

CONVERGENCE

UNITING FOR
HOUSING AFFORDABILITY

MEMPHIS

Resources to Assist Renters and Homeowners During the COVID-19 Pandemic

THESE RESOURCES ARE AVAILABLE TO KEEP YOU INFORMED DURING THE COVID-19 PANDEMIC:

Fannie Mae

[COVID-19 Resources](#)

- Refer consumers to the [Know Your Options website](#)
- Access detailed information for housing professionals who work directly with consumers at [#HereToHelp](#)

Freddie Mac

[COVID-19 Resources](#)

- Learn how to [Manage Escrow During a COVID-19 related hardship](#)
- For servicing questions, navigate these [Servicing FAQs](#), read the [Servicer eBook](#), or consult the [Servicer COVID-19 Reference Guide](#)
- Use this [Forbearance Call Script](#) as a guide to discuss forbearance options

- Watch the [COVID-19 Relief: Forbearance Plan Tutorial](#)
- [#HelpStartsHere](#) provides homeowners and borrowers with guidance and resources to overcome challenges due to COVID-19

U.S. Department of Housing and Urban Development

[COVID-19 Resources](#)

- View the [Single Family Handbook Supplemental Documents](#)
- Browse for [HUD Approved Counseling Agencies](#)
- Utilize the [Extension and Variance Automated Requests System \(EVARS\)](#) for FHA-insured Title II forward loans
- Catch up on FHA updates at [FHA Info Announcements Archives](#)