 | >50,000 | Total |
|-----------------------------------------------------------|-----------|------------------|------------------|---------------|------------------|------------|
| DIRECT REVENUES | | | | | | |
| Servicing Fees | 22.23 | 24.09 | 27.21 | 25.71 | 27.07 | 25.87 |
| First Mortgages, Seconds, Other | - | 24.00 | 24.82 | 23.52 | 20.76 | 23.55 |
| Subservicing Fees Earned | 2.23 | 0.09 | 2.39 | 2.19 | 6.31 | 2.33 |
| Late Fees and Other Ancillary Income | 0.32 | 1.60 | 1.65 | 2.21 | 4.52 | 2.27 |
| Total Direct Servicing Revenues | 35.65 | 25.69 | 28.87 | 27.93 | 31.59 | 28.14 |
| DIRECT EXPENSES | | | | | | |
| Personnel | 3.44 | 9.07 | 4.54 | 5.00 | 7.39 | 6.48 |
| Loan Administration Employees | 2.47 | 8.44 | 3.84 | 4.09 | 6.26 | 5.67 |
| Benefits | 0.98 | 0.60 | 0.57 | 0.74 | 1.04 | 0.71 |
| Other Personnel Expenses | - | 0.03 | 0.13 | 0.17 | 0.09 | 0.11 |
| Occupancy and Equipment | 0.16 | 0.46 | 0.26 | 0.43 | 0.52 | 0.41 |
| Technology-Related Expenses | 0.62 | 0.15 | 0.23 | 0.48 | 0.52 | 0.32 |
| Other Direct Expenses | 2.15 | 8.81 | 6.24 | 6.68 | 5.52 | 6.99 |
| Subservicing Fees Paid | - | 8.08 | 5.06 | 4.70 | 2.69 | 5.45 |
| Other Miscellaneous Expenses | 2.15 | 0.73 | 1.18 | 1.98 | 2.83 | 1.54 |
| Total Direct Expenses | 6.37 | 18.49 | 11.28 | 12.59 | 13.95 | 14.20 |
| DIRECT SERVICING NET INCOME | 29.28 | 7.20 | 17.59 | 15.34 | 17.63 | 13.94 |
| INDIRECT EXPENSES | | | | | | |
| Unreimbursed FC/REO Svg Expenses | _ | 0.07 | 0.29 | 0.28 | 0.56 | 0.27 |
| Corporate Allocation | 0.07 | 2.06 | 0.80 | 1.90 | 2.84 | 1.81 |
| Total Indirect Expenses | 0.07 | 2.00 | 1.09 | 2.18 | 3.40 | 2.08 |
| • | 0107 | 2.10 | 2100 | 2.10 | 5110 | 2.00 |
| NET INTEREST INCOME | 0.50 | 0.87 | (0.00) | 0.08 | 0.03 | 0.28 |
| Escrow Earnings Corporate Interest Losses on MBS Pools | 0.59 | | (0.00) | (0.11) | | (0.18) |
| Other Interest Expense | - | (0.35) (0.02) | (0.01) (0.13) | (0.11) | (0.27) (1.53) | (0.18) |
| Net Interest Income | 0.59 | 0.51 | (0.13) | (0.31) | (1.33) | (0.38) |
| | | | | | | |
| NET OPERATING INCOME | 15.65 | 5.58 | 16.36 | 12.83 | 12.47 | 11.59 |
| MSR FINANCIAL ITEMS | | (6.20) | (7.40) | (5.50) | (2.05) | (5.00) |
| Amortized Cost of Servicing Rights / Loan Decay | - | (6.38) | (7.48) | (5.58) | (3.05) | (5.90) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 4.88 | 1.66 | (0.33) | 0.43 | 1.87 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (1.88) | (10.03) | (22.30) | (21.70) | (12.87) |
| Total Financial Items | - | (3.38) | (15.85) | (28.21) | (24.32) | (16.91) |
| TOTAL NET FINANCIAL INCOME | (3.30) | 2.20 | 0.51 | (15.39) | (11.85) | (5.32) |
| Memorandum Items: | | | | | | |
| Average Servicing Portfolio (\$000) | 1,727,580 | 189,072 | 854,219 | 3,601,969 | 56,306,986 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,701 | 958 | 5,175 | 21,835 | 339,911 | 65,057 |
| Average Loan Balance (\$) | 225,621 | 197,885 | 170,081 | 167,986 | 171,359 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 2 | 7 | 30 | 634 | 107 |
| Average Loans Serviced per FTE | 988 | 716 | 1,625 | 1,876 | 770 | 1,278 |
| Average Loans Serviced per FTE (Weighted) | 988 | 421 | 759 | 704 | 607 | 615 |
| Average Loans Serviced per FTE (Median) | 988 | 457 | 1,217 | 1,170 | 637 | 868 |
| Average Personnel Cost per FTE | 113,193 | 56,716 | 68,523 | 70,395 | 65,207 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 113,193 | 41,497 | 62,275 | 62,178 | 69,931 | 69,040 |
| Average Personnel Cost per FTE (Median) | 113,193 | 52,000 | 62,200 | 66,546 | 67,569 | 60,000 |
| Subservicing for Others (% based on \$) | 37.24 | 0.98 | 7.30 | 8.30 | 18.31 | 7.57 |
| Subservicing for Others (% based on #) | 37.52 | 1.04 | 7.87 | 8.69 | 17.94 | 7.78 |
| Subservicing for Others - Avg Balance (\$) | 223,931 | 149,153 | 133,064 | 150,257 | 177,104 | 157,660 |
| Subservicing by Others (% based on \$) | 0.00 | 68.04 | 51.59 | 45.32 | 21.97 | 49.74 |
| Subservicing by Others (% based on #) | 0.00 | 67.02 | 51.83 | 44.85 | 22.19 | 49.43 |
| Subservicing by Others - Avg Balance (\$) | | 219,101 | 194,848 | 236,037 | 185,541 | 213,147 |
| Number of Companies Reporting | 1 | 73 | 67 | 66 | 42 | 248 |

Residential Loan Servicing - By Servicing Volume #

K3 - Servicing Mix (\$), Simple Average

| % BASED ON \$ | Your Firm | <2,500 | 2,500-10,000 | 10,000-50,000 | >50,000 | Total |
|---------------------------------------------------------|-----------|---------|--------------|---------------|------------|-----------|
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 188,645 | 760,779 | 3,318,795 | 45,467,760 | 8,844,474 |
| Average Owned Servicing Portfolio (#) | 6,701 | 955 | 4,611 | 19,793 | 282,429 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 198,333 | 171,587 | 168,813 | 170,034 | 178,458 |
| Servicing Mix | | | | | | |
| First Mortgages: | 99.98 | 99.37 | 99.60 | 94.63 | 88.60 | 96.35 |
| Government (FHA/VA/RHS) | 32.72 | 19.54 | 30.04 | 26.58 | 31.15 | 26.21 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 74.94 | 62.61 | 58.32 | 42.10 | 61.62 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 2.94 | 2.19 | 3.06 | 2.49 | 2.69 |
| Other Fixed | - | 1.63 | 4.20 | 5.94 | 10.06 | 4.90 |
| Other ARM | - | 0.32 | 0.57 | 0.74 | 2.81 | 0.92 |
| Closed-End Second Mortgages | 0.02 | 0.11 | 0.40 | 0.35 | 0.45 | 0.31 |
| Funded HELOCs | - | 0.14 | - | 0.19 | 0.34 | 0.15 |
| Other | - | 0.38 | 0.00 | 4.83 | 10.61 | 3.19 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.60 | 95.74 | 92.73 | 94.84 | 91.78 | 94.04 |
| ARM | 5.40 | 4.26 | 7.27 | 5.16 | 8.22 | 5.96 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | - | 2.77 | 0.10 | 0.11 | 1.69 | 1.16 |
| Non-Interest Only | 100.00 | 97.23 | 99.90 | 99.89 | 98.31 | 98.84 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 94.70 | 90.81 | 93.62 | 92.49 | 89.71 | 91.86 |
| Non-Owner Occupied | 6.30 | 9.19 | 6.38 | 7.51 | 10.29 | 8.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | | |
| Originated for Portfolio | 0.51 | 7.19 | 9.44 | 8.54 | 6.83 | 8.11 |
| Serviced for Others: | 99.49 | 92.81 | 90.56 | 91.46 | 93.17 | 91.89 |
| Fannie/Freddie/Ginnie | 99.49 | 89.90 | 87.60 | 83.07 | 80.59 | 85.95 |
| Other Investors | - | 2.91 | 2.96 | 8.39 | 12.58 | 5.94 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on \$) | - | 0.19 | 0.36 | 0.61 | 0.71 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 0.89 | 1.06 | 1.89 | 3.78 | 1.74 |
| Agency Servicing Seriously Delinquent Rate (based on \$ | | 3.11 | 0.91 | 2.60 | 1.69 | 2.13 |
| Number of Companies Reporting | 1 | 73 | 67 | 66 | 42 | 248 |

Residential Loan Servicing - By Servicing Volume #

K4 - Servicing Mix (#), Simple Average

| % BASED ON # | Your Firm | <2,500 | 2,500-10,000 | 10,000-50,000 | >50,000 | Total |
|--------------------------------------------------------|------------|---------|--------------|---------------|------------|-----------|
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 188,645 | 760,779 | 3,318,795 | 45,467,760 | 8,844,474 |
| Average Owned Servicing Portfolio (#) | 6,701 | 955 | 4,611 | 19,793 | 282,429 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 198,333 | 171,587 | 168,813 | 170,034 | 178,458 |
| Servicing Mix | | | | | | |
| First Mortgages: | 99.98 | 99.11 | 98.74 | 92.29 | 86.32 | 95.03 |
| Government (FHA/VA/RHS) | 32.72 | 19.92 | 30.41 | 26.51 | 31.65 | 26.49 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 75.67 | 61.82 | 56.95 | 40.61 | 61.01 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 1.78 | 1.69 | 2.07 | 1.74 | 1.83 |
| Other Fixed | - | 1.51 | 4.41 | 6.11 | 10.15 | 4.98 |
| Other ARM | - | 0.23 | 0.41 | 0.64 | 2.18 | 0.72 |
| Closed-End Second Mortgages | 0.02 | 0.27 | 1.26 | 2.40 | 2.17 | 1.43 |
| Funded HELOCs | - | 0.20 | - | 0.74 | 0.83 | 0.40 |
| Other | - | 0.42 | 0.00 | 4.57 | 10.69 | 3.15 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 94.60 | 97.00 | 93.36 | 96.11 | 93.30 | 95.17 |
| ARM | 5.40 | 3.00 | 6.64 | 3.89 | 6.70 | 4.83 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | - | 2.75 | 0.07 | 0.04 | 0.92 | 1.00 |
| Non-Interest Only | 100.00 | 97.25 | 99.93 | 99.96 | 99.08 | 99.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 94.70 | 89.62 | 92.06 | 90.46 | 88.75 | 90.38 |
| Non-Owner Occupied | 6.30 | 10.38 | 7.94 | 9.54 | 11.25 | 9.62 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | | |
| Originated for Portfolio | 0.51 | 6.74 | 9.19 | 7.48 | 6.52 | 7.57 |
| Serviced for Others: | 99.49 | 93.26 | 90.81 | 92.52 | 93.48 | 92.43 |
| Fannie/Freddie/Ginnie | 99.49 | 90.56 | 87.82 | 83.96 | 80.34 | 86.41 |
| Other Investors | - | 2.70 | 2.99 | 8.57 | 13.13 | 6.02 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on #) | - | 0.19 | 0.36 | 0.61 | 0.71 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 0.94 | 1.09 | 2.25 | 3.43 | 1.81 |
| Agency Servicing Seriously Delinquent Rate (based on a | #) | 3.09 | 0.86 | 2.66 | 1.57 | 2.10 |
| Number of Companies Reporting | 1 | 73 | 67 | 66 | 42 | 248 |

Residential Loan Servicing - By Servicing Volume #

K5 - Servicing Mix (Avg Loan Balances), Simple Average

| LOAN BALANCES | Your Firm | <2,500 | 2,500-10,000 | 10,000-50,000 | >50,000 | Total |
|------------------------------------------------|-----------|---------|--------------|---------------|------------|-----------|
| Average Servicing Portfolio (\$000) | 1,727,580 | 188,645 | 760,779 | 3,318,795 | 45,467,760 | 8,844,474 |
| Average Servicing Portfolio (#) | 6,701 | 955 | 4,611 | 19,793 | 282,429 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 198,333 | 171,587 | 168,813 | 170,034 | 178,458 |
| Servicing Mix | | | | | | |
| First Mortgages: | 259,832 | 198,738 | 173,048 | 170,463 | 176,538 | 180,645 |
| Government (FHA/VA/RHS) - Fixed | 259,222 | 200,940 | 166,574 | 154,892 | 168,523 | 170,807 |
| Government (FHA/VA/RHS) - ARM | 284,777 | 220,310 | 181,202 | 234,146 | 209,131 | 212,034 |
| Prime (Conforming and Jumbo) - Fixed | 251,236 | 200,533 | 179,249 | 191,682 | 190,987 | 190,926 |
| Prime (Conforming and Jumbo) - ARM | 302,158 | 317,734 | 230,761 | 265,453 | 247,713 | 265,231 |
| Other Fixed | | 239,298 | 150,390 | 143,378 | 180,289 | 171,870 |
| Other ARM | | 429,722 | 204,880 | 218,837 | 238,139 | 245,162 |
| Closed-End Second Mortgages | 36,542 | 53,374 | 35,619 | 35,638 | 30,686 | 37,611 |
| Funded HELOCs | | 110,286 | | 124,274 | 52,746 | 92,620 |
| Other | | 72,904 | 60,500 | 203,669 | 155,555 | 159,392 |
| 1st Mtg Fixed Rate vs ARM | | | | | | |
| Fixed Rate | 254,876 | 195,292 | 173,449 | 167,568 | 172,726 | 178,346 |
| ARM | 302,579 | 304,389 | 227,504 | 242,586 | 242,781 | 252,695 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | | |
| Interest Only | | 358,030 | 414,587 | 296,831 | 336,711 | 335,530 |
| Non-Interest Only | 256,987 | 199,623 | 172,979 | 170,377 | 175,146 | 180,488 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | | |
| Owner Occupied | 261,548 | 201,802 | 176,388 | 179,233 | 178,588 | 185,056 |
| Non-Owner Occupied | 246,982 | 178,992 | 141,816 | 146,545 | 164,999 | 157,166 |
| Servicing by Investor Type (loan balances) | | | | | | |
| Originated for Portfolio | 259,874 | 189,037 | 188,937 | 200,594 | 197,950 | 194,235 |
| Serviced for Others: | 265,895 | 195,030 | 172,136 | 166,860 | 176,161 | 178,249 |
| Fannie/Freddie/Ginnie | 256,987 | 193,893 | 171,804 | 171,429 | 178,907 | 179,455 |
| Other Investors | | 222,375 | 174,390 | 182,467 | 216,811 | 195,902 |
| Seriously Delinquent Rates (90+ Days or in FC) | 152,435 | 195,615 | 157,957 | 143,160 | 162,698 | 163,830 |
| Agency Servicing Seriously Delinquent | | 206,045 | 156,677 | 151,745 | 165,184 | 169,288 |
| Number of Companies Reporting | 1 | 73 | 67 | 66 | 42 | 248 |

Residential Loan Servicing - In-House vs Subserviced by Others

L1 - Servicing Income and Expense, \$ per loan, Simple Average

| | | Primarily In- House | Primarily Subserviced | |
|-------------------------------------------------------|-----------|------------------------|--------------------------|------------|
| \$ PER LOAN: | Your Firm | Servicing | by Others | Total |
| DIRECT REVENUES | | | | |
| Servicing Fees | 589 | 374 | 524 | 449 |
| First Mortgages, Seconds, Other | - | 320 | 511 | 415 |
| Subservicing Fees Earned | 32 | 54 | 13 | 34 |
| Late Fees and Other Ancillary Income | 2 | 44 | 25 | 34 |
| Total Direct Servicing Revenues | 623 | 418 | 549 | 483 |
| DIRECT EXPENSES | | | | |
| Personnel | 290 | 126 | 82 | 104 |
| Loan Administration Employees | 65 | 108 | 78 | 93 |
| Benefits | 26 | 16 | 4 | 10 |
| Other Personnel Expenses | - | 3 | 0 | 2 |
| Occupancy and Equipment | 4 | 9 | 3 | 6 |
| Technology-Related Expenses | 16 | 7 | 2 | 5 |
| Other Direct Expenses | 5 | 53 | 200 | 126 |
| Subservicing Fees Paid | - | 16 | 189 | 102 |
| Other Miscellaneous Expenses | 5 | 37 | 10 | 24 |
| Total Direct Expenses | 411 | 196 | 286 | 241 |
| DIRECT SERVICING NET INCOME | 178 | 223 | 263 | 243 |
| INDIRECT EXPENSES Unreimbursed FC/REO Svg Expenses | | 6 | 2 | 4 |
| Corporate Allocation | 20 | 27 | 34 | 30 |
| Total Indirect Expenses | 20 | 32 | 36 | 34 |
| NET INTEREST INCOME | | | | |
| Escrow Earnings | 15 | 1 | 13 | 7 |
| Corporate Interest Losses on MBS Pools | - | (2) | (6) | (4) |
| Other Interest Expense | - | (6) | (8) | (7) |
| Net Interest Income | 15 | (7) | (1) | (4) |
| NET OPERATING INCOME | 143 | 184 | 226 | 205 |
| MSR FINANCIAL ITEMS | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | - | (78) | (130) | (104) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 5 | 73 | 39 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (134) | (382) | (258) |
| Total Financial Items | - | (207) | (439) | (323) |
| TOTAL NET FINANCIAL INCOME | (87) | (24) | (213) | (118) |
| Memorandum Items: | | | | |
| Average Servicing Portfolio (\$000) | 1,760,742 | 17,994,880 | 3,566,880 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,830 | 112,509 | 17,604 | 65,057 |
| Average Loan Balance (\$) | 229,952 | 152,082 | 203,767 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 189 | 14 | 107 |
| Average Loans Serviced per FTE (Simple) | 988 | 850 | 1,769 | 1,278 |
| Average Loans Serviced per FTE (Weighted) | 988 | 616 | 611 | 615 |
| Average Loans Serviced per FTE (Median) | 988 | 655 | 1,349 | 868 |
| Average Personnel Cost per FTE (Simple) | 115,365 | 67,376 | 61,962 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 115,365 | 71,400 | 31,701 | 69,040 |
| Average Personnel Cost per FTE (Median) | 115,365 | 65,400 | 56,000 | 60,000 |
| Subservicing for Others (% based on \$) | 37.96 | 14.94 | 0.20 | 7.57 |
| Subservicing for Others (% based on #) | 38.25 | 15.18 | 0.38 | 7.78 |
| Subservicing for Others - Avg Balance (\$) | 228,230 | 160,759 | 124,811 | 157,660 |
| Subservicing by Others (% based on \$) | 0.00 | 0.53 | 98.95 | 49.74 |
| Subservicing by Others (% based on #) | 0.00 | 0.60 | 98.25 | 49.43 |
| Subservicing by Others - Avg Balance (\$) | | 255,383 | 208,720 | 213,147 |
| Number of Companies | 1 | 124 | 124 | 248 |

Residential Loan Servicing - In-House vs Subserviced by Others

L2 - Servicing Income and Expense, Basis Points, Simple Average

| | | Primarily In- House | Primarily Subserviced | |
|--------------------------------------------------------------------------------------|--------------|------------------------|--------------------------|--------------|
| BASIS POINTS: | Your Firm | Servicing | by Others | Total |
| DIRECT REVENUES | | | | |
| Servicing Fees | 22.23 | 25.72 | 26.02 | 25.87 |
| First Mortgages, Seconds, Other | - | 21.79 | 25.31 | 23.55 |
| Subservicing Fees Earned | 2.23 | 3.93 | 0.72 | 2.33 |
| Late Fees and Other Ancillary Income | 0.32 | 3.37 | 1.17 | 2.27 |
| Total Direct Servicing Revenues | 35.65 | 29.09 | 27.20 | 28.14 |
| DIRECT EXPENSES | | | | |
| Personnel | 3.44 | 8.89 | 4.07 | 6.48 |
| Loan Administration Employees | 2.47 | 7.48 | 3.85 | 5.67 |
| Benefits | 0.98 | 1.22 | 0.19 | 0.71 |
| Other Personnel Expenses | - | 0.19 | 0.02 | 0.11 |
| Occupancy and Equipment | 0.16 | 0.71 | 0.11 | 0.41 |
| Technology-Related Expenses | 0.62 | 0.57 | 0.07 | 0.32 |
| Other Direct Expenses | 2.15 | 3.84 | 10.14 | 6.99 |
| Subservicing Fees Paid | - | 1.24 | 9.66 | 5.45 |
| Other Miscellaneous Expenses | 2.15 | 2.61 | 0.47 | 1.54 |
| Total Direct Expenses | 6.37 | 14.01 | 14.39 | 14.20 |
| DIRECT SERVICING NET INCOME | 29.28 | 15.08 | 12.81 | 13.94 |
| INDIRECT EXPENSES | | 0.44 | 0.10 | 0.27 |
| Unreimbursed FC/REO Svg Expenses | - | 0.44 | 0.10 | 0.27 |
| Corporate Allocation | 0.07 0.07 | 1.97 2.42 | 1.64 1.74 | 1.81 2.08 |
| Total Indirect Expenses | 0.07 | 2.42 | 1.74 | 2.08 |
| NET INTEREST INCOME | | | | |
| Escrow Earnings | 0.59 | 0.06 | 0.51 | 0.28 |
| Corporate Interest Losses on MBS Pools | - | (0.11) | (0.25) | (0.18) |
| Other Interest Expense | - | (0.38) | (0.39) | (0.38) |
| Net Interest Income | 0.59 | (0.42) | (0.14) | (0.28) |
| NET OPERATING INCOME | 15.65 | 12.24 | 10.94 | 11.59 |
| MSR FINANCIAL ITEMS | | () | () | (|
| Amortized Cost of Servicing Rights / Loan Decay | - | (5.48) | (6.32) | (5.90) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 0.24 | 3.50 | 1.87 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (7.04) | (18.71) | (12.87) |
| Total Financial Items | - | (12.28) | (21.53) | (16.91) |
| TOTAL NET FINANCIAL INCOME | (3.30) | (0.04) | (10.59) | (5.32) |
| Memorandum Items: | 4 727 500 | 47.004.000 | 2 566 000 | 40 700 000 |
| Average Servicing Portfolio (\$000) | 1,727,580 | 17,994,880 | 3,566,880 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,701 | 112,509 | 17,604 | 65,057 |
| Average Loan Balance (\$) | 225,621 | 152,082 | 203,767 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 189 | 14 | 107 |
| Average Loans Serviced per FTE Average Loans Serviced per FTE (Weighted) | 988 988 | 850 616 | 1,769 611 | 1,278 615 |
| Average Loans Serviced per FTE (Weighted) Average Loans Serviced per FTE (Median) | 988 | 655 | 1,349 | 868 |
| Average Personnel Cost per FTE | 113,193 | 67,376 | 1,549 61,962 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 113,193 | 71,400 | 31,701 | 69,040 |
| Average Personnel Cost per FTE (Median) | 113,193 | 65,400 | 56,000 | 60,000 |
| Subservicing for Others (% based on \$) | 37.24 | 14.94 | 0.20 | 7.57 |
| Subservicing for Others (% based on \$) | 37.52 | 14.94 | 0.20 | 7.57 |
| Subservicing for Others (% based on #) Subservicing for Others - Avg Balance (\$) | 223,931 | 160,759 | 0.38 124,811 | 157,660 |
| u u (,,) | | | | |
| Subservicing by Others (% based on \$) | 0.00 | 0.53 | 98.95 | 49.74 |
| Subservicing by Others (% based on #) | 0.00 | 0.60 | 98.25 | 49.43 |
| Subservicing by Others - Avg Balance (\$) | | 255,383 | 208,720 | 213,147 |
| Number of Companies Reporting | 1 | 124 | 124 | 248 |

Residential Loan Servicing - In-House vs Subserviced by Others

L3 - Servicing Mix (\$), Simple Average

| % BASED ON \$ | Your Firm | Primarily In- House Servicing | Primarily Subserviced by Others | Total |
|---------------------------------------------------------|-----------|-------------------------------------|---------------------------------------|-----------|
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 14,137,647 | 3,551,302 | 8,844,474 |
| Average Owned Servicing Portfolio (#) | 6,701 | 91,789 | 17,461 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 152,685 | 204,232 | 178,458 |
| Servicing Mix | | | | |
| First Mortgages: | 99.98 | 94.55 | 98.15 | 96.35 |
| Government (FHA/VA/RHS) | 32.72 | 24.36 | 28.07 | 26.21 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 55.62 | 67.63 | 61.62 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 3.62 | 1.76 | 2.69 |
| Other Fixed | - | 9.30 | 0.49 | 4.90 |
| Other ARM | - | 1.65 | 0.19 | 0.92 |
| Closed-End Second Mortgages | 0.02 | 0.60 | 0.01 | 0.31 |
| Funded HELOCs | - | 0.30 | 0.00 | 0.15 |
| Other | - | 4.55 | 1.84 | 3.19 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | |
| Fixed Rate | 94.60 | 91.55 | 96.51 | 94.04 |
| ARM | 5.40 | 8.45 | 3.49 | 5.96 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | |
| Interest Only | - | 2.28 | 0.06 | 1.16 |
| Non-Interest Only | 100.00 | 97.72 | 99.94 | 98.84 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | |
| Owner Occupied | 94.70 | 92.60 | 91.12 | 91.86 |
| Non-Owner Occupied | 6.30 | 7.40 | 8.88 | 8.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | |
| Originated for Portfolio | 0.51 | 12.54 | 3.70 | 8.11 |
| Serviced for Others: | 99.49 | 87.46 | 96.30 | 91.89 |
| Fannie/Freddie/Ginnie | 99.49 | 77.01 | 94.83 | 85.95 |
| Other Investors | - | 10.45 | 1.47 | 5.94 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on \$) | - | 0.62 | 0.25 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 2.43 | 1.02 | 1.74 |
| Agency Servicing Seriously Delinquent Rate (based on \$ | 5) | 2.40 | 1.88 | 2.13 |
| Number of Companies Reporting | 1 | 124 | 124 | 248 |

Residential Loan Servicing - In-House vs Subserviced by Others

L4 - Servicing Mix (#), Simple Average

| % BASED ON # Average Owned Servicing Portfolio (\$000) | Your Firm 1,727,580 | Primarily In- House Servicing 14,137,647 | Primarily Subserviced by Others 3,551,302 | Total 8,844,474 |
|-----------------------------------------------------------|------------------------|---------------------------------------------------|----------------------------------------------------|---------------------------|
| Average Owned Servicing Portfolio (#) | 6,701 | 91,789 | 17,461 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 152,685 | 204,232 | 178,458 |
| Servicing Mix | | | | |
| First Mortgages: | 99.98 | 91.97 | 98.09 | 95.03 |
| Government (FHA/VA/RHS) | 32.72 | 23.99 | 28.99 | 26.49 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 54.86 | 67.16 | 61.01 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 2.48 | 1.18 | 1.83 |
| Other Fixed | - | 9.38 | 0.59 | 4.98 |
| Other ARM | - | 1.26 | 0.18 | 0.72 |
| Closed-End Second Mortgages | 0.02 | 2.80 | 0.06 | 1.43 |
| Funded HELOCs | - | 0.79 | 0.00 | 0.40 |
| Other | - | 4.44 | 1.85 | 3.15 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | |
| Fixed Rate | 94.60 | 93.21 | 97.11 | 95.17 |
| ARM | 5.40 | 6.79 | 2.89 | 4.83 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | |
| Interest Only | - | 1.98 | 0.04 | 1.00 |
| Non-Interest Only | 100.00 | 98.02 | 99.96 | 99.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | |
| Owner Occupied | 94.70 | 91.03 | 89.73 | 90.38 |
| Non-Owner Occupied | 6.30 | 8.97 | 10.27 | 9.62 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | |
| Originated for Portfolio | 0.51 | 12.03 | 3.15 | 7.57 |
| Serviced for Others: | 99.49 | 87.97 | 96.85 | 92.43 |
| Fannie/Freddie/Ginnie | 99.49 | 77.32 | 95.43 | 86.41 |
| Other Investors | - | 10.66 | 1.42 | 6.02 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on #) | - | 0.62 | 0.25 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 2.51 | 1.07 | 1.81 |
| Agency Servicing Seriously Delinquent Rate (based on a | #) | 2.30 | 1.91 | 2.10 |
| Number of Companies Reporting | 1 | 124 | 124 | 248 |

Residential Loan Servicing - In-House vs Subserviced by Others

L5 - Servicing Mix (Avg Loan Balances), Simple Average

| | | Primarily In- House | Primarily Subserviced | |
|------------------------------------------------|-----------|------------------------|--------------------------|-----------|
| LOAN BALANCES | Your Firm | Servicing | by Others | Total |
| Average Servicing Portfolio (\$000) | 1,727,580 | 14,137,647 | 3,551,302 | 8,844,474 |
| Average Servicing Portfolio (#) | 6,701 | 91,789 | 17,461 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 152,685 | 204,232 | 178,458 |
| Servicing Mix | | | | |
| First Mortgages: | 259,832 | 156,043 | 205,045 | 180,645 |
| Government (FHA/VA/RHS) - Fixed | 259,222 | 150,164 | 189,730 | 170,807 |
| Government (FHA/VA/RHS) - ARM | 284,777 | 199,660 | 227,319 | 212,034 |
| Prime (Conforming and Jumbo) - Fixed | 251,236 | 173,237 | 206,938 | 190,926 |
| Prime (Conforming and Jumbo) - ARM | 302,158 | 253,997 | 276,882 | 265,231 |
| Other Fixed | | 163,645 | 202,869 | 171,870 |
| Other ARM | | 202,320 | 377,974 | 245,162 |
| Closed-End Second Mortgages | 36,542 | 33,039 | 45,776 | 37,611 |
| Funded HELOCs | | 53,571 | 326,911 | 92,620 |
| Other | | 171,580 | 124,569 | 159,392 |
| 1st Mtg Fixed Rate vs ARM | | | | |
| Fixed Rate | 254,876 | 152,333 | 204,146 | 178,346 |
| ARM | 302,579 | 232,648 | 274,544 | 252,695 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | |
| Interest Only | | 316,151 | 367,830 | 335,530 |
| Non-Interest Only | 256,987 | 155,355 | 205,003 | 180,488 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | |
| Owner Occupied | 261,548 | 161,509 | 208,603 | 185,056 |
| Non-Owner Occupied | 246,982 | 132,978 | 179,155 | 157,166 |
| Servicing by Investor Type (loan balances) | | | | |
| Originated for Portfolio | 259,874 | 169,980 | 225,804 | 194,235 |
| Serviced for Others: | 265,895 | 152,567 | 203,720 | 178,249 |
| Fannie/Freddie/Ginnie | 256,987 | 155,304 | 203,208 | 179,455 |
| Other Investors | | 155,767 | 281,523 | 195,902 |
| Seriously Delinquent Rates (90+ Days or in FC) | 152,435 | 138,389 | 190,461 | 163,830 |
| Agency Servicing Seriously Delinquent | | 146,507 | 191,079 | 169,288 |
| Number of Companies Reporting | 1 | 124 | 124 | 248 |

Residential Loan Servicing - By Company Type

M1 - Servicing Income and Expense, \$ per loan, Simple Average

| | | Bank/ Thrift | Independent | | |
|-------------------------------------------------|-----------|--------------|-------------|------------|------------|
| \$ PER LOAN: | Your Firm | Subs | Mtg Cos. | Other (1) | Total |
| DIRECT REVENUES | | | | | |
| Servicing Fees | 589 | 393 | 469 | 432 | 449 |
| First Mortgages, Seconds, Other | - | 336 | 454 | 362 | 415 |
| Subservicing Fees Earned | 32 | 57 | 15 | 70 | 34 |
| Late Fees and Other Ancillary Income | 2 | 33 | 28 | 55 | 34 |
| Total Direct Servicing Revenues | 623 | 427 | 497 | 487 | 483 |
| DIRECT EXPENSES | | | | | |
| Personnel | 290 | 108 | 100 | 114 | 104 |
| Loan Administration Employees | 65 | 90 | 92 | 96 | 93 |
| Benefits | 26 | 14 | 7 | 16 | 10 |
| Other Personnel Expenses | - | 3 | 1 | 1 | 2 |
| Occupancy and Equipment | 4 | 10 | 5 | 7 | 6 |
| Technology-Related Expenses | 16 | 6 | 3 | 8 | 5 |
| Other Direct Expenses | 5 | 109 | 140 | 98 | 126 |
| Subservicing Fees Paid | - | 87 | 121 | 61 | 102 |
| Other Miscellaneous Expenses | 5 | 22 | 20 | 37 | 24 |
| Total Direct Expenses | 411 | 233 | 248 | 226 | 241 |
| DIRECT SERVICING NET INCOME | 178 | 194 | 250 | 261 | 243 |
| INDIRECT EXPENSES | | | | | |
| Unreimbursed FC/REO Svg Expenses | - | 2 | 5 | 2 | 4 |
| Corporate Allocation | 20 | 26 | 29 | 39 | 30 |
| Total Indirect Expenses | 20 | 28 | 33 | 42 | 34 |
| | | | | | |
| Escrow Earnings | 15 | 0 | 11 | 1 | 7 |
| Corporate Interest Losses on MBS Pools | - | (1) | (5) | (1) | (4) |
| Other Interest Expense | - | (1) | | (22) | (7) |
| Net Interest Income | 15 | (2) | 2 | (22) | (4) |
| NET OPERATING INCOME | 143 | 163 | 219 | 197 | 205 |
| MSR FINANCIAL ITEMS | | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | - | (135) | (109) | (67) | (104) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 57 | 41 | 19 | 39 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (65) | (302) | (278) | (258) |
| Total Financial Items | - | (143) | (370) | (326) | (323) |
| TOTAL NET FINANCIAL INCOME | (87) | 20 | (151) | (129) | (118) |
| Memorandum Items: | | | | | |
| Average Servicing Portfolio (\$000) | 1,760,742 | 13,093,743 | 4,924,474 | 26,413,872 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,830 | 82,762 | 25,971 | 167,603 | 65,057 |
| Average Loan Balance (\$) | 229,952 | 147,432 | 190,328 | 164,995 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 131 | 35 | 301 | 107 |
| Average Loans Serviced per FTE (Simple) | 988 | 1,087 | 1,270 | 1,455 | 1,278 |
| Average Loans Serviced per FTE (Weighted) | 988 | 686 | 688 | 566 | 615 |
| Average Loans Serviced per FTE (Median) | 988 | 755 | 868 | 906 | 868 |
| Average Personnel Cost per FTE (Simple) | 115,365 | 69,007 | 60,726 | 73,780 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 115,365 | 78,970 | 69,272 | 65,555 | 69,040 |
| Average Personnel Cost per FTE (Median) | 115,365 | 67,692 | 56,000 | 69,200 | 60,000 |
| Subservicing for Others (% based on \$) | 37.96 | 15.33 | 3.81 | 12.67 | 7.57 |
| Subservicing for Others (% based on #) | 38.25 | 16.04 | 4.01 | 12.52 | 7.78 |
| Subservicing for Others - Avg Balance (\$) | 228,230 | 157,803 | 154,356 | 161,029 | 157,660 |
| Subservicing by Others (% based on \$) | 0.00 | 27.01 | 60.15 | 36.66 | 49.74 |
| Subservicing by Others (% based on #) | 0.00 | 26.96 | 59.73 | 36.42 | 49.43 |
| Subservicing by Others - Avg Balance (\$) | 0.00 | 178,562 | 209,287 | 249,647 | 213,147 |
| Number of Companies | 1 | 41 | 155 | 52 | 248 |

Residential Loan Servicing - By Company Type

M2 - Servicing Income and Expense, Basis Points, Simple Average

| | | Bank/ Thrift | Independent | | |
|-------------------------------------------------|-----------|--------------|-------------|------------|------------|
| BASIS POINTS: | Your Firm | Subs | Mtg Cos. | Other (1) | Total |
| DIRECT REVENUES | | | | | |
| Servicing Fees | 22.23 | 25.90 | 25.09 | 28.18 | 25.87 |
| First Mortgages, Seconds, Other | - | 22.46 | 24.16 | 22.58 | 23.55 |
| Subservicing Fees Earned | 2.23 | 3.44 | 0.93 | 5.60 | 2.33 |
| Late Fees and Other Ancillary Income | 0.32 | 2.60 | 1.59 | 4.04 | 2.27 |
| Total Direct Servicing Revenues | 35.65 | 28.50 | 26.68 | 32.22 | 28.14 |
| DIRECT EXPENSES | | | | | |
| Personnel | 3.44 | 7.36 | 5.43 | 8.92 | 6.48 |
| Loan Administration Employees | 2.47 | 6.08 | 4.95 | 7.47 | 5.67 |
| Benefits | 0.98 | 1.07 | 0.40 | 1.33 | 0.71 |
| Other Personnel Expenses | - | 0.21 | 0.07 | 0.12 | 0.11 |
| Occupancy and Equipment | 0.16 | 0.83 | 0.25 | 0.55 | 0.41 |
| Technology-Related Expenses | 0.62 | 0.52 | 0.17 | 0.61 | 0.32 |
| Other Direct Expenses | 2.15 | 7.21 | 7.29 | 5.93 | 6.99 |
| Subservicing Fees Paid | - | 5.61 | 6.16 | 3.20 | 5.45 |
| Other Miscellaneous Expenses | 2.15 | 1.60 | 1.12 | 2.73 | 1.54 |
| Total Direct Expenses | 6.37 | 15.92 | 13.14 | 16.01 | 14.20 |
| DIRECT SERVICING NET INCOME | 29.28 | 12.59 | 13.54 | 16.21 | 13.94 |
| INDIRECT EXPENSES | | | | | |
| Unreimbursed FC/REO Svg Expenses | - | 0.25 | 0.31 | 0.17 | 0.27 |
| Corporate Allocation | 0.07 | 1.69 | 1.40 | 3.11 | 1.81 |
| Total Indirect Expenses | 0.07 | 1.95 | 1.71 | 3.28 | 2.08 |
| NET INTEREST INCOME | | | | | |
| Escrow Earnings | 0.59 | 0.01 | 0.43 | 0.05 | 0.28 |
| Corporate Interest Losses on MBS Pools | - | (0.08) | (0.24) | (0.08) | (0.18) |
| Other Interest Expense | - | (0.06) | (0.17) | (1.27) | (0.38) |
| Net Interest Income | 0.59 | (0.13) | 0.02 | (1.30) | (0.28) |
| NET OPERATING INCOME | 15.65 | 10.51 | 11.86 | 11.63 | 11.59 |
| MSR FINANCIAL ITEMS | | | | | |
| Amortized Cost of Servicing Rights / Loan Decay | - | (8.99) | (5.58) | (4.42) | (5.90) |
| Net Gain (Loss) on Bulk Sale of Servicing | - | 3.16 | 1.69 | 1.37 | 1.87 |
| Net Gain (Loss) from MSR Valuations & Hedging | - | (4.51) | (14.83) | (13.65) | (12.87) |
| Total Financial Items | - | (10.34) | (18.71) | (16.69) | (16.91) |
| TOTAL NET FINANCIAL INCOME | (3.30) | 0.17 | (6.86) | (5.06) | (5.32) |
| Memorandum Items: | | | | | |
| Average Servicing Portfolio (\$000) | 1,727,580 | 13,093,743 | 4,924,474 | 26,413,872 | 10,780,880 |
| Average Servicing Portfolio (#) | 6,701 | 82,762 | 25,971 | 167,603 | 65,057 |
| Average Loan Balance (\$) | 225,621 | 147,432 | 190,328 | 164,995 | 177,924 |
| # Servicing FTEs (excluding 0 reporters) | 5 | 131 | 35 | 301 | 107 |
| Average Loans Serviced per FTE | 988 | 1,087 | 1,270 | 1,455 | 1,278 |
| Average Loans Serviced per FTE (Weighted) | 988 | 686 | 688 | 566 | 615 |
| Average Loans Serviced per FTE (Median) | 988 | 755 | 868 | 906 | 868 |
| Average Personnel Cost per FTE | 113,193 | 69,007 | 60,726 | 73,780 | 64,851 |
| Average Personnel Cost per FTE (Weighted) | 113,193 | 78,970 | 69,272 | 65,555 | 69,040 |
| Average Personnel Cost per FTE (Median) | 113,193 | 67,692 | 56,000 | 69,200 | 60,000 |
| Subservicing for Others (% based on \$) | 37.24 | 15.33 | 3.81 | 12.67 | 7.57 |
| Subservicing for Others (% based on #) | 37.52 | 16.04 | 4.01 | 12.52 | 7.78 |
| Subservicing for Others - Avg Balance (\$) | 223,931 | 157,803 | 154,356 | 161,029 | 157,660 |
| Subservicing by Others (% based on \$) | 0.00 | 27.01 | 60.15 | 36.66 | 49.74 |
| Subservicing by Others (% based on #) | 0.00 | 26.96 | 59.73 | 36.42 | 49.43 |
| Subservicing by Others - Avg Balance (\$) | | 178,562 | 209,287 | 249,647 | 213,147 |
| | | | 1 | 1 | ; |

Quarterly Mortgage Bankers Performance Report Residential Loan Servicing - By Company Type

M3 - Servicing Mix (\$), Simple Average

| | | Bank/Thrift | Independent | | |
|----------------------------------------------------------|-----------|-------------|-------------|------------|-----------|
| % BASED ON \$ | Your Firm | Subs | Mtg. Cos | Other (1) | Total |
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 12,371,155 | 4,254,323 | 19,746,004 | 8,844,474 |
| Average Owned Servicing Portfolio (#) | 6,701 | 77,977 | 22,716 | 131,326 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 147,791 | 191,259 | 164,483 | 178,458 |
| Servicing Mix | | | | | |
| First Mortgages: | 99.98 | 98.79 | 98.09 | 89.21 | 96.35 |
| Government (FHA/VA/RHS) | 32.72 | 9.12 | 30.15 | 27.98 | 26.21 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 67.27 | 66.04 | 44.01 | 61.62 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 8.92 | 1.03 | 2.72 | 2.69 |
| Other Fixed | - | 11.59 | 0.82 | 11.80 | 4.90 |
| Other ARM | - | 1.90 | 0.06 | 2.71 | 0.92 |
| Closed-End Second Mortgages | 0.02 | 0.44 | 0.03 | 1.02 | 0.31 |
| Funded HELOCs | - | 0.69 | 0.00 | 0.16 | 0.15 |
| Other | - | 0.07 | 1.87 | 9.60 | 3.19 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 94.60 | 86.60 | 96.57 | 92.35 | 94.04 |
| ARM | 5.40 | 13.40 | 3.43 | 7.65 | 5.96 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | |
| Interest Only | - | 0.57 | 0.71 | 3.08 | 1.16 |
| Non-Interest Only | 100.00 | 99.43 | 99.29 | 96.92 | 98.84 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | |
| Owner Occupied | 94.70 | 93.43 | 91.41 | 91.93 | 91.86 |
| Non-Owner Occupied | 6.30 | 6.57 | 8.59 | 8.07 | 8.14 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | |
| Originated for Portfolio | 0.51 | 22.21 | 3.04 | 12.51 | 8.11 |
| Serviced for Others: | 99.49 | 77.79 | 96.96 | 87.49 | 91.89 |
| Fannie/Freddie/Ginnie | 99.49 | 72.88 | 94.41 | 70.06 | 85.95 |
| Other Investors | - | 4.91 | 2.55 | 17.43 | 5.94 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on \$) | - | 0.41 | 0.27 | 0.93 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 0.94 | 1.16 | 3.89 | 1.74 |
| Agency Servicing Seriously Delinquent Rate (based on \$) | | 0.54 | 2.81 | 1.46 | 2.13 |
| Number of Companies Reporting | 1 | 41 | 155 | 52 | 248 |

Quarterly Mortgage Bankers Performance Report Residential Loan Servicing - By Company Type

M4 - Servicing Mix (#), Simple Average

| | | Bank/Thrift | Independent | | |
|---------------------------------------------------------|-----------|-------------|-------------|------------|-----------|
| % BASED ON # | Your Firm | Subs | Mtg. Cos | Other (1) | Total |
| Average Owned Servicing Portfolio (\$000) | 1,727,580 | 12,371,155 | 4,254,323 | 19,746,004 | 8,844,474 |
| Average Owned Servicing Portfolio (#) | 6,701 | 77,977 | 22,716 | 131,326 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 147,791 | 191,259 | 164,483 | 178,458 |
| Servicing Mix | | | | | |
| First Mortgages: | 99.98 | 96.80 | 97.94 | 84.94 | 95.03 |
| Government (FHA/VA/RHS) | 32.72 | 9.68 | 30.88 | 26.68 | 26.49 |
| Prime (Conforming and Jumbo) - Fixed | 62.33 | 69.11 | 65.39 | 41.56 | 61.01 |
| Prime (Conforming and Jumbo) - ARM | 4.93 | 5.12 | 0.82 | 2.23 | 1.83 |
| Other Fixed | - | 11.42 | 0.82 | 12.32 | 4.98 |
| Other ARM | - | 1.47 | 0.03 | 2.16 | 0.72 |
| Closed-End Second Mortgages | 0.02 | 1.34 | 0.23 | 5.05 | 1.43 |
| Funded HELOCs | - | 1.77 | 0.00 | 0.49 | 0.40 |
| Other | - | 0.09 | 1.82 | 9.51 | 3.15 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 94.60 | 90.84 | 96.82 | 93.63 | 95.17 |
| ARM | 5.40 | 9.16 | 3.18 | 6.37 | 4.83 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | |
| Interest Only | - | 0.28 | 0.69 | 2.60 | 1.00 |
| Non-Interest Only | 100.00 | 99.72 | 99.31 | 97.40 | 99.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | |
| Owner Occupied | 94.70 | 92.02 | 89.75 | 90.96 | 90.38 |
| Non-Owner Occupied | 6.30 | 7.98 | 10.25 | 9.04 | 9.62 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Servicing by Investor Type | | | | | |
| Originated for Portfolio | 0.51 | 19.21 | 2.82 | 12.99 | 7.57 |
| Serviced for Others: | 99.49 | 80.79 | 97.18 | 87.01 | 92.43 |
| Fannie/Freddie/Ginnie | 99.49 | 76.28 | 94.67 | 68.71 | 86.41 |
| Other Investors | - | 4.51 | 2.51 | 18.30 | 6.02 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| 1st Mtg in Bankruptcy (based on #) | - | 0.41 | 0.27 | 0.93 | 0.43 |
| Seriously Delinquent Rates (90+ Days or in FC) | 0.10 | 1.02 | 1.40 | 3.48 | 1.81 |
| Agency Servicing Seriously Delinquent Rate (based on #) | | 0.50 | 2.82 | 1.33 | 2.10 |
| Number of Companies Reporting | 1 | 41 | 155 | 52 | 248 |

M5 - Servicing Mix (Avg Loan Balances), Simple Average

| | | Bank/Thrift | Independent | | |
|------------------------------------------------|-----------|-------------|-------------|------------|-----------|
| LOAN BALANCES | Your Firm | Subs | Mtg. Cos | Other (1) | Total |
| Average Servicing Portfolio (\$000) | 1,727,580 | 12,371,155 | 4,254,323 | 19,746,004 | 8,844,474 |
| Average Servicing Portfolio (#) | 6,701 | 77,977 | 22,716 | 131,326 | 54,625 |
| Average Loan Balance (\$) | 225,621 | 147,791 | 191,259 | 164,483 | 178,458 |
| Servicing Mix | | | | | |
| First Mortgages: | 259,832 | 151,245 | 192,093 | 169,498 | 180,645 |
| Government (FHA/VA/RHS) - Fixed | 259,222 | 140,341 | 181,140 | 158,649 | 170,807 |
| Government (FHA/VA/RHS) - ARM | 284,777 | 125,931 | 229,109 | 215,811 | 212,034 |
| Prime (Conforming and Jumbo) - Fixed | 251,236 | 158,911 | 198,124 | 194,539 | 190,926 |
| Prime (Conforming and Jumbo) - ARM | 302,158 | 331,929 | 241,293 | 275,146 | 265,231 |
| Other Fixed | | 171,427 | 219,398 | 133,356 | 171,870 |
| Other ARM | | 215,942 | 382,087 | 201,786 | 245,162 |
| Closed-End Second Mortgages | 36,542 | 35,066 | 44,908 | 32,898 | 37,611 |
| Funded HELOCs | | 174,900 | 52,108 | 46,259 | 92,620 |
| Other | | 101,472 | 142,538 | 183,841 | 159,392 |
| 1st Mtg Fixed Rate vs ARM | | | | | |
| Fixed Rate | 254,876 | 140,538 | 192,293 | 166,431 | 178,346 |
| ARM | 302,579 | 296,557 | 248,760 | 223,408 | 252,695 |
| 1st Mtg Interest Only vs. Non-Interest-Only | | | | | |
| Interest Only | | 385,609 | 372,748 | 279,476 | 335,530 |
| Non-Interest Only | 256,987 | 150,712 | 192,241 | 168,707 | 180,488 |
| 1st Mtg Owner Occupied vs. Non-Owner Occupied | | | | | |
| Owner Occupied | 261,548 | 154,162 | 197,643 | 171,860 | 185,056 |
| Non-Owner Occupied | 246,982 | 122,709 | 167,116 | 155,666 | 157,166 |
| Servicing by Investor Type (loan balances) | | | | | |
| Originated for Portfolio | 259,874 | 207,146 | 204,791 | 158,837 | 194,235 |
| Serviced for Others: | 265,895 | 137,378 | 191,277 | 170,668 | 178,249 |
| Fannie/Freddie/Ginnie | 256,987 | 136,361 | 191,001 | 178,807 | 179,455 |
| Other Investors | | 165,163 | 198,232 | 211,204 | 195,902 |
| Seriously Delinquent Rates (90+ Days or in FC) | 152,435 | 141,014 | 174,015 | 155,146 | 163,830 |
| Agency Servicing Seriously Delinquent | | 141,860 | 179,767 | 161,031 | 169,288 |
| Number of Companies Reporting | 1 | 41 | 155 | 52 | 248 |

Balance Sheet, Performance Ratios and Net Income Summary - Historical

N1 - Balance Sheet, Simple Averages

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|---------------|--------------|----------|----------|
| IN THOUSANDS (\$000s) | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| TOTAL ASSETS | Q. 1010 | Q- 1010 | Q. 2020 | Q | | Q. 1010 |
| Current Assets | | | | | | |
| Cash and Cash Equivalents, Unrestricted | 3,256 | 8,325 | 9,108 | 7,870 | 8,853 | 9,177 |
| Cash and Cash Equivalents, Confestincted | 5,250 | 2,436 | 1,820 | 1,534 | 1,877 | 1,776 |
| Marketable Securities, Held to Maturity | - | 1,093 | 1,820 | 305 | 39 | 31 |
| - | - | 200 | 29 | 214 | 220 | 242 |
| Marketable Securities, Avail. for Sale | - | | | | | |
| Trading Account Securities | - | 81 0 | 44 0 | 142 576 | 39 0 | 44 0 |
| Reverse Repurchase Agreements | - | | - | | - | |
| Receivables - Unrelated Parties | 5,261 | 3,103 | 3,258 | 2,438 | 3,317 | 3,399 |
| Mortgage Loans HFS | 287,456 | 120,658 | 124,957 | 128,283 | 129,634 | 126,913 |
| Total Current Assets | 287,564 | 135,895 | 139,446 | 141,363 | 143,980 | 141,582 |
| Noncurrent Assets | | | | | | |
| Mortgage Loans HFI | 5,624 | 9,777 | 2,722 | 8,898 | 2,958 | 2,815 |
| Receivables - Related Parties | - | 3,586 | 3,556 | 3,491 | 3,885 | 3,762 |
| Net Mortgage Servicing Rights | - | 13,958 | 14,781 | 14,220 | 14,583 | 15,535 |
| Real Estate Owned | 152 | 192 | 187 | 276 | 172 | 196 |
| Reserve for Other Losses (Contra) | (68) | (312) | (353) | (382) | (357) | (374) |
| Goodwill and Other Intangible Assets | - | 838 | 857 | 897 | 878 | 882 |
| Investments in Joint Ventures, Partnerships, Non Mtg, Other | - | 720 | 699 | 822 | 716 | 742 |
| Deferred Tax Assets | - | 160 | 141 | 243 | 187 | 145 |
| P&I, T&I, FC and Other Advances | (25) | 1,054 | 1,141 | 1,900 | 1,141 | 1,227 |
| Foreclosure Claims Receivable | - 1 | 238 | 280 | 434 | 281 | 303 |
| Property, Equipment, Leasehold | 9,523 | 1,967 | 1,920 | 1,922 | 2,070 | 2,006 |
| Other Assets | 12,587 | 8,794 | 7,641 | 7,686 | 9,414 | 8,026 |
| Total Noncurrent Assets | 28,745 | 40,970 | 33,570 | 40,408 | 35,926 | 35,263 |
| TOTAL ASSETS | 325,698 | 176,866 | 173,017 | 181,771 | 179,906 | 176,845 |
| LIABILITIES | | | | | | |
| Lines of Credit | 117,564 | 111,860 | 115,988 | 121,521 | 120,368 | 118,239 |
| Repurchase Reserves | 8,425 | 1,385 | 1,458 | 1,474 | 1,556 | 1,513 |
| Accrued Expenses | 7,465 | 4,943 | 5,387 | 5,065 | 5,310 | 5,529 |
| Other Short-Term Debt | 8,452 | 8,339 | 8,425 | 8,112 | 7,427 | 8,565 |
| Long-Term Debt | 625 | 12,125 | 4,756 | 6,689 | 5,679 | 5,017 |
| Other Liabilities | 3,254 | 2,783 | 1,707 | 2,321 | 2,916 | 1,830 |
| TOTAL LIABILITIES | 146,585 | 141,436 | 137,720 | 145,182 | 143,256 | 140,692 |
| | 140,585 | 141,430 | 137,720 | 143,162 | 143,230 | 140,092 |
| EQUITY | | | | | | |
| Common & Preferred Stock | 1 | 1,502 | 957 | 1,348 | 1,003 | 1,003 |
| Paid-In Capital | 65,262 | 7,669 | 8,294 | 10,349 | 8,537 | 8,592 |
| Retained Earnings | 15,254 | 16,562 | 18,353 | 18,207 | 16,900 | 18,493 |
| Treasury Stock | - | (136) | | (125) | (156) | (145) |
| Gnrl, Ltd Partners', & Members' Capital | - | 9,834 | 7,844 | 6,810 | 10,366 | 8,210 |
| TOTAL EQUITY (GAAP Net Worth) | 181,253 | 35,430 | 35,297 | 36,589 | 36,650 | 36,152 |
| TOTAL LIABILITIES & EQUITY | 325,698 | 176,866 | 173,017 | 181,771 | 179,906 | 176,845 |
| MEMORANDUM ITEMS | | | | | | |
| Adjusted Net Worth | 175,428 | 29,659 | 30,487 | 28,372 | 31,374 | 31,078 |
| (Equity less goodwill and other intangibles, less affiliated receivables, less total restricted retained earnings, less pledged assets net of associated liabilities) | | | | | | |
| Number of Companies Reporting | 1 | 342 | 314 | 352 | 290 | 290 |

Balance Sheet, Performance Ratios and Net Income Summary - Historical

N2 - Performance Ratios, Simple Average

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|------------------------------------------------------|-----------|-----------|---------------|--------------|----------|----------|
| PERCENTAGES (%) | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| PROFITABILITY(annualized where appropriate) (1 | | | | | | |
| Pre-Tax Net Income/Equity (%) | 16.52 | 15.22 | 14.29 | 34.29 | 15.59 | 14.44 |
| Pre-Tax Net Income/Assets (%) | 8.35 | 3.08 | 3.10 | 5.60 | 3.13 | 3.03 |
| Net Interest Margin (Net interest Income/Assets) (%) | 1.75 | 0.55 | 0.54 | 0.45 | 0.56 | 0.52 |
| Noninterest Income/Assets (%) | 31.56 | 41.50 | 42.13 | 39.88 | 41.83 | 41.82 |
| Noninterest Expense/Assets (%) | 24.36 | 38.97 | 39.57 | 34.73 | 39.25 | 39.30 |
| % Institutions with Pre-tax Net Income>0 | 100.00 | 73.10 | 71.97 | 87.78 | 73.10 | 72.07 |
| LEVERAGE/LIQUIDITY | | | | | | |
| Total Liabilities/Equity | 0.79 | 4.31 | 4.38 | 4.90 | 4.28 | 4.45 |
| Total Liabilities/Equity (Weighted) | 0.79 | 3.99 | 3.90 | 3.97 | 3.91 | 3.89 |
| Current Assets/Current Liabilities | 2.08 | 1.56 | 1.51 | 1.61 | 1.49 | 1.42 |
| Current Assets/Current Liabilities (Weighted) | 2.02 | 1.07 | 1.06 | 1.04 | 1.07 | 1.06 |
| Capital Ratio (Tangible Capital/Assets) (2) | 0.45 | 0.28 | 0.28 | 0.27 | 0.28 | 0.27 |
| Cash and Equivalents/Current Assets | 0.02 | 0.17 | 0.17 | 0.15 | 0.17 | 0.17 |
| Marketable Securities/Current Assets | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 |
| Receivables/Current Assets | 0.03 | 0.02 | 0.02 | 0.02 | 0.02 | 0.02 |
| LHFS/Current Assets | 0.96 | 0.80 | 0.80 | 0.82 | 0.80 | 0.80 |
| Current Assets/Assets | 0.87 | 0.80 | 0.81 | 0.81 | 0.80 | 0.81 |
| Noncurrent Assets/Assets | 0.12 | 0.20 | 0.19 | 0.19 | 0.20 | 0.19 |
| Net Working Capital/Assets | 0.58 | 0.13 | 0.13 | 0.12 | 0.12 | 0.12 |
| OTHER | | | | | | |
| # Company Employees | 525 | 346 | 365 | 310 | 373 | 371 |
| Number of Companies Reporting | 1 | 342 | 314 | 352 | 290 | 290 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

(2) (Total Equity less Goodwill) / Total Assets

Balance Sheet, Performance Ratios and Net Income Summary - Historical (1)

N3 - Net Income Summary, Simple Averages

| | Your Firm | All Firms | Previous Qtr. | Previous Yr. | Repeater | Repeater |
|------------------------------------------------------------|-----------|-----------|---------------|--------------|----------|----------|
| IN THOUSANDS (\$000s) | Q1 2016 | Q1 2016 | Q4 2015 | Q1 2015 | Q1 2016 | Q4 2015 |
| NET INTEREST INCOME | | | | | | |
| Interest Income | | | | | | |
| Warehousing Interest Income | 1,815 | 897 | 979 | 827 | 952 | 987 |
| Servicing-Related/Escrow Earnings | 32 | 3 | 1 | 0 | 3 | 1 |
| Interest Income - Loans Held for Investment and Securities | 5 | 103 | 27 | 105 | 31 | 28 |
| Other Interest Income and Adjustments | - | 37 | 40 | 39 | 42 | 43 |
| Total Interest Income | 1,852 | 1,041 | 1,047 | 971 | 1,029 | 1,059 |
| Interest Expense | | | | | | |
| Warehousing Interest Expense | 325 | 700 | 736 | 630 | 747 | 742 |
| Servicing-Related Interest Expense | - | 23 | 22 | 46 | 27 | 24 |
| Other Interest Expense and Adjustments | - | 147 | 85 | 110 | 87 | 91 |
| Total Interest Expense | 325 | 869 | 843 | 786 | 861 | 857 |
| Net Interest Income | 1,527 | 172 | 204 | 185 | 169 | 202 |
| NON-INTEREST INCOME | | | | | | |
| Origination Fees and Ancillary Revenue | 4,658 | 2,177 | 2,774 | 2,434 | 2,382 | 2,534 |
| Net Secondary Marketing Gain on Sale | 19,582 | 11,445 | 10,989 | 11,575 | 12,346 | 11,452 |
| Direct Servicing Revenues | 1,322 | 1,422 | 1,657 | 1,500 | 1,477 | 1,736 |
| MSR Amortization, Valuation Changes net of Hedging +/ (-) | - | (1,527) | (438) | (1,193) | (1,557) | (476) |
| Other Non-Interest Income | 760 | 203 | 242 | 315 | 205 | 256 |
| Non-Interest Income | 26,325 | 13,720 | 15,225 | 14,631 | 14,853 | 15,502 |
| Total Gross Income | 26,322 | 13,892 | 15,428 | 14,817 | 15,022 | 15,704 |
| NON-CORPORATE PERSONNEL EXPENSE | | | | | | |
| Originations Employees | 8,528 | 6,653 | 7,451 | 6,374 | 7,210 | 7,551 |
| Servicing Employees | 125 | 213 | 168 | 207 | 186 | 178 |
| Other Non-Corporate Personnel | - | 156 | 163 | 139 | 168 | 168 |
| Benefits and Other Personnel Expense | 1,985 | 1,166 | 1,038 | 1,060 | 1,273 | 1,062 |
| Non-Corporate Personnel Expense | 10,638 | 8,188 | 8,821 | 7,780 | 8,838 | 8,959 |
| OTHER EXPENSE | | | | | | |
| Occupancy, Equipment, Technology | 1,625 | 947 | 1,010 | 876 | 1,031 | 1,034 |
| Unallocated Corporate/Overhead Expense | 240 | 843 | 862 | 873 | 887 | 848 |
| Other Non-Interest Expense | 5,482 | 3,161 | 3,546 | 3,042 | 3,392 | 3,648 |
| Total Other Expense | 7,347 | 4,952 | 5,418 | 4,791 | 5,310 | 5,530 |
| Total Gross Non-Interest Expenses | 20,156 | 13,140 | 14,238 | 12,571 | 14,148 | 14,489 |
| PRE-TAX NET INCOME (Before Adjustments) | 6,324 | 752 | 1,190 | 2,246 | 873 | 1,215 |
| ADJUSTMENTS | | | | | | |
| Income Tax Benefit (Cost) | (2,598) | (114) | (281) | (245) | (123) | (298) |
| Non-Recurring Items Gain (Loss) | - | (1) | (1) | 2 | (1) | (1) |
| Minority Interest Income (Loss) | - | (6) | (15) | (7) | (7) | (16) |
| Total Adjustments | (2,598) | (121) | (297) | (249) | (131) | (315) |
| Net Income After Adjustments | 4,625 | 630 | 893 | 1,997 | 743 | 901 |
| Number of Companies Reporting | 1 | 342 | 314 | 352 | 290 | 290 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

Balance Sheet, Performance Ratios and Net Income Summary - by Asset Size

O1 - Balance Sheet, Simple Averages

| IN THOUSANDS (\$000s) | Your Firm | <25M | 25-50M | 50-100M | >100M | Total |
|---------------------------------------------------------------------------|-----------|--------|--------|---------|---------|---------|
| TOTAL ASSETS | | | | | | |
| Current Assets | | | | | | |
| Cash and Cash Equivalents, Unrestricted | 3,256 | 2,841 | 3,306 | 5,006 | 16,421 | 8,325 |
| Cash and Cash Equivalents, Restricted | - - | 281 | 619 | 442 | 5,933 | 2,436 |
| Marketable Securities, Held to Maturity | _ | 2 | - | 1 | 3,012 | 1,093 |
| Marketable Securities, Avail. for Sale | _ | 74 | 213 | 394 | 154 | 200 |
| Trading Account Securities | - | 53 | (5) | 109 | 131 | 81 |
| Reverse Repurchase Agreements | - | 1 | - | - | - | 0 |
| Receivables - Unrelated Parties | 5,261 | 377 | 553 | 786 | 7,551 | 3,103 |
| Mortgage Loans HFS | 287,456 | 7,397 | 26,381 | 53,638 | 281,533 | 120,658 |
| Total Current Assets | 287,564 | 11,024 | 31,068 | 60,376 | 314,735 | 135,895 |
| Noncurrent Assets | | | | | | |
| Mortgage Loans HFI | 5,624 | 186 | 858 | 3,239 | 24,451 | 9,777 |
| Receivables - Related Parties | - | 148 | 575 | 338 | 9,270 | 3,586 |
| Net Mortgage Servicing Rights | - | 1,741 | 2,023 | 4,446 | 33,681 | 13,958 |
| Real Estate Owned | 152 | 56 | 91 | 74 | 399 | 192 |
| Reserve for Other Losses (Contra) | (68) | (4) | (41) | (210) | (711) | (312 |
| Goodwill and Other Intangible Assets | - | 67 | 203 | 200 | 2,036 | 838 |
| Investments in Joint Ventures, Partnerships, Non Mtg, | - | 157 | 283 | 589 | 1,382 | 720 |
| Deferred Tax Assets | - | 13 | 77 | 86 | 338 | 160 |
| P&I, T&I, FC and Other Advances | (25) | 181 | 146 | 188 | 2,606 | 1,054 |
| Foreclosure Claims Receivable | - | 6 | 35 | 15 | 625 | 238 |
| Property, Equipment, Leasehold | 9,523 | 370 | 950 | 735 | 4,222 | 1,967 |
| Other Assets | 12,587 | 425 | 1,395 | 2,722 | 21,591 | 8,794 |
| Total Noncurrent Assets | 28,745 | 3,344 | 6,593 | 12,422 | 99,889 | 40,970 |
| TOTAL ASSETS | 325,698 | 14,369 | 37,661 | 72,798 | 414,624 | 176,866 |
| LIABILITIES | | | | | | |
| Lines of Credit | 117,564 | 6,461 | 22,915 | 48,262 | 262,997 | 111,860 |
| Repurchase Reserves | 8,425 | 145 | 348 | 631 | 3,161 | 1,385 |
| Accrued Expenses | 7,465 | 434 | 1,230 | 1,904 | 11,543 | 4,943 |
| Other Short-Term Debt | 8,452 | 600 | 2,999 | 2,203 | 19,607 | 8,339 |
| Long-Term Debt | 625 | 471 | 1,002 | 1,366 | 31,779 | 12,125 |
| Other Liabilities | 3,254 | 237 | 259 | 613 | 7,025 | 2,783 |
| TOTAL LIABILITIES | 146,585 | 8,348 | 28,753 | 54,979 | 336,112 | 141,436 |
| EQUITY | | | | | | |
| Common & Preferred Stock | 1 | 301 | 460 | 1,926 | 2,563 | 1,502 |
| Paid-In Capital | 65,262 | 1,251 | 2,246 | 1,467 | 18,247 | 7,669 |
| Retained Earnings | 15,254 | 3,312 | 4,123 | 12,370 | 34,052 | 16,562 |
| Treasury Stock | - | (122) | (97) | (127) | (173) | (136 |
| Gnrl, Ltd Partners', & Members' Capital | - | 1,277 | 2,175 | 2,182 | 23,822 | 9,834 |
| TOTAL EQUITY (GAAP Net Worth) | 181,253 | 6,020 | 8,908 | 17,819 | 78,512 | 35,430 |
| TOTAL LIABILITIES & EQUITY | 325,698 | 14,369 | 37,661 | 72,798 | 414,624 | 176,866 |
| MEMORANDUM ITEMS | | | | | | |
| Adjusted Net Worth | 175,428 | 5,761 | 8,093 | 16,238 | 64,152 | 29,659 |
| (Equity less goodwill and other intangibles, less affiliated receivables, | | | | | | |
| less total restricted retained earnings, less pledged assets net of | | | | | | |
| associated liabilities) | | | | | | |
| Number of Companies Reporting | 1 | 73 | 72 | 73 | 124 | 342 |

Balance Sheet, Performance Ratios and Net Income Summary - by Asset Size

O2 - Performance Ratios, Simple Average

| PERCENTAGES (%) | Your Firm | <25M | 25-50M | 50-100M | >100M | Total |
|------------------------------------------------------|-----------|-------|--------|---------|-------|-------|
| PROFITABILITY(annualized where appropriate) (1) | | | | | | |
| Pre-Tax Net Income/Equity (%) | 16.52 | 7.27 | 14.57 | 20.47 | 17.19 | 15.22 |
| Pre-Tax Net Income/Assets (%) | 8.35 | 2.88 | 3.48 | 3.59 | 2.67 | 3.08 |
| Net Interest Margin (Net interest Income/Assets) (%) | 1.75 | 0.53 | 0.40 | 0.67 | 0.59 | 0.55 |
| Noninterest Income/Assets (%) | 31.56 | 48.09 | 46.15 | 41.98 | 34.65 | 41.50 |
| Noninterest Expense/Assets (%) | 24.36 | 45.73 | 43.07 | 39.06 | 32.56 | 38.97 |
| % Institutions with Pre-tax Net Income>0 | 100.00 | 60.27 | 73.61 | 82.19 | 75.00 | 73.10 |
| LEVERAGE/LIQUIDITY | | | | | | |
| Total Liabilities/Equity | 0.79 | 1.79 | 4.34 | 5.02 | 5.35 | 4.31 |
| Total Liabilities/Equity (Weighted) | 0.79 | 1.39 | 3.23 | 3.09 | 4.28 | 3.99 |
| Current Assets/Current Liabilities | 2.08 | 2.90 | 1.21 | 1.25 | 1.16 | 1.56 |
| Current Assets/Current Liabilities (Weighted) | 2.02 | 1.44 | 1.13 | 1.14 | 1.06 | 1.07 |
| Capital Ratio (Tangible Capital/Assets) (2) | 0.45 | 0.47 | 0.24 | 0.24 | 0.20 | 0.28 |
| Cash and Equivalents/Current Assets | 0.02 | 0.35 | 0.14 | 0.11 | 0.10 | 0.17 |
| Marketable Securities/Current Assets | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 |
| Receivables/Current Assets | 0.03 | 0.04 | 0.02 | 0.02 | 0.02 | 0.02 |
| LHFS/Current Assets | 0.96 | 0.59 | 0.83 | 0.87 | 0.86 | 0.80 |
| Current Assets/Assets | 0.87 | 0.75 | 0.82 | 0.83 | 0.81 | 0.80 |
| Noncurrent Assets/Assets | 0.12 | 0.25 | 0.18 | 0.17 | 0.19 | 0.20 |
| Net Working Capital/Assets | 0.58 | 0.27 | 0.10 | 0.10 | 0.07 | 0.13 |
| OTHER | | | | | | |
| # Company Employees | 525 | 57 | 129 | 207 | 725 | 346 |
| Number of Companies Reporting | 1 | 73 | 72 | 73 | 124 | 342 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

(2) (Total Equity less Goodwill) / Total Assets

Balance Sheet, Performance Ratios and Net Income Summary - by Asset Size (1)

O3 - Net Income Summary, Simple Averages

| IN THOUSANDS (\$000s) | Your Firm | <25M | 25-50M | 50-100M | >100M | Total |
|----------------------------------------------------------------------------|-----------------|--------------|--------------|--------------|-----------------|----------------|
| NET INTEREST INCOME | | | | | | |
| Interest Income | | | | | | |
| Warehousing Interest Income | 1,815 | 54 | 205 | 436 | 2,067 | 897 |
| Servicing-Related/Escrow Earnings | 32 | 1 | 6 | 1 | 4 | 3 |
| Interest Income - Loans Held for Investment and Securities | 5 | 2 | 10 | 31 | 259 | 103 |
| Other Interest Income and Adjustments | - | 7 | 4 | 14 | 88 | 37 |
| Total Interest Income | 1,852 | 64 | 225 | 483 | 2,418 | 1,041 |
| Interest Expense | | | | | | |
| Warehousing Interest Expense | 325 | 42 | 176 | 338 | 1,604 | 700 |
| Servicing-Related Interest Expense | - | 0 | 0 | 2 | 62 | 23 |
| Other Interest Expense and Adjustments | - | 5 | 9 | 19 | 385 | 147 |
| Total Interest Expense | 325 | 47 | 184 | 359 | 2,051 | 869 |
| Net Interest Income | 1,527 | 17 | 41 | 124 | 367 | 172 |
| NON-INTEREST INCOME | | | | | | |
| Origination Fees and Ancillary Revenue | 4,658 | 384 | 876 | 1,214 | 4,555 | 2,177 |
| Net Secondary Marketing Gain on Sale | 19,582 | 1,202 | 3,310 | 6,110 | 25,338 | 11,445 |
| Direct Servicing Revenues | 1,322 | 281 | 195 | 404 | 3,407 | 1,422 |
| MSR Amortization, Valuation Changes net of Hedging +/ (-) | - | (72) | (124) | (329) | (3,904) | (1,527) |
| Other Non-Interest Income Non-Interest Income | 760 | 36 | 108 | 140 | 394 | 203 |
| | 26,325 | 1,831 | 4,365 | 7,539 | 29,790 | 13,720 |
| Total Gross Income | 26,322 | 1,848 | 4,406 | 7,663 | 30,157 | 13,892 |
| NON-CORPORATE PERSONNEL EXPENSE | | | | | | |
| Originations Employees | 8,528 | 822 | 2,174 | 4,030 | 14,232 | 6,653 |
| Servicing Employees | 125 | 56 | 47 | 45 | 502 | 213 |
| Other Non-Corporate Personnel | - | 8 | 35 | 67 | 365 | 156 |
| Benefits and Other Personnel Expense Non-Corporate Personnel Expense | 1,985 10,638 | 168 1,054 | 371 2,626 | 575 4,717 | 2,563 17,662 | 1,166 8,188 |
| | 10,038 | 1,054 | 2,020 | 4,717 | 17,002 | 0,100 |
| OTHER EXPENSE | 1,625 | 149 | 307 | 481 | 2,064 | 947 |
| Occupancy, Equipment, Technology Unallocated Corporate/Overhead Expense | 240 | 149 104 | 307 185 | 481 405 | 2,064 1,919 | 947 843 |
| Other Non-Interest Expense | 5,482 | 418 | 978 | 1,416 | 7,072 | 3,161 |
| Total Other Expense | 7,347 | 671 | 1,470 | 2,302 | 11,054 | 4,952 |
| Total Gross Non-Interest Expenses | 20,156 | 1,725 | 4,096 | 7,018 | 28,716 | 13,140 |
| PRE-TAX NET INCOME (Before Adjustments) | 6,324 | 123 | 310 | 645 | 1,441 | 752 |
| ADJUSTMENTS | | | | | • | |
| Income Tax Benefit (Cost) | (2,598) | (11) | 3 | 5 | (313) | (114) |
| Non-Recurring Items Gain (Loss) | (_,:::::) | - | - | - | (3) | (11) |
| Minority Interest Income (Loss) | - | - | (6) | (12) | (7) | (6) |
| Total Adjustments | (2,598) | (11) | (3) | (7) | (322) | (121) |
| Net Income After Adjustments | 4,625 | 113 | 307 | 638 | 1,119 | 630 |
| Number of Companies Reporting | 1 | 73 | 72 | 73 | 124 | 342 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

Balance Sheet, Performance Ratios and Net Income Summary - by Company Type

P1 - Balance Sheet, Simple Averages

| | | Bank/Thrift | Independent | | |
|---------------------------------------------------------------------------------------------|-----------|-------------|-------------|-----------|---------|
| IN THOUSANDS (\$000s) | Your Firm | Subs | Mtg Cos. | Other (1) | Total |
| TOTAL ASSETS | | | | | |
| Current Assets | | | | | |
| Cash and Cash Equivalents, Unrestricted | 3,256 | 7,463 | 7,338 | 15,241 | 8,325 |
| Cash and Cash Equivalents, Restricted | - | 310 | 1,819 | 8,419 | 2,436 |
| Marketable Securities, Held to Maturity | - | - | 44 | 8,628 | 1,093 |
| Marketable Securities, Avail. for Sale | - | 0 | 260 | 48 | 200 |
| Trading Account Securities | - | - | 108 | - | 81 |
| Reverse Repurchase Agreements | - | 1 | - | - | 0 |
| Receivables - Unrelated Parties | 4,269 | 1,847 | 2,845 | 5,990 | 3,103 |
| Mortgage Loans HFS | 287,456 | 73,902 | 125,859 | 137,943 | 120,658 |
| Total Current Assets | 287,564 | 83,523 | 138,273 | 176,269 | 135,895 |
| Noncurrent Assets | | | | | |
| Mortgage Loans HFI | 5,624 | 6,787 | 2,281 | 58,601 | 9,777 |
| Receivables - Related Parties | - | 3,263 | 556 | 22,391 | 3,586 |
| Net Mortgage Servicing Rights | - | 4,124 | 16,104 | 11,185 | 13,958 |
| Real Estate Owned | 152 | 90 | 164 | 465 | 192 |
| Reserve for Other Losses (Contra) | (68) | (161) | (372) | (108) | (312) |
| Goodwill and Other Intangible Assets | - | 1,359 | 667 | 1,334 | 838 |
| Investments in Joint Ventures, Partnerships, Non Mtg, O | - | 521 | 660 | 1,295 | 720 |
| Deferred Tax Assets | - | 201 | 55 | 755 | 160 |
| P&I, T&I, FC and Other Advances | (25) | 138 | 1,029 | 2,172 | 1,054 |
| Foreclosure Claims Receivable | - | 0 | 313 | 30 | 238 |
| Property, Equipment, Leasehold | 9,523 | 1,295 | 1,981 | 2,583 | 1,967 |
| Other Assets | 12,587 | 5,504 | 9,321 | 9,026 | 8,794 |
| Total Noncurrent Assets | 28,745 | 23,119 | 32,758 | 109,726 | 40,970 |
| TOTAL ASSETS | 325,698 | 106,642 | 171,031 | 285,995 | 176,866 |
| LIABILITIES | | | | | |
| Lines of Credit | 117,564 | 63,416 | 118,566 | 121,740 | 111,860 |
| Repurchase Reserves | 8,425 | 828 | 1,389 | 1,944 | 1,385 |
| Accrued Expenses | 7,465 | 2,426 | 4,962 | 7,469 | 4,943 |
| Other Short-Term Debt | 8,452 | 7,755 | 5,722 | 24,899 | 8,339 |
| Long-Term Debt | 625 | 1,317 | 7,612 | 50,956 | 12,125 |
| Other Liabilities | 3,254 | 1,815 | 2,430 | 5,949 | 2,783 |
| TOTAL LIABILITIES | 146,585 | 77,558 | 140,681 | 212,957 | 141,436 |
| EQUITY | | | | | |
| Common & Preferred Stock | 1 | 2,365 | 1,343 | 1,562 | 1,502 |
| Paid-In Capital | 65,262 | 11,318 | 4,063 | 25,825 | 7,669 |
| Retained Earnings | 15,254 | 12,907 | 16,060 | 23,452 | 16,562 |
| Treasury Stock | - | - | (155) | (165) | (136) |
| Gnrl, Ltd Partners', & Members' Capital | - | 2,494 | 9,039 | 22,364 | 9,834 |
| TOTAL EQUITY (GAAP Net Worth) | 181,253 | 29,084 | 30,351 | 73,038 | 35,430 |
| TOTAL LIABILITIES & EQUITY | 325,698 | 106,642 | 171,031 | 285,995 | 176,866 |
| MEMORANDUM ITEMS | | · | · | · | |
| Adjusted Net Worth | 175,428 | 22,865 | 29,061 | 40,424 | 29,659 |
| (Equity less goodwill and other intangibles, less affiliated receivables, | 175,420 | 22,003 | 29,001 | -0,424 | 20,000 |
| less total restricted retained earnings, less pledged assets net of associated liabilities) | | | | | |
| Number of Companies Reporting | 1 | 44 | 256 | 42 | 217 |
| | 1 | 44 | 250 | 42 | 342 |

Balance Sheet, Performance Ratios and Net Income Summary - by Company Type

P2 - Performance Ratios, Simple Average

| | | Bank/Thrift | Independent | | |
|------------------------------------------------------|-----------|-------------|-------------|-----------|-------|
| PERCENTAGES (%) | Your Firm | Subs | Mtg Cos. | Other (3) | Total |
| PROFITABILITY(annualized where appropriate) (1) | | | | | |
| Pre-Tax Net Income/Equity (%) | 16.52 | 8.29 | 14.68 | 25.80 | 15.22 |
| Pre-Tax Net Income/Assets (%) | 8.35 | 1.82 | 2.78 | 6.25 | 3.08 |
| Net Interest Margin (Net interest Income/Assets) (%) | 1.75 | 0.98 | 0.47 | 0.62 | 0.55 |
| Noninterest Income/Assets (%) | 31.56 | 36.98 | 42.70 | 38.93 | 41.50 |
| Noninterest Expense/Assets (%) | 24.36 | 36.15 | 40.39 | 33.30 | 38.97 |
| % Institutions with Pre-tax Net Income>0 | 100.00 | 70.45 | 71.88 | 83.33 | 73.10 |
| LEVERAGE/LIQUIDITY | | | | | |
| Total Liabilities/Equity | 0.79 | 2.69 | 4.73 | 3.43 | 4.31 |
| Total Liabilities/Equity (Weighted) | 0.79 | 2.67 | 4.64 | 2.92 | 3.99 |
| Current Assets/Current Liabilities | 2.08 | 2.33 | 1.45 | 1.42 | 1.56 |
| Current Assets/Current Liabilities (Weighted) | 2.02 | 1.12 | 1.06 | 1.13 | 1.07 |
| Capital Ratio (Tangible Capital/Assets) (2) | 0.45 | 0.44 | 0.25 | 0.28 | 0.28 |
| Cash and Equivalents/Current Assets | 0.02 | 0.31 | 0.14 | 0.19 | 0.17 |
| Marketable Securities/Current Assets | 0.01 | 0.00 | 0.01 | 0.03 | 0.01 |
| Receivables/Current Assets | 0.03 | 0.03 | 0.02 | 0.03 | 0.02 |
| LHFS/Current Assets | 0.96 | 0.66 | 0.83 | 0.75 | 0.80 |
| Current Assets/Assets | 0.87 | 0.72 | 0.83 | 0.73 | 0.80 |
| Noncurrent Assets/Assets | 0.12 | 0.28 | 0.17 | 0.27 | 0.20 |
| Net Working Capital/Assets | 0.58 | 0.20 | 0.12 | 0.10 | 0.13 |
| OTHER | | | | | |
| # Company Employees | 525 | 202 | 359 | 405 | 346 |
| Number of Companies Reporting | 1 | 44 | 256 | 42 | 342 |

(1) Includes all business channels - 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

(2) (Total Equity less Goodwill) / Total Assets

Balance Sheet, Performance Ratios and Net Income Summary - by Company Type (2)

P3 - Net Income Summary, Simple Averages

| | | Bank/Thrift | Independent | | |
|------------------------------------------------------------|-----------|-------------|-------------|-----------|---------|
| IN THOUSANDS (\$000s) | Your Firm | Subs | Mtg Cos. | Other (1) | Total |
| NET INTEREST INCOME | | | | | |
| Interest Income | | | | | |
| Warehousing Interest Income | 1,815 | 585 | 931 | 1.015 | 897 |
| Servicing-Related/Escrow Earnings | 32 | 1 | 4 | 2 | 3 |
| Interest Income - Loans Held for Investment and Securities | 5 | 48 | 12 | 719 | 103 |
| Other Interest Income and Adjustments | - | 68 | 29 | 53 | 37 |
| Total Interest Income | 1,852 | 702 | 976 | 1,790 | 1,041 |
| Interest Expense | | | | | |
| Warehousing Interest Expense | 325 | 534 | 724 | 725 | 700 |
| Servicing-Related Interest Expense | - | 1 | 27 | 20 | 23 |
| Other Interest Expense and Adjustments | - | 15 | 106 | 530 | 147 |
| Total Interest Expense | 325 | 550 | 857 | 1,275 | 869 |
| Net Interest Income | 1,527 | 152 | 119 | 515 | 172 |
| NON-INTEREST INCOME | | | | | |
| Origination Fees and Ancillary Revenue | 4,658 | 1,211 | 2,073 | 3,823 | 2,177 |
| Net Secondary Marketing Gain on Sale | 19,582 | 7,119 | 12,134 | 11,776 | 11,445 |
| Direct Servicing Revenues | 1,322 | 725 | 1,418 | 2,179 | 1,422 |
| MSR Amortization, Valuation Changes net of Hedging +/ (-) | - | (226) | (1,889) | (684) | (1,527) |
| Other Non-Interest Income | 760 | 75 | 176 | 503 | 203 |
| Non-Interest Income | 26,325 | 8,904 | 13,912 | 17,596 | 13,720 |
| Total Gross Income | 26,322 | 9,056 | 14,031 | 18,111 | 13,892 |
| NON-CORPORATE PERSONNEL EXPENSE | | | | | |
| Originations Employees | 8,528 | 4,239 | 7,004 | 7,045 | 6,653 |
| Servicing Employees | 125 | 102 | 200 | 412 | 213 |
| Other Non-Corporate Personnel | - | (15) | 159 | 315 | 156 |
| Benefits and Other Personnel Expense | 1,985 | 872 | 1,124 | 1,730 | 1,166 |
| Non-Corporate Personnel Expense | 10,638 | 5,198 | 8,487 | 9,502 | 8,188 |
| OTHER EXPENSE | | | | | |
| Occupancy, Equipment, Technology | 1,625 | 651 | 967 | 1,135 | 947 |
| Unallocated Corporate/Overhead Expense | 240 | 436 | 845 | 1,262 | 843 |
| Other Non-Interest Expense | 5,482 | 1,929 | 3,250 | 3,915 | 3,161 |
| Total Other Expense | 7,347 | 3,016 | 5,062 | 6,312 | 4,952 |
| Total Gross Non-Interest Expenses | 20,156 | 8,214 | 13,549 | 15,814 | 13,140 |
| PRE-TAX NET INCOME (Before Adjustments) | 6,324 | 842 | 482 | 2,297 | 752 |
| ADJUSTMENTS | | | | | |
| Income Tax Benefit (Cost) | (2,598) | (260) | (48) | (365) | (114) |
| Non-Recurring Items Gain (Loss) | - | - | (1) | - | (1) |
| Minority Interest Income (Loss) | - | (14) | (6) | (0) | (6) |
| Total Adjustments | (2,598) | (275) | (55) | (366) | (121) |
| Net Income After Adjustments | 4,625 | 568 | 428 | 1,931 | 630 |
| Number of Companies Reporting | 1 | 44 | 256 | 42 | 342 |

 Other - Subsidiaries of other non-depository institutions; hedge funds or hedge fund subsidiaries; REITs
 Includes all business channels - 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

Balance Sheet, Performance Ratios and Net Income Summary - by Net MSR Assets (\$)

Q1 - Balance Sheet, Simple Averages

| IN THOUSANDS (\$000s) | Your Firm | <20M | >20M | Total |
|--------------------------------------------------------------|-----------|---------|---------|---------|
| TOTAL ASSETS | | | | |
| Current Assets | | | | |
| Cash and Cash Equivalents, Unrestricted | 3,256 | 5,810 | 24,728 | 10,370 |
| Cash and Cash Equivalents, Restricted | - | 3,341 | 4,927 | 3,723 |
| Marketable Securities, Held to Maturity | - | 2,525 | - | 1,916 |
| Marketable Securities, Avail. for Sale | - | 271 | 391 | 300 |
| Trading Account Securities | - | 57 | 146 | 78 |
| Reverse Repurchase Agreements | - | 0 | - | 0 |
| Receivables - Unrelated Parties | 52,689 | 2,187 | 12,116 | 4,580 |
| Mortgage Loans HFS | 287,456 | 61,523 | 457,390 | 156,937 |
| Total Current Assets | 287,564 | 75,714 | 499,697 | 177,905 |
| Noncurrent Assets | | | | |
| Mortgage Loans HFI | 5,624 | 17,899 | 9,610 | 15,901 |
| Receivables - Related Parties | - | 982 | 16,458 | 4,712 |
| Net Mortgage Servicing Rights | - | 4,534 | 82,961 | 23,437 |
| Real Estate Owned | 152 | 217 | 540 | 295 |
| Reserve for Other Losses (Contra) | (68) | (85) | (1,763) | (489) |
| Goodwill and Other Intangible Assets | - | 495 | 3,452 | 1,208 |
| Investments in Joint Ventures, Partnerships, Non Mtg, | - | 507 | 2,527 | 994 |
| Deferred Tax Assets | - | 126 | 205 | 145 |
| P&I, T&I, FC and Other Advances | (25) | 341 | 6,546 | 1,837 |
| Foreclosure Claims Receivable | - | 22 | 1,622 | 407 |
| Property, Equipment, Leasehold | 9,523 | 1,201 | 7,183 | 2,643 |
| Other Assets | 12,587 | 3,096 | 42,009 | 12,475 |
| Total Noncurrent Assets | 28,745 | 29,334 | 171,347 | 63,563 |
| TOTAL ASSETS | 325,698 | 105,048 | 671,044 | 241,467 |
| LIABILITIES | | | | |
| Lines of Credit | 117,564 | 56,031 | 439,397 | 148,432 |
| Repurchase Reserves | 8,425 | 776 | 5,397 | 1,890 |
| Accrued Expenses | 7,465 | 2,931 | 18,536 | 6,692 |
| Other Short-Term Debt | 8,452 | 6,991 | 25,130 | 11,363 |
| Long-Term Debt | 625 | 14,911 | 38,635 | 20,629 |
| Other Liabilities | 3,254 | 1,652 | 12,323 | 4,224 |
| TOTAL LIABILITIES | 146,585 | 83,293 | 539,418 | 193,230 |
| EQUITY | | | | |
| Common & Preferred Stock | 1 | 1,351 | 5,252 | 2,291 |
| Paid-In Capital | 65,262 | 2,326 | 34,266 | 10,024 |
| Retained Earnings | 15,254 | 13,449 | 51,255 | 22,561 |
| Treasury Stock | - | (188) | (354) | (228) |
| Gnrl, Ltd Partners', & Members' Capital | - | 4,817 | 41,207 | 13,588 |
| TOTAL EQUITY (GAAP Net Worth) | 181,253 | 21,755 | 131,626 | 48,237 |
| TOTAL LIABILITIES & EQUITY | 325,698 | 105,048 | 671,044 | 241,467 |
| MEMORANDUM ITEMS | | | | |
| Adjusted Net Worth | 175,428 | 17,679 | 110,201 | 39,979 |
| (Equity less goodwill and other intangibles, less affiliated | | | | |
| receivables, less total restricted retained earnings, less | | | | |
| pledged assets net of associated liabilities) | | | | |
| | 1 | 148 | 47 | 195 |

Balance Sheet, Performance Ratios and Net Income Summary - by Net MSR Assets (\$)

Q2 - Performance Ratios, Simple Average

| PERCENTAGES (%) | Your Firm | <20M | >20M | Total |
|------------------------------------------------------|-----------|-------|--------|-------|
| PROFITABILITY(annualized where appropriate) (1) | | | | |
| Pre-Tax Net Income/Equity (%) | 16.52 | 14.05 | (0.76) | 10.48 |
| Pre-Tax Net Income/Assets (%) | 8.35 | 2.83 | (0.88) | 1.93 |
| Net Interest Margin (Net interest Income/Assets) (%) | 1.75 | 0.60 | 0.10 | 0.48 |
| Noninterest Income/Assets (%) | 31.56 | 40.74 | 25.70 | 37.12 |
| Noninterest Expense/Assets (%) | 24.36 | 38.52 | 26.68 | 35.66 |
| % Institutions with Pre-tax Net Income>0 | 100.00 | 72.30 | 51.06 | 67.18 |
| LEVERAGE/LIQUIDITY | | | | |
| Total Liabilities/Equity | 0.79 | 4.00 | 4.37 | 4.09 |
| Total Liabilities/Equity (Weighted) | 0.79 | 3.83 | 4.10 | 4.01 |
| Current Assets/Current Liabilities | 2.08 | 1.83 | 1.21 | 1.68 |
| Current Assets/Current Liabilities (Weighted) | 2.02 | 1.13 | 1.02 | 1.06 |
| Capital Ratio (Tangible Capital/Assets) (2) | 0.45 | 0.31 | 0.25 | 0.30 |
| Cash and Equivalents/Current Assets | 0.02 | 0.20 | 0.11 | 0.18 |
| Marketable Securities/Current Assets | 0.01 | 0.02 | 0.01 | 0.02 |
| Receivables/Current Assets | 0.03 | 0.03 | 0.03 | 0.03 |
| LHFS/Current Assets | 0.96 | 0.75 | 0.86 | 0.78 |
| Current Assets/Assets | 0.87 | 0.76 | 0.71 | 0.75 |
| Noncurrent Assets/Assets | 0.12 | 0.24 | 0.29 | 0.25 |
| Net Working Capital/Assets | 0.58 | 0.13 | 0.04 | 0.11 |
| OTHER | | | | |
| # Company Employees | 525 | 245 | 980 | 423 |
| Book Value of Servicing | 0.65 | 0.77 | 0.88 | 0.80 |
| Number of Companies Reporting | 1 | 148 | 47 | 195 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable

(2) (Total Equity less Goodwill) / Total Assets

Balance Sheet, Performance Ratios and Net Income Summary - by Net MSR Assets (\$) (1)

Q3 - Net Income Summary, Simple Averages

| IN THOUSANDS (\$000s) | Your Firm | <20M | >20M | Total |
|----------------------------------------------------------------------|-----------------|--------------|-----------------|----------------|
| NET INTEREST INCOME | | | | |
| Interest Income | | | | |
| Warehousing Interest Income | 1,815 | 496 | 3,247 | 1,159 |
| Servicing-Related/Escrow Earnings | 32 | 3 | 8 | 4 |
| Interest Income - Loans Held for Investment and Securities | 5 | 217 | 30 | 172 |
| Other Interest Income and Adjustments | - | 14 | 156 | 48 |
| Total Interest Income | 1,852 | 729 | 3,442 | 1,383 |
| Interest Expense | | | | |
| Warehousing Interest Expense | 325 | 375 | 2,688 | 933 |
| Servicing-Related Interest Expense | - | 3 | 158 | 40 |
| Other Interest Expense and Adjustments | - | 131 | 568 | 237 |
| Total Interest Expense | 325 | 509 | 3,415 | 1,210 |
| Net Interest Income | 1,527 | 220 | 27 | 174 |
| NON-INTEREST INCOME | | | | |
| Origination Fees and Ancillary Revenue | 4,658 | 1,660 | 6,032 | 2,713 |
| Net Secondary Marketing Gain on Sale | 19,582 | 6,924 | 37,328 | 14,252 |
| Direct Servicing Revenues | 1,322 | 566 | 8,167 | 2,398 |
| MSR Amortization, Valuation Changes net of Hedging +/ (-) | - | (267) | (10,055) | (2,626) |
| Other Non-Interest Income | 760 | 80 | 778 | 248 |
| Non-Interest Income | 26,325 | 8,962 | 42,250 | 16,985 |
| Total Gross Income | 26,322 | 9,182 | 42,277 | 17,159 |
| NON-CORPORATE PERSONNEL EXPENSE | | | | |
| Originations Employees | 8,528 | 4,541 | 19,301 | 8,098 |
| Servicing Employees | 125 | 75 | 1,246 | 357 |
| Other Non-Corporate Personnel | - | 117 | 464 | 201 |
| Benefits and Other Personnel Expense Non-Corporate Personnel Expense | 1,985 10,638 | 769 5,502 | 3,588 24,599 | 1,449 |
| | 10,038 | 5,502 | 24,599 | 10,105 |
| OTHER EXPENSE | 1.625 | 674 | 2.004 | 1 200 |
| Occupancy, Equipment, Technology | 1,625 | 671 438 | 2,901 | 1,209 |
| Unallocated Corporate/Overhead Expense Other Non-Interest Expense | 240 5,482 | 438 | 3,386 12,053 | 1,149 4,276 |
| Total Other Expense | 7,347 | 2,916 | 12,033 | 6,634 |
| Total Gross Non-Interest Expenses | 20,156 | 8,418 | 42,939 | 16,738 |
| PRE-TAX NET INCOME (Before Adjustments) | 6,324 | 764 | (662) | 421 |
| ADJUSTMENTS | | | . , | |
| Income Tax Benefit (Cost) | (2,598) | (82) | (32) | (70) |
| Non-Recurring Items Gain (Loss) | (_,000) | (02) | (6) | (1) |
| Minority Interest Income (Loss) | _ | (5) | (18) | (8) |
| Total Adjustments | (2,598) | (86) | (56) | (79) |
| Net Income After Adjustments | 4,625 | 678 | (718) | 342 |
| Number of Companies Reporting | 1 | 148 | 47 | 195 |

(1) Includes all business channels: 1-4 unit residential originations and servicing, portfolio management, and any commercial/construction lending if applicable