

# Saturday, October 26, 2024

8:00 AM - 6:00 PM mPowering You: MBA's Summit for Women in Real Estate Finance

(Separate Registration Required)

Location: Mile High Ballroom

Join us for mPowering You, MBA's Summit for Women in Real Estate Finance, taking place October 26, 2024, at the Colorado Convention Center in Denver, to experience powerful conversations, networking, takeaways, and energy. It's a full day where hundreds of industry women gather to learn from each other, create opportunities for one another, and stand united. Learn more and view the schedule and speakers at mba.org/mpoweringyou.

Speaker

Marcia M. Davies, mPower Founder and Chief Operating Officer,

Mortgage Bankers Association

1:00 PM - 5:00 PM Registration

Location: Lobby F

3:00 PM - 7:00 PM CMB Society Amazing Race and Reception

Location: Grand Hyatt Denver, Mt Elbert Room

The Certified Mortgage Banker (CMB) Society is excited to bring back the popular Amazing Race as a kick-off to MBA's Annual Convention. The Race kickoff will start about 3:00 PM from the Mt. Elbert Room at the Grand Hyatt Denver with a reception to follow beginning approximately at 4:30 PM. For those CMBs who are attending mPowering You, we hope you can make it at least to the reception! This is a paid event that is exclusive to members of the CMB Society. Registration deadline is October 15th. Please contact tferman@mba.org for more information.

# Sunday, October 27, 2024

7:30 AM - 7:30 PM **Hydration Stations** 

Keep yourself hydrated during the Convention. Drop by a Hydration Station and fill up a complimentary water bottle. Sponsored by Freddie

Mac.

7:30 AM - 7:30 PM Meeting Pods

Location: Lobby F

No suite? No problem! MGIC makes meeting simple by sponsoring semiprivate Meeting Pods so attendees can connect and do business right on the convention floor. Open Sunday to Tuesday during regular Convention hours on a first-come, first-served basis. Located near Registration. Sponsored by MGIC.

7:30 AM - 7:30 PM Registration
Location: Lobby F

9:00 AM - 6:00 PM

9:00 AM - 10:30 AM DEI Advisory Committee Meeting (Committee Members Only)

Location: Room 202
Headshot Cafe

Location: Lobby A

Stop by our professional photographer for a new headshot, complete with a makeup touchup. You'll receive the image file to update your social media presence. No additional fee. Sponsored by Chase.

9:00 AM - 6:00 PM LinkedIn Profile Consultations

Location: Lobby A

Sign up for a 15-minute LinkedIn Profile Consultation with an expert coach. Find out what your profile says about you and learn strategies to build and engage your network. Sponsored by Discover Home Loans.

Sign up link: https://calendly.com/dwcs/mba-annual24

10:00 AM - 12:00 PM Government Loan Production Subcommittee Meeting (Open to MBA

Members; Closed to Media)

Location: Room 204

11:00 AM - 12:15 PM Audit Committee Meeting (Committee Members Only)

Location: Rocky Mountain Executive Conference Room

11:00 AM - 1:00 PM CMB Society Meeting and Luncheon (Society Members Only)

Location: Room 505-507

11:30 AM - 1:00 PM Legal Issues and Regulatory Compliance Committee Meeting (Open to

MBA Members; Closed to Media)

Location: Room 605

11:30 AM - 4:00 PM Residential Future Leaders Program: Final Presentations (Open to MBA

Members; Closed to Media)

Location: Room 402

12:00 PM - 5:00 PM Member Engagement Suite

2:30 PM - 4:00 PM

4:00 PM - 5:00 PM

Location: Room 401

Join us in our member engagement suite, where you can meet our knowledgeable MBA team. We are excited to connect with you to provide personalized insights that can enrich your convention experience. Whether you're seeking industry insights, networking opportunities, or professional growth, our team is here to provide you with valuable information and answer any questions. Don't miss out on this chance to learn more about how to maximize membership and the Annual Convention.

Warehouse Lenders Executive Council Meeting (By Invitation Only)

12:00 PM - 1:30 PM	Opens Doors Foundation Board of Directors Meeting (Committee Members Only)
	Location: Room 702
12:30 PM - 2:00 PM	MORPAC/MAA Steering Committee Meeting (Committee Members
	Only)
	Location: Room 608
1:00 PM - 2:30 PM	Mortgage Technology Vendor Working Group (Open to MBA Members;
	Closed to Media)
	Location: Room 203
1:00 PM - 2:30 PM	Secondary and Capital Markets Committee Meeting (Open to MBA
	Members; Closed to Media)
	Location: Room 607
1:00 PM - 2:30 PM	State Legislative & Regulatory Committee Meeting (Open to MBA
	Members; Closed to Media)
	Location: Room 610-612
2:00 PM - 3:30 PM	Investment Committee Meeting (Committee Members Only)
	Location: Rocky Mountain Executive Conference Room
2:00 PM - 5:00 PM	Press Room (Credentialed Media Only)
	Location: Room 405
2:30 PM - 4:00 PM	Residential Loan Production Committee Meeting (Committee Members
	Only)
	Location: Room 204
2:30 PM - 4:00 PM	Residential Technology (RESTECH) Forum (Closed to Media)
	Location: Room 605

Location: Room 702

**SPECIAL SESSION: Market Outlook** *Location: Mile High Ballroom* 

Don't miss our latest forecast on the various forces impacting our industry. MBA's Chief Economist and his team provide perspective on the state of the economy, mortgage and housing markets, and company performance, and shed light on what we can expect for 2025 and beyond. Sponsored by ServiceLink.

#### **Speakers**

Mike Fratantoni, Ph.D., Chief Economist, Senior Vice President, Research and Business Development, Mortgage Bankers Association

Jim R. Gladden, Jr., SVP, Strategy & Retention, ServiceLink

Joel Kan, Vice President, Deputy Chief Economist, Mortgage Bankers

Association

**Owen Lee**, 2025 MBA Vice Chair; Chief Executive Officer, Success Mortgage Partners, Inc.

**Marina Walsh, CMB**, Vice President, Industry Analysis, Mortgage Bankers Association

GENERAL SESSION: MBA Opening Ceremony: Installation of 2025 Officers, CMB & Future Leaders Graduations & Awards Presentation Location: Mile High Ballroom

The Opening Ceremony honors leadership in the industry with the installation of MBA's 2025 officers, the graduation ceremony for this year's Certified Mortgage Banker (CMB) and Future Leaders classes, and several prestigious awards, including the Chairman's Award and the DEI (Diversity, Equity & Inclusion) Leadership Awards.

#### Speakers

Christine Chandler, 2025 MBA Chair-Elect; Executive Vice President, Chief Credit Officer & Chief Operating Officer, M&T Realty Capital Corporation Laura Escobar, 2025 MBA Chair; President, Lennar Mortgage Mark Jones, 2024 MBA Chairman; President, Union Home Mortgage Owen Lee, 2025 MBA Vice Chair; Chief Executive Officer, Success Mortgage Partners, Inc.

Matthew Rocco, Sr., 2023 MBA Chairman; President, Colliers Mortgage Annnual 25 Book Shop

Location: THE HUB EXPO, Exhibit Hall F, Booth 323

5:00 PM - 6:00 PM

6:00 PM - 7:30 PM

Browse books written by our featured speakers and other authors we think you'll enjoy, as well as other items that make great gifts to take home. Be sure to pick up your copy of John Boehner's book before his book signing event on Tuesday.

6:00 PM - 7:30 PM

**CMB** and Future Leaders Reception (By Invitation Only)

Location: Room 505-507

6:00 PM - 7:30 PM

The Hot Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 407

Because work doesn't stop while you're in Denver, we're making Wi-Fi available in THE HUB EXPO. Reconnect and re-engage when you visit THE HOT SPOT sponsored by ICE Mortgage Technology.

6:00 PM - 7:30 PM

Welcome Party in THE HUB EXPO: ELEVATE Your Experience

Location: THE HUB EXPO, Exhibit Hall F

Follow the Denver Blue Bears from the opening ceremony to the welcome party for a Colorado experience right in THE HUB EXPO. A Colorado chili bar, gourmet mac and cheese bar, Colorado pie station, Denver-based musicians and Colorado craft beer are all on tap to elevate your evening. Sponsored by nCino.

6:15 PM - 6:45 PM

Market Outlook Q&A with MBA's Research Team on THE HUB STAGE Location: THE HUB EXPO, Exhibit Hall F

Grab a drink at the opening reception and make your way to THE HUB STAGE for an informal Q&A with MBA's industry renowned research team members, Marina Walsh CMB, Vice President, Industry Analysis; and, Joel Kan, Vice President, Deputy Chief Economist.

Speakers

**Joel Kan**, Vice President, Deputy Chief Economist, Mortgage Bankers Association

**Falen Taylor**, *Director*, *Public Affairs*, *Mortgage Bankers Association* **Marina Walsh, CMB**, *Vice President, Industry Analysis*, *Mortgage Bankers Association* 

Monday, October 28, 2024

6:00 AM - 7:00 AM MBA's Move-It-Monday 5k

Location: F Atrium

Join MBA Runs, an organization founded as an MBA staff running group, for its annual fun run/walk for convention attendees! All levels are welcome to join the running group or separate walking group. Go at your own pace and enjoy starting your morning with the fresh Denver air on our 3-mile loop (or about 30 minutes). New this year is our partnership with the MBA Opens Doors Foundation. There is no requirement to donate, however, we'd love to have you help us run to fund a family this year! Learn more and sign-up here:

https://forms.office.com/r/WNbF7Kfyzk

7:00 AM - 5:00 PM Meeting Pods

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Sponsored by MGIC.

7:00 AM - 5:00 PM Registration

Location: Lobby F

7:30 AM - 8:30 AM Continental Breakfast

Location: Mile High Ballroom Foyer

Start your day with a variety of breakfast favorites before getting your

seat at the Main Stage. Sponsored by EY.

7:30 AM - 5:00 PM **Hydration Stations** 

Keep yourself hydrated during the Convention. Drop by a Hydration Station and fill up a complimentary water bottle. Sponsored by Freddie

Mac.

8:00 AM - 5:00 PM Headshot Cafe

Location: Lobby A

Stop by our professional photographer for a new headshot, complete

with a makeup touchup. You'll receive the image file to update your social media presence. No additional fee. Sponsored by Chase.

8:00 AM - 5:00 PM

#### **LinkedIn Profile Consultations**

Location: Lobby A

Sign up for a 15-minute LinkedIn Profile Consultation with an expert coach. Find out what your profile says about you and learn strategies to build and engage your network. Sponsored by Discover Home Loans. Sign up link: https://calendly.com/dwcs/mba-annual24

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#### **Member Engagement Suite**

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8:00 AM - 10:00 AM

# **OPENING GENERAL SESSION: What's Ahead in the Global Economy** *Location: Mile High Ballroom*

At a time when all eyes are on the Federal Reserve to keep inflation in check, economic advisor Mohamed El-Erian brings a fresh perspective to the challenges that central bankers face. His comments also address how the housing market is perceived here and abroad and the implications for policymakers, especially in an election year. Gain new insight from his view into the key trends that market participants should watch. The session begins with opening remarks on the state of the industry from MBA leaders and the awarding of The Lowrie-Woodward Distinguished Service Award. Sponsored by Freedom Mortgage Corporation.

# Speakers

**Robert D. Broeksmit, CMB**, President & Chief Executive Officer, Mortgage Bankers Association

**Mohamed A. El-Erian**, President, Queens College, Cambridge; Chief Economic Advisor, Allianz; Former CEO, and Co-Chief Investment Officer, PIMCO

Laura Escobar, 2025 MBA Chair; President, Lennar Mortgage
Mike Fratantoni, Ph.D., Chief Economist, Senior Vice President, Research
and Business Development, Mortgage Bankers Association
Mark Jones, 2024 MBA Chairman; President, Union Home Mortgage
David Sheeler, Senior Executive Vice President, Freedom Mortgage
Corporation

8:00 AM - 5:00 PM Press Room (Credentialed Media Only)

Location: Room 405
Annnual25 Book Shop

Location: THE HUB EXPO, Exhibit Hall F, Booth 323

Browse books written by our featured speakers and other authors we think you'll enjoy, as well as other items that make great gifts to take home. Be sure to pick up your copy of John Boehner's book before his book signing event on Tuesday.

10:00 AM - 4:00 PM

10:00 AM - 5:00 PM

Coaching Corner Location: Lobby A

Need advice on a professional challenge? Sign up for a free 25-minute Speed Coaching session with a certified Fast Forward Coach and get expert guidance on whatever is top of mind for you. MBA and Fast Forward Group have partnered to offer best-in-class executive coaching packages to MBA members. The partnership makes it easier than ever to engage with a roster of certified coaches and at a discounted rate. Whether you're navigating a tough conversation at work, advice on how to motivate teams during difficult times, or simply balancing work and life, our coaches are here to help. Sessions are available on Monday and Tuesday, and Fast Forward Group will also be available to answer general questions about the partnership and packages. Sign up link: https://calendly.com/lpaparo/mba-coaching-corner Learn more about the coaching services available through your MBA membership at this link:https://www.mba.org/conferences-and-education/education-courses/leadership/executive-coaching

Speaker

Leslie Paparo, Professional Coach, Fast Forward Group

10:00 AM - 1:30 PM

**CYBER LAB: Tabletop Experience: Strengthen Your Incident Response** 

Location: Hall F Lobby

Stop by the cyber lab just outside THE HUB EXPO to walk through a tabletop assessment with one of Richey May's cybersecurity experts. A tabletop assessment is an essential part of creating a robust Incident Response and Disaster Recovery plan. This hands-on, drop-in workshop is designed to help both business leaders and technical professionals navigate the challenges of maintaining operational resilience during crises. Our experts will walk you through realistic scenarios to take back to your company and use as you create your Incident Response plan.

**Speakers** 

Parker Brissette, vCISO/Senior Cybersecurity Advisor, Richey May Michael Nouguier, CISO and Director of Cybersecurity Services, Richey

May

**Chris Williams**, vCISO/Manager of Cybersecurity Services, Richey May

The Coffee Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 729

Complimentary coffee, tea, and specialty drinks are available ALL DAY for

attendees in THE HUB EXPO. Sponsored by CoreLogic.

10:00 AM - 5:00 PM

10:00 AM - 4:00 PM

The Hot Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 407

Because work doesn't stop while you're in Denver, we're making Wi-Fi available in THE HUB EXPO. Reconnect and re-engage when you visit THE

HOT SPOT sponsored by ICE Mortgage Technology.

10:00 AM - 5:00 PM

THE HUB EXPO is Open

Location: THE HUB EXPO, Exhibit Hall F

THE HUB EXPO is the heartbeat of the convention. Visit exhibitors, enjoy lunch, a snack, and complimentary coffee and cold beverages, gain insight from THE HUB STAGE or Breakout Sessions, and use the open

seating for your meetings.

10:00 AM - 4:00 PM

The Refreshment Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 717

Complimentary cold beverages are available ALL DAY for attendees in THE HUB EXPO. Options include lemonade, iced tea, assorted soft drinks, and more. Sponsored by Bank of America.

10:00 AM - 10:30 AM

The Snack Station in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F

Drop by for a snack to fuel your morning. Sponsored by Enact.

10:15 AM - 11:00 AM

**Q&A with Mohamed El-Erian on THE HUB STAGE** 

Location: THE HUB EXPO, Exhibit Hall F

Bring your questions about the economy and market dynamics for economist Mohamed El-Erian, who joins us for Q&A after his presentation on the Main Stage.

#### **Speakers**

**Mohamed A. El-Erian**, *President, Queens College, Cambridge; Chief Economic Advisor, Allianz; Former CEO and Co-Chief Investment Officer, PIMCO, University of Cambridge* 

**Mike Fratantoni, Ph.D.**, Chief Economist, Senior Vice President, Research and Business Development, Mortgage Bankers Association

10:30 AM - 11:45 AM

**GENERAL SESSION: Hear from Housing Leaders** 

Location: Mile High Ballroom

During this session, hear from top leaders of the institutions that are foundational to our economy and housing ecosystem.

#### Speakers

**Christine Chandler**, 2025 MBA Chair-Elect; Executive Vice President, Chief Credit Officer & Chief Operating Officer, M&T Realty Capital Corporation Naa Awaa Tagoe, Deputy Director, Division of Housing Mission and Goals (DHMG), Federal Housing Finance Agency (FHFA)

**The Honorable Adrianne Todman**, Acting Secretary, U.S. Department of Housing and Urban Development

11:45 AM - 12:30 PM

**GENERAL SESSION: GSE Update** 

Location: Mile High Ballroom

The leaders of Fannie Mae and Freddie Mac share their strategic vision and provide updates on top priorities.

**Speakers** 

**Priscilla Almodovar**, *President and Chief Executive Officer*, *Fannie Mae* **Laura Escobar**, 2025 MBA Chair; *President*, *Lennar Mortgage* 

Mike Hutchins, President, Freddie Mac

12:30 PM - 1:30 PM **Lunch** 

Location: THE HUB EXPO, Exhibit Hall F

Sponsored by Fannie Mae.

12:30 PM - 1:30 PM

#### **Lunch with the Lobbyists**

Location: THE HUB EXPO, Exhibit Hall F

Enjoy casual lunch conversation with registered lobbyists from the MBA's Legislative & Political Affairs team to discuss hot topics in Washington, key races in the 2024 elections, and an industry look ahead in the 119th Congress. Get your lunch from the buffet in THE HUB EXPO and find the marked tables.

12:30 PM - 1:15 PM

#### Sports Talk with Terrell Davis on THE HUB STAGE

Location: THE HUB EXPO, Exhibit Hall F

Hear from Denver sports icon and Broncos Hall of Famer, Terrell Davis. Sponsored by FICO.

Speakers

**Terrell Davis**, Denver Broncos Icon, Pro Football Hall of Famer, Entrepreneur, and Philanthropist

**Devin Norales**, *Director - Scores*, *FICO* 

1:00 PM - 4:30 PM Commercial/Multifamily Future Le

**Commercial/Multifamily Future Leaders Program: Final Presentations** 

and Graduation (Open to MBA Members; Closed to Media)

Location: Room 113

1:15 PM - 2:15 PM Souvenir Football Signing with Terrell Davis on THE HUB STAGE

Location: THE HUB EXPO, Exhibit Hall F

Speaker

**Terrell Davis**, Denver Broncos Icon, Pro Football Hall of Famer, Entrepreneur, and Philanthropist

1:30 PM - 2:45 PM Credit Union Network Meeting (Residential Credit Union Members

Only; Closed to Media)

Location: Room 112

1:30 PM - 2:30 PM INNOVATION AND TECH TRACK: AI, AVMs and Model Management

from the Regulators' Perspective

Location: THE HUB EXPO, Exhibit Hall F

Address the practical challenge lenders face of embracing innovation while mitigating risk. Gain insight into the regulatory perspective on smart adoption of artificial intelligence (AI), automated valuation models (AVMs), and other game-changing tech advancements. Sponsored by Optimal Blue

Speakers

**Courtenay R. Dunn**, Senior Director of Government Affairs, ICE Mortgage Technology

**Sherry-Maria Safchuk**, Partner, Orrick, Herrington & Sutcliffe, LLP **Tracy Stephan**, Chief Artificial Intelligence Officer, Federal Housing Finance Agency (FHFA)

**Kevin Stevens**, Senior Manager, Consumer Financial Protection Bureau (CFPB)

Seever Sulaiman, Chief Technology Officer, Optimal Blue, LLC

MARKET OPPORTUNITIES AND OPERATIONS TRACK: Making Successful Connections

Location: THE HUB EXPO, Exhibit Hall F

Communication is key to finding new customers, fostering those relationships and retaining business. Gain a competitive edge by evolving your business to meet the changing needs of today's borrowers. Learn from some of the industry's most connected leaders on how to better engage with homebuyers on social media, provide valuable homebuyer education, and help open the possibility of homeownership and generational wealth to a new generation. Sponsored by FICO.

**Speakers** 

1:30 PM - 2:30 PM

Nikki Bialka, CRA Program Development Manager, Fifth Third Bank
Laura Brandao, CEO, Lighthouse Advisors
Don Nash, Vice President, Homeownership Council of America
Greg Sher, Managing Director, NFM Lending
Michael Singer, Director, FICO
Brian Vieaux, CMB, President & COO, FinLocker
Chris Vinson, CEO Mortgage Division, Windsor Mortgage a Division of

Plains Commerce Bank

1:30 PM - 2:30 PM

POLICY PRIORITIES TRACK: RESPA at 50: Necessary Reforms to Modernize the Statute

Location: THE HUB EXPO, Exhibit Hall F

The Real Estate Settlement Procedures Act (RESPA) was signed into law in 1974 to define the disclosures a consumer receives at settlement. Now in its 50th year, it is due for some updates to reflect today's business. Learn about MBA's advocacy on this issue and how to add your voice and get a preview of the recently published White Paper. Sponsored by Bradley.

#### **Speakers**

Holly Spencer Bunting, Partner, Mayer Brown LLP
Aaron Chastain, AMP, Partner, Bradley
Suzanne Garwood, Managing Director, Associate General Counsel, Chase
Brian S. Levy, Esq., Of Counsel, Katten & Temple, LLP
Alisha Sears, Director, Regulatory Counsel, Mortgage Bankers Association
Michael Sullivan, CMCP, Senior Vice President and General Counsel, Pulte
Mortgage LLC

2:00 PM - 5:00 PM

CYBER LAB: Hands-On Hacking Simulation

Location: Hall F Lobby

Sit in the hacker's seat during this hands-on simulation led by cybersecurity experts from Convergent DS. Visit the lab located just outside THE HUB EXPO to test your hacking skills in a safe environment. Technicians will guide you step-by-step through clues on one of the lab's computers to gain insight into what attackers look for. Don't miss this unique experience and opportunity to see how easy it can be for an attacker to take over a computer. Please allow 20-30 minutes to complete each scenario.

Speakers

Raymond Evans, Director, Offensive Security, ConvergentDS JT Gaietto, COO, ConvergentDS Justin Whitehead, CEO, ConvergentDS

Justin Whitehead, CEO, ConvergentDS

Tech Showcase on THE HUB STAGE: Fintech Solutions

Location: THE HUB EXPO, Exhibit Hall F

See fintech products showcasing the latest solutions in the mortgage industry. Join this session to see demos from Vesta, Candor Technology, SimplyIOA, IDIQ, Mortgage365, LenderLogix, Xactus, and Calyx Path.

Speaker

**Julian Hebron**, Founder and Chief Executive Officer, The Basis Point

The Snack Station in THE HUB EXPO
Location: THE HUB EXPO, Exhibit Hall F

Drop by for a snack to fuel your afternoon. Sponsored by Enact.

INNOVATION AND TECH TRACK: Fairway's Digital Journey to #1 in Customer Experience

Location: THE HUB EXPO, Exhibit Hall F

The cost savings and efficiency benefits of "going digital" are widely discussed and studied, but the real ROI may be in the customer experience. Hear how Fairway Independent Mortgage made the transition to an almost completely digital experience, rose to #1 in J.D. Power's 2023 mortgage origination satisfaction ranking, and maintains its position in the top 10 U.S. lenders. Sponsored by Optimal Blue.

**Speakers** 

**Christopher McEntee**, Vice President, Technology, ICE Mortgage Technology

**Mandie Pallone**, Branch Manager, Senior Loan Officer, Fairway Independent Mortgage Corporation

**Teri Pansing**, SVP Corporate Closing, Fairway Independent Mortgage Corporation

**Erin Wester**, Vice President of Product Management, Optimal Blue, LLC MARKET OPPORTUNITIES AND OPERATIONS TRACK: Tips to Prepare

2:30 PM - 4:00 PM

2:30 PM - 3:00 PM

3:00 PM - 4:00 PM

3:00 PM - 4:00 PM



#### and Adapt to New Credit Scoring Models

Location: THE HUB EXPO, Exhibit Hall F

The Federal Housing Finance Agency (FHFA) is transitioning the industry from the traditional tri-merge to an optional bi-merge credit report and incorporating two credit scoring models – FICO Score 10 T and VantageScore 4.0. Hear from credit experts who discuss the details and impacts of the upcoming changes, including actional strategies for lenders to prepare and adapt to this significant industry transition effectively. Sponsored by FICO.

## Speakers

**Rikard Bandebo**, Executive Vice President, Chief Strategy Officer and Chief Economist, VantageScore Solutions, LLC

**Eric Czajka, Esq.**, Vice President of Governance and Oversight, Rocket Mortgage, LLC

Shelley Leonard, President, Xactus

**Jay Plum**, Executive Vice President and Head of Mortgage, Fifth Third Bank

Michael Singer, Director, FICO

**Joseph Zeibert, CMB, AMP**, Vice President - Mortgage and Capital Markets, FICO

3:00 PM - 4:00 PM

3:30 PM - 4:30 PM

**SPECIAL SESSION: Up Close with Government Lending Leaders** *Location: Room 607* 

Hear from leading voices in government lending about recent program updates and priorities. Sponsored by Bradley

#### **Speakers**

**The Honorable Julia Gordon**, FHA Commissioner, U.S. Department of Housing and Urban Development

Joseph Grassi, Chief Risk Officer, loanDepot.com, LLC

**Gregory A. Keith**, Senior Vice President and Chief Risk Officer, Ginnie Mae

Haydn J. Richards, Jr., Partner, Bradley

Wholesale Lender Executive Forum (By Invitation Only)

Location: Room 112

4:00 PM - 5:00 PM Networking Reception: Rocky Mountain Social

Location: THE HUB EXPO, Exhibit Hall F

4:15 PM - 4:45 PM

#### **Election Jeopardy on THE HUB STAGE**

Location: THE HUB EXPO, Exhibit Hall F

Meet us at THE HUB STAGE prior to the MBA Advocacy Reception and test your knowledge in Election Jeopardy. Join MBA staff from the Legislative & Political Affairs Team if you're up to the challenge!

Speakers

**Bill Killmer**, Senior Vice President, Legislative and Political Affairs, Mortgage Bankers Association

**Madisyn Rhone**, Vice President of Legislative Affairs, Mortgage Bankers Association

**George Rogers**, Vice President of Legislative Affairs, Mortgage Bankers Association

5:00 PM - 6:00 PM

Advocacy Reception (MAA (Mortgage Action Alliance) Members Signup at the door)

Location: Bluebird Ballroom Foyer, Terrace Level

Join MBA's Legislative and Political Affairs Team at the annual Advocacy Reception on Monday, October 28, from 5:00 PM to 6:00 PM MT located in the Bluebird Ballroom, the newest addition to the Denver Convention Center. Enjoy light refreshments, hear important updates from Capitol Hill, and mix and mingle with our advocacy and policy experts. Learn how you can get more involved, ask questions, and meet other industry advocates. This reception is open to all conference registrants. A special thanks to our event sponsors: MOR Lending and Mphasis Digital Risk.

6:00 PM - 7:00 PM

**Opens Doors Foundation Reception (By Invitation Only)** 

Location: Bluebird Ballroom Foyer, Terrace Level

Tuesday, October 29, 2024

6:00 AM - 7:00 AM MBA Runs Presents: Chair Yoga

Location: Room 111

Join MBA Runs, an organization founded as an MBA staff running group, for its inaugural yoga session presented by Jordan Higgins, a mortgage industry professional and seasoned yogi. Whether you're an experienced practitioner or a complete beginner, this session is tailored to suit your needs. Through gentle movements and mindful breathing exercises,

you'll release tension, increase flexibility, and improve your mental clarity. Plus, you'll gain practical skills that you can seamlessly incorporate into your daily routine, allowing you to take refreshing breaks and rejuvenate your mind and body throughout your workday. No special clothing is needed for this session. While we recommend pants or longer, loose skirts for comfort, feel free to come as you are for the day ahead. MBA Runs is also partnering with the MBA Opens Doors Foundation this year. There is no requirement to donate, however, we'd love your support! Learn more and sign-up here: https://forms.office.com/r/WNbF7Kfyzk

Speaker

Jordan Higgins, Vice President Correspondent Sales, AmeriHome

Mortgage, a Western Alliance Bank Company

Lender CIO Forum (Open to MBA Members; Closed to Media)

Location: Room 402

7:30 AM - 4:00 PM **Hydration Stations** 

7:00 AM - 8:00 AM

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7:30 AM - 4:00 PM Meeting Pods

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8:00 AM - 5:00 PM

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Location: Lobby A

Sign up for a 15-minute LinkedIn Profile Consultation with an expert coach. Find out what your profile says about you and learn strategies to build and engage your network. Sponsored by Discover Home Loans. Sign up link: https://calendly.com/dwcs/mba-annual24

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8:00 AM - 5:00 PM

Press Room (Credentialed Media Only)

Location: Room 405

8:30 AM - 10:00 AM

**GENERAL SESSION: mPower Event with Goldie Hawn** 

Location: Mile High Ballroom

mPower Founder Marcia Davies interviews Academy Award-winning actor Goldie Hawn. Beloved for her success in entertainment, she is also a fierce advocate for children through the work of her foundation. In this can't-miss interview, Goldie Hawn shares her insights and lessons learned from successfully navigating her career and balancing family life. The session opens with an update on MBA Opens Doors Foundation. RSVP: https://mbaforms.mba.org/Annual24mPower Session sponsored by FICO.

#### **Speakers**

**Marcia M. Davies**, mPower Founder; Chief Operating Officer, Mortgage Bankers Association

9:30 AM - 4:00 PM

Goldie Hawn, Academy Award-winning Actor and Advocate
Julie May, Vice President & General Manager, B2B Scores, FICO
Annual25 Book Shop

Location: THE HUB EXPO, Exhibit Hall F, Booth 323

Browse books written by our featured speakers and other authors we think you'll enjoy, as well as other items that make great gifts to take home. Be sure to pick up your copy of John Boehner's book before his book signing event on Tuesday.

9:30 AM - 1:30 PM

**CYBER LAB: Hands-On Hacking Simulation** 

Location: Hall F Lobby

Sit in the hacker's seat during this hands-on simulation led by cybersecurity experts from Convergent DS. Visit the lab located just outside THE HUB EXPO to test your hacking skills in a safe environment. Technicians will guide you step-by-step through clues on one of the lab's computers to gain insight into what attackers look for. Don't miss this unique experience and opportunity to see how easy it can be for an attacker to take over a computer. Please allow 20-30 minutes to complete each scenario.

Speakers

Raymond Evans, Director, Offensive Security, ConvergentDS

JT Gaietto, COO, ConvergentDS

Justin Whitehead, CEO, ConvergentDS

The Coffee Spot in THE HUB EXPO

9:30 AM - 4:00 PM The Coffee Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 729

Complimentary coffee, tea, and specialty drinks are available ALL DAY for attendees in THE HUB EXPO. Sponsored by CoreLogic.

9:30 AM - 4:00 PM

The Hot Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 407

Because work doesn't stop while you're in Denver, we're making Wi-Fi available in THE HUB EXPO. Reconnect and re-engage when you visit THE HOT SPOT sponsored by ICE Mortgage Technology.

9:30 AM - 4:00 PM

# THE HUB EXPO is Open

Location: THE HUB EXPO, Exhibit Hall F

THE HUB EXPO is the heartbeat of the convention. Visit exhibitors, enjoy lunch, a snack, and complimentary coffee and cold beverages, gain insight from THE HUB STAGE or Breakout Sessions, and use the open seating for your meetings.

9:30 AM - 4:00 PM

#### The Refreshment Spot in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F, Booth 717

Your choice of cold beverages is now available ALL DAY for attendees at THE HUB EXPO. Options include lemonade, iced tea, assorted soft drinks, La Croix, and more. Sponsored by Bank of America.

10:00 AM - 1:00 PM

## **Coaching Corner**

Location: Lobby A

Need advice on a professional challenge? Sign up for a free 25-minute Speed Coaching session with a certified Fast Forward Coach and get expert guidance on whatever is top of mind for you. MBA and Fast Forward Group have partnered to offer best-in-class executive coaching packages to MBA members. The partnership makes it easier than ever to engage with a roster of certified coaches and at a discounted rate. Whether you're navigating a tough conversation at work, advice on how to motivate teams during difficult times, or simply balancing work and life, our coaches are here to help. Sessions are available on Monday and Tuesday, and Fast Forward Group will also be available to answer general questions about the partnership and packages. Sign up link: https://calendly.com/lpaparo/mba-coaching-corner Learn more about the coaching services available through your MBA membership at this link: https://www.mba.org/conferences-and-education/education-courses/leadership/executive-coaching

Speaker

**Leslie Paparo**, Professional Coach, Fast Forward Group

AM The Snack Station in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F

Drop by for a snack to fuel your morning. Sponsored by Mortgage

10:00 AM - 10:30 AM

Connect, LP.

10:30 AM - 1:00 PM COMBO

**COMBOG Meeting (By Invitation Only)** 

Location: Room 109

10:30 AM - 11:30 AM

**GENERAL SESSION: A Conversation with Former Speaker of the House** 

John Boehner

Location: Mile High Ballroom

Former Speaker of the House John Boehner, having held three of the highest seats in Congress, has unparalleled insight into the election process. In this informative and engaging conversation, he offers his perspective on the upcoming election. He also provides his recommendations for dealing with a federal government in transition. Join us to learn from his political experience as reflected in his recent book, On the House: A Washington Memoir.

# **Speakers**

**John Boehner**, Speaker of the U.S. House of Representatives (2011-2015), Senior Strategic Advisor, Squire Patton Boggs

**Robert D. Broeksmit, CMB**, President & Chief Executive Officer, Mortgage Bankers Association

11:45 AM - 12:30 PM

**Book Signing with John Boehner on THE HUB STAGE** 

Location: THE HUB EXPO, Exhibit Hall F

Don't miss this opportunity to purchase your copy of John Boehner's new book and have it signed! On the House: A Washington Memoir is available for purchase in THE HUB EXPO.

#### Speaker

**John Boehner**, Speaker of the U.S. House of Representatives (2011-2015), Senior Strategic Advisor, Squire Patton Boggs

11:45 AM - 12:30 PM

**GENERAL SESSION: The Promise and Possibility of AI** 

Location: Mile High Ballroom

Al is transforming our lives and impacting how we conduct business, much like the internet did 30 years ago. Global thought leaders in artificial intelligence take the stage to share their compelling perspectives on the possibilities for future innovation.

**Speakers** 

Laura Escobar, 2025 MBA Chair; President, Lennar Mortgage

Olivia Peterson, Director, Worldwide Public Sector Financial Services,

Amazon Web Services

David Tepoorten, Director, Global Systems Integrator Partnerships,

**NVIDIA** Corporation

12:30 PM - 1:30 PM Lunch

Location: THE HUB EXPO, Exhibit Hall F

12:45 PM - 1:15 PM Tech Talk on THE HUB STAGE: Q&A on Al with AWS and PhoenixTeam

Location: THE HUB EXPO, Exhibit Hall F

We read every day about how artificial intelligence is going to change our

world. Be prepared to ask these experts your questions.

**Speakers** 

**Rick Hill**, Vice President, Industry Technology, Mortgage Bankers

Association

Tela Mathias, CEO and CTO Phoenix Burst, COO PhoenixTeam,

PhoenixTeam

Olivia Peterson, Director, Worldwide Public Sector Financial Services,

Amazon Web Services

1:00 PM - 3:30 PM RESBOG Meeting (By Invitation Only)

Location: Room 107

1:30 PM - 2:45 PM Community Bank Network Meeting (Community Bank Members Only;

Closed to Media)

Location: Room 112

1:30 PM - 2:30 PM INNOVATION AND TECH TRACK: Protect Your Company from Evolving

**Cybersecurity Risk** 

Location: THE HUB EXPO, Exhibit Hall F

Cybersecurity experts share the latest intel on recent breaches. Learn from their proven strategies to best protect your company and mitigate

your risk. Sponsored by Optimal Blue.

**Speakers** 

**Chetan (Che) Bhatia**, Vice President, Cyber Resilience, Stroz Friedberg, an Aon company

Jim Glennon, VP, Hedging and Trading Client Services, Optimal Blue, LLC Christy Richardson, CTO, Pulte Mortgage LLC Jason Shockey, CISO, Cenlar FSB

1:30 PM - 2:30 PM

MARKET OPPORTUNITIES AND OPERATIONS TRACK: Deep Dive into **Mortgage Data and Profitability** 

Location: THE HUB EXPO, Exhibit Hall F

Take a closer look at the data presented by MBA's Research and Economics team in Sunday's Market Outlook. Engage in a discussion with finance professionals on maintaining profitability and viability in a tough mortgage market. Sponsored by FICO.

#### **Speakers**

Richard T. Bechtel, Jr., EVP, Head of U.S. Mortgage Banking, City National Bank

Allison Johnston, CMB, President, Success Mortgage Partners, Inc. Michael Singer, Director, FICO

Jason Stenger, Chief Operations Officer, Movement Mortgage, LLC Marina Walsh, CMB, Vice President, Industry Analysis, Mortgage Bankers Association

Rita Young, EVP, Consumer Banking Division CFO, Regions Financial Corporation / Regions Mortgage

**POLICY PRIORITIES TRACK: Weathering the Insurance Crisis** 

Location: THE HUB EXPO, Exhibit Hall F

Natural disasters are increasing in frequency and intensity as insurance companies exit markets, drop coverage, and increase premiums. Explore the implications for lenders, servicers and homebuyers related to availability, affordability, investor guidelines, and defaults. Discover new strategies and insights to help you weather this storm. Sponsored by Bradley.

#### Speakers

Ethan Aumann, Senior Director, American Property Casualty Insurance Association

Peter Carroll, Executive, Public Policy & Industry Relations, CoreLogic **Christian W. Hancock**, Attorney- Partner, Bradley **Donald White**, Chief Risk Officer, PennyMac Financial Services, Inc.

1:30 PM - 2:30 PM

1:30 PM - 3:00 PM

Tech Showcase on THE HUB STAGE: Live Demos on AI

Location: THE HUB EXPO, Exhibit Hall F

Join us to see the latest AI innovation for mortgage tech. Join us for live demos from LoanPASS, Friday Harbor, Insellerate, Sagent, Jaro, Blend, Optimal Blue, Ocrolus.

Speaker

2:00 PM - 4:00 PM

**Julian Hebron**, Founder and Chief Executive Officer, The Basis Point **CYBER LAB: Tabletop Experience: Strengthen Your Incident Response** Location: Hall F Lobby

Stop by the cyber lab just outside THE HUB EXPO to walk through a tabletop assessment with one of Richey May's cybersecurity experts. A tabletop assessment is an essential part of creating a robust Incident Response and Disaster Recovery plan. This hands-on, drop-in workshop is designed to help both business leaders and technical professionals navigate the challenges of maintaining operational resilience during crises. Our experts will walk you through realistic scenarios to take back to your company and use as you create your Incident Response plan.

**Speakers** 

**Parker Brissette**, vCISO/Senior Cybersecurity Advisor, Richey May **Michael Nouguier**, CISO and Director of Cybersecurity Services, Richey May

Chris Williams, vCISO/Manager of Cybersecurity Services, Richey May The Snack Station in THE HUB EXPO

Location: THE HUB EXPO, Exhibit Hall F

Drop by for a snack to fuel your afternoon. Sponsored by Mortgage Connect, LP.

Affordable Homeownership Advisory Council Meeting (Committee

Members Only)

Location: Room 110
Ice Cream Social

Location: THE HUB EXPO, Exhibit Hall F, Booth 429

Join MBA's Legislative & Political Affairs team and MBA Advocacy

2:30 PM - 3:00 PM

3:00 PM - 4:30 PM

3:00 PM - 4:00 PM

leadership to discuss the importance of industry grassroots and how to get involved today!

3:00 PM - 4:00 PM

# INNOVATION AND TECH TRACK: Leveraging Big Data for Better Predictive Ability

Location: THE HUB EXPO, Exhibit Hall F

Get practical guidance on integrating the latest predictive tech into your current workflows. Big data managers talk about real-time data processing, Al-driven analytics and more. Sponsored by Optimal Blue.

## Speakers

**Matthew Kjernes**, SVP, Enterprise Architecture and Software Engineering, CoreLogic

**Devin Norales**, *Director - Scores*, *FICO* 

**Brennan O'Connell**, Director of Data Solutions, Optimal Blue, LLC

**Brandon Rush**, Senior Vice President, Freddie Mac

**Matthew VanFossen, CMB**, Chief Executive Officer, Absolute Home Mortgage Corp.

3:00 PM - 4:00 PM

MARKET OPPORTUNITIES AND OPERATIONS TRACK: Elevate Your Business with New Opportunities

Location: THE HUB EXPO, Exhibit Hall F

Learn about products and categories that may provide you with avenues to growth. Get advice on factors to consider when standing up a new HELOC or Second-Lien Program. Find opportunities in the \$13 trillion home equity market held by the 62+ demographic. Leave with strategies to find new business. Sponsored by FICO.

#### **Speakers**

Anita Padilla, Founder & CEO, MegaStar Financial Corp Jeremy Potter, Advisor, Bundle Kristen Sieffert, President, Finance of America Michael Singer, Director, FICO John Toohig, Managing Director, Raymond James & Associates Terin Vivian, VP - Head of Loan Products, Freddie Mac

**POLICY PRIORITIES TRACK: Serving Our Veterans** 

Location: THE HUB EXPO, Exhibit Hall F

3:00 PM - 4:00 PM

Serving veterans, active-duty military personnel and their spouses is a mission for some mortgage companies, and it's also good business. Attend this session to hear the latest updates from the Department of Veterans Affairs on origination and servicing topics, including the targeted foreclosure moratorium, the new Veterans Affairs Servicing Purchase (VASP) program, partial claims and more. Get expert guidance from leaders in this market sector. Sponsored by Bradley.

#### **Speakers**

**John Bell**, Executive Director, Loan Guaranty Service, U.S. Department of Veterans Affairs

**Michael Blair**, Executive Vice President & Chief Operating Officer, LoanCare

Nicole Jones, Partner, Bradley

**Michael P. Patterson**, Senior Executive Vice President and Chief Operating Officer, Freedom Mortgage Corporation

**Tech Talk on THE HUB STAGE: Driving Productive Tech Partnerships** *Location: THE HUB EXPO, Exhibit Hall F* 

Vendors are not just product providers – they can be great partners. Fostering productive relationships with them is critical to staying ahead of the competition. Get tips on aligning the players in your technology ecosystem for the best results.

#### **Speakers**

**Matthew Birdseye**, Executive Vice President, Product and Pricing, Bay Equity, LLC

Jodi Hall, Strategic Advisor to UFCU, UFCU Sofia Rossato, President and GM, Floify

3:30 PM - 5:00 PM Large Bank Operations Forum (By Invitation Only)

Location: Room 112

4:00 PM - 5:15 PM Residential Education Networking Group Roundtable (Open to MBA

Members; Closed to Media)

Location: Room 107

6:00 PM - 7:30 PM Concert MBA (Doors open at 5:30 PM, Convention Badge Required)

Location: Mile High Ballroom

Speaker

3:15 PM - 4:00 PM

**Gloria Estefan**, Grammy Award-Winning Singer, Actress, Songwriter, Author, Philanthropist and Humanitarian

# Wednesday, October 30, 2024

7:30 AM - 8:30 AM Information Security Workgroup (Open to All Attendees; Closed to

Media)

Location: Room 405

8:00 AM - 8:30 AM Breakfast Buffet

Location: 400 Foyer

8:00 AM - 10:00 AM CYBER LAB: Hands-On Hacking Simulation

Location: 400 Foyer

Sit in the hacker's seat during this hands-on simulation led by cybersecurity experts from Convergent DS. Visit the lab located just outside THE HUB EXPO to test your hacking skills in a safe environment. Technicians will guide you step-by-step through clues on one of the lab's computers to gain insight into what attackers look for. Don't miss this unique experience and opportunity to see how easy it can be for an attacker to take over a computer. Please allow 20-30 minutes to complete each scenario.

**Speakers** 

Raymond Evans, Director, Offensive Security, ConvergentDS

JT Gaietto, COO, ConvergentDS

Justin Whitehead, CEO, ConvergentDS

8:00 AM - 10:00 AM Registration

Location: 400 Foyer

8:30 AM - 9:15 AM GENERAL SESSION: Consumer Identity and Authentication in the Age of

**Digital Fakes** 

Location: Room 401

Generative Artificial Intelligence is providing new methods for bad actors to defraud lenders. Understanding the evolving risks and how to combat them will be critical to protecting mortgage transactions. Sponsored by KPMG.

**Speakers** 

Lori Daigle, Program Specialist, Identity Management, AAMVA

Rick Hill, Vice President, Industry Technology, Mortgage Bankers Association

Pat Kinsel, Chief Executive Officer and Founder, Proof

**GENERAL SESSION: Creating a Resilient Company** Location: Room 401

Protect corporate assets and consumer information – and keep your organization out of the headlines - by creating an efficient yet resilient company. In this session, speakers show how entities are improving their security posture while creating a flexible and cost-effective infrastructure. Sponsored by KPMG.

# Speakers

Laurent Domb, Chief Technologist Worldwide Federal Financial Services, Amazon Web Services

**John Hickman, III**, VP - Head of Product, Common Securitization Solutions Rick Hill, Vice President, Industry Technology, Mortgage Bankers Association

Manoj Shetty, Vice President, Head Of Infrastructure & Cloud, Common Securitization Solutions

10:30 AM - 11:00 AM

9:15 AM - 10:15 AM

**GENERAL SESSION: Implementing GenAl Guardrails in Production** Location: Room 401

Chatbots are great, but there's so much more to successful implementation of Generative Artificial Intelligence (GenAI) in mortgage. Join us to see a production implementation of human-in-the-loop (HITL) content curation, retrieval augmented generation (RAG), and other guardrails deployed in a unique GenAl solution. See it in action in a live demo of Phoenix Burst and be ready to ask all your questions about building production applications using GenAl.

#### Speaker

**Tela Mathias**, COO and Co-Founder, Phoenix Team, CEO/CTO Phoenix

11:00 AM - 12:00 PM

**GENERAL SESSION: Cybersecurity Tabletop Exercise: Strengthen Your Incident Response** 

Location: Room 401

Join us for an interactive workshop designed to test and improve your



organization's readiness for cyber incidents and operational disruptions. Designed for both business leaders and technical professionals, you'll participate in realistic scenarios tailored to the industry's unique challenges, collaborate with cybersecurity experts to solve complex problems, gain insights from anonymized data collected during the conference's cyber lab exercises to see how your peers would respond to incidents, and leave with actionable strategies to enhance your incident response and business continuity plans. Sponsored by KPMG LLP

# Speakers

Parker Brissette, vCISO/Senior Cybersecurity Advisor, Richey May Michael Nouguier, CISO and Director of Cybersecurity Services, Richey May

**Chris Williams**, vCISO/Manager of Cybersecurity Services, Richey May